

**Technology Partners Meeting – Minutes  
November 18, 2008, UC 326, 1:30P**

**In attendance:** Jon Adams, Brad Collins, Lorrie DeYott, Karl Fite, Tom Fite, Dave Fushino, Mike Gaab, Kathy Garramone, Randy Gottfried, John Greer, Stan Harris, Shane Heivly, Steve Henry, Adrian Irish, Antony Jo, Kerry Kienberger, Jace Laakso, Mike Leary, Becky Maier, Mike Matthews, Gordy Pace, Marvin Paulson, Chuck Petritz, Loren Spencer, John Thunstrom, Tom Travis, Rick Waldorf

**TSS-Client Support Services – Lorrie DeYott, Manager**

***IT Technology Orientation Survey***

- This year we are developing an IT Technology Orientation for new employees. Our goal is to design a course to help new employees become comfortable and productive with campus technology systems, policies and procedures as quickly as possible. Last week we distributed a survey for campus departmental administrative staff and Technology Partners to obtain input on the course. If you have not responded to the survey, please do so. Once we review the survey results, a focus group will be used to help with the course content and design. For questions, contact Kathy Garramone at [Kathy.Garramone@umontana.edu](mailto:Kathy.Garramone@umontana.edu). Stay tuned!

***Campus Wireless – Cisco VPN and WPA2 Enterprise***

- Lorrie reminded the group that we now have two wireless options on campus: Cisco VPN and WPA2 Enterprise. For information about either option, visit our IT wireless web page at: <http://www.umn.edu/it/Wireless/stustaffaccess.htm>

***SPSS Licensing***

- The University's licensing for SPSS is changing this year. Mike Miller now coordinates the site license which includes a base and three modules (Base / Advanced / Prostats / Regression). The Trends module is not included in the license agreement. Installation of the modules (except for Trends) will be much easier since they can be used on a server.

***Mail1 Retirement***

We are in the process of retiring Mail1 email accounts (@mail.umn.edu). We are working with users and have removed approximately 50 accounts thus far. We will contact departmental IT support staff to help transition the remaining mail1 accounts to mso accounts. Contact Lorrie DeYott if you have questions at [lorrie.deyott@umontana.edu](mailto:lorrie.deyott@umontana.edu).

***NetID Lookup***

- A NetID lookup option is now available on the OneStop login page next for employees and students. When you click on "What is my NetID?" a NetID Lookup screen displays. After entering your last name and birthday, your NetID and Umontana email address displays. The NetID and Umontana email address are not regulated by FERPA so there are no issues with displaying it.

***New ACIO – Enterprise Information Systems***

- Jan Pruyne, former ACIO-EIS, retired in August. IT conducted a search for a replacement and we are pleased to announce that John Thunstrom was selected as the new ACIO for EIS. Prior to his new position, John served as Managing Analyst for Student Information Systems in EIS.

**Enterprise Information Systems – John Thunstrom, ACIO**

***Common Course Numbering (This information is most relevant for folks who support academic departments as students may begin asking questions.)***

- To minimize confusion about course equivalencies for students who transfer within state educational institutions, the Board of Regents is instituting a new course numbering and naming convention for 12 disciplines (e.g. standardizing English 101 throughout all institutions – ENEX to ENEL). Three disciplines have already been renamed. The rest will be renamed by Fall 2009. The process will be accomplished systematically and most details have been worked out. One remaining detail is obtaining faculty agreement on common course names and numbers.

## Computers, Network & Telecommunication Services – Steve Henry, Senior ACIO

### *Outsourcing Student Email*

- We are moving forward to a hosted service for student email – MS Exchange Labs. Earlier this year a small ad hoc committee was formed to review the options of outsourcing student email by looking at vendors who offer email services for free. The committee analyzed the pros and cons of outsourcing and concluded that there wasn't one specific vendor that stood out above the rest nor was there a definite decision to outsource or not. The committee recommended to the President that we enter into a procurement process (RFP) to outsource email and gather more information to determine our best course of action. The President recommended we proceed. The two vendors that were looked at were Microsoft and Google, with Microsoft being the final selection.
- IT has reviewed the technical details and legal ramifications. Over the next few months we will be looking at the best ways to transition GrizMail accounts from MS Exchange to MS Exchange Labs. Student email addresses will remain the same ([first.last@umontana.edu](mailto:first.last@umontana.edu)) and students will see few appreciable differences. TSS-Web Development Services will develop interfaces to OneStop, such as an integrated calendar system. A shared document facility, Office Live at EDU, will allow students to share documents and work collaboratively. A transition time frame has not been established yet. However, summer or fall semester may be the best times. We may put together a pilot group, but this has not been determined. More information to come.

## Central Systems Support Services – Tom Travis, Director

### *Exchange 2007*

- We need to upgrade the current 2003 Exchange environment to 2007 so we are beginning to investigate equipment needs for the upgrade.

### *Banner*

- **New Timeout Period.** As a result of auditor recommendations, a Banner (inb.umt.edu) timeout has been implemented. The timeout period is 30 minutes – if a Banner user is inactive for 30 minutes, they will be logged out and will need to log back in.
- **Banner Test Environment.** Our database administrators are currently refreshing the Banner test environment and should be finished within the next day or two.
- **Servers.** We are looking into server replacements for the Banner environment and are currently in discussions with vendors.

### *Active Directory – Domain Controllers*

- We are currently upgrading the AD domain controllers. Users will notice performance improvements, especially with look-ups and connections. One of the problems of the controllers being replaced has been that when users sent mail, they were unable to do so because lookups weren't timely resulting in mail being rejected.

Meeting adjourned at 1:50pm

Minutes submitted by Kathy Garramone February 23, 2009.

Next Technology Partners Meeting scheduled for February 24, 2009, 1:30pm, UC 326-327.