

**Technology Partners Meeting – Minutes
August 25, 2009, UC 326, 1:30 p.m.**

In attendance: Jay Bruns, Shawn Clouse, Brad Collins, Lorrie DeYott, Daphne Felker, Kathy Garramone, Randy Gottfried, John Greer, Stan Harris, Shelly Hayler, Steve Henry, Adrian Irish, Mike Miller, Loey Knapp, Jace Laakso, Jaylene Naylor, Jesse Neidigh, Gordy Pace, James Poelstra, Nick Shontz, John Thunstrom, Tom Travis, Gary Trethewey, Tom Vulpis, Crystal Wood

Central Computing Support Services – Tom Travis, Director

Banner hardware upgrade

Banner will be unavailable the weekend of September 26-27 in order to move it to new, more robust hardware. The following databases will be unavailable all day Saturday and Sunday: ADMN, CyberBear, REPORT, HCADMN, and Helena's Course Choice. The following databases will be up: FINDW, UMDW, TEST7, HCTST7, SPTTESTS, AUADMIN and AUTST7. In addition, many of the portlets in OneStop (<http://onestop.umt.edu>) feed from Banner databases. As a result, the following services in OneStop will also be unavailable during this downtime: NetID lookup, Academic Planner (will rely on its last cache so may be out of date), Academic tab (library portlet is the only portlet that will work), OneStop messages, iTunesU, the OneStop calendar (if a user adds courses to the calendar, OneStop will not return course information during this time).

Presentation Technology Services – Randy Gottfried, Manager

Multi-media classroom update

- Through the collective efforts of the Provost's office, the Academic IT Committee, and the Information Technology Office a plan has been implemented to increase technology classroom infrastructure. This summer 13 classrooms have been completed and one is near completion. The standard system includes an Extron control box, document camera, Blue Ray compatible DVD player, combo DVD/VCR. View a classroom map and status of the project at: <http://umt.edu/classrooms>.
- Users will login to the system with a generic account. All components are contained in a podium. There are no more closets and users do not need to check out keys for system access. Users gain access to the computer through their NetID.

TSS-Client Support Services – Lorrie DeYott, Manager

Symantec AntiVirus

- Symantec AntiVirus is now available for download from the IT website: <http://umt.edu/it/antivirus>. Users must authenticate using their NetID and password in order to download the software. The software will remain available at IT Central for \$1 (price of CD) and in the shared access public folder (\\gs\dfs\public).

Junk email filtering

- More and more official communication is being distributed to campus electronically via the Notification Dashboard. For some users, these messages are being delivered to Junk Mail. Settings that contribute to this problem are working in cache mode and not adding the specific sender email addresses to the safe senders list. If your users are experiencing this issue, please have them add the specific email addresses to their Safe Senders list. Here is a list of campus administrative unit email addresses that use the Notification Dashboard to distribute campus communications:

emergency@umontana.edu
OfficeoftheProvost@umontana.edu
AcademicAffairs@umontana.edu
StudentAffairs@umontana.edu
ThePresident@umontana.edu
AdminFinance@umontana.edu
ITalk@umontana.edu
Alumni@umontana.edu
UMFoundation@umontana.edu

Student email outsourcing update

- As previously announced, we are moving forward to a hosted service for student email – MS Exchange Labs (*Live@Edu.*) Some features offered include email with a 10 gb mailbox, document creation tools and storage, sky drive (25 gb), social networking tools including the ability to join groups.
- In early January we will transition all students to the new service. The new name for student email is **UMConnect**. Soon afterwards we will retire GrizMail.
- We are now testing the new service using small groups of students. In September all students will have the option of opting-in through OneStop throughout the remainder of Fall Semester. Once students opt in, they cannot opt out. Send your comments/suggestions to: italk@umontana.edu.

Fall IT short courses

- The fall semester IT short course training schedule and online registration is now available at: <http://www.umt.edu/it/training>.

Future meeting dates

- We may change our regular quarterly meeting date/time as two of the dates may be inconvenient for members to attend the meetings. Stay tuned as we determine the best schedule for accommodating our members.

Web Technology Services –Nick Shontz, application programmer

New UM events calendar

- The University has transitioned to a new open source calendaring solution provided by the University of Nebraska-Lincoln. New features include: supporting of multiple calendars, delegation of work, single sign on using the central authentication server (CAS), users can promote events from sub calendars to the mail calendar, and the interface is improved. The main calendar and sub-calendars are available on the UM home page: www.umt.edu. Questions may be directed to IT-Web Technology Services at 243-6378.

Orientation map

- As previously announced, the new interactive campus map was launched last spring. Jamie Robertson, also from WTS, was team-lead on this project. There is now an Orientation map within the campus map and includes all information about Orientation happenings. This new map is available at: <http://map.umt.edu/orientation>. Maps can be created for specific events or shows. Questions may be directed to IT-Web Technology Services at 243-6378.

Technology Support Services – Loey Knapp, ACIO, IT-TSS

IT computer lab update

- Up until this year IT has maintained five general access computer labs on campus. The 50 computers in the UC lab (UC 225) were upgraded this summer. Due to pressures on space, concerns about whether the labs are fully utilized and because more students are bringing their own laptops to campus IT is rethinking the lab environment. The first action has been to close LA 206. The next action will be to evaluate student software licensing and pilot a virtual software lab in Spring. Depending on the success of these projects another LA lab could be closed in Fall 2011. Please send your input on this topic to Loey at loey.knapp@umontana.edu.

IT Security – Adrian Irish, IT security officer

Network vulnerability assessment

- UM will participate in a network vulnerability assessment again this year using an outside security firm (Accudata Systems). NWACC will fund ½ of the assessment fees, with IT Security picking up the rest of the tab (so there's no additional cost to individual departments). We will be limited to 150 IP addresses. The actual scan will occur during the week of October 19, with a follow up scan for remediation testing occurring later in the year (date has yet to be determined). As in the past, departments can request to have specific machines scanned, but we will also be selecting some machines which have not been included in prior year's scans.

Sensitive data issues

- IT Security is concerned about the possibility of sensitive data, such as old “legacy” data from blackboard feeds, residing on computers and archive areas which may have been forgotten; and we encourage everyone to check the machines in their area for any such situations and remove or protect any files containing sensitive data. We have a handy tool available called IdentityFinder, which we can make available upon request to assist with these efforts. In addition, we will soon be contacting departments running their own web servers to assist in locating any problems with sensitive data residing on web servers. Questions may be directed to Adrian at Adrian.irish@umontana.edu.

Rogue wireless access points (policy 502)

- IT Security will soon be purchasing equipment to better assist units and departments in locating rogue wireless access points which might exist on the network. The issue is covered under Policy 502.

Facilities Services – Thomas Vulpis, computer systems analyst I

Flash bootable Windows PE

- Windows Pre-installation Environment (Windows PE) is essentially a stripped-down version of (Command Prompt only) Vista. It can be booted from CD or flash drive, and runs from a RAM drive. It allows full HPFS access to your HDD's and can be used for workstation image deployment, virus removal, and file recovery. Please contact Tom if you are interested in learning more about this product: Thomas.vulpis@umontana.edu.

PC imaging with ImageX

- ImageX is a free utility that allows you to create and restore ‘HD images’ to newly formatted or configured PCs. It’s an efficient way to rollout standardized PC configurations, or apply file updates to existing directories. It can be used in conjunction with a GUI (written in AutoIT script language) and NewSID (to generate a new Windows security identifier). Contact Tom if you are interested in further information about this product: Thomas.vulpis@umontana.edu.

Questions/Comments

- **The Mansfield Library changed their non-University member computer access policy. Why?** (John Greer) The Library has become inundated with non-University members using the main entrance public access computers for extended periods of time. Since the Library’s primary users are students who pay computer use fees, we need to support them and assure that they have primary access to these computers. All but seven computers in this area of the Library are now accessed via the NetID and password. Non-university members may sign-up at the circulation desk for one hour increments on one of these seven computers. The only work around for this issue is for non-university members to register for at least a one credit course which creates a NetID and allows access to these computers.

Meeting adjourned at 2:30 p.m.

Minutes submitted by Kathy Garramone October 1, 2009.

Next Technology Partners Meeting scheduled for November 24, 2009, 1:30pm, UC 326-327.