Software Asset Management Roundtable: January 19, 2016

Attendees: Joe Allred, Kit Edington, Kathy Garramone, Su Gregerson, Reda Haddouch, Andrew Hauer, Robert Hlynosky, Sherri McWilliams, Jay Michalik, Stella Phipps, James Poelstra, Wesley Samson, Nicole Thompson, Gary Trethewey

LANDesk update (Joe Allred, IT-CSS)

- A LANDesk consultant/trainer was on campus January 11-15 to provide management suite training. Many campus IT directors attended the training.
- Joe is going to create a Slack team for LANDesk communication with campus IT staff. Additionally, he plans to take the lead on building a repository of LANDesk documentation including best practices for pushing out the agents. Please contact Joe if you are interested in being included in this effort.
- The next release of Management suite, version 10, includes mostly updates for Mac. The current version is 9.6.
- Kaspersky still doesn’t support Windows 10 and El Capitan, but version 10 will.

Microsoft Enterprise Agreement for 2016

UM’s enterprise agreement is shifting to a different contract type for our upcoming renewal. Kathy provided an update:

- Contract dates for the upcoming Microsoft enterprise agreement renewal are: 2/1/16 – 1/31/17.
- Due to UM’s current financial concerns we were directed to research alternate contract possibilities.
- Research resulted in shifting our MS agreement type (from Open Value Subscription to Enrollment for Education Solutions) allowing for one master agreement, deeper discounts, and the option to purchase subscription-based add-on software (such as CALs, MS Project, MS Visio) per license to university personnel.
- Our new Licensing Solution Provider (LSP) is OETC (Organization for Educational Technology and Curriculum), a non-profit consortium of K-20 education organizations and State of Montana partner. OETC represents members in educational procurement.
- UM’s Bookstore has been our MS Authorized Education Reseller for many years. This change is for financial reasons only.
- Most changes will only impact program management from the back end. We will continue to purchase the MS Desktop Package with Standard CALs for our FTE.
- The UM Bookstore will continue to sell Microsoft program software (perpetual licenses with or without Software Assurance options) through their Microsoft Select and Open Value agreements. Jay Michalik is UM’s contact for these purchases.
- Microsoft is phasing out the Work at Home (WAH) licensing program. Media sales are no longer available. Microsoft has another program available called the Home Use Program (HUP). Qualifying UM employees will be able to purchase one copy of Office 2016 for Mac or PC for their home computers at $9.95. Media can be purchased for an additional cost. The program will be run through Central IT’s software web store. Approximate availability date is mid-February.
Questions – Off campus Windows/Office activations

- A question was raised about off campus activations of Microsoft products and what are the solutions when computers are unable to access the campus KMS server once every six months to activate their licenses or there are technical issues with making the process work.
- Up until now, distributed IT staff have been purchasing the WAH software for their departmental employees who do not work on campus as a work around for the issues. Now that WAH is no longer available, what are the options?
- The fact that Multiple Activation Keys are available through the campus agreement was brought up as a possible solution. Historically MAKs have not been distributed except under extreme circumstances, due to concerns about not having a license tracking mechanism in place.
- NOTE: This issue will again be discussed at the next Technology Partners meeting on February 2. Solution options will be addressed.

The next SAM Roundtable is scheduled for: Tuesday, February 16, 10:00-11:00am, UC. Please direct software questions/comments to software@umontana.edu.