Software Asset Management Roundtable: September 19, 2017

**Attendees:** Joe Allred, Andrew Blyzka, Kit Edington, Kathy Garramone, Su Gregerson, Chuck Harris, Andrew Hauer, Scott Holgate, Bob Hlynosky, Robert Logan, Jay Michalik, Jonathan Neff, Jess Neidigh, David Opitz, Jeramy Parker, Marvin Paulson, James Poelstra, Janet Sedgley, Robert Squires, Ivy Wells, Paul Wheeler, Jacob Wilson, Marlene Zentz

**Software Updates**

- **Kathy:** Updates
  - SAS – we piggyback on MSU’s SAS agreement. It is sometimes difficult to purchase licensing and install the software. Is there enough demand on the UM campus to seek our own agreement? Possibly not.
  - SPSS – VCL and Home Use riders soon available
    - Working out the distribution process and will notify Tech Partners when worked out
  - Departmental IT staff enterprise software access update form – reply by September 29
  - Submittable
    - Looking at this software as an option for submitting applications/large documents. Also provides a workflow for submissions. Many campus units are using it. Seeking to determine interest level for enterprise licensing.
    - Submittable staff will be attending one of our upcoming SAM roundtables to provide a demo and Q&A session. Stay tuned.

- **Joe Allred:**
  - LDMS upgrade
    - Test core update scheduled for Wednesday, September 27. More information will be posted on the LDMS team Slack channel.
    - LDMS meetings will continue with one being scheduled in the near future.
  - TDX participation
    - Several groups will be moving to this ITSM solution. Some will move in the fall and more groups plan to migrate in January.

- **Jay Michalik, UM Bookstore:** Adobe and VIP CC subscriptions update
  - Campus has Adobe CC licensing (work through Kathy)
  - There is a VIP program that the Bookstore manages. Jay has worked with Adobe to link several Montana campuses together for better pricing for all groups.
  - Jay also talked to the SMB Adobe Sales and relayed obstacles using the Adobe Licensing console. He hopes to get some traction on this. There is still not a good way on the Adobe Licensing console to get pricing information. To get accurate pricing, the best way is to get in touch with Jay.

- **CFC IT staff:** an IT overview with a focus on software licensing and management
  - Support software: support email mailbox, Slack, UMBox, Asana for project management, and Atlassian Confluence for knowledge base and wiki.
  - CFC will move towards TeamDynamix, mostly for knowledge base. Less so for ticketing.
  - CFC supports about 200 faculty/staff and another 150 graduate students and postdocs.
• Scott Holgate: Zoom and Collaborate, continued discussion
  o Currently have 60 licenses for a pilot project. May increase that to 100 licenses. Scott’s group is redesigning classrooms in Education to use Zoom and get away from Polycom.
  o Campus has an enterprise license for Blackboard Collaborate that runs until August 2018.
  o Do we want one or two solutions? Spending $40K for collaborate. Will be spending about $10K for Zoom. Do we partial license for both products for less than what we spend now for Collaborate?
  o Big picture questions: live captioning, distance education, ...
  o Collaborate has been good for accessibility, but has been behind the curve on basic things like dialing in with a phone. Collaborate does not plan to connect to existing hardware, whereas Zoom is better at this. Zoom will provide more capacity to the institution. Zoom may not be as accessible as Collaborate.
  o Other institutions are broadly adopting Zoom.
  o How do we provision licensing for Zoom? How would that integrate with Moodle?
  o Collaborate will not do SSO. Zoom - we can turn on SSO at any time, just have not because we are in a pilot program.
  o Scott says we should be able to integrate Zoom with Moodle when we get the enterprise discussion going.

• Ariel Sobin, B&H Photo, Video, Pro Audio and Bob Hlynosky, Business Services
  o Campus spent about $100K at B&H through their main site, not through GrizMart in Calendar Year 2016. Could have saved 8-10% by going through GrizMart.
  o There probably are groups on campus that do not realize that B&H is in GrizMart.

Next meeting:

Tuesday, October 10, 11-12, UC Alumni Boardroom