UM Student Housing statistics
13,952 UM students enrolled fall 2014
-3,456 UM students live in University-owned housing
10,496 students live off-campus!

MISSOULA HOUSING STATISTICS
- 3.9% : Missoula Rental Vacancy Rate for 2014
- 7.6% : National Vacancy Rate for 2014
- -1% : Affordable Housing (HUD) Vacancy Rate in Missoula
- 35,000+ RENTERS (Missoula pop: approx. 69,000) OR 52% of the population of the city of Missoula rents

THESE STATISTICS MEAN: landlords have little incentive to perform their duties like maintaining the rental, not charging outrageous fees, and not giving back deposits.

EMPOWERS students to assert their rights
—250+ counseled this year — Grievance letter templates — Educates students on renter rights —

ENCOURAGES neighborhood relationships
—Neighborhood Ambassador Program — collaborates with neighborhood councils —

ADVOCATES for student renting rights policy
— member of Our Missoula city planning efforts — lobbied for renter rights in 2015 legislature

ASSISTS students with the rental process
— Pre-rental counseling — Housing Finder website — Rate My Landlord Website — Free lease review — Annual Housing & Community Resources Fair — Guide to finding housing online — Residence Hall Programming — Weekly info tables in UC — Renter Resource room —

PRESS
MAY: ABC FOX MONTANA: CAMPUS THRIFT
MAY: MISSOULIAN: CAMPUS THRIFT
APRIL: MISSOULIAN: HOUSING FAIR
JANUARY: ABC FOX MONTANA: NEW HOUSING PROJECT
SEPTEMBER: MISSOULIAN: ICE CREAM SOCIAL
AUGUST: KPAX: WELCOME BAGS
AUGUST: NEWSTALK KGVO: WELCOME BAGS
**Neighborhood Ambassador Program**

Dedicated to improving the quality of life in the neighborhoods surrounding the UM campus by bridging the gap between student renters and permanent residents.

**Program Overview**
- Team of 10 paid student positions
- Serves University District neighborhood
- Visits residences monthly door-to-door
- Outreach Ambassador Program serves residents living outside of the areas we serve
- Conflict mitigation services

**Programs**
- Over 100 welcome bags delivered to student renters
- Neighborhood lawn signs
- Snow shovel lending program
- Graffiti removal
- Halloween “Boo Bags” to foster neighbor communication
- Monthly newsletters (both a homeowner and a renter edition) distributed.

**Neighborhood Events**
- 5 Sunday Sweepers neighborhood clean ups during which we partnered with over 15 ASUM student groups
- U. District Block Party
- Halloween Trick-or-treat station
- Traffic Circle work day
- Holiday decorating contest

**Outreach Campaigns: Renter Rights & Responsibilities**
- Smart partying
- Noise
- Moving out & security deposits
- Snow shoveling & leaf raking
- Responsible pet ownership
- Safe driving (uncontrolled intersections)
- Rental Safety (Voluntary Residential Inspection Program)
- Subletting
- Roommates

**Eco-Rep Ambassador**
- Green cleaning workshop
- Created neighborhood resource listing local recycling options
- Winterization campaign—distributed free winterization kits to renters
- Helped coordinate Campus Thrift Program
**Bear Dens**

— NEW Themed Housing option for students! —

— Partnership with Residence Life Office —

— Student initiated living learning communities located at UM’s Toole Villages. —

Each Bear Den selects a theme, has a shared academic experience relating to the theme, and plans events for the greater campus community to engage others in their chosen area of interest. The program provides ample opportunities for students to engage with their areas of interest outside of the classroom.

Despite a well executed outreach campaign and expressed interest from several student groups, the Bear Dens program did not succeed in recruiting any student groups to enroll in the program for the 2015-2016 academic year.

**Campus Thrift**

Summary

Campus Thrift was initiated by the Renter Center to reduce the amount of waste accumulated each spring when UM students move out of their residence halls and rentals. The Renter Center convened and worked collaboratively with campus partners Residence Life, Office of Sustainability, and Facilities Services. Unwanted items were collected both on and off campus. The Renter Center primarily supported off-campus collection efforts. The program was a great success, receiving positive feedback from the community as well as significant media coverage.

- 5 collection sites located on and off-campus
- An estimated 16,205 lbs. of material collected
- Campus thrift sale raised $2,264.27 to support various campus sustainability projects
- 3,237 lbs. of material donated to Goodwill
- Recruited 30+ volunteers to assist with collecting, sorting, and the Campus Thrift sale.