EMPOWERS
STUDENTS TO ASSERT THEIR RIGHTS

ADVOCATES
FOR STUDENT RENTING RIGHTS POLICY

ASSISTS
STUDENTS WITH THE RENTAL PROCESS

ENCOURAGES
NEIGHBORHOOD RELATIONSHIPS

RENTER DISPUTE
COUNSELING

OFF-CAMPUS
HOUSING FINDER

RENTERS RIGHTS
EDUCATION

IMPROVE ACCESS TO
HOUSING

NEIGHBORHOOD
RELATIONS

POLICY ADVOCACY

ANNUAL HOUSING FAIR

WORK WITH COMMUNITY
MEMBERS
UM STUDENT HOUSING STATISTICS
15,000+ UM students
-4,000+ UM students live in University-owned housing

10,000+ students live off-campus!

MISSOULA HOUSING STATISTICS
- 3 - 5% Missoula Rental Vacancy Rate
- 10% National Vacancy Rate
- -1% Affordable Housing (HUD) Vacancy Rate in Missoula
- 30,000+ RENTERS (Missoula pop: 60,000)

These statistics mean: landlords have little incentive to perform their duties like maintaining the rental, not charging outrageous fees, and not giving back deposits

STUDENT OPPORTUNITIES
- 5 paid job opportunities as Neighborhood Ambassadors
- 3 Internships available: Policy Advocacy, Outreach, & Neighborhood Outreach
- 1 Social Work Practicum opportunity: Renter Counseling

PRESS
JAN: MISSOULIAN FEATURE: STUDENT RENTERS
FEB: RENTERS’ RANT: ROOMMATES
FEB: RENTERS’ RANT: FROZEN PIPES
AUG: KPAX TV FEATURE
AUG: MISSOULIAN FEATURE: APARTMENT HUNTING
OCT: KAIMIN FEATURE

COSTS
$9,043.96: TOTAL OPERATING BUDGET
$2,925.10: OUTREACH
$1,360: OFFICE OPERATIONS
$4,758.86: NEIGHBORHOOD AMBASSADORS
**EMPOWERS**
- 317+ Counseled
  - Deposits
  - Maintenance and Repairs Needed
  - Roommate Issues
- 100+ Counseled Looking for Housing

**ASSISTS**
- Pre-rental counseling
- Housing Guide online
- Housing Finder: 21,000+ site visits
- List of complaints about Property Management Companies
- Website: 22,000+ site visits

**OUTREACH**
- UC Tabling
- Fliers Campus and Off-Campus
- DEN Slides
- Univ. Neighborhood Ice Cream Social

**NEW PROGRAMS**
- Staff and Faculty section approved to be added to Housing Finder (paid for by Provost Office)
- Suggested increasing ASUM Loan to $500, the typical cost of a deposit
- Neighborhood Ambassador Program to start in 2012
- Empowerment workshop with UC
- Know Your Renting Rights brochures distributed
- Missoula Occupancy Standards history compiled
- Agency video created
- Agency updates to campus communication in Grad School, Residence Life, & Departments

**ADVOCATES**
- Told MT Legislature we are against removing carbon monoxide detector portion of Act
- Encouraged Missoula Housing Authority to work with Main Hall in creating housing
- Meetings with property management companies

**ENCOURAGES**
- Neighborhood Ambassadors Program
- Attends neighborhood meetings
- Listens to neighborhood complaints

**ON THE RADAR...**

**RESEARCHED INITIATIVES**
- Housing development collaboration between UM and Missoula Housing Authority
- Cooperative housing initiative with Missoula Housing Authority
- AmeriCorps VISTA in office
- F.I.G. special seminar on renting rights
- Neighborhood Grant for Ambassadors

**CONFERENCES**
- Women’s Policy Institute
- MT Transit Authority
- Neighbor Works America National Conference (received $2,000+ scholarship)
- North American Students of Cooperation (NASCO) Cooperative Housing Conference
Community Partners

At-risk Housing Coalition
Home Word
Mayor’s Affordable Housing Team
Mayor Engen
Missoula Aging Services
Missoula Building Inspection Division
Missoula City Council
Missoula Housing Authority
Missoula Office of Neighborhoods
Missoula Pedestrian & Sidewalk Office
Missoula Urban Demonstration (MUD)
Missoula Quality of Life Office
MT Human Rights Network
MT Legal Services
MT Women’s Vote
National Association of Real Estate Property Managers (NARPM)
University Neighborhood Council

WORD