Software Asset Management Roundtable: August 23, 2016

Attendees: Joe Allred, Kit Edington, Kathy Garramone, Chuck Harris, Bob Hlynosky, Becky Maier, Jay Michalik, Denise Nelson, Stella Phipps, James Poelstra, Matt Riley, Wesley Samson, Eric Tangedahl, Ivy Wells

This meeting was held in the Gilkey Building Board Room. Eric Tangedahl hosted the meeting.

Software Updates

- Adobe CC licensing (Kathy):
  - Of our current academic license allocation of 450 device licenses, we will soon reach that number. If you are using licenses from this allocation, please note that if you are not utilizing all of your licenses, let Kathy know so she can reallocate them to another academic unit.

- Adobe CC update server (Joe Allred):
  - We encourage IT staff to point their Adobe CC installations to the update server. The packages Central IT created do not have updates, primarily because adding the updates to the packages make them huge. Adobe pushes out updates every Wednesday.
  - We plan to upgrade the packages to the newest version, 15.5
  - There are steps for how to run updates on the Adobe server (\adobe.umt.edu\adobe)
  - Since we won’t be adding updates into the packages, and it’s a problem for you, we will attempt to keep the base packages updated. We plan to do this approximately every 3 months.

- Math Software (Kathy)
  - Central IT is in the process of assuming licensing management of three Math software applications: Mathematica, Maple, MatLab.
  - Licensing servers are still being run by Math. Please continue to point to those servers. We will transition to IT server management soon and will let you know once that’s done.
  - Process remains the same. Users will work through you, the IT support, to obtain the software

- NVivo (Chuck Harris)
  - NVivo is qualitative research software product.
  - Chuck currently has 40 licenses (RI, Psych, Comm Studies).
  - This is another application where it may make sense to move to central management with larger quantities resulting in volume discounts. If you know of others on campus who may be using this software, please let Chuck or Kathy know.
  - Other units using NVivo: CFC, Geography.
  - Does NVivo cost more for non-academic use? Chuck or Kathy will check into this.
  - Bob Hlynosky will pull ProCard and GrizMart reports of NVivo purchases.

- SPSS (Kathy)
  - Contract dates are September 1, 2016-August 31, 2017. The renewal is now in progress.
  - UPDATE: IBM received the Purchase Order on August 24 and is currently processing it.
  - Until the new licenses are in place, users will receive an error message that the license has expired. Users should click “OK,” and the software will continue to work for approximately 30 days.
  - We will upload the new authorization codes to the server for campus access as soon as we receive them. For remote access devices, Kathy will work with IT staff to provide new codes.
o Kathy will check into changing the contract dates for SPSS. The contract timing works, but summer dates may facilitate a more appropriate and timely distribution of authorization codes.

SOBA SAN (Eric Tangedahl, SOBA IT director)

- Eric provided an overview of SOBA’s new Storage Area Network. Questions about the SAN may be directed to Eric at eric.tangedahl@umontana.edu. Here is a link to a news article about the effort: http://www.business.umt.edu/stories/soba-overhauls-systems-before-new-academic-year.php

Campus software (Matt Riley, CIO)

- Matt focused on Central IT’s current software efforts. We realized that we could do a better job of showing campus purchased/used software to help UM members navigate through the software world. We see our role as being the communication hub. We are starting to reach that vision. We are close to releasing a listing of software used on campus. This listing originated through Accessible Technology Services. Bob Hlynosky suggested that the new Contract Manager will help facilitate integration. Matt mentioned that vendors may not be able to just fly in with their products, because of the accessibility piece. Please let us know if we are on the right track. We appreciate any/all feedback.

The SAM roundtable concluded with a tour of the Gilkey Building, by Eric Tangedahl.