

**Technology Partners Meeting – Minutes
May 22, 2007, UC 326, 1:30P**

In attendance: Sean Clouse, Gary Decker, Lorrie DeYott, Dwain Erhart, Dave Fuller, Kathy Garramone, Randy Gottfried, John Greer, Reda Haddouch, Steve Henry, Becky Hofstad, Judy Holbrook, Jace Laakso, Jason MacLeod, Becky Maier, Sherri McWilliams, Jaylene Naylor, Jeremy Nigon, Jess Neidigh, Diane Oman, Gordy Pace, John Parkey, Dave Powers, Jan Pruyn, Jon Robinson, Tom Travis, Karen Tremper, Gary Trethewey, Rick Waldorf

Network Update

Rick Waldorf, Enterprise Network Specialist, Network Services

Campus Building Network Upgrade Progress

- Building upgrades continue. The Math Building and Brantley Hall upgrades are now complete.
- We are working on an interim solution for the Fine Arts Building.
- The Music Building upgrade is in the design stage.

H.323 Gateway

- Equipment has arrived and we are in the initial testing phase.

Network Upgrade

- The 10 GB core upgrade should be completed by the end of this Fiscal Year.

Wireless Update

- The IT wireless website has a campus map that includes the listing of the current wireless access point locations. Here is the web address: <http://www.umn.edu/it/Wireless/accesspoints.htm> . In addition, folks can download the VPN software from this site: <http://www.umn.edu/it/Wireless/vpndownload.aspx>
- We are currently working on setting up remote access for the Flathead Lake Biological Station.

Central Computing Systems Update

Tom Travis Director, Central Systems Support Services

New Listserv Software “LISTSERV”

- As mentioned at the February 2007 TPP meeting, we have purchased a new listserv program from L-Soft called LISTSERV, which will replace Majordomo, our current listserv program. The new product is web-accessible and offers on-line archiving.
- With the assistance of IT unix system administrators, Client Support Services staff are preparing user documentation and web page content. In addition, they will contact all current (activity in 2007) list owners and work with them for a smooth transition to the new product. Non-active (no activity prior to 2007) lists will only be migrated if the list owners request continuation.
- Migration is planned for late summer/early fall.

Selway

- Late last week a message was sent to all users who still have Selway addresses informing them that Selway would be retired. Since then, we have determined that we need to step back and develop a strategy for this process. There are several folks with Selway aliases who still use them in publications. Folks with Selway aliases should disregard the message. We will send an updated message to all Selway aliases very soon with clarifications. In addition, we will post this information to an IT web page.

Transition from JInitiator to JRE Plug-in for Banner

- To keep pace with Oracle updates and other software vendor upgrades, a decision was made to transition from the JInitiator plug-in to JRE (Java Runtime Environment) 1.4.2.14. The JInitiator is currently used to access INB. Extensive testing was performed by various staff members. The transition was halted based on the following testing results:
 - Some of the Banner forms did not perform as expected which raised many concerns.
 - There was a problem with using Banner with 1.5 or 1.6 of JRE. If users have these newer versions already installed on their computers, the newer version would install instead of 1.4.2.14.
 - We were uncomfortable with the installation of a program that is bundled with JRE 1.4, 1.5, and 1.6 called Java Web Start. Java Web Start is a tool to help with automatic software updates. The current versions appear to be safe, but earlier versions are known to be a security vulnerability.
- We will need to transition when Banner 8 becomes available. By that time, we anticipate that the issues we discovered during the testing phase will be resolved.

Oracle Forms Servers – Upgrade – June 1, 5:00pm - June 4, 8:00am

- In order to keep pace with critical patches and updates, the Oracle forms servers will be upgraded to Oracle 10gR2 beginning at 5:00pm in Friday, June 1 until 8:00am on Monday, June 4. Only INB/FORMS access to Banner will be unavailable. The data bases, batch processing, CyberBear, and the UM home page will all be available.

Old Exchange Cluster Retirement

- The new exchange environment has been migrated to the new cluster. All system-related folders or services have been moved to this new cluster. The next step in the process is to retire the four machines which make up the original Exchange environment. The process is scheduled to begin on Wednesday morning, May 23, beginning at 4:00am. There should be no disruption of services through the Messaging front-ends for individual mail users (GrizMail, MSO). There will be impact on the MAPI clients (Outlook Full Clients). The primary features impacted are: Public Folder Structures, Offline Address Books, and Schedule+ Free/Busy information. If users notice issues (the features don't display properly), please have them close (Select File from the Menu Bar, then Exit) and restart their clients for cached configurations to be updated.

Comments/Questions

- John Greer asked about the President's memo to campus about changes to campus e-mail; in particular, the new policy that the Umontana alias must point to an official e-mail account.
- Tom summarized the new policy, effective July 1, 2007. On July 1, all University employees who require official access to e-mail will receive an assigned Umontana address as well as an official central University e-mail account. The Umontana address must point to the official e-mail account.
- Both Tom and Steve clarified for the group that IT will not act as a police force for enforcing this new policy. It is a President directive so questions or comments should be directed to the President's Office, not IT.
- There was discussion about how to best obtain current departmental employee e-mail preferences (Umontana addresses and e-mail accounts). There is currently no system in place for obtaining this data. Currently the individual user controls these preferences. In order to meet the policy expectations by July 1, many meeting participants wanted to know if it would be possible to obtain listings of departmental Umontana aliases and e-mail accounts associated with the aliases so departmental IT administrators can work with their departments to meet the policy expectations by July 1. Loey Knapp is the IT contact working with Cathleen Collins in the President's Office on campus e-mail issues. Lorrie will bring this matter to Loey to see if she will approach Cathleen with this request.

Web Technology Services

Gordy Pace, Director

Portal Conferences

- Two web technologies conferences were held at UM May 16-18: The Portlets 2007 Conference and the 4th Annual Campus EAI Consortium Member Conference. Combined participation included 160 people from the US, UK, Canada, and Jamaica. The portlets conference focused on how to develop applications for a portal environment. IT web staff organized and provided the training sessions for this conference. Gordy thanked several UM departments for their assistance in hosting these conferences: Conference and Event Planning, Continuing Education, and various IT groups (networking, P&TS, IT Central). Conference attendees were very impressed with The University of Montana and Missoula.

Web Server Migration

- Janet Sedgley and Chuck Petritz are in the process of bringing up the new IT web server. Approximately 300 websites including 160,000 web pages will be migrated. We anticipate project completion in June. A detailed announcement will be made to all departments involved prior to the actual migration. Departments will be contacted individually if there are questions related to specific web page coding/structure.

Telecommunications Services

Judy Holbrook, Director

Telephone Systems Restructuring

- As was mentioned during the February 2007 TPP meeting, on July 1, 2007, based on an administrative recommendation resulting from a study of the University's telephone system, Telecommunications Services will be reorganized.
 - Police and emergency dispatching will become a function of Public Safety. Building 32 (Physical Plant) reception responsibilities, including issuing keys, checking cars in and out of the motor pool, and other similar functions, will belong to Facilities Services
 - Telephone switchboard responsibilities (243-2111) will become a daytime operation (8-12 and 1-5).
 - Menus (currently in draft) will route to other places that are open after hours: Office of Public Safety, Curry Health Center, The Source-UC Information Desk, Adams Center Ticket Office, Mansfield Library. The numbers for dialing into the draft menus are:
 - daytime- 243-7500
 - after-hours - 243-7503

Telephone Fixed Cost Increase

- Beginning on July 1 there will be an increase of \$3.00 to basic telephone services. Jeannine Shriner is preparing a memo to campus that will include a rate sheet and a listing of each department's current phones.

Meeting adjourned at 2:40 pm

Minutes submitted by Kathy Garramone, 5/24/07.

Next Technology Partners Meeting scheduled for August 28, 2007, 1:30pm, UC 326.

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