

# Susan Elizabeth Bender



## EDUCATION

Ph.D., Political Science, May 2003  
Public Policy and Environmental Policy  
University of Nevada, Reno

M.A., Education, May 1986  
College Student Personnel Administration  
Colorado State University, Fort Collins

B.S., Business, May 1984  
Business Management  
Colorado State University, Fort Collins

## EMPLOYMENT HISTORY

### **INTERNATIONAL EDUCATION CONSULTANT**, Moscow, Idaho (July 2018-present)

Serve as a consultant on institutional comprehensive internationalization, global strategy, campus global engagement, enhancing infrastructure, and promoting intercultural competencies.

### **UNIVERSITY OF CALIFORNIA, IRVINE**, Irvine, California (September 2017-June 2018) Senior Director of Global Affairs, Office of Global Engagement

The Senior Director of Global Affairs managed the overall administrative operations of the Office of Global Engagement at the University of California, Irvine, a public research university. This position was responsible for the expansion of study abroad activities, development of risk management policies and procedures, overseeing international delegations, campus coordination of international services, and intercultural programming. The Senior Director supported the work of the Chief Global Affairs Officer in overseeing global strategy and campus global engagement.

### **UNIVERSITY OF IDAHO**, Moscow, Idaho (July 2012-July 2017)

Executive Director, International Engagement and Programs International  
Programs Office (IPO)

The Executive Director of the International Programs Office (IPO) served as the Senior International Officer (SIO) and oversaw the full range of the international programs at the University of Idaho, a public land-grant

institution. The IPO managed international partnerships, grants, and initiatives; provided services to international students, scholars, and faculty; offered intensive English preparation through its American Language and Culture Program; managed education abroad for Idaho students; assisted faculty in organizing faculty-led educational experiences overseas; directed the recruitment of international students; coordinated a network of international agents and markets the institution overseas; and created international outreach programs designed to promote cultural interaction and enhance intercultural capacities. The IPO worked with students, faculty, and staff to create an internationally engaged campus community to equip students with the vital job and life skills to succeed in a global economy. During my time at Idaho, I accomplished the following:

- Directed and enhanced operations of the International Programs Office; provided oversight and guidance for the departments within the IPO, which include Education Abroad; International Students, Scholars, and Faculty Services; International Marketing and Recruitment; the American Language and Culture Program (ALCP); and International Grants, Contracts, and Initiatives; and created a new area of emphasis (International Outreach)
- Spearheaded Idaho's international strategic planning process; coordinated the International Engagement Council of faculty and staff who represented each college and assisted with international strategic planning process
- Developed an international strategic plan, the *Global Vision 2020*
- Developed policies, procedures, and protocols for international linkage agreements, hosting visiting delegations, tracking and supporting students and faculty who travel overseas, and managing office operations
- Provided supervision, training, and guidance to staff of 30+ individuals, including area directors, assistant directors, advisors, office manager, ALCP instructors, administrative staff, interns, and students who worked in the IPO; conducted bi-annual staff retreats to build cohesiveness and determine team oriented goals
- Established emergency procedures and risk-management protocols for global initiatives
- Enhanced fiscal vitality of IPO; managed state and self-supporting budgets in excess of \$3 million; submitted grant applications for international sponsored students and international training programs
- Raised profile of the institution by hosting the *Fulbright Gateway Orientation* for 70 international students from 40 nations, August 2014, 2015, 2016, and 2017
- Served on the President's Administrative Roundtable; worked with deans, senior administration, and area directors to promote international initiatives
- Participated in President's Diversity Council to promote an inclusive and culturally sensitive campus environment; presented at the *Cultural Literacy and Competence Symposium* for faculty and staff, Spring 2014
- Designed database to manage international agreements with institutions around the world; updated agreement templates and established agreement protocols Design presentations and training for staff, UI community, and local community
- Assessed program effectiveness; established routine reporting requirements for each department to improve transparency and enhance advocacy of international endeavors

- Participated in Grant Writing Workshop, September 2013
- Ensured that international services at the University of Idaho conform to best practices in the field of international education

**UNIVERSITY OF NEVADA, RENO, Reno, Nevada (1991-July 2012)**

Director, Office of International Students & Scholars (OISS), 1996-July 2012

- Directed operations of the Office of International Students and Scholars; served as the Primary Designated Responsible Officer (PDSO) for SEVIS - Student and Exchange Visitor Information System - tracking F-1 students, and served as the Responsible Officer (RO) for the J exchange visitor/scholar program
- Served as the de-facto Senior International Officer (SIO) of the university
- Advised international students, scholars, university community, Medical School, and Desert Research Institute on immigration issues related to the following visa categories: F, J, TN, H1B, and Permanent Residence (EB1 & EB2)
- Prepared, summarized, and submitted permanent-residence petitions (EB1 & EB2) on behalf international faculty (5-10 per year)
- Supervised professional staff, support staff, student workers, and interns
- Developed strategic plan for international student recruitment; developed relationships with overseas advising centers, agents, and institutions
- Promoted internationalization of the university community; aligned international agenda with institutional strategic plan; promoted intercultural programming
- Coordinated institutional linkages and exchange programs; worked with faculty to create international agreements with institutions overseas
- Generated funding sources outside of state funding; implemented fee structure so that office functions were self-funded; developed and managed three endowment accounts
- Forged relationships with international funding agencies and foreign embassies to recruit sponsored students
- Coordinated international student alumni network and worked with university foundation and office of alumni relations to establish "Nevada Networks" overseas to assist with recruitment and fundraising globally
- Served as Faculty Fulbright Representative; increased number of university faculty applying for and receiving Fulbright Awards and maintained data base of all faculty who have received Fulbright Awards
- Produced reports for the university, government, and international organizations

Interim Director, OISS, University of Nevada, Reno, 1995-1996

International Student Advisor, OISS, University of Nevada, Reno, 1991-1995

**CORNELL UNIVERSITY, Ithaca, New York (1988-1991)**

Director, Holland International Living Center (HILC)

**UNIVERSITY OF PORTLAND, Portland, Oregon (1986-1988)**

International Student Advisor, Resident Director, and Orientation Coordinator

**COLORADO STATE UNIVERSITY, Fort Collins, Colorado (1980-1986)**

Assistant Hall Director (1984-1986)

Apartment Life Resident Assistant (1983-1984)  
Educational Programming Team (1982-1984)

## PROFESSIONAL ORGANIZATIONS AND LEADERSHIP EXPERIENCES

### Association of International Education Administrators (AIEA)

- Member, Board of Directors, February 2016-February 2019
- Chair, Strategic Issues Committee, February 2016-February 2019
- Invited Member, AIEA Transition Team, January 2018-July 2018
- Nominated Member, AIEA Strategic Issues Committee, September 2014-February 2016
- Member, AIEA Conference Planning Committee, Session Review Team, Washington, DC, February 2014 and 2015
- Member, AIEA Awards Committee 2014 (identified and reviewed nominations for prestigious AIEA awards)
- Invited participant, seminar on international education, *Ghost Ranch Seminar*, Redwood Center, CA, May 2003
- Member and Designated Campus Representative (Senior International Officer) for the University of Idaho and formerly for the University of Nevada, Reno, May 2003- present

### NAFSA: Association of International Educators (1986-present)

- Nevada State Whip, NAFSA (served as state advocate and whip on international education), 2002-2011
- Region XII Team, Representative, International Education Leadership Knowledge Community, 2008-2010
- NAFSA Annual Conference Committee 2008, Executive Committee and Session Content Chair, 2007-2008; responsible for reviewing and selecting sessions for the 60 Anniversary NAFSA conference in Washington, DC, which attracted over 9000 attendees from around the world
- NAFSA Annual Conference Committee 2007, Executive Committee and Workshops Chair, 2006-2007 (national committee)
- Intercultural/International Teaching, Learning, and Scholarship session and workshop review committee for Montreal Conference, September 2005
- Co-Chair, National Task Force on Intercultural/International Teaching, Learning, and Scholarship, July 2004-2005
- National COMSEC Team Member and representative to the Council on Ethical Practice; elected for three year term, 2003-2006
- 1998 Regional Council, three year commitment 1997-2000
- Council on Public Affairs, 1998-2001
- Chair, Intercultural Special Interest Group, 1997-2001
- Chair, Region XII: California, Hawaii, and Nevada, 1998
- Region XII Team Secretary, Spring, 1996-1997
- Region XII Quarterly Liaison Meetings, INS - Western Regional Center, 1995-2005
- Region XII Conference Chair, Reno, Nevada, November 1995
- Governing Council, Intercultural Special Interest Group, 1993-1995
- Region XII Team Member, Nevada State Representative, 1993-1994
- Member since 1986

## Fulbright Campus Representative

- Co-host, Fulbright Enrichment Program entitled, “Interdisciplinary Environmental Education and Outdoor Leadership,” held at the University of Idaho’s McCall Outdoor Science School (MOSS), November 13-15, 2016
- Co-host, *Fulbright Gateway Orientation*, August 2014, 2015, and 2016; selected through competitive application process; conducted orientation for 73 Fulbright students from 40 nations heading to institutions around the U.S.
- Conducted presentations on Fulbright options, market Fulbright opportunities, and encourage University of Idaho faculty involvement
- Maintained database on university faculty and students who received Fulbright awards and created a Fulbright Network through meetings, presentations, and receptions

## Global Leadership League

- Member of The Global Leadership League, an award-winning professional organization designed for women and their allies in international education
- Invited to participate as an expert respondent for “In the Vault with Sophia Confidential,” a safe, anonymous space for members to submit questions and receive practical advice, 2019-present

## Phi Beta Delta (PBD): Honor Society for International Scholars

- ETA Chapter Coordinator (University of Nevada, Reno), elected Fall 2004-2012
- ETA Chapter, Communications Coordinator, 1998-2000
- Member, 1992-2012

## International Studies Association (ISA)

- Member, October 2005-2010

## Association of College Personnel Administrators (ACPA)

- Member, 1985-1990, 2005-2007
- Team Member, Commission X, International Dimensions, 1988-1990

## Society for Intercultural Education, Training and Research (SIETAR)

- Member, 1991-1998 and 2006-2012

## PUBLICATIONS

- Bender, Susan (forthcoming in 2019), “Antonio Nuñez Jiménez, Oswaldo Guayasamín, and the Recovery of Cuba’s Progressive Intellectuals,” *An Island in the Stream: Ecocritical and Literary Responses to Cuban Environmental Culture*. Ed. David Taylor, Scott Slovic, and Armando Fernandez. Lanham, MD: Lexington Books.
- Bender, Susan (2018), “Fostering Global Culture and Engaging Student Leadership on Campus,” *Leading Internationalization*. Ed. Harvey Charles and Darla Deardorff. Sterling, VA: Stylus Publishing, LLC, pp. 107-13. <https://www.aieaworld.org/aiea-books#leading>

- Bender, Susan, Lorna Jean Edmonds, and Ji-Yeung Jang (2017) “Strategic Issues: Summary, Analysis, and Priorities Facing Leaders in International Education Today,” AIEA Publication by the Strategic Issues Committee, [https://www.aieaworld.org/assets/docs/Conference\\_Materials/2017/Session\\_Materials/aiea\\_strategic%20issues%20summary%204-17.pdf](https://www.aieaworld.org/assets/docs/Conference_Materials/2017/Session_Materials/aiea_strategic%20issues%20summary%204-17.pdf)
- Bender, Susan, and Victoria Jones (2015), “Moving to the Center: Five Strategies for Strengthening Institutional Commitment to Global Initiatives,” AIEA Issue Brief, [https://www.aieaworld.org/assets/docs/Issue\\_Briefs/issue%20brief-moving%20to%20the%20center.pdf](https://www.aieaworld.org/assets/docs/Issue_Briefs/issue%20brief-moving%20to%20the%20center.pdf)

## PRESENTATIONS

- Roundtable Chair, *Delving into the Strategic Issues of our Day*, AIEA: Association of International Education, Washington, DC, February 2018
- Exploring Leadership Journeys of Women Leaders in International Education, NAFSA: Association of International Educators, Los Angeles, May 2017 and the Regional NAFSA: Tri-Regional Conference, Denver, November 2017
- Roundtable Chair, *AIEA’s Strategic Issues Committee Shares A Framework of Strategic Issues*, AIEA: Association of International Education Administration, 35 Annual Conference, Washington, DC, February 2017
- Co-presenter, *New Senior International Officers: Developing Competencies for Boundary Spanning Leadership*, a workshop for NAFSA: Association of International Educators, Denver, CO, May 2016 and Los Angeles, CA, May 2017 and NAFSA 2018
- Chair and Co-presenter, *Moving to the Center: Five Strategies for Strengthening Institutional Commitment to Global Initiatives*, a workshop for Association of International Education Administration (AIEA), Montreal, Canada, February 2016
- Invited Keynote Speaker, Palouse Language and Culture Symposium, *Cultivating Global Citizenship and a Global Identity*, University of Idaho, April 2015
- Invited Keynote Speaker, Drexel University World Fusion Fest, *Five Basic Tips: Intercultural Competencies for Faculty and Staff*, April 2015
- Co-presenter, *Moving to the Center: Increasing the Importance of Global at Your Institution*, a workshop for Association of International Education Administration (AIEA), Washington, DC, February 2015
- Co-presenter, *What SIOs Need to Know About the Role of the International Students and Scholars Office: Contributing to the Campus Strategy of Comprehensive Internationalization*, Association of International Education Administration (AIEA), Washington, DC, February 2015
- Invited Chair, *Mobile Generation “C” (for Connected): Adjusting Recruitment Strategies to Address Scale*, NAFSA Bi-Regional Conference, Portland, OR, November 2014
- *Cultural Literacy and Competence Symposium*, presented on microaggressions and intercultural competence for University of Idaho community; collaborative effort between Office of Diversity and Inclusion and International Programs, April 2014
- *International Research Collaboration and the Role of International Offices*, Invited panelist, NAFSA Region I Conference, Spokane, WA, October 2013
- *Inland Northwest Partnerships: Strategies for Success*, NAFSA Region I Conference, Spokane, WA, October 2013

- *Intercultural and Experiential Learning*, Invited Speaker at “A Transatlantic Dialogue: Living Culture in the University—Developing Citizens of the World” conference held in Luxembourg, May 2011
- *Introduction to NAFSA’s Statement of Ethical Principles*, NAFSA Region XII Conference, Reno, NV, October 2010
- *NAFSA Advocacy Day: How to Make the Most of the Opportunity to Advocate for International Education*, NAFSA Region XII Conference, Reno, NV, October 2010
- *Building International Connections: The Fulbright Scholar Program*, invited by Fulbright to speak at NAFSA: Association of International Educators, Kansas City, MO, May 2010
- *Facilitating Intercultural Learning: Lessons from the Intercultural Toolbox*, NAFSA Webinar Series 2009, presented October 5, 2009 (212 participants)
- *The Power of Stories and Affect in Promoting International Education*, NAFSA: Association of International Educators, Bi-Regional Conference, Honolulu, HI, November 2008; selected “Best of Region XII” for national NAFSA conference in Los Angeles, May 2009
- *Toolbox for the Intercultural Practitioner*, NAFSA: Association of International Educators, Los Angeles, May 2009
- *Enhancing the Work Environment with Feng Shui*, NAFSA: Association of International Educators, Bi-Regional Conference, Honolulu, HI, November 2008
- *Toolbox for the Intercultural Future*, NAFSA: Association of International Educators, Washington, DC, May 2008
- *Enhancing the Work Environment with Feng Shui and Concepts of Flow*, NAFSA: Association of International Educators, Washington, DC, May 2008
- *Hiring International Employees: Update on International Education and Employment Options*, invited speaker for Northern Nevada Human Resources Association (NNHRA), Reno, NV, June 2007
- *Toolbox for Intercultural Competence*, NAFSA: Association of International Educators, Minneapolis, MN, May 2007
- *Advancing International Education: Recent Successes and Future Potential at the State Level*, NAFSA Region XII Conference, Las Vegas, NV, November 2006
- *Toolbox for Intercultural Interactions*, NAFSA: Association of International Educators, Montreal, Canada, May 2006
- *Teaching Intercultural Communication as Experiential Learning*, International Studies Association (ISA), San Diego, CA, March 2006
- *The Shadow of 9/11—U.S. Requirements for International Students and Visiting Professors*, Western Society of Weed Science, Reno, NV, March 2006
- *Internationalizing Western Public Institutions: Case Studies and Strategies*, Association of International Education Administrators (AIEA), San Diego, CA, March 2006
- *Using Intercultural Simulations for International Educators*, Pre-conference workshop, NAFSA: Association of International Educators, Seattle, WA, May 2005
- *Toolbox of Intercultural Interactions*, NAFSA: Association of International Educators, Seattle, WA, May 2005
- *Power of Persuasion: Easy Ways to Influence Decisionmakers on Campus and Beyond*, NAFSA: Association of International Educators, Seattle, WA, May 2005
- *Step on Board for Intercultural Simulations*, NAFSA Region XII Conference, Sacramento, CA, November 2004
- *Toolbox for Intercultural Awareness*, NAFSA: Association of International Educators, Baltimore, MD, May 2004

- *Making Sense of Policy Dynamics: Two Cases*, NAFSA: Association of International Educators, Baltimore, MD, May 2004, and NAFSA Region XII conference, Los Angeles, CA, November 2003
- *Toolbox for Crossing Cultures*, NAFSA: Association of International Educators, Salt Lake City, UT, May 2003
- *Recognizing, Responding, and Referring: Psychological Issues and International Students*, NAFSA: Association of International Educators, Philadelphia, Pennsylvania, May 2001
- *Special Interest to National Interest: Making the Case for International Education*, NAFSA: Association of International Education, Philadelphia, PA, May 2001
- *Toolbox for Intercultural Training*, Chosen "Best of Region XII" and offered at NAFSA: Association of International Education, Philadelphia, PA, May 2001
- *Recognizing, Responding, and Referring: Psychological Issues and International Students*, NAFSA: Association of International Educators, Best of Region XII Conference, Squaw Valley, CA, November 2000
- *Feng Shui: Creating a Healthy Work Environment*, NAFSA: Association of International Educators, Region XII Conference, Squaw Valley, CA, November 2000
- *Take a Pill: Painless Prescriptions for International Education Lobbying*, NAFSA: Association of International Educators, San Diego, CA, May 2000
- *Raising Cross-Cultural Awareness for International and Domestic Students and Community Members*, NAFSA: Association of International Educators, San Diego, CA, May 2000
- *Careers in International Education: Information for Students and New Professionals*, NAFSA: Association of International Educators, San Diego, CA, May 2000
- *Seeking Balance: Challenges and Rewards for Women in International Education*, NAFSA: Association of International Educators, San Diego, CA, May 2000
- *Enhancing Your Skills As An Intercultural Practitioner*, Chair, Pre-Conference Workshop, NAFSA: Association of International Educators, Denver, CO, May 1999
- *Working in International Education: Information for Students and New Professionals*, NAFSA: Association of International Educators, Washington, DC, May 1998
- *Developing Skills for Effective Cross-Cultural Counseling and Advising*, NAFSA: Association of International Educators, Washington, DC, May 1998
- *Intercultural Adjustment*, Pre-Departure Orientation Seminar for students and parents, Tokyo, Japan, Spring 1993, 1995, and 1998
- *A Diversity Trainer's Fishbowl*, American College Personnel Association (ACPA), St. Louis, MO, March 1998
- *Cross-Cultural Training: Beyond the Basics But Short of the Bennetts*, NAFSA: Association of International Educators, Vancouver, BC, Canada, May 1997
- *Spirituality, Worldviews, and Culture: Theory and Practice*, Society for Intercultural Education, Training, and Research (SIETAR), International Congress, Munich, Germany, May 1996
- *Facilitating Cross-Cultural Workshops: An Interactive Approach to Skills Development*, NAFSA International Conference, New Orleans, LA, May, 1995
- *The Intercultural Grab-Bag: Interactive Tools for Enjoyably Effecting Change*, NAFSA: Association of International Educators, New Orleans, LA, May 1995
- *On the Borders of Culture: Relationships and Life Choices for Global Nomads*, Society for Intercultural Education, Training, and Research (SIETAR) International Congress, Phoenix, AZ, May 1995



- *Toolbox of Intercultural Training for the Campus Community*, Society for Intercultural Education, Training, and Research (SIETAR) International Congress, Phoenix, AZ, May 1995
- *The Next Generation: First Generation Americans in a Multicultural Society*, NAFSA: Association of International Educators, Miami, FL, May 1994
- *Toolbox of Intercultural Training*, Pre-Conference Workshop, NAFSA: Association of International Educators, Miami, FL, May 1994
- *Toolbox of Intercultural Training I and II*, NAFSA Region XII: Association of International Educators, Sacramento, CA, December 1993
- *Intercultural Perspectives on Health*, Pacific Coast College Health Association Conference, Reno, NV, November 1993
- *Educating International Students about Indigenous Cultures*, NAFSA Region XII: Association of International Educators, Sacramento, CA, December 1993
- *Moving Towards Ethnorelativism*, International Student Seminar, Stockton, CA, Spring 1993
- *Cultural Sensitivity Workshops*, International Visitors Council of Reno, Fall 1992
- *Designing Intercultural Training Models*, Association of College Personnel Administrators (ACPA), Regional Conference, Mt. Hood, OR, Fall 1992
- *Japanese Sensitivity Training*, Truckee Meadows Community College, Reno, NV, Fall 1992
- *Internationalizing Through Students*, NAFSA Region XII Conference, Las Vegas, NV, Fall 1992

## UNIVERSITY COMMITTEES & ACTIVITIES

- Member, President's Roundtable, University of Idaho, 2013-2017
- Member, President's Diversity Council, University of Idaho, 2012-2017
- Chair, International Engagement Council, University of Idaho, 2012-2017
- *Intercultural Issues in the Classroom*, Teaching Assistant Training, University of Nevada, bi-annually, 1992-2012
- *The Plunge: Intercultural Seminar for International Students*, Coordinated an experiential orientation program for new international students, University of Nevada, 1992-2012
- *Hiring International Students and Scholars: Immigration Issues*, Training for the Classified Staff, University of Nevada, conducted annually 2005-2012
- Standing Member, International Activities Committee, University of Nevada, 1992-2012
- Coordinator, International Alumni Chapter, University of Nevada, 2003-2012
- Member, International Student Advisors Group, State of Nevada, 1999-2012
- Member, Academic Affairs/Student Services Council, 1997-2008
- Member, Intercultural Business, Education, and Training Program, Board of Directors, 2002-2004
- Member, Committee on International Taxation Issues, USSCN system project to create policies on hiring and taxing international population, 1999-2000
- Member, Faculty Senate, elected representative for Academic Affairs, 1998-2001
- Coordinated Self-Study for Department of International Education, 1996
- Member, Status of Women Committee 1992-1994
- *Advising International Students*, Faculty Advising Workshop, 1999

## COMMUNITY ACTIVITIES

- Member, World Affairs Council, Orange County, 2017-2018
- *Perspectives on Immigration*, invited panel, organized by the *Reno Gazette-Journal*, Reno, October 2008
- *The Value of International Education*, interviewed for cable TV show "Bob Carroll and Friends," March 2008
- *Globalization and Dialogue in the 21<sup>st</sup> Century*, invited talk for Women in Dialogue community group, February 2008
- *The World Today*, invited panel discussion, Reno, NV, April 2003
- *Freedom Week*, invited panel discussion on Department of Homeland Security and Patriot Act, University of Nevada, Reno, April 2003
- *Implications of the Patriot Act for International Education*, invited to televised show, called "Lawyers, Guns, and Money," to discuss the Patriot Act and international student issues post 9/11, April 2003
- *Friendship Family Program of Reno*, the OISS links international students with local families, 1991-2002
- Reno Mayor Jeff Griffin's "International Circle," monthly meetings, 1996-2001
- *Campus Liaison*, Northern Nevada International Center, 1996-2012
- *Intercultural Training* for International Visitor's Council, 1992

## HONORS AND SPECIAL ACTIVITIES

- Member, Board of Directors, AIEA (Association of International Education Administrators), February 2016-present
- Chair, Strategic Issues Committee for AIEA, February 2016-present (three-year term)
- Featured in article, "Increasing Cross-Cultural Competency," by TerraDotta, <http://www.terradotta.com/articles/article-increasing-cultural-sensitivity-in-faculty-F3-01-15.pdf>, released February 25, 2015
- Member, Strategic Issues Committee for AIEA: charged with identifying and addressing strategic issues in the field, September 2014-February 2015
- Participant, *Bologna Turns Ten: Transatlantic Student Mobility in the German and European Higher Education Context*: two-week program for higher level international administrators, funded by DAAD (German Academic Exchange Service), June 2010
- *World Citizen Award*, Northern Nevada International Center, 2009
- Member, NAFSA Annual Conference Committee 2007-2008: Content Chair and Executive Committee for the 60th Anniversary NAFSA conference in Washington, DC, which attracted over 9,000 attendees from around the world
- *Sierra Foundation Award*, Turkish Cultural and Interfaith Education Tour, June 2006
- Invited Speaker, *International Education in the U.S.*, University of the Ryukyus, Okinawa, Japan, May 2006
- Coordinator, *State of Nevada Resolution in Support of International Education*, adopted by Nevada legislature May 12, 2005; Nevada System of Higher Education revised Master Plan in June 2006
- *Fulbright Fellowship*, participated in Korean-American International Education Administrators Program, June 2005

- *Sabbatical (Professional Development Leave) in Brisbane, Australia*, conducted research on International Student Mobility, January-July 2002
- *International Recruitment*, traveled to Taiwan, Hong Kong, Thailand, Singapore, Indonesia, Malaysia, Japan, Argentina, Colombia, Ecuador, Venezuela, Panama, Chile, China, Costa Rica, Mexico, Turkey, Cyprus, South Korea, and Canada to recruit international students, 1993-2012
- Presenter, NIC Orientation Programs, Tokyo, Japan (1993, 1995, and 1998)
- Participant, Summer Institute for Intercultural Communication (SIIC), July 1997
- Presented at the SIETAR International Congress, Munich, Germany, 1996
- Travel-Learn Course to Russia, Estonia, and Finland, UNR Geography Department, Summer 1994
- Intensive Spanish Language Course, Cuernavaca, Mexico, Summer 1991
- German and Spanish languages, intermittent courses over the years (also raised in a German-speaking household)
- Facilitator, Intercultural Communications Workshop (10-week course on *Intercultural Communication* for international and U.S. students), Portland State University, OR, 1988
- Conference Coordinator, *Regional International Student Leadership Conference: Global Networking*, University of Portland, OR, 1988
- Graduate Practicum, Office of International Education: developed and led *Cultural Differences Workshop*, served on *World Food Day Committee*, chaired *Foreign Language Camp*, and conducted research on *International Living Centers*, Colorado State University, Fort Collins, Colorado, 1985-1986

## PERSONAL INTERESTS

- Feng Shui research, consulting, and workshops
- Registered Yoga Teacher (RYT) Certification, May 2003-present
- Enjoy outdoor activities: biking, hiking, cross-country skiing, and stand-up paddleboarding