

**Technology Partners Meeting – Minutes**  
**June 21, 2005, UC 326, 10:30A**

**In attendance:** Nick Baker, Ken Burrington, Gary Decker, Eric Edlund, Daphne Felker, Matthew Fisher, Mary Ann Flockerzi, David Fuller, Kathy Garramone, Stan Harris, Shelly Hayler, Steve Henry, Judy Holbrook, Roger Holtom, Kerry Kienberger, Jace Laakso, Robert Logan, Barbara McCann, Jess Neidigh, Gordy Pace, Chuck Petritz, Jan Pruyn, Jon Robinson, John Seekins, Tom Travis, Mark Ventresca, Rick Waldorf, Hans Zuuring

**ITO Reorganization Update and Announcement of New Assistant CIO for Technology Support Services**

Steve Henry

- Steve provided an update on current activity regarding the ITO/CIS reorganization efforts that began last January 1, 2005.
- ITO now consists of three major sections.
  - Steve is Senior Associate Chief Information Officer of the Systems, Operations & Security (SO&S) section and oversees Central Computing Services (Tom Travis, Director), Network Services (Stan Harris, Director), and Telecommunication Services (Judy Holbrook, Director).
  - Jan Pruyn is Assistant Chief Information Officer (ACIO) of Enterprise Information Systems (EIS).
  - Technology Support Services (TSS), the third group, includes Client Support Services (CSS), Web Systems & Development (WSD), and Presentation & Technology Services (P&TS).
- Dr. Loey Knapp, most recently from the University of Colorado, has been selected as the new Assistant Chief Information Officer (ACIO) for Technology Support Services and begins her duties on August 1, 2005.
- Most ITO personnel housed in the Davidson Honors College have relocated to Social Science 126. This includes Ray Ford, Valerie Crepeau, Barbara Holbeck, Marah Raynock, and the Web Systems & Development staff (Adrian Irish, Adrienne Herron, and Janet Sedgley).
- Valerie Crepeau, Barbara Holbeck, and Marah Raynock provide all ITO administrative support. The CIS main office in LA 139 is now closed after merging with the ITO main office. For ITO-related assistance, contact Marah, in Social Science 126, by phone at 243-5350, or by e-mail ([marah.raynock@umontana.edu](mailto:marah.raynock@umontana.edu)).
- The Applications & Media Development group (Gordy Pace, Jamie Maxwell, students), also a part of ITO, have temporarily moved to the Davidson Honors College Room 013, and will eventually relocate permanently to the first floor of the Social Science building.
- As previously announced, IT Central (former CIS Help Desk) is located in Social Science 120. For assistance, stop by Social Science 120, call 243-HELP (x4357), or visit the website at: <http://www.umt.edu/itcentral>

**Portal Demo and Discussion**

Gordy Pace

- *Background:* Discussions of implementing a UM Portal began approximately five years ago. In 2003, a decision was made to join the CampusEAI (Enterprise Applications Integration) consortium and implement Oracle portal. The primary focus of the CampusEAI consortium is to provide community source portal development, training and technical support to its members. Initial membership included 30 universities and has grown to 100.
- *Acknowledgements.* Gordy acknowledged the Portal team which includes Tom Travis, Roger Holtom, Jan Pruyn, Ron Righter, Gary Trethewey, and Gordy's staff. This team has taken the lead in putting the system together.
- *Project Goals and Progress:* Initial portal goals include development of an identity management system and enterprise system integration of Banner, Blackboard and E-mail. Additionally, the Portal will be used for targeted announcements of official communication. The target date for the pilot phase is September, 2005. Additional Portal features will include: simplified user customization, homegrown systems integration, RSS portlets, weather conditions and forecasts, and open student television network.
- *Viewing of the Portal:* Gordy displayed the current UM Portal prototype. The Portal will be accessible to authenticated members of the University community with numerous navigation options and a targeted messaging system. He demonstrated the various features including style changes,

customization of columns, and links to Blackboard, to student information, and to e-mail (Cue1 and Mail1 with Exchange to come).

- *Tom Travis—Portal Access/Implementation:* Access to the Portal will be through the SCAUID (Standard Computer Access User ID). The Portal is Oracle-based and user access will be authenticated through the LDAP. The goal for piloting the Portal is early Fall 2005, and Spring 2006 for implementation.
- More detailed Portal demonstrations are available for campus departments. Please contact Gordy at 243-2371 or via e-mail ([gordy.pace@umontana.edu](mailto:gordy.pace@umontana.edu)).

### **Banner 7 and Internet Banner**

Jan Pruyt

- Internet Banner will be implemented with Banner 6x (the current version). Banner forms will be accessed via a web server using a web browser. There will no longer be a client server mode. We are not in the test environment yet, but will be in a test mode soon. When Internet Banner is brought into production, the release will not be full blown, and most likely with a select group of users. This will allow us to work out problems and prepares us for the implementation of Banner 7, which is internet deployed.
- Banner 7 implementation is dependent on having a test environment ready by September. If we are able to test this fall, we are looking at a mid-March 2006 implementation. Jan's group will have to wrap up existing projects for central offices by August 2005 in order to concentrate on Banner 7. The back-up implementation date is October 2006.
- There may be issues with browsers that can be used to access Banner 7. Thus, we may need to recommend certain types of browsers that we can support.

### **PayDW (Payroll Data Warehouse) Comment (Jan)**

- PayDW is in a pilot phase and has not been deployed to campus yet. PayDW uses a separate icon from FINDW. Eventually PayDW and FINDW will be rolled together into one icon.

### **ITO/CIS Printing Services—Special Forms**

Tom Travis

- We have been providing tractor-feed printing services for campus departments for many years. Because our printing equipment is dated and replacement parts are now difficult to locate, we plan to phase out of tractor-feed printing on October 1, 2005 and begin printing with laser printers using laser forms. Campus departments will need to find laser form options that are compatible with new laser printing equipment we plan to purchase.
- This decision will affect HR (time rosters) and special checks. If your department utilizes this service, please contact the ITO Operators (243-2606) if you need assistance finding new laser forms.

### **Exchange 2003**

Tom Travis

- We are close to having in place new Exchange servers that will replace old servers. An Apple Sans was recently purchased that will provide disk storage for the new Exchange environment.
- We are currently working on resolving licensing and funding issues. Once funding is in place, we will pilot the servers using a select group of people (probably the ITO group). Our goal is to move batches of users from the old environment to the new environment very soon. Announcements about the implementation of Exchange 2003 will be posted on the IT Central web page: <http://www.umt.edu/itcentral>.

**UPDATE (7-13-05):** Due to an Outlook Web Access issue, all Exchange server mailboxes were migrated to the new Exchange servers on Friday, July 8. If users are having problems connecting to one of the servers, please direct them to the IT Central web page to view or download connection instructions: <http://www.umt.edu/itcentral>. Users may also contact their IT support staff or IT Central, 243-HELP (x4357).

### **Selway Update**

Tom Travis

- On October 1, 2005 Selway will be retired. Currently there are 1,091 active accounts. Users will be notified about this deadline via messages to their Selway accounts.

- Regarding departmental accounts, we will contact departments and work with them to close out these accounts on an individual basis. MSO and Mail1 departmental accounts are available if departments still need these kinds of accounts.
  - To request an MSO or Mail1 account, complete the “Departmental Computer Account Request Form” which is available at IT Central, SS 120.
- Regarding individual Selway accounts, if it is absolutely essential that someone needs a Selway alias, we will provide it (e.g., some accounts are still used for conducting official UM business; other accounts are still being used in publications).
- To remove a current Selway account, please send a request message to: [selway-remove@umontana.edu](mailto:selway-remove@umontana.edu), and include the following information: your complete name, Selway account name, University ID, and SCAUID (Standard Computer Access User ID). We request this information for security reasons to confirm that the sender of the message is indeed the holder of the account being removed. Implementing this process will help to reduce the number of accounts as much as possible before the October cut-off date.
- If employees do not contact us by October 1 about their Selway accounts, the accounts will be removed. If necessary, a Selway account may be forwarded to an on campus account (i.e. mail1.umt.edu, mso.umt.edu, business.umt.edu, cs.umt.edu, etc.) Instructions for how to request the forwarding of an account will be posted to the IT Central website in the very near future: <http://www.umt.edu/itcentral>.

### **SMTP Update**

Jon Robinson

- Jon updated the group on the progress of the switchover to the new SMTP Gateway. The main purpose of the switchover is to have all outgoing and incoming UM e-mail route through this gateway. Phase One, which affected outbound mail, occurred on April 5, 2005 and is now complete.
- Phase Two, which affects inbound e-mail and is not as visible to campus, is currently in progress. This phase only impacts departments if they are running their own departmental mail servers.
- Inbound e-mail comes in through the Barracuda SPAM filter to the Gateway, then to local mail servers. There should be no outage of service and should be transparent to users. We are working with departments on this transition and are 75% complete. Phase Two should be complete within the next two weeks.
- We are contacting departments about directing their e-mail through the Barracuda SPAM virus firewall. Please contact Diane Oman ([diane.oman@umontana.edu](mailto:diane.oman@umontana.edu)) or Jon Robinson ([jon.robinson@umontana.edu](mailto:jon.robinson@umontana.edu)) if your department would like to utilize this service.
- We have two Barracuda servers for redundancy purposes. If one crashes, we have the other one to rely on. The same thing will happen with the Gateway servers.

### **Question/Comments**

- Regarding the Barracuda SPAM virus firewall, can users change filtering levels? (Roger Holtom) No, but we can set levels on a per domain basis (by department) if departments want specific settings. Mail rated at a 6.5 or higher level is rejected. Mail rated at a 3 level receives a SPAM header. The Barracuda is currently filtering 2/3 of all incoming e-mail to campus.
- Jon Robinson announced that he is now working in the Central Computing Services group of ITO as a UNIX System Administrator. He transferred from the Network Services group earlier this summer.

### **New Listserv Plan**

Tom Travis

- Currently one of our older servers (Server 2) runs the Majordomo listserv. As we transition to a new server, we will no longer use open source Majordomo software and will install L-Soft Listserv software. We went through a review process and decided to purchase this listserv program as it will be easier to manage and offers additional features. This change will occur after July 1, 2005, once the new servers and software arrive.
- Announcements to campus about the new listserv and the steps involved in the transition process will be posted on the IT Central web page: <http://www.umt.edu/itcentral>.

**Wireless Update**

Rick Waldorf

- This summer we have installed three new wireless hubs in the Business School. We are currently installing one hub in the Division of Educational Research & Service (McGill Hall). We have also installed an additional hub in the Law School.
- We continue to investigate common areas that would be appropriate locations for future wireless hub installations.
- We are also looking into the issue of guest access and how to handle these kinds of accounts .
- During the week of June 20, ITO networking engineers assisted approximately 20 visitors from Georgia Tech with a wireless video conference at O'Brien Creek using an access point at UM. Participants included representatives from the Governor's Office and Linda McCullough, Superintendent of Public Instruction at OPI in Helena. A total of 30 wireless devices were used and included 15 notepads and 15 laptops.

**Campus Building Upgrade Progress**

Stan Harris

- The Skaggs Building network upgrade project is now complete. This was a very large project.
- We have FY06 funds to carry over into next year. This is good news.
- We are looking at the Science Co mplex for the next phase. However, the asbestos issue in that building is a major problem.
- Math, Education, McGill Hall (basement and part of first floor), and Liberal Arts (4<sup>th</sup> floor east) are next up for network upgrades .

**Web Update**

Kathy Garramone

- The Web Home Page Subcommittee is working this summer on revising the UM Home Page. This isn't a major rebuild. The goal is to improve functionality and appeal. The release of the new Home Page is scheduled for late August.

**Other: Technology Partners Phone Announcement System**

Kathy Garramone

- We are currently updating the Technology Partners database. Once updated, we will begin development of the Phone Announcement System which will be used to convey critical IT information via voice mail to Technology Partners.

**Meeting adjourned at 12:00 noon.**

**Minutes submitted by Kathy Garramone, 7/14/05.**

**Next Technology Partners Meeting scheduled for September 20, 2005, 10:30am, UC 326.**