EMPOWERS students to assert their rights
ENCOURAGES neighborhood relationships
ADVOCATES for student renting rights policy
ASSISTS students with rental process

ASUM Off-Campus Renter Center

2013-2014 Annual Report

SERVING STUDENT RENTERS SINCE 2002

Off-Campus Housing Finder
Landlord Tenant Counseling
Neighborhood Ambassador Program
Landlord Review Website
Annual Housing Fair
Renter Dispute Counseling
UM Student Housing statistics
14,525 UM students
-3,456+ UM students live in University-owned housing
11,0369 students live off-campus!

MISSOULA HOUSING STATISTICS

- 3 - 5% Missoula Rental Vacancy Rate
- 8.3% National Vacancy Rate for 2013
- -1% Affordable Housing (HUD) Vacancy Rate in Missoula
- 35,000+ RENTERS (Missoula pop: approx. 69,000)

These statistics mean: landlords have little incentive to perform their duties like maintaining the rental, not charging outrageous fees, and not giving back deposits.

EMPOWERS students to assert their rights
—250+ counseled this year — Grievance letter templates — Educates students on renter rights -

ENCOURAGES neighborhood relationships
—Neighborhood Ambassador Program — collaborates with neighborhood councils —

ADVOCATES for student renting rights policy
— For additional student housing in the RLO Master Planning efforts —

ASSISTS students with the rental process
— Pre-rental counseling — Housing Finder website — Rate My Landlord Website — Free lease review — Annual Housing & Community Resources Fair — Guide to finding housing online — Residence Hall Programming — Weekly info tables in UC — Renter Resource room —

PRESS

NOVEMBER: MISSOULIAN: SUNDAY SWEEPERS
APRIL: MISSOULIAN: RENTAL SCAMS
MARCH: KAIMIN: BEAR DENS
OCTOBER: KPAX: SUNDAY SWEEPERS
OCTOBER: MISSOULIAN: SUNDAY SWEEPERS
SEPTEMBER: KPAX: NEIGHBORHOOD AMBASSADORS
SEPTEMBER: KAIMIN: SECURITY DEPOSITS
Neighborhood Ambassador Program

Dedicated to improving the quality of life in the neighborhoods surrounding the UM campus by bridging the gap between student renters and permanent residents.

**Programs**

- Door to door services in University District
- Conflict mitigation services
- Monthly neighborhood newsletter
- Outreach ambassador program
- Good Neighbor Awards
- Neighborhood lawn signs
- Snow shovel lending program
- Graffiti removal
- Blog, website, & Facebook
- Halloween “Boo Bags” to foster neighbor communication

**Neighborhood Events**

- 5 Sunday Sweepers neighborhood clean ups
- U. District Block Party
- Household Winterization workshop
- Recipe exchange at Buttercup Café & Market
- Spring Planting Event
- Halloween Trick-or-treat station
- End of year swap meet
- Adopted a traffic circle

**Overview**

- Team of 10 paid student positions including 1 graduate student Program Manager
- Serves University District neighborhood and a portion of the Lower Rattlesnake & Kiwanis Park
- Outreach Ambassador Program serves residents living outside of the areas we serve

**Outreach on Renter Rights & Responsibilities**

- Safety (rental, bike, neighborhood)
- Meet your neighbors
- Smart partying
- Smart parking
- Moving out & security deposits
- Snow shoveling
- Household weatherization
- Responsible pet ownership
B E A R  D E N S
— NEW Themed Housing option for students! —
— Partnership with Residence Life Office —
— Student initiated living learning communities located at UM’s Toole Villages. —

Each Bear Den selects a theme, has a shared academic experience relating to the theme, and plans events for the greater campus community to engage others in their chosen area of interest. The program provides ample opportunities for students to engage with their areas of interest outside of the classroom.

COMMUNITY INVOLVEMENT
Quality of Life Advisory Committee
Residence Life Master Planning Committee
Reaching Home Steering Committee
At Risk Housing Coalition member
National Association of Residential Property Managers (NARPM) member
Sunday Streets Steering Committee
Committee on Fraternities & Sororities

ORGANIZATIONS THAT WE HAVE PARTNERED WITH:
Missoula Office of Neighborhoods
Missoula Bicycle Pedestrian Program
Missoula Police Dept. Quality of Life Office
UM Office of Fraternity & Sorority Involvement
Missoula Parks Department
Paxson Elementary
University District Neighborhood Council Leadership Team
National Coalition Building Institute (NCBI)
UM FLAT
1,000 New Gardens
Sunday Streets Missoula
UCC Church
Christ the King Church
ASUM Transportation
Trees for Missoula
ASUM Sustainability
Rose Park, Fairviews/Pattee Canyon, & Lewis & Clark Neighborhood Councils