May, 2016; Issue 10, Volume XI

I Can Do This All Day!

The birds are singing, the sun is shining, and the water sprinklers are back to watering the sidewalk. This can only mean one thing – summer is almost here! As we get closer to the end of the semester, the Service Desk will stop taking transactions on May 6th, but do not fret, if you are going to be hanging around for the summer, SAIT will still be here to help you out with all your computer needs as we will still be available for free over the counter support through the end of finals week.

Moving into summer, the Service Desk will not be open for regular hours, but we will be available via appointment between 8 am and 4pm. To schedule an appointment with a friendly, neighborhood TEC, feel free to call 243-2625 between the hours of 8am and 5pm. In addition to appointments, we will also still be selling products ranging from Hard Drives to Coaxial Cables.

While there will not be any TECs living in the Residence Halls hosting on-call nights, SAIT will still be around campus to help with any computer, phone, television, and anything else that plugs into the wall.

Finals are Coming...Back Up or Be Warned!

Imagine this...It’s every college student’s favorite time of the year - finals week. You have been studying night and day and your computer holds everything you need to pass the exams. Suddenly, you computer crashes and all your files are gone. You could be panicking but you’re not because you backed up your data and everything is okay. If you don’t back up your data, you should start now!

There are many ways to go about backing up your data including off-site and on-site services. Off-site services include Dropbox, Google Drive, Backblaze, and UM Box (which is given to you as a student). Off-site backups are online services that hold your data in their servers. There is also the option of on-site backups, which will cost you some money. On-site backups include an external hard drive or Time Capsule (for macs) which are physical devices managed by you but can easily be destroyed or lost. Finally, if it is too late and you have already lost your data due to your computer crashing there are some things we have some tools at the SAIT Service Desk to attempt to get your files back but there is no guarantee so backup or be warned.

The Only Number You Need

Have you ever gone to open a website, only to see a pop-up that tells you something on your computer has been infected and giving you a toll free number to call? Sometimes you can navigate to websites that are infected which show a pop-up notification saying your computer is in danger. However, this is usually a scam intended to convince you to call the number and assist the scammers in installing the real malware on your computer. When you call the number on a pop-up, the individual on the other end may ask you for your password, ask you to allow them to shadow you, or install programs on your computer. True tech support should never ask for your password. Instead of calling the number on any pop-up windows on your computer, visit our Service Desk in the UC or call (406)243-2625 if you are concerned about viruses or malware.

New School Year, New Name

Starting in Fall 2016, our student employees will no longer be called RTAs. Instead, their titles will be Technology Educator and Consultants (TECs for short). We wanted to make our position and role in at the university clearer to both student and staff. TECs will still be living in the residence halls and helping students with their technology problems. If you have any interest in becoming a TEC please call 406-243-2625 for more information or check out our website at: http://www.umt.edu/sait/employment/tec-description.php

Meet Your SAIT Staff !

Derek Hickman

One score and negative two years ago, a modest man by the name of Derek Hickman was born in the small town of Eureka, Montana. His parents raised him as a fine young lad, working him hard throughout his early years. He arose through the ranks of his father's mechanic shop, beginning as a lackey, and ascended all the way to the rank of Assistant CEO. His high dreams and aspirations led him to the University of Montana to pursue the dream of becoming a legal drug dealer (pharmacist). Throughout his admirable quest, he has found an avid interest in reading, chess, and video games when he has spare time.

From Teh Googlez

- Mother's Day is the second Sunday in May
- The month May was named for Maia, the Greek goddess of fertility.
- The United Kingdom celebrates May as the National Smile Month.

Contact Info
Student Affairs IT
Phone: (406) 243-2625, 8am-5pm, Monday-Friday
Email: rta.supervisors@mso.umt.edu

Service Desk: Open 11am-4pm, Monday-Friday, located in the UC, next to Jus Chill’n
Web: umt.edu/sait