Software Asset Management Roundtable: November 14, 2017

Attendees: Joe Allred, Andrew Blyzka, Daniel Bowling, Jeanie Castillo, Kit Edington, Patrick Fagan, Kathy Garramone, John Greer, Su Gregerson, Chuck Harris, Andrew Hauer, Bob Hlynosky, Adrian Irish, Becky Maier, Jay Michalik, Jonathan Neff, Jeremy Nigon, Gordy Pace, Jeramy Parker, Marvin Paulson, James Poelstra, Eric Tangedahl, Steven Van Grinsven

Submittable Demo: Caroline Simms and J.R. Plate

- Several groups on campus are already using it.
- 10K+ clients worldwide. Submissions/applications system -- accept, review, manage submissions.
- Several universities already are clients.
- At UM, graduate school, Mansfield center, English language institute, ...
- 18 accounts on campus.
- Also PCI compliant.
- Question: what is the pricing structure like? They would need to figure how many accounts UM would need in a year (maybe). May need multiple accounts for campus to reduce account managers visibility to other groups.
- They are working on SSO with Oauth and SAML.
- Can schedule demos with any group on campus that is interested.
- Not a replacement for Qualtrics surveys.
- Can be used for surveys, but not ideal.
- Digital signatures are in discussion.
- Already some integration with Banner and Submittable - for the Graduate School.

Apple School Manager program: Jonathan Neff, CHPBS IT Director

- This has become "top of pyramid" for Mobile Device Management and like management tools for Apple mobile devices. Use this to manage devices and users.
- Designed initially for non-higher ed, but for K-12.
- Can have a 1:1 model (device-student) or 1:many model and it can be profile based.
- Idea behind this is that one can pick up any iPad managed and it can have their profile loaded onto it (such as their slack account and their email account, etc).
- If you have questions or want to contribute thoughts about this, please reach out to Kathy.

University computers/funding sources/property tags: Luanne Felstat and Patrick Fagan, Business Services

- Maroon UM tags can be used for equipment under 5k. However, Business Services does not keep track of this data so it would be for our own use. Luanne Felstet and Patrick Fagan have more of these tags, in different colors available for campus use. Do not use the maroon tags for equipment over 5k; they use different tags and do track these items in Banner.
- Question: Are you doing anything to work with surplus to manage entry of a service tagged item?
o Yes, we do see the ones that are over 5k, but since we aren't tracking ones under 5k, those won't be triggered in our system
o We cannot sell used computers anymore, or anything with storage, to end users or to community members.
o All the equipment now has to go to e-waste.
o 3-pass, D.O.D compliant wipe.

• Question: What about grant purchases?
o Answer: Mona and Judy Fredenberg can determine what can be done with those. If technology is grant specific, the grant has to state specifically state that they can maintain ownership of the equipment. Check with Mona and/or Judy in Research Administration for clarification or more information.

• Question: What about items that are individually purchased, but as a "package" they total over 5k (such as a server with a bunch of disks)?
o Answer: it should be tagged as over 5k as a "package" since it is being used as such.

• Question: Surplus used to have a machine to crush drives, but it is now broken. Whose responsibility is it to get that fixed?
o Answer: Facilities Services, but they may not be providing that service any more. We need to check on that. Kathy will talk to Peggy and Chris to follow up on this.

Software updates: Kathy Garramone, Central IT

• NVivo: considering a site license renewal. A full site license for faculty, staff and students would be 17k/year. Do we want to look into whether or not we should do this? John Greer uses it in the library. Sherrie McWilliams says they have about 15 perpetual licenses that they still use. Consensus is that it would be worth our while to query campus interest.
• SPSS: Version 25 is now available on the server.
• Windows 10: version 1709 is now available in Box.
• Mac Office 2016: version 2016 15.37 update has come out, and is available in the Box folder.
• Hardware roundtable meeting: Is this something we should coordinate in early spring to see if it takes off? As this is one of the OneIT recommendations to the president, there will be follow-up. In the meantime, yes, perhaps schedule a meeting for March-April, when departments begin making volume hardware purchases.

Question: what is the pricing of Submittable? Answer: They want to know the scope of use at UM before quoting. There is 15k of spend toward Submittable currently. Steven Van Grinsven suggested using DocuSign. Eric Tangedahl said that Submittable is very different from DocuSign and that they each serve a different purpose. The discussion continues around cost. More to come on licensing cost and it depends on whether or not we get an enterprise license or not.

Next meeting: Tuesday, December 12, 11-12, UC Alumni Boardroom