EMPOWERS
STUDENTS TO ASSERT THEIR RIGHTS

ADVOCATES
FOR STUDENT RENTING RIGHTS POLICY

ASSISTS
STUDENTS WITH THE RENTAL PROCESS

ENCOURAGES
NEIGHBORHOOD RELATIONSHIPS

Annual Report
2012-2013

RENTER CENTER

Renter Dispute Counseling

Off-Campus Housing Finder

Improve Access to Housing

Policy Advocacy

Renters Rights Education

Neighborhood Relations

Annual Housing Fair

Work with Community Members

Serving student renters since 2002

Rate My Landlord Website
UM STUDENT HOUSING STATISTICS

14,943+ UM students
-3,178+ UM students live in University-owned housing

11,765 students live off-campus!

MISSOULA HOUSING STATISTICS

- 3 - 5% Missoula Rental Vacancy Rate
- 10% National Vacancy Rate
- -1% Affordable Housing (HUD) Vacancy Rate in Missoula
- 30,000+ RENTERS (Missoula pop: 60,000)

THESE STATISTICS MEAN: landlords have little incentive to perform their duties like maintaining the rental, not charging outrageous fees, and not giving back deposits

NEW PROGRAMS

- Landlord Review website
- Brochures on roommates, security deposits, leases, & neighbors
- Website updates to include renter’s insurance, weekly rent smart tips
- Neighborhood Ambassador Program expands and institutes “outreach ambassador” program
- Theme homes initiative
- Sunday Sweepers neighborhood clean-ups
- Dorm tabling in spring

PRESS

SEP: MISSOULIAN: AMBASSADORS
OCT.: KAIMIN: AMBASSADORS
NOV: KAIMIN: RENTERS’ RANT - EVICTIONS
NOV: KAIMIN: RENTER’S RANT - WEATHERIZATION
NOV: KAIMIN: ACCESSORY DWELLING UNITS
JAN: MISSOULIAN: GUEST COLUMN: NEIGHBORHOOD
FEB: MISSOULIAN: AMBASSADOR EXPANSION
FEB: KAIMIN: KEEPING PEACE IN NEIGHBORHOOD
FEB: KPAX: IDEOLOGIES CLASH OVER ADU’S
FEB: KAIMIN: RENTER’S RANT - RENTER INSURANCE
MAR: HOMESTEADER: SAFETY FIRST
APRIL: KAIMIN: RENTER’S RANT - SECURITY DEPOSIT
APRIL: KAIMIN: THEME HOMES
MAY: KAIMIN: STUDENT RENTER LAWSUITS
**EMPOWERS**
- 317+ Counseled
- Deposits
- Maintenance and Repairs Needed
- Roommate Issues
- 100+ Counseled Looking for Housing

**ADVOCATES**
- For legalizing Accessory Dwelling Units
- For increased and improved housing options for students in Res. Life Master Planning committee
- In meetings with property management companies
- for student housing needs in the Quality of Life Advisory Committee

**ASSISTS**
- Pre-rental counseling
- Housing Guide online
- Housing Finder: 21,000+ site visits
- List of complaints about Property Management Companies
- Website: 22,000+ site visits
- Rate Mt Landlord Website

**ENCOURAGES**
- Neighborhood Ambassadors Program
- Attends neighborhood meetings
- Listens to neighborhood complaints

**OUTREACH**
- UC Tabling
- Fliers on Campus and Off-Campus
- DEN Slides/UC Slides
- Renters’ Rant—Kaimin
- Housing Fair
- Spring Dorm Talks
- Orientations
- Volunteer & Job Fairs
- Dorm tabling
- City Council Updates
- ASUM Senate updates
- Kaimin/Missoulian Ads
- Brochures on renter rights

**Theme Homes Initiative!**
- New housing option for UM students
- Received ASUM special funding to hire Derek Kanwishcer as Theme Home Coordinator
- 3 university owned homes converted into student occupied living learning environments
- Homes host programs and events that engage larger UM community and Missoula Community
- Increased student engagement & faculty/student engagement
- Competitive application process for 3 available homes
- Encourages interdepartmental collaboration
- Developed website
Neighborhood Ambassador Program

- Mayor’s Office awarded funding for expansion
- Outreach Ambassador Program
- Monthly newsletter
- Homeowner survey distributed
- NCBI conflict resolution training
- Shovels for Students Program: Small neighborhood grant
- Outreach: City Council, Community Forum, ASUM Senate, Neighborhood Councils, UM Greek Community

BLOG & WEBSITE

Outreach Campaigns on Renter Rights & Responsibilities

- Rental Safety
- Household Weatherization
- Recycling & trash disposal
- Shovels for Students
- Security deposits
- Smart partying tips
- Subletting

Neighborhood Events

- 4 Sunday Sweepers Cleanups
- Kick-off event at Butttercup Market
- Casino Night at UM FLAT
- Spring neighborhood Block Party
- Graffiti removal

Partners

- MPD’s Quality of Life Office
- Bicycle/Pedestrian Program
- University District Neighborhood Council
- UM Greek Community
- NCBI

15 knocking areas include entire University District & parts of Lower Rattlesnake and Kiwanis Park

Rattlesnake Area

Kiwanis Park Area