University Center Master Plan
University of Montana

Final Report

April 2016

April 22, 2016

Liz Roosa Millar
University Center Director
University of Montana
32 Campus Drive
Missoula, MT 59812-0003

Re: University Center Master Plan
     University of Montana

Dear Liz,

We are pleased to submit this Master Plan Report for the transformation of the University Center at the University of Montana. This report was prepared by WTW Architects in collaboration with the UC Master Planning Committee and other key members of the University.

This report defines a dynamic new vision for the University Center. Proposed is a renovation / expansion of 228,000 GSF with new public event spaces, enhanced retail and dining facilities, new space for student organizations, and improved student services. Key features will include an expanded atrium, the new Big Sky Lounge, and rooftop terraces with stunning views of the surrounding campus and mountains. The existing facility will be reclad in a new glass / stone / timber envelop that will transform the UC into a beacon of student life, an arrival point for campus visitors, and a vibrant recruitment feature for the University. The architectural style of the transformation will provide a new inspired vision for the institution's future and celebrate its rich environment.

The WTW team worked interactively with the UC Master Planning Committee as well as numerous students, staff, and administrators who participated in the eight month planning process. We appreciate the involvement of the 800 students and 400 faculty/staff who participated in the on-line surveys. Special thanks go to you and your staff for your superb participation and leadership during this comprehensive study.

We are delighted to have been part of this master planning effort for the UC transformation. We look forward to our continuing relationship with the University through the next phase of this exciting endeavor.

Very Truly Yours,
WTW ARCHITECTS

Richard DeYoung, FAIA
President & CEO

Paul Knell, FAIA
Senior Principal

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University Center Master Plan
University of Montana

Planning Methodology

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Planning Methodology
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Our Planning Methodology

In alignment with the eight Project Goals listed in the University's invitation for bid, the WTW planning team developed an interactive work plan that defined the specific work effort for this study. The study structured around four major visits to campus by the WTW planning team. During each visit, the team was on-campus for two to three days to facilitate a series of interactive meetings and workshops. These workshops engaged the University's key decision makers and the larger community through collaborative dialog to define a unified vision for the future of the University Center. These work sessions often included a combination of interactive discussions, Power Point, and live electronic polling with lively conversation and strategic decision making. Each visit also included a variety of other meetings, assessments, and evaluations of the University Center facility.

The schedule of visits was as follows:

Team Visit #1 – DISCOVERY / VISIONING   March 17-19, 2015
Team Visit #2 – EXPLORATION OF OPTIONS   April 21-23, 2015
Team Visit #3 – REFINEMENT   June 2-3, 2015
Team Visit #4 – SYNTHESIS   October 21-22, 2015

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Work Plan At A Glance

The work plan is essentially a communication tool. It provides a simple road map of the proposed process and a basic timeline for key discussions, work sessions, and decision making by the University. The work plan served as a unifying document to keep all parties well-informed, involved in the process, and on schedule.

I – DISCOVERY/VISIONING
Team Visit #1
Project Initiation - Confirmed goals and objectives with the Steering Committee.
Assessment - Toured the existing facility and documented current building functions via mapping plans.
Visioning Workshops - Facilitated discussions with key stakeholder groups and decision makers.
Open Forum - Met with participants from the campus at large to explore support and vision for the UC.
Preview Survey - Reviewed survey logistics and a preliminary draft survey with the Steering Committee.

Interim Task – Survey document was finalized and run live for two weeks.

II – EXPLORATION OF OPTIONS
Team Visit #2
Assessment Review - Reviewed a preliminary assessment of the current facility with the Steering Committee.
Competitive Context Analysis - Presented benchmark data from peer institutions in comparison to the UC.
Survey Results - Presented initial survey results and preliminary findings to the Steering Committee.
Initial Program - Reviewed a preliminary program outline & explored program options with the University.
Concept Options - Presented three alternative concepts for an improved and re-visioned facility.
Open Forum - Met with participants from the campus at large to explore the proposed UC concepts.
Other - Conducted additional reconnaissance and meetings on campus as needed .

III – REFINEMENT
Team Visit #3
Status Review - Updated the Steering Committee on all findings and documentation to date.
Program Update - Presented and reviewed the updated program and any remaining programmatic needs.
Concept Refinement - Present the refinement of the preferred concept and garner additional feed back.
Initial Cost Model - Reviewed the preliminary cost model with the Steering Committee.
Other - Conducted additional reconnaissance and meetings on campus as needed.

IV – SYNTHESIS
Team Visit #4
Status Review - Updated the Steering Committee on all work completed to date.
Final Program - Reviewed the final program and discuss any final adjustments.
Final Concept - Presented the final concept and discuss any final adjustments .
Cost Model Review - Reviewed the final cost model with the Steering Committee.
Funding Materials - Reviewed the digital animation and color renderings of the proposed facility.
Open Forum Final Presentation - Conducted large group presentations for the campus at large.

Final Task – Incorporated all comments and submitted the Final Report .
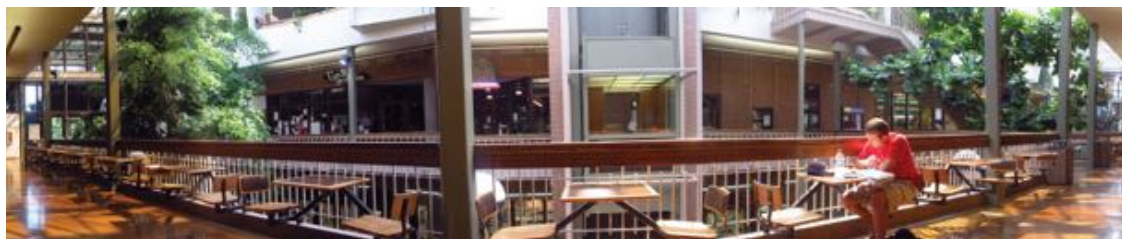
Executive Summary

Executive Summary

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Building Evaluation

The University of Montana University Center (UC) originally opened in January of 1969. Early planning called for three separate buildings connected by an outdoor courtyard. Due to concerns regarding the local climate, the design was adjusted to enclose this outdoor space. The form of the original building, with a T-shaped atrium connecting the main entrances from the north, south, and west, is still evident today. Early attempts to grow native Montana species within the atrium gave way to plants that were better suited to the controlled indoor climate. This resulted in the now iconic tropical gardens which provide a "Wow-Factor" many other similar facilities lack.

Numerous changes were made to the UC over the years based on programming needs and revenue generation. Two major renovations/additions, one in the mid-90s and one in 2000, specifically targeted the extensive task of asbestos removal. Continuous upgrades to the building have attempted to meet the changing needs of students, including the goal of making the UC the best Wi-Fi hub in Missoula. However, the building is showing signs of its age and has become dated. The need to transform the facility into a more dynamic student life center for the next generation of students has become observable.

The architectural character, especially apparent from the exterior, is a jumble of styles and materials. The resulting aesthetic is often described as unwelcoming and even forbidding. Two of the primary factors are the pre-cast concrete wall system with narrow, vertical windows and the imposing multi-level exterior stairs that dominate each of the three main entrances.

The functions within the UC are a valued resource for students, staff, faculty, and the greater community. As with many similar facilities at other campuses, food and the Bookstore are the two leading drivers for bringing people into the building. Ultimately, the UC is packed with well-used functions. At times, it overflows with energy and activity. The atrium gardens are a unique feature that receive near universal praise and serve as a point of pride. The building has been well-maintained with the available resources and is clearly appreciated as the heart of the University of Montana campus.
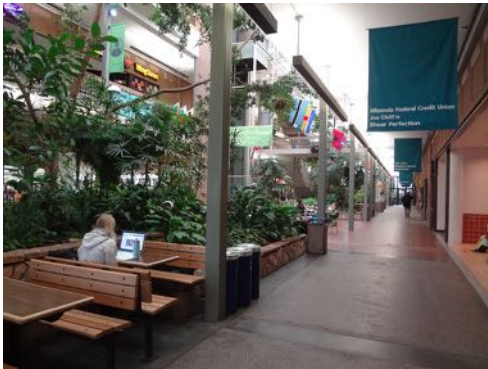
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Visioning Workshops

In March 2015, the WTW planning team conducted four Visioning Workshops with UM students, staff, and administrators and a separate Open Forum session for the campus at large. These interactive work sessions included a review of emerging trends at student centers nationwide, collaborative discussions, and live polling of the participants regarding the pivotal improvements needed for the University Center. In total, there were 54 participants. A summary of the key results from these sessions is illustrated below.

- *There was strong consensus that student* **engagement and involvement are fundamental** *for a successful union.*

- *Students, faculty, and staff all agree that the* **UC is well located** *on the University of Montana campus.*

- *The tropical* **plants and gardens of the atrium are a special feature** *that should be preserved, enhanced, and celebrated. The atrium could be better configured to showcase these cherished features.*

- *The major weakness of the UC is its exterior architecture.* **The external image of the building needs a transformation***.*

- *Several key* **student life features should be improved** *including the student organizations suite, the ballroom, and the art gallery.*

- *The* **UC Market, Bookstore, and the UC Commons are the most popular** *retail operations.*

- **Cellular Plus is the least popular retail venue** *and should be upgraded or replaced.*

- *Overall, the architecture of the building should better* **express the spirit of Montana***. It should reinforce the educational experience that is unique to the University of Montana and celebrate the outdoor vistas of our great campus.*

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On-line Campus Survey

To obtain a broader assessment of the UC from the university community, an on-line survey was prepared. The survey ran live from April 4th through 13th, 2015. Participation was excellent with 801 students and 401 faculty and staff participating in the survey. A summary of the key findings from the survey is outlined below.

Student Results
- Student participation was well-balanced from freshman to graduate.
- Students from both the Mountain Campus and Missoula College participated in the survey.
- More than 60% of students currently use the UC three to five times a week.
- More than 80% of students agree that the UC is in a good location.
- Food and the UM Bookstore are the two biggest reasons why students visit the current University Center.
- Outdoor patios, late-night dining, and a coffeehouse/café are potential new features that students would like to see in an improved UC.
- If the new features selected in the previous question were added to the UC, student visits would increase by roughly 33%.

Faculty/Staff Results
- Faculty and staff actively participated in the on-line survey.
- Most of the faculty/staff participation came from the Mountain Campus.
- About 58% of faculty/staff use the UC three to five times a week. This is only a few percentage points less than student usage. The UC is not just for students but is truly used by the entire university community.
- Nearly 90% of faculty/staff agree that the UC is conveniently located.
- Besides attractions like food and the UM Bookstore, faculty/staff are active users of the Post Office and Shipping services currently offered in the UC.
- Matching up almost exactly with student preferences, faculty/staff would like to see outdoor patios, late-night dining, and a coffeehouse/café added to an improved University Center.
- If the new features selected in the previous question were added to the UC, faculty/staff traffic would increase by roughly 30%.

National Benchmarking

The planning team also undertook a comparison of the University of Montana University Center to student union facilities at similar institutions nationwide. The planning team identified fourteen institutions of similar enrollment size (10,000 to 15,000 students) for this comparison.

- Potential Expanded Lounge Space – The benchmark data suggests that additional lounge space should be considered in an improved UC. The planning team believes that additional lounge space with comfortable student friendly lounge furnishings would enhance the public spaces and give more opportunities for students to visit, relax, collaborate, and just hang out in the UC.
- Potential Additional Meeting Rooms – As suggested in the benchmark comparison, the University should consider a few additional meeting rooms. Potentially, this would increase the revenue opportunities in the UC.
- Evolution of the College Bookstore – Bookstores are changing. In comparison to other institutions the UM bookstore may be somewhat oversized. However, in both the workshop polling and the online surveys the bookstore was consistently ranked as one of the top two reasons that people come to the UC.

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Financial Analysis

As part of the University Center Master Plan, the planning team reviewed current operations and developed initial observations. Potential revenue sources and operational costs were also explored. The current snapshot of the UC shows an organization that is very student focused with services that broadly meet the needs of the University community.

Themes & Recommendations

After all the research, several basic themes emerged. Based on input from the workshops, on-line surveys, benchmarking, UC staff, and our analysis of building operations, the WTW planning team recommends the following strategic improvements to the University Center:

1-*Transform and Unify the Exterior Architecture*

Remove the current concrete boxlike shell of the existing building and envision a new exterior architecture. Transform the University Center into a more vibrant crossroad of campus community and a dynamic showcase for student life.

2-**Enhance the Atrium and Improve Public Wayfinding**

Expand and reconfigure the atrium to provide new gathering spaces for students. Transform the UC into the true 'living room' of the campus by introducing more student-friendly lounge space. Add more visibility, better signage, and enhanced technology to improve wayfinding for visitors.

3-**Improve Key Program Elements**

Reconfigure the interior functions of the building such as the ballroom, art gallery, and technology suite to provide greater public use and access to these important building functions. Related programs that are currently separated such as ASUM and the student organizations suite should be relocated as common neighbors. Administrative offices that are currently dispersed should be consolidated into a single building management/ operations suite.

4-**Add More Flexibility**

Plan for the future by adding more flexible building systems, movable furnishings, and adaptive technology where possible.

5-**Activate Outdoor Spaces**

Capture the spirit of Montana by activating many of the outdoor opportunities around the current facility. Consider outdoor dining patios, balconies, and rooftop terraces for receptions and prefunction events. Create better views of the surrounding mountains and campus by making the building more transparent.

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Potential Design Concept

The proposed design concept was created following a highly collaborative design process that included the development and review of three different concept options. The final plan combines strengths from each option and creates a long-term vision for the University of Montana University Center (UC). The recommendations proposed in this plan create a framework to achieve the themes and recommendations from the Priority Assessment.

Entrances
The three main entrances – North, South, and West – will be renovated to remove the existing exterior stairs that block views into the building, cause maintenance and accessibility issues, and confuse wayfinding. The stairs will be consolidated as enclosed, accessible fire stairs. New two-story, transparent glass entries will be created at all three locations. Exterior grading will be modified to make these at-grade entrances on the north and west sides of the building. The renovated South Entrance, which must remain between the First and Second Floor levels, will include a new elevator to provide access to the First, Second, and Third Floors. New Third Floor space over the renovated North Entrance will serve as consolidated UC Administration Space. New Third Floor space over the renovated South Entrance will serve as a new Alumni Boardroom.

Northeast Addition
A new northeast addition will expand the footprint of the UC east of the North Entrance and north of the loading docks. This new space will allow the consolidation of the existing two-story Bookstore to a single floor on the First Floor, with a new entrance at the northeast corner of the building directly from the existing parking lot. ASUM and Student Organizations will be collocated on the Second Floor above the new Bookstore. These programs will benefit from their proximity and be grouped with a new Multicultural Suite (The Branch Center), meeting rooms, and student group lounge space. The Third Floor Ballroom will be expanded to the perimeter of the existing building, and a rooftop garden on top of the new addition will support Ballroom functions. This addition will also include two new egress stairs that will meet the egress needs of the new addition as well as the current deficit of egress capacity for the Third Floor.

Southwest Addition
A smaller addition on the southwest corner of the UC will be combined with the reclaimed space vacated by ASUM on the First Floor and Student Organizations on the Second Floor. The First Floor space will become the new Big Sky Lounge, which will become the featured student gathering and program space at the University of Montana. Changes to the exterior grading will allow for increased transparency and daylighting, direct access to outdoor gathering/dining/programming space, and views toward University Hall and The Oval. The Second Floor space will be re-utilized as a new, large Multi-Purpose Room, prefunction space, and lounge space. These spaces will also have direct access to a new outdoor terrace and will increase transparency, daylight, and great views of University Hall and The Oval. The roof space over this area will be utilized as a new outdoor patio or garden space that will be great for gathering and as an extension of the Third Floor conferencing resources. The new addition will also include a new grand fireplace that services the First Floor, Second Floor, and the roof garden.

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Southeastern Louisiana University, Student Union

Western State College of Colorado, College Center

Penn State University, Tombros & McWhirter Knowledge Commons

Food Court and Commons
The UC Food Court and UC Commons remain in place but should receive a complete renovation. An overall renovation should explore modern trends with healthy and made-to-order food. A re-imagining of the food court should include considerations for visible food preparation and micro restaurants. All of the existing furniture should be replaced with a more dynamic and variable dining environment. A range of comfortable seating options should be developed with Wi-Fi and power available throughout. Flexibility, technology, and programming considerations should be made in order to allow for use of this space outside of dining hours.

Theater
The UC Theater should remain the same size, but increased flexibility should be achieved by replacing the existing fixed seating with retractable seating. It should continue to function as a theater with tiered seating, but should be able to be transformed into a banquet/reception room when the seats are retracted. This will expand the number of event types that can be hosted in the theater and prove valuable when used in tandem with other major events. Adjustments to the concessions and green room area will allow for the creation of a service hall between the Theater and the Ballroom. This new service hall should allow an additional access point to the Ballroom and service access directly to the Grand Foyer, which is not currently possible.

Additional Upgrades
The retail environment should also be improved by opening the existing isolated cluster of retail shops to the expanded atrium and lounge space. The already successful UC Market should be enhanced with a new café-style seating area, which should also connect to an outdoor seating area by the South Entrance.

The northwest corner of the Second Floor is proposed to be a recreation of the Tech Lounge, now combined with the Computer Lab, SAIT, and the copy center. The new space should be open to the atrium to encourage more use of the available technology. Breakout meeting rooms and a smaller Computer Lab should also be available for quiet study or sound sensitive group learning. The adjacent Art Gallery should have an improved location for increased visibility. Flexible wall systems should also be considered to open up and be integrated with the atrium and Tech Lounge.

Universal infrastructure upgrades should be made to respond to the proposed building transformation, replace aging systems, and improve sustainability.

Façade improvements should be made to the existing walls to create a cohesive architectural identity with the proposed additions, increase in daylighting and views, and the construction of an efficient building envelope.

Probable Cost and Phasing

The design concepts suggested in this report represent a long term master development plan for the University Center. This master plan could well be implemented as a single significant project or in smaller incremental improvement projects spaced out and funded over many years. Mindful of these varied implementation strategies, the conceptual cost model was developed as a series of incremental projects that could potentially be constructed individually as a sequence of smaller improvements or collectively as a single construction project. The cost model is organized as follows:

PHASE 1 – New North Entrance/Lounge/Art Gallery/Tech Zone

PHASE 2 – New South Entrance/Market Seating/Employee Locker Rooms

PHASE 3 – Bookstore/Administrative Suite/ASUM/Ballroom

PHASE 4 – New West Entrance/Atrium/Big Sky Lounge

DINING AREAS – Food Service improvements

THEATER – Theater and related improvements

MEP INFRASTRUCTURE – Mechanical, Electrical, Plumbing, and related infrastructure upgrades

FAÇADE UPGRADES – Replacement of the existing concrete façades with a new building envelope

SITE IMPROVEMENTS – Site features, walkways, and landscaping

The cost model is not a detailed estimate and is not based on a detailed project scope. Rather, it presents a preliminary probable budget for each of the individual improvement projects outlined above and is based on June 2015 construction cost dollars. The cost model is also based on diagrammatic conceptual plans and typical per-square-foot construction costs for projects similar in size and scope.

COST MODEL SUMMARY						
PHASE 1- North Entrance / Lounge / Art Gallery / Tech Zone	26,382	$ 209		$5,274,489	to	$5,753,988
PHASE 2 - South Entrance / Market Seating / Locker Rooms	17,162	$ 201		$3,307,414	to	$3,608,088
PHASE 3 - Bookstore / Admin / ASUM / Ballroom	68,685	$ 240		$15,768,269	to	$17,201,748
PHASE 4 - West Entrance / Atrium / Big Sky Lounge	59,194	$ 213		$12,068,760	to	$13,165,920
DINING AREAS	18,518	$ 233		4,131,380	to	4,506,960
THEATER	3,711	$ 405		1,436,600	to	1,567,200
MEP INFRASTRUCTURE	NA	NA		3,190,000	to	3,480,000
FAÇADE UPGRADES	NA	NA		2,214,300	to	2,415,600
SITE IMPROVEMENTS	NA	NA		2,200,000	to	2,400,000
Total Hard Construction Costs (June 2015 dollars)	193,652	$ 268		$49,591,212	to	$54,099,504

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Existing Conditions

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Site Evaluation

The main campus of the University of Montana in Missoula is located just south of the Clark Fork River at the foot of Mount Sentinel. It is bound by residential neighborhoods to the south and west, the mountain to the east, and the river to the north. The campus is well organized around a large central green space – The Oval. Two main academic cores lie to the north and the south of The Oval. Athletics and recreation are consolidated in the northeast corner of the campus. Residential housing occupies most of the western edge of the campus with the Lommasson Center (dining and student services) just west of The Oval. University Hall, the heart of University Administration, predominantly occupies the eastern side of The Oval. Another outdoor space lies to the east of the University Center (UC), framed by the University Center (UC) to the north and the Mansfield Library to the south.

Most of the University community consider the University Center's location to be an asset. It is central to campus and within view from The Oval. The majority of participants in focus groups reported that the UC location is convenient for students, faculty, and staff. Primary entrances from the North, West, and South allow for convenient circulation through the building. While most of the campus core is free of vehicular traffic, the University Center's location allows for easy vehicular service and nearby parking. The proximity of the University Center and the Mansfield Library is a strong pairing of student life facilities.

The majority of participants in focus groups reported that **the University Center location is convenient for students, faculty, and staff.**

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Loading docks

Tennis court fences at the North Entrance

Some view the mountain side of the campus, where the UC is located, as the back of campus. This notion is reinforced by the prominence of the University Center loading docks that face Campus Drive. One other perceived drawback of the Center's location is its separation from the majority of on-campus and off-campus housing. The small size and compact layout of the campus prevents this from being a significant issue.

The University Center is lacking an adjacent outdoor programming space. The plaza south of the Center is not designed to promote large gatherings. The Oval is likely too formal and too detached to be used as an outdoor extension of the Center. The tennis courts to the north crowd the North Entrance to the University Center, and the surrounding chain-link fences do not create a welcoming environment. Even the smaller scale spaces around the University Center are not designed to promote activities such as dining or informal gathering.

Overall, the University Center benefits from a location on campus that can engage pedestrian circulation and provide easy vehicular access. The immediate surroundings, however, are not designed to serve as extensions of the University Center or to maximize traffic through the building.

Plaza between the UC and the Mansfield Library

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Building Evaluation

Atrium gardens

UC Market

The University of Montana University Center (UC) originally opened in January of 1969. Early planning called for three separate buildings connected by an outdoor courtyard. Due to concerns regarding the local climate, the design was adjusted to enclose this outdoor space. The form of the original building with a T-shaped atrium connecting the main entrances from the north, south, and west is still apparent today. Early attempts to grow native Montana species in the atrium gave way to plants that were better suited to the controlled indoor climate. This resulted in the now iconic tropical gardens which provide a "Wow-Factor" that many other similar facilities lack.

Numerous changes were made to the UC over the years based on programming needs and revenue generation. One major change included the removal of the under-utilized bowling alleys in favor of a mini-mall concept with local vendors. Two major renovations/additions, one in the mid-90s and one in 2000, specifically targeted the extensive task of asbestos removal. These projects were also used as opportunities to develop additional meeting space, create a student organization suite, and modernize programming areas.

Continuous upgrades to the building have attempted to meet the changing needs of students, including the goal of making the UC the best Wi-Fi hub in Missoula. However, the building is showing signs of its age and the lack of a complete redevelopment since its first construction. A recent major infrastructure improvement that tapped into an underground aquifer is projected to provide significant savings on energy spending. Still, changes to the building interior without significant adjustment to HVAC distribution have resulted in difficulties with heating and cooling. Cooling is especially problematic on the third floor where the glazing between the atrium and the prefunction spaces has been removed. Large crowds, heavy sun loads, and heat rising from the floors below often result in uncomfortably high temperatures. Along with the HVAC, electric distribution, lighting, and plumbing are in need of global improvements.

The architectural character, especially apparent from the exterior, is a jumble of styles and materials. The resulting aesthetic is often described as forbidding or unwelcoming. Two of the primary factors are the pre-cast concrete wall system with narrow, vertical windows and the multi-level exterior stairs that dominate each of the three main entrances. Together these features create a bunker-like feel with limited transparency. The exterior stairs also create problematic winter maintenance conditions, accessibility issues, and wayfinding complications. Many people report not knowing what level they are entering, especially at the south entrance where the exterior grade is halfway between the First and Second Floors.

The functions within the UC are a great resource for students, staff, faculty, and the greater community. As with many similar facilities at other campuses, food and the Bookstore are the two leading drivers for bringing people into the building. Most of the retail in the UC appears to be very active with general use or with dedicated clientele. The UC Market is notably active, bustling with customers, music, and friendly staff.

Students are very active within the building. The Associated Student of the University of Montana (ASUM) student government suite and student organizations suite are located prominently on the First and Second Floors, respectively. Every inch of the limited lounge space and seating areas seems to be used throughout the day for eating, relaxing, group activities, or studying. Other amenities, such as the Tech Lounge, Gameroom, and Art Gallery, provide needed resources for students and community. The UC is also brought to life with a range of ongoing activities and programming throughout the building.

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Technology Lab

Grand Foyer

The Third Floor serves as a conferencing center for the campus and the greater Missoula region with a divisible Ballroom, a 300-person theater, and seven flexible meeting rooms.

All of these uses are well organized and easily accessible from the central atrium, though interior way-finding can be confusing. While a beloved feature, the atrium gardens with three-story trees limit sight-lines. Functions are tightly crowded along the circulation around the atrium, reducing visual connectivity. Also, extensive use of pre-cast panels similar to those on the exterior and prominent location of support uses such as bathrooms restrict visibility into the functions along the atrium.

The interior is also in need of a complete and unified redevelopment. Much of the interior material palette and hard, fixed seating dates back to the original construction. The spaces feel outdated, uncomfortable, and can be excessively loud. Open, comfortable seating is limited to the Third Floor prefunction areas. These are mostly utilized by students for private studying, but sound rising through the atrium is an issue. Students do not currently have a major programming lounge that serves as the main location to "see and be seen" or host open events. Some programming areas appear to have been remodeled on a space by space basis, as needed. The interior aesthetic is inconsistent, and the quality of finished varies greatly.

Ultimately, the UC is packed with well-used functions. At times, it overflows with energy and activity. The atrium gardens are a unique feature that get near universal praise and serve as a point of pride. The building has been well-maintained with the available resources and is clearly appreciated as the heart of the University of Montana campus.

Second Floor atrium walkway

South facade

Main atrium

Main atrium programming area

Bookstore entrance

West entrance

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First Floor

The First Floor can be accessed from the three main building entrances, via external ramps down from grade at the north and west and external steps down from grade at the south. A three-story atrium with a fully glazed roof structure runs from the north to the south entrance. A single elevator and a communicating stair, located toward the center of the atrium, connect the First, Second, and Third Floors. Four planting areas of varying sizes, referred to as "gardens," make up a large portion of the floor of the atrium. The plantings in these gardens range from low ground cover to three-story trees. Fixed tables and benches are built in around the stone perimeter of the gardens.

Bookstore

Retail court

ASUM reception area

The First Floor of the UC is the retail hub of the building. Seven retail storefronts, including the Student Affairs IT and the Griz Card, center around a seating area in the northwest corner of the building. A copy center and the very lively UC Market (convenience store) are located on the east side of the atrium, just inside the south entrance. The main retail floor of the Bookstore occupies the northeast corner of the First Floor with an independent entrance facing the adjacent parking lot. The Info Desk is located directly adjacent to the west entrance, but is not easily visible from the main atrium.

Student organizations are stacked in the southwest corner of the building, but there is no direct connection between the First and Second Floor student spaces. The Associated Students of the University of Montana (ASUM), the student government, occupy the First Floor. Their space is a dense grouping of offices for student officers and advisors with minimal open gathering or coordination space. The First Floor's primary restrooms are located between ASUM and the center of the atrium, minimizing the visibility and lessening the impact of a prominent location in the University Center.

The main UC service area is located on the east side of the building. There are three loading docks, two large service elevators, and minimal storage space. A large Catering Kitchen occupies the southeast corner of the First Floor of the UC.

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Garden

Garden

Garden

Garden

Bookstore

Catering Kitchen

Garden

UC Market

Campus Quick Copy

Garden

Garden

Garden

Garden

Garden

Cellular Plus

Shear Perfect

Shipping Express

MFCU

Jus Chill'n

Griz Card

Info

SAIT

ASUM

Garden

Garden

Garden

Existing First Floor Plan

N

Area Legend

- Dining
- Servery/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Rec Spaces
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Service/Tlt
- Circulation

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Second Floor

UC Food Court check-out

UC Commons

Student Organization Suite

The Second Floor can also be accessed from the three main building entrances, via external steps up from grade at the north, west, and south. The three-story atrium opens to above and below with a single elevator and a communicating stair to the First and Third Floors located on the west side of the atrium. Fixed two-person tables surround the interior edge of the atrium.

The UC Food Court and Commons are the largest occupants of the Second Floor with a full kitchen, servery, and dining area. While the food court does present a range of options, all options are either pre-made or over the counter. There is little in the way of recent dining trends for healthy, made-to-order, or observable preparation. The dining area is also limited in its seating and atmosphere, with a sea of similar furniture rather than a range of options.

The Second Floor portion of the Bookstore occupies a prime location in the northeast corner, but serves mostly as text book storage that is only accessed by the general population a few times per year. The adjacent UC Gameroom is generously sized with a large number of table games. It benefits from having an attached Pizza Hut. While the size of the Gameroom allows use for credited classes, many students report that it is uninviting due to a lack of daylighting and obscured visibility from the atrium.

The Computer Lab, Art Gallery, and Tech Lounge occupy the northwest corner of the floor. The lab is a traditional set-up of long rows of traditional workstations, while the Lounge offers a range of seating types, group work stations, and small group meeting rooms. Both spaces provide quality technology, but seem to be underutilized. HVAC complaints are often quoted as an issue, but limited visibility, odd spatial organization (with the Art Gallery crammed between the two tech areas), and clarity over which spaces are loud or quiet work areas likely also play a factor.

The Student Organization Suite, located in the southwest corner of the Second Floor, includes numerous private offices and smaller suites (including the radio station) around a central bank of workstations and group collaboration spaces. The limited space is mostly allotted to specific organizations with little offered for general use by the broader student organization community. Two meeting rooms along the atrium were carved out of this area for general use and are well used. However, these meeting rooms and another poorly located restroom area mean that there is almost no visibility into the Student Organization Suite.

The main UC Administration offices occupy a half-level between the First and Second Floors on what used to be the observation deck for the original bowling alley. This location suffers from limited accessibility and even less visibility. The small size and poor location also restrict all of UC Administration from being collocated. The Blackstone LaunchPad, located by the north entrance, provides the University Community with business and non-profit startup assistance.

Existing Conditions
WTW Architects

Bookstore

UC Gameroom

UC Commons

UC Food Court

Pizza Hut

IT Computer Lab

Art Gallery

Tech Lounge

UC Administration

Meeting Meeting

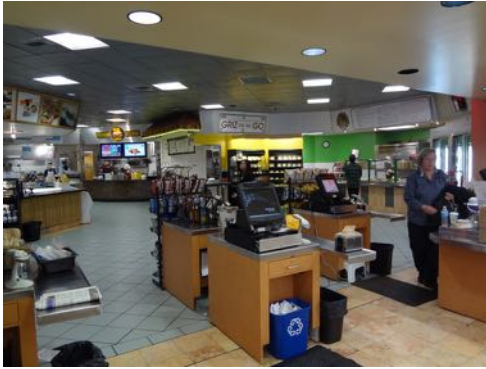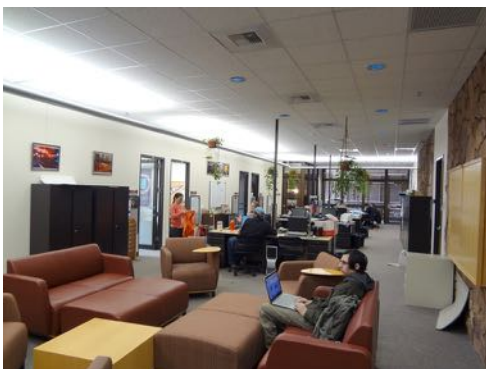Student Organization Suite

Existing Second Floor Plan

N

Area Legend
- Dining
- Servery/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Rec Spaces
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Service/Tlt
- Circulation

Existing Conditions
WTW Architects

Third Floor

Ballroom

UC Theater

Alumni Boardroom

The Third Floor can be accessed from the north and south building entrances, via external steps. The Third Floor only occupies space to the east of the three-story atrium with the Second Floor roof (inaccessible) to the west. A single passenger elevator and a communicating stair climb from the First Floor and land at the Grand Foyer.

The Grand Foyer serves as both a lounge and a prefunction space for the Ballroom and the Theater. The Ballroom, which can be divided into two rooms, is well-used but is in need of technology and aesthetic upgrades. The Theater has fixed, raked seating, a movie theater screen, and full control room. The Theater is a great amenity for the building, but suffers from inflexibility.

The Third Floor has had the most recent significant renovations. The Third Floor was expanded to the south in order to create a new suite of meeting rooms with a central Meeting Room Foyer. Renovations to the Grand Foyer included the removal of glazing between the Third Floor and the atrium. More contemporary finishes, more comfortable and movable furniture, and more flexible space layouts set these areas apart from the older portions of the University Center.

Catering food service and room preparation are keys to success for a conferencing center such as the Third Floor of the University Center. There is a Catering Kitchen, adjacent to the Ballroom, and a large but insufficient storage room on the Third Floor. However, the only access for food service or furniture to any of the rooms must go through an egress hallway or public space, making service very difficult. Additionally, a former staging room has been rededicated for food service offices. Food service for the meeting room wing is now set up in the Meeting Room Foyer behind black curtains.

The Catering & Event Planning division of UC Administration is located between the north exit stair and the Ballroom. While separated from the main offices, this location does benefit from its adjacency to the conferencing facilities.

Existing Conditions

WTW Architects
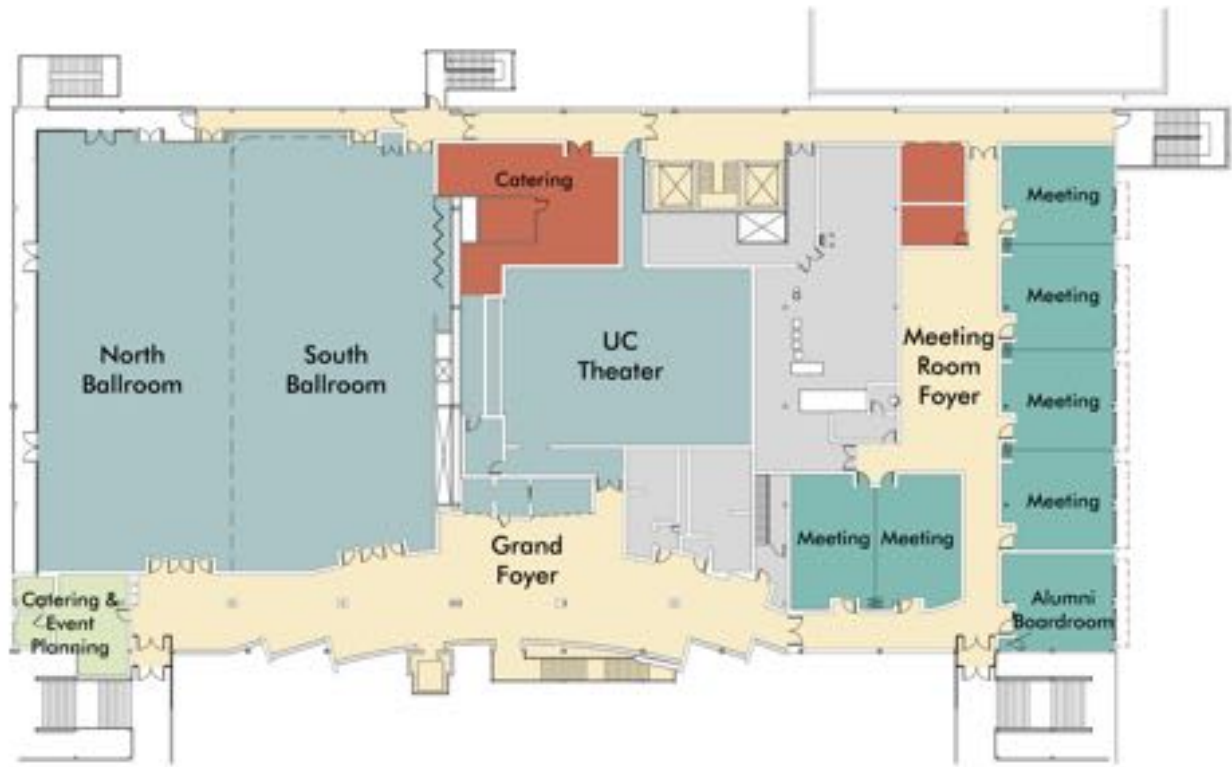
Existing Third Floor Plan

N

Area Legend

- ■ Dining
- ■ Servery/Support
- ■ Large Event Space
- ■ Conference/Meeting Rooms
- ■ Retail Services
- ■ Lounge/Rec Spaces
- ■ Academic Related
- ■ Student Organizations
- ■ Administration
- ■ Special Components
- ■ Support/Service/Tlt
- ■ Circulation

Existing Conditions
WTW Architects

Lower Level   The Lower Level of the UC consists mostly of electrical, mechanical, and storage space, including a space for plant care. Most of the Lower Level is unexcavated. The Lower Level also provides access to the campus utility tunnel which runs directly under the main atrium of the University Center.

Lower Level storage area

Elec.
Serv.
Room

Mechanical
Equipment
Room

Storage

Unexcavated

Unexcavated

Unexcavated

Unexcavated

Tunnel

Unexcavated

Mechanical
Room

Unexcavated
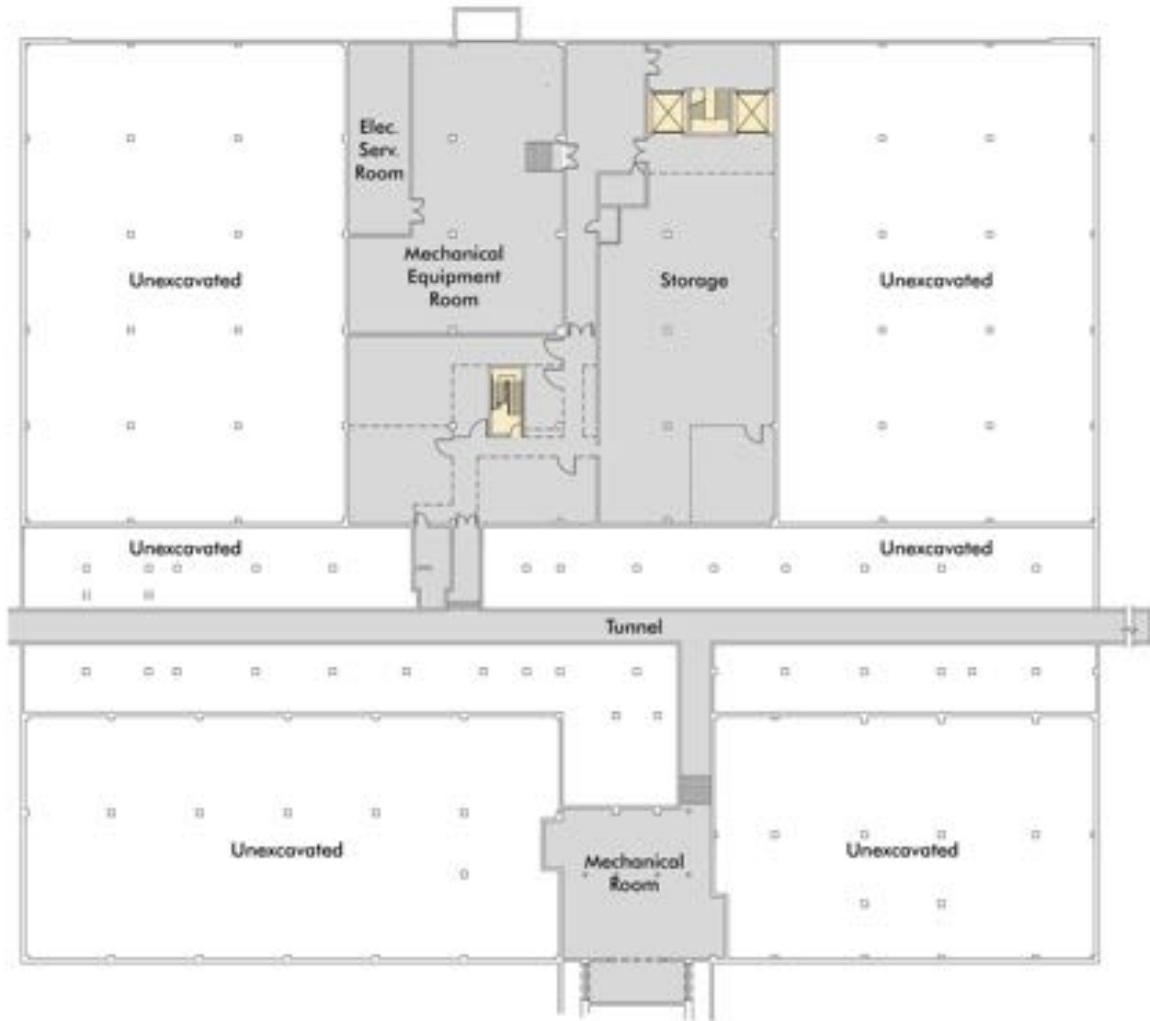
Existing Lower Level Plan

N

Area Legend
- Dining
- Servery/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Rec Spaces
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Service/Tlt
- Circulation

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Evaluation of Priorities

ARCHITECTS

Visioning Workshops

In March 2015, the WTW planning team conducted four Visioning Workshops with UM students, staff, and administrators and a separate Open Forum session for the campus at large. These interactive work sessions included a review of emerging trends at student centers nationwide, collaborative discussions, and live polling of the participants regarding the pivotal improvements needed for the University Center. In total, there were 54 participants. A summary of the key results from these sessions is illustrated below. A complete listing of all workshop results is included in the appendix.

What Makes A Successful Union?

%		
11.89%	A.	Fiscal Management/Profitability
5.80%	B.	Volume of Pedestrian Traffic
32.64%	C.	Student Engagement/Involvement
2.3%	D.	Laboratory for Student Leadership
3.68%	E.	Recruitment/Retention
6.65%	F.	Multicultural Awareness/Cultural Enrichment
18.58%	G.	Inclusive/Sense of Community
9.64%	H.	Support of Our Institutional Mission
4.43%	I.	Sustainability
4.39%	J.	Building Design/Architecture

March 2015 – Aggregate Results

There was strong consensus that **student engagement and involvement** *are the benchmarks of a successful student union.*

The strength of the UC is
its plants and gardens as well
as its location on campus.

The Three Best Characteristics of the UC are:

%		
17.68%	A.	Location on Campus
3.36%	B.	Proximity to Public Transit
10.37%	C.	Abundant Natural Light
15.03%	D.	Wifi/Technology
.37%	E.	Exterior Architecture
15.49%	F.	Quality of Interior Public Spaces
1.98%	G.	Circulation and Way Finding
1.06%	H.	Infrastructure / Building Systems
34.67%	I.	Plants/Gardens
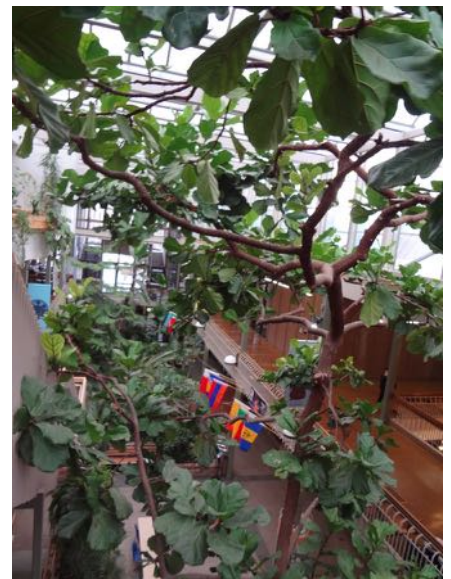
March 2015 – Aggregate Results

The Three Worst Characteristics of the UC are:

%		
5.19%	A.	Location on Campus
4.87%	B.	Proximity to Public Transit
7.65%	C.	Minimal Natural Light
4.88%	D.	Wifi/Technology
32.41%	E.	Exterior Architecture
8.49%	F.	Quality of Interior Public Spaces
18.97%	G.	Circulation and Way Finding
16.62%	H.	Infrastructure / Building Systems
.89%	I.	Plants/Gardens

March 2015 – Aggregate Results

The major weakness of the UC is its exterior architecture.
The external image of the building needs to be improved.

The best features of the UC are its atrium and public lounge spaces.
These features should be enhanced and celebrated.

The Three Best Student Life Features of the UC are:

%		Feature
21.18%	A.	Public Lounge Spaces
3.06%	B.	UC Gameroom
4.12%	C.	UC Theater
3.78%	D.	Ballroom
15.90%	E.	Meeting Rooms
6.66%	F.	Art Gallery
4.16%	G.	ASUM
3.02%	H.	Student Organization Suite
10.42%	I.	IT Computer Lab/Tech Lounge
27.69%	J.	Atrium/First Floor

March 2015 – Aggregate Results

The Three Worst Student Life Features of the UC are:

.93%	A. Public Lounge Spaces
10.46%	B. UC Gameroom
3.05%	C. UC Theater
18.97%	D. Ballroom
1.76%	E. Meeting Rooms
15.92%	F. Art Gallery
9.89%	G. ASUM
28.55%	H. Student Organization Suite
9.82%	I. IT Computer Lab/Tech Lounge
.64%	J. Atrium/First Floor

March 2015 – Aggregate Results

Several key student life features should be improved including the student organizations suite, the ballroom, and the art gallery.

The Three Most Popular Retail Features of the UC are:

29.34%	A.	Bookstore
36.31%	B.	UC Market
18.44%	C.	UC Commons/Food Court
1.81%	D.	Pizza Hut
1.99%	E.	Jus Chill'n
1.86%	F.	Campus Quick Copy
3.88%	G.	MF Credit Union
0%	H.	Cellular Plus
0%	I.	Shear Perfection
6.38%	J.	Shipping Express

March 2015 – Aggregate Results

*The UC Market, Bookstore, and UC Commons are the **most popular** retail operations.*

The Three Least Popular Retail Features of the UC are:

0%	A.	Bookstore
0%	B.	UC Market
1.43%	C.	UC Commons/Food Court
3.29%	D.	Pizza Hut
4.6%	E.	Jus Chill'n
3.39%	F.	Campus Quick Copy
5.45%	G.	MF Credit Union
45.23%	H.	Cellular Plus
29.22%	I.	Shear Perfection
7.39%	J.	Shipping Express

March 2015 – Aggregate Results
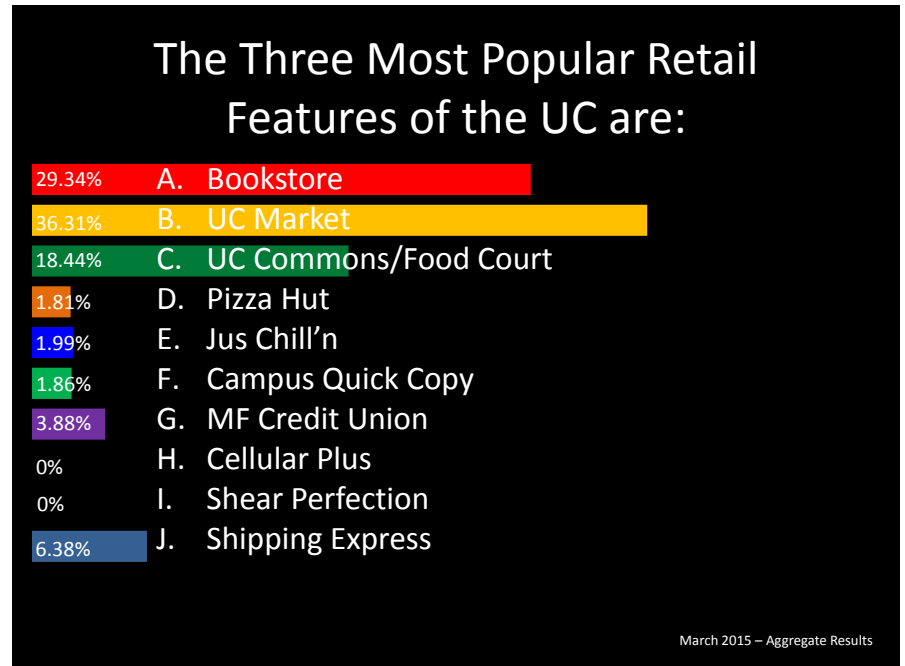
*Cellular Plus is the **least popular** retail venue in the UC and should be upgraded or replaced.*
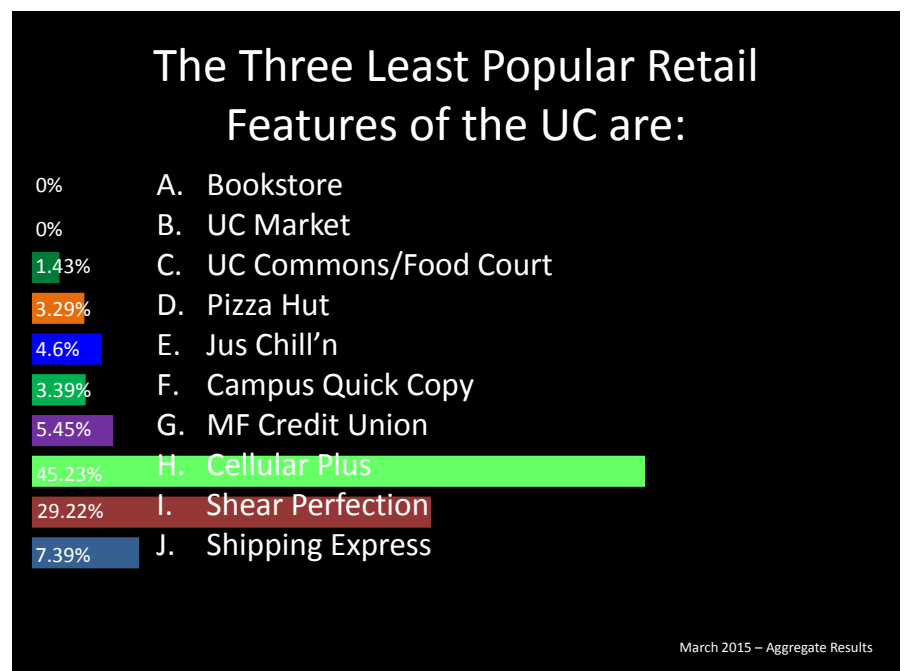
On-line Campus Survey

To obtain a broader assessment of the UC from the university community, an on-line survey was prepared. The survey ran live from April 4th through 13th, 2015. Participation was excellent with 801 students and 401 faculty and staff participating in the survey. A summary of the key findings from the survey is illustrated below. A complete listing of all survey results is included in the appendix.

Student Participation:

(Bar chart, Percent, 0–30)
- Freshman: ~15
- Sophomore: ~13
- Junior: ~21
- Senior: ~25
- Graduate: ~26

Student participation was **excellent** *from freshman to graduate.*

Campus:

(Bar chart, Percent, 0–100)
- Mountain: ~87
- Missoula College: ~13

Students from both the **Mountain Campus and Missoula College** *participated in the survey.*

I visit or use the University Center:

More than 60% of students currently use the UC
3 to 4 times a week.

I believe the existing University Center is in a convenient location.

More than 80% of students agree that the UC is in a
good location.

Please select the reasons you visit the University Center
Top Tier Responses

Reason	Percent
Food	~85
UM Bookstore	~81
Coffee	~58
Study	~57
Meet/Hang Out with Friends/Other...	~55
Post Office/Shipping Services	~42
Banking/ATMs	~41
Griz Card Office	~30
Wireless Internet Access	~30
Ticket/Information	~29
Meetings/Events	~29

Percent

Food and the UM Bookstore

are the two biggest reasons why students visit the current University Center.

If I could add five (5) new components beyond the amenities in the existing University Center, I would add the following. Please rank in order with 1 being your first or top choice, 2 being your second choice, etc.

Component	Score
Outdoor Patios/Decks/Seating	~2150
Diner or Other Late Night Place to Eat	~1800
Coffehouse Café	~1600
Sit-Down Restaurant	~1150
Night Club/Dance Club Area	~650
Outdoor Performance Space	~600
Larger Meditation Space	~600
More Meeting Rooms	~550
Integrate IT Lab, Tech Lounge, &...	~450
Larger Art Gallery	~400
Multicultural Student Lounge/Space	~400
Built-In Performance Space in Atrium	~400
Expanded UC Game Room	~400
"Black Box" Theater w/Retractable...	~400
More Electronic Gaming	~200
Expanded Ballroom	~150

Score

Outdoor patios, late-night dining, and a coffeehouse/café are **potential new features** *that students would like to see in an improved UC.*

If the features that I selected in the previous question were included in a new & improved facility, I would use the UC with the following frequency:

Frequency	Percent
Every Day	~38
3 or 4 Times a Week	~43
1 or 2 Times a Week	~17
1 or 2 Times a Semester	~3
Never	~0

*If the new features selected in the previous question were added to the UC, **student visits would increase by roughly 33%**.*

Faculty & Staff Participation:

Group	Percent
Faculty	~28
Staff/Administrator	~71

*Faculty and staff **actively participated** in the on-line survey.*

Campus:

Most of the faculty/staff participation came from the Mountain Campus.

I visit or use the University Center:

*About 58% of faculty/staff use the UC 3 to 4 times a week. This is only a few percentage points less than student usage. **The UC is not just for students but is truly used by the entire university community**.*

I believe the existing University Center is in a convenient location.

Nearly 90% of faculty/staff agree that the UC is **conveniently located**.

Please select the reasons you visit the University Center
Top Tier Responses

Besides attractions like food and the UM Bookstore, **faculty/staff are active users of the Post Office and Shipping services** *currently offered in the UC.*

If I could add five (5) new components beyond the amenities in the existing University Center, I would add the following. Please rank in order with 1 being your first or top choice, 2 being your second choice, etc.

Component	
Outdoor Patios/Decks/Seating	
Coffehouse Café	
Diner or Other Late Night Place to Eat	
Sit-Down Restaurant	
More Meeting Rooms	
Outdoor Performance Space	
Built-In Performance Space in Atrium	
Integrate IT Lab, Tech Lounge, &…	
Multicultural Student Lounge/Space	
Larger Art Gallery	
Larger Meditation Space	
"Black Box" Theater w/Retractable…	
Expanded Ballroom	
Expanded UC Game Room	
Night Club/Dance Club Area	
More Electronic Gaming	

Score: 0 200 400 600 800 1000 1200 1400

*Matching up almost exactly with student preferences, faculty/staff would like to see **outdoor patios, late-night dining, and a coffeehouse/café** added to an improved University Center.*

If the features that I selected in the previous question were included in a new & improved facility, I would use the UC with the following frequency:

Frequency	
Every Day	
3 or 4 Times a Week	
1 or 2 Times a Week	
1 or 2 Times a Semester	
Never	

Percent: 0 10 20 30 40 50

*If the new features selected in the previous question were added to the UC, **faculty/staff traffic would increase by roughly 30%**.*

Evaluation of Priorities
WTW Architects

National Benchmarking

The planning team also undertook a comparison of the University of Montana University Center to student union facilities at similar institutions nationwide. The planning team identified fourteen institutions of similar enrollment size (10,000 to 15,000 students) for this comparison. This benchmark comparison was based on the WTW union data base of more than 90 student center facilities. The student unions included in the benchmark comparison are as follows:

University of Utah
University of Miami
Northwestern University
University of Louisiana Lafayette
University of Nevada-Reno
Duke University
Indiana University of PA
Wayne State University
University of Southern Mississippi
University of Vermont
Cleveland State University
University of Idaho
University of Wisconsin Eau Claire
University of Missouri-Kansas City

Evaluation of Priorities
WTW Architects

The benchmarking chart below provides a breakdown of the key components of the college union into thirteen functional/operational categories including food services, bookstore, lounge space, etc. The assignable square feet (ASF) shown does not include non-assignable spaces such a public circulation, rest rooms, mechanical rooms, etc. The chart provides a comparison of the existing UC components to the average of the national benchmarks. The variation of the University of Montana from the benchmarks are shown in the right-hand column.

Only eleven of the fourteen benchmark institutions have a bookstore in their union and only seven have an auditorium or theater, so the average sizes reflect only institutions with similar facilities. The asterisks indicate these adjustments.

Benchmarking Institutions of Similar Enrollment Size

	Benchmark Institutions	University of Montana	
	Average ASF	Existing ASF	Variation from Benchmarks*
Food Service	28,747	35,002	6,255
Ballroom Facilities	10,645	11,159	514
Conference/Meeting Rooms	9,548	6,326	-3,222
Bookstore (11 average 18,733 asf)*	18,733*	27,000	8,267*
Additional Retail Services	5,672	5,212	-460
Auditorium (7 average 4,342)*	4,342*	3,481	-861*
Recreation/Entertainment	4,343	5,374	1,031
Lounge Space	5,959	2,179	-3,780
Academic Related	2,273	1,998	-275
Student Organizations	8,059	10,872	2,813
Administrative	8,077	5,319	-2,758
Multicultural Centers	1,891	0	-1,891
Special/Misc.	4,071	1,037	-3,034
Total Program Assignable SF	112,360*	114,959	2,599*

Potential Expanded Lounge Space – The benchmark data suggests that additional lounge space should be considered in an improved UC. The planning team believes that additional lounge space with comfortable student friendly lounge furnishings would enhance the public spaces and give more opportunities for students to visit, relax, collaborate, and just hang out in the UC.

Potential Additional Meeting Rooms – As suggested in the benchmark comparison, the University should consider a few additional meeting rooms. Potentially, this would increase the revenue opportunities in the UC.

Evolution of the College Bookstore – Bookstores are changing. In comparison to other institutions the UM bookstore may be somewhat oversized. However, in both the workshop polling and the on-line surveys the bookstore was consistently ranked as one of the top two reasons that people come to the UC.

Evaluation of Priorities
WTW Architects

Financial Analysis

As part of the University Center Master Plan, the planning team reviewed current operations and developed the following initial observations. Potential revenue sources and operational costs were also explored. The current snapshot of the UC shows an organization that is very student focused with services that broadly meet the needs of the University community.

Revenue

Student Fees
These fees comprise approximately two-thirds of the current income. As with most colleges / universities, increases in fees are a very sensitive issue. With the enrollment not increasing in recent years at the University of Montana and more demand for institutional support, this may be a difficult area to consider for more revenue. However, if the Administration is willing to consider a fee increase, it could facilitate needed building improvements.

Bookstore
Based on the agreement signed in 2013, any changes to the current Bookstore would need to be renegotiated. As expansion/renovation comes to fruition, there may be a chance for renegotiation and adjustments to the Bookstore contract. Examples of possible changes could include the opportunity for either Dining Services or a private vendor to operate the new Market facility and perhaps do some type of negotiations for additional revenue to the UC. The Bookstore wants to remodel and upgrade its facilities, which if timed appropriately, could create some sharing of expenses for that portion of the overall UC construction.

Meeting Rooms
With a thriving Missoula community of 75,000, the need for conference and meeting space is evident. The marketing of this part of UC operations should be thoroughly explored and can be of significant financial impact to the UC. With an annual revenue of $60,000, this is an area that could be increased to add substantial income to the UC. Another one time revenue generator is the naming of rooms based on donations from individuals or companies. When exploring increased marketing to the community, there needs to be sensitivity to both Unfair Competition laws and Unrelated Business Income.

Evaluation of Priorities
WTW Architects

Administrative Offset
This may be an area for additional income in combination with lower costs in the Internal Assessment costs.

Agreements with service contracts
- ATM's – Explore the feasibility of consolidating to one bank using an exclusive bid process.
- Based on the small amount of rent received, and perhaps the small demand by patrons, a better usage of certain retail spaces should be explored. Considering their location, this space may be better utilized as a lounge, perhaps designated as commuter area for students. Another consideration could be offering this space to one of the other retail operators to see what ideas or business ventures they might propose.

Operations

Games Room
Prior to the larger expansion/renovation project, this is an area that could be downsized to as much as half the square footage in the current facility. With revenue from recreational users and academic usage dwindling, other uses for this space should be explored. Also, there could be a substantial savings in personnel costs. One of the downsides to cutting personnel costs would be loss of hours that currently go to Student Employees.

Lounge Space
This is an area that should be reviewed in all university/student center operations. The philosophy of most centers is that it is the living room of the campus. As space needs are reviewed, there may be opportunities in both existing retail and game room space to create additional lounge/study space.

Signage in Meeting Rooms
This is an area that should be addressed in the immediate future. Adding signage with technology will improve the appearance and efficiencies of your operation. With monies that have been earmarked for this project, the recommendation would be to find a solution in the short term. This will also aid in the marketing of meeting room space to outside groups.

Internal Assessment
These costs seem to be higher than expected, when considering that they account for roughly a 10% overhead fee in comparison to total revenue. These fees do not cover annual utility cost of approximately $300,000. Based on the combination of these costs and internal assessment, the UC is covering the costs in excess of $600,000. This seems like an area that the percentage of overhead is higher than what it perhaps should be.

Dining Services (Food Court)
Partner with Dining Services to develop a new dining experience with a non-institutional feel. Seek the advice of one of the food service consultants in the college/university industry. A warmer/softer dining experience will encourage more participation from current patrons and prospective diners.

Leadership Team
This seems to be one of the strongest parts of the UC. The Director has excellent leadership skills and empowers her staff to make smart and effective operational decisions. The staff is well focused on customer service and excited about the future prospects of an expansion/renovation to the current facility.

Evaluation of Priorities
WTW Architects

Themes & Recommendations

After all the research, several basic themes have emerged. Based on input from the workshops, on-line surveys, benchmarking, UC staff, and our analysis of building operations, the WTW planning team recommends the following strategic improvements to the University Center:

1-Transform and Unify the Exterior Architecture

The building exterior is a mixture of various architectural styles that do not present a welcoming image for this important student life facility. The University Center is the front door to the University and the essential first impression for visitors and prospective students. A new building envelop with a more dynamic image, unified vocabulary, indigenous materials, and more transparency would make the UC a stronger recruiting and retention feature for the University.

2-Enhance the Atrium and Improve Public Wayfinding
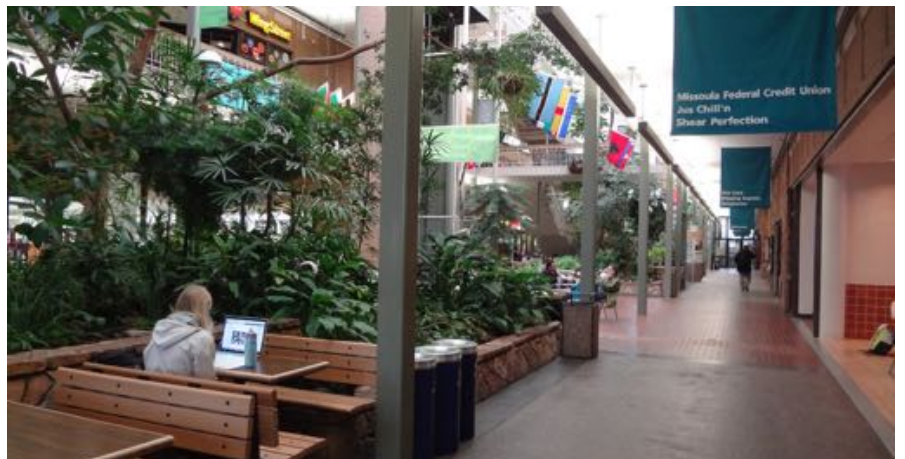
The Atrium, with its vibrant tropical plants and gardens, is a highly valued feature of the UC. The campus community has clearly stated that the atrium is vital public space. It should be enhanced and expanded to include more lounge seating and perhaps an iconic fireplace. The atrium skylights need to be re-glazed and improved. Public wayfinding (particularly to programs and events on the upper floors) must be improved via directional and electronic signage and more transparent architecture.

3-Improve Key Program Elements

Student Organizations
The Student Organizations suite has been described as isolated and would benefit from being adjacent to ASUM. The proposed plan is to relocate both operations to the Second Floor with open collaborative spaces as the link between both suites. Improved lighting, furnishings, and technology would also provide a more professional leadership environment.

Ballroom
The ballroom is a heavily utilized space that needs expansion and a face lift. The proposed plan recommends expanding the ballroom by 1,500 square feet to the existing perimeter column line and adding a new roof terrace for outdoor receptions. Enhancements should include a new ceiling with appropriate acoustics, wall and window treatments, improved AV systems, a new operable dividing wall, more convenient access to the banquet pantry, and additional table/chair storage along the east side of the ballroom.

Art Gallery/Tech Lounge
These spaces should be redesigned and more integrated. The computer lab of singular computer stations is outdated and should be replaced with more flexible collaborative work stations that allow students to work individually or team up in small groups. Temperature control is also a problem that needs to be corrected by re-zoning or replacing the existing HVAC system.

4-Increase Flexibility

Flexibility is the key to future changes. Create several new spaces to make the UC more flexible, modular, and adaptable. Add a new Big Sky Lounge that can become the living room of the campus with movable lounge seating and greater flexibility for student programs and activities. Create additional storage and a new service pantry and corridor on the third floor to provide greater service flexibility for banqueted events. Consider a new adjustable seating system in the theater for more diverse programming. All proposed new improvements should be planned for operational flexibility and future adaptation.

5-Activate the Outdoor Spaces

Add attractive outdoor spaces for dining or meeting with friends. Create outdoor patios at grade level just outside the proposed Big Sky Lounge and potentially on upper level terraces including the roof of the new addition. Key features to consider will be sun shading, winter heating, under-slab snow melt, durable outdoor furnishings, and exterior lighting. Adjacency to outdoor gardens and indigenous plants is also important. Wi-Fi and electric power must also be ample and readily available. Plan for the possibility of live outdoor programming and live performance events.

Proposed Design Concept

**Proposed Design
Concept**

ARCHITECTS

Proposed Design Concept
WTW Architects

Introduction The proposed design concept was created following a highly collaborative design process that included the development and review of three different concept options (see Appendix: Concept Alternatives). The final plan combines strengths from each option and creates a long-term vision for the University of Montana University Center (UC). The recommendations proposed in this plan create a framework to achieve the themes and recommendations from the Priority Assessment.

1-Transform and Unify the Exterior Architecture

2-Enhance the Atrium and Improve Public Wayfinding

3-Improve Key Program Elements

4-Add More Flexibility

5-Activate Outdoor Spaces

Interior rendering of proposed UC renovation

Proposed Design Concept

WTW Architects

Proposed Program

The planning team was charged with establishing a program of spaces and projected usage for each space within the improved UC. This process began by touring and mapping the existing spaces. Assignable square footages of the existing facility were provided by the University as a starting point. To account for existing field conditions and to better reflect the actual size of various building components, the planning team developed a more accurate set of planning metrics. These are listed on the program document as Existing University Center NSF (net square foot) and more accurately reflect the actual sizes of space housed within the existing facility.

With the quantitative data from the campus surveys, qualitative feedback from the focus groups, and collaborative input from the Steering Committee, the planning team developed three initial concepts for the improved UC. Each of these included colored conceptual floor plans and image studies as well as architectural improvement recommendations and preliminary estimates of probable cost. The pros and cons of each of these concepts were reviewed with the Steering Committee and with students/faculty/staff through the focus groups. See the Appendix for these options.

Through this collaborative process, the best features of each concept were identified and synthesize into a single preferred concept. Again, with input from the Steering Committee, a preferred concept evolved into a final proposed solution, and a final program of proposed spaces was developed. The Proposed Concept NSF metrics listed on the program reflect the size of all components proposed on the final concept plans.

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		Existing University Center ASF	Existing University Center NSF	Proposed Concept NSF	Remarks:
Group 1: Food Service					
1.1	Storage - Lower Level	315	315	315	
1.2	Catering Kitchen - Level 1	9,644	10,664	10,664	
1.3	UC Market - Level 1	3,534	3,640	5,038	Includes new Market Seating area
1.4	Dining Service - Level 2	17,948	19,146	19,002	Minor footprint changes
1.5	Pizza Hut - Level 2	1,858	1,858	0	
1.6	Catering - Level 3	1,278	1,313	1,373	Divided into two areas
1.7	Dining Services Office - Level 3	425	450	0	Located in renovated Dining Service - Level 2
	Total Group 1: Food Service	**35,002**	**37,386**	**36,392**	
Group 2: Large Event Space					
2.1	Ballroom	10,855	10,927	12,418	Divisible into two rooms
2.2	Multipurpose Room			2,742	New - Divisible into two rooms
	Total Group 2: Large Event Space	**10,855**	**10,927**	**15,160**	
Group 3: Conference/Meeting Rooms					
3.1	Meeting Room - 207	373	373	0	
3.2	Meeting Room - 215	279	279	0	
3.3	Meeting Room - 216	277	279	0	
3.3	Meeting Room - 222 (@ Tech Lounge)	272	274	0	
3.4	Meeting Room - 223 (@ Tech Lounge)	272	275	0	
3.5	Meeting Room - 224 (@ Tech Lounge)	272	275	0	
3.6	Meeting Room - 326	716	777	777	
3.7	Meeting Room - 327	736	772	772	
3.8	Alumni Boardroom - 329	687	730	730	
3.9	Meeting Room - 330	693	730	730	
3.10	Meeting Room - 331	693	732	732	
3.11	Meeting Room - 332	736	774	774	
3.11	Meeting Room - 333	693	739	739	
3.12	Tech Lounge Meeting Room			211	New
3.13	Tech Lounge Meeting Room			211	New
3.14	Tech Lounge Meeting Room			211	New
3.15	Tech Lounge Meeting Room			211	New
3.16	Student Meeting Room			560	New
3.17	Student Meeting Room			560	New
3.18	Third Floor Meeting Room (New Alumni Boardroom)			934	New - Divisible into two rooms
	Total Group 3: Conference / Meeting	**6,699**	**7,009**	**8,152**	

		Existing University Center ASF	Existing University Center NSF		Proposed Concept NSF	Remarks:
Group 4: Bookstore						
4.1	Bookstore Receiving/Storage - Lower Level	4,055	4,055		4,055	
4.2	Bookstore - Level 1	16,068	16,525		20,602	
4.3	Bookstore - Level 2	6,877	6,991		0	Bookstore consolidated to Level 1
	Total Group 4: Bookstore	**27,000**	**27,571**		**24,657**	
Group 5: Retail Services						
5.1	First Interstate ATM	64	64		64	
5.2	Cellular Plus	456	456		456	
5.3	Shear Perfection	512	524		524	
5.4	Jus Chilln	604	621		621	
5.5	MFCU	903	1,013		1,013	
5.6	Shipping Express	945	954		954	
5.7	Quick Copy	1,728	1,755		1,765	Relocated to Tech Lounge on Level 2
	Total Group 5: Retail Services	**5,212**	**5,387**		**5,397**	
Group 6: Theater						
6.1	UC Theater - Level 3	2,984	2,898		2,898	Renovated with retractable seating
6.2	UC Theater Sales/Support - Level 3	497	316		413	
	Total Group 6: Theater / Auditorium	**3,481**	**3,214**		**3,311**	
Group 7: Recreation / Game Room						
7.1	Gameroom - Level 2	5,256	5,381		8,322	Big Sky Lounge w/ Gaming
7.2	Gameroom Support - Level 2	118				
	Total Group 7: Recreation / Game Room	**5,374**	**5,381**		**8,322**	
Group 8: Lounge Spaces						
8.1	Tech Lounge - Level 2	2,179	2,264		2,556	
8.2	Open Lounge		6,736		18,622	
	8.21 First Floor		4,428		6,518	
	8.22 Second Floor		811		9,244	
	8.23 Third Floor		1,497		2,860	
	Total Group 8: Lounge Space	**2,179**	**9,000**		**21,178**	
Group 9: Academic Related						
9.1	Computer Lab - Level 2	1,998	2,004		438	Quiet Lab portion of Level 2 Tech Lounge
	Total Group 9: Academic Related	**1,998**	**2,004**		**438**	

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	Existing University Center ASF	Existing University Center NSF		Proposed Concept NSF	Remarks:
Group 10: Student Organizations					
10.1 ASUM - Level 1	4,536	5,945		5,950	Relocated to Level 2
10.2 Student Affairs IT - Level 1	579	448		438	Relocated to Level 2 Tech Lounge
10.3 Student Organizations Suite - Level 2	5,384	5,390		5,574	Includes corner meeting room
Total Group 10: Student Organizations	**10,499**	**11,783**		**11,962**	
Group 11: Administration					
11.1 Storage - Lower Level	1,016	1,016		1,016	
11.2 "Source" Information Center - Level1	383	390		316	
11.3 Griz Card - Level 1	1,064	1,041		1,394	
11.4 Break Room - Level 2	207	216		0	Location TBD
11.5 UC Administration - Level 2	1,595	1,617		2,186	
11.6 Blackstone - Level 2	478	385		931	
11.7 Catering & Event Planning - Level 3	619	635		0	Consolidated with UC Administration
Total Group 11: Administration	**5,362**	**5,300**		**5,843**	
Group 12: Multicultural Centers					
12.1 Multicultural (Inclusivity Collegium)				1,326	New Multicultural Center
Total Group 12: Special Components	**0**	**0**		**1,326**	
Group 13: Special/Misc. Components					
13.1 Art Gallery - Level 2	1,037	949		954	
13.2 Gallery/Display Wall - Level 1				74	New
13.3 Gallery/Display Wall - Level 2				117	New
Total Group 12: Special Components	**1,037**	**949**		**1,145**	
Total Assignable SF	**113,661**	**124,962**		**143,283**	

Proposed Design Concept
WTW Architects

Site Evaluation

The proposed additions to the UC will not have a major impact on the surrounding site, but certain improvements to the site are proposed to accompany construction. In addition to being unsightly and unwelcoming, the existing outdoor stairs and ramps at the North, West, and South Entrances present safety and maintenance issues. Adjustments to the site grading should be made in an attempt to have at grade entrances for the North and West Entrances. Similar adjustments are not possible at the South Entrance, where a new entrance at the existing grade is proposed with a new elevator on the interior to provide accessible means of circulation to the First, Second, and Third Floors.

Sidewalks around the southwest addition to the UC will need to be relocated. Accessibility and direct connections must be maintained. New grading should accommodate indoor/outdoor accessibility from the proposed UC Big Sky Lounge with space for tables and multi-seasonal amenities, such as shading and heat lamps. Even where new construction will not affect the perimeter garden, modifications should be made to allow for increased visibility and integrated seating. The gardens on the northwest corner of the building are more than five feet above the existing sidewalk. These areas should be brought down to grade and incorporate seating or dining.

Aligning with the long-term vision of the campus master plan, the tennis courts on the north side of the UC should be relocated. This area should be redeveloped to include a vehicular drop-off near the North Entrance of the UC and outdoor programming space to serve as an extension of the UC. Power and site amenities, such as seating, should be incorporated within the design of this area to help facilitate programming needs and flexibility.

There are no significant changes to the service/loading dock on the east side of the UC. Expansion of the building to the northwest should not impair these functions.

Exterior rendering of proposed UC renovation

Proposed Design Concept
WTW Architects

Prescott House

Campus Drive

Todd Building

Parking

Aber Hall

Drop-Off

University Center

Mansfield Library

Big Sky Lounge

Outdoor Programming

Gardens

Bike Parking

McGill Hall

Natural Sciences

University Hall

The Oval
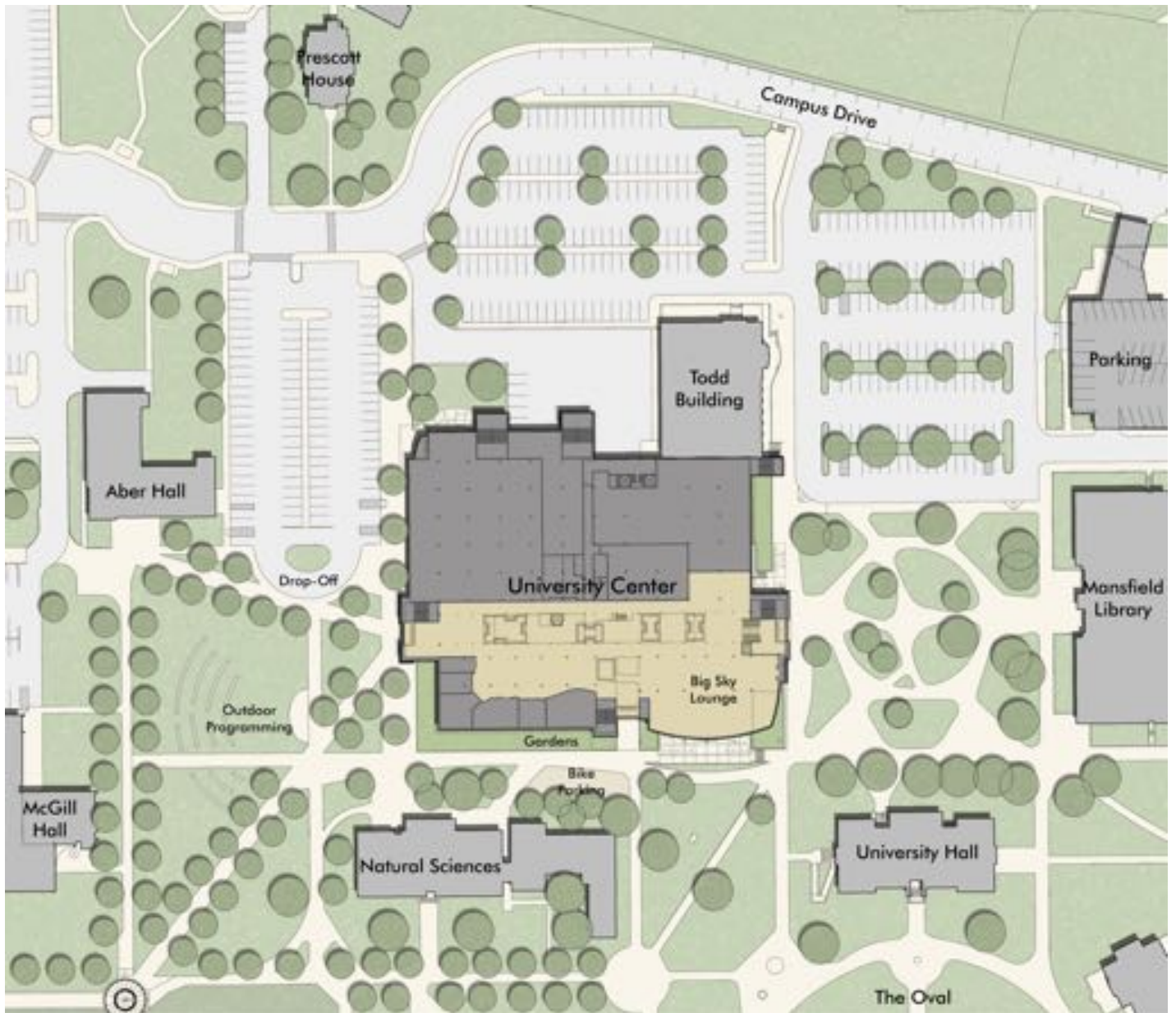
Proposed Site Plan

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Proposed Design Concept
WTW Architects

Proposed First Floor

The proposed changes to the First Floor aim to create a dynamic, open gathering space that is the heart of student life at the University of Montana. Programs will be relocated to create more open space on the west side of the atrium. The southwest corner of the building will be expanded, and a new UC Big Sky Lounge would be the premier student gathering space on campus. It is large enough to program larger public events than the existing UC is capable of hosting. New façades and landscaping adjustments allow for indoor/outdoor connectivity, transparency, and views toward The Oval. The space should be filled with a variety of movable furniture. The UC Big Sky Lounge could also feature gaming tables and equipment in a more open, accessible, and well-lit environment. Power and Wi-Fi capabilities must be abundant. A monumental fireplace signifies that this is the main living room of the campus and helps create an environment that is embraced by students year-round.

Significant changes are also proposed for the Bookstore. An expansion to the northeast will allow the Bookstore to be consolidated to one floor. This would eliminate wasted vertical circulation and service needs. It also allows for easier seasonal changes to space layout during times of high book sales and returns. A new entrance and outdoor gathering space at the northeast corner of the building would also increase traffic into and through the bookstore.

The retail environment should also be improved by opening the existing isolated cluster of retail shops to the expanded atrium and lounge space. The already successful UC Market will be enhanced with a new café-style seating area, which also connects to outdoor seating area proposed by the South Entrance.

Additional changes will include:
- More welcoming entrances at the North, South, and West
- Enclosed stairs at the North, South, and West Entrances
- A new elevator at the South Entrance for improved accessibility
- Upgraded atrium with new stairs and railings
- A more visible, free-floating Information Desk
- A new gallery / display wall by the exiting elevator
- New egress stairs on the east façade for large Third Floor conferencing crowds
- Relocated restrooms
- HVAC improvements
- Replace under-slab heating system in the atrium

Proposed Design Concept
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Outdoor Seating

Bookstore

Catering Kitchen

Lower Garden

Restrooms

UC Market

Market Seating

Outdoor Seating

Gallery/Display Wall

Lounge | Garden | Lounge | Garden | Garden | Lounge | Garden | Lounge

Retail Food

Retail

Lounge

Info

Fireplace

Retail

Retail

Retail Food

Griz Card

UC
Big Sky Lounge
(w/ Gaming)

Lower Garden

Lower Garden

Outdoor Seating

Lower Garden

Proposed First Floor Plan

N

Area Legend
- Dining
- Servery/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Rec Spaces
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Service/Tlt
- Circulation

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Proposed Design Concept
WTW Architects

Proposed Second Floor

Both ASUM (student government) and the Student Organizations Suite will be relocated to the expanded northeast corner of the proposed Second Floor, above the Bookstore. With each maintaining their own identifiable space, their close proximity would encourage more collaboration and increase openness to the general student population. A new central lounge space and broad hallway with comfortable furniture and increase transparency will increase connectivity to the atrium and provide a more welcoming environment. The overall increase of space also allows for the creation of a Multicultural Suite (The Branch Center) that could include dedicated space for LGBTQIA, a Women's Center, Lamda, ADSUM, or other such groups.

A new multi-purpose/meeting area is to be located above the proposed UC Big Sky Lounge, in the expanded southwest corner of the Second Floor. A new prefunction and lounge space, also featuring a monumental fireplace, would again open the atrium to increase visibility throughout the Second Floor. New façades and a terrace at the southwest corner of the University Center will also introduce views of University Hall and The Oval. Outdoor planting areas could be used to create an extension of the ground level gardens.

The northwest corner of the Second Floor is proposed to be a re-creation of the Tech Lounge, now combined with the Computer Lab, SAIT, and the copy center. The new space will be open to the atrium to encourage more use of the available technology. Breakout meeting rooms and a smaller Computer Lab would also be available for quiet study or sound sensitive group learning. SAIT and the Copy Center should provide resources that pair with these uses and help to create a one-stop shop for technology, study, and group learning. The adjacent Art Gallery will have an improved location for increased visibility. Flexible wall systems should also be considered to open up the gallery and integrate it with the atrium and Tech Lounge.

The UC Food Court and UC Commons remain in place but should receive a complete renovation. An overall renovation will explore modern trends with healthy and made-to-order food. A re-imagining of the food court should include considerations for visible food preparation and micro restaurants. All of the existing furniture should be replaced with a more dynamic and variable dining environment. A range of comfortable seating options should be developed with Wi-Fi and power available throughout. Flexibility, technology, and programming considerations should be made in order to allow for use of this space outside of dining hours.

Additional changes will include:
• Increased openness to below at the North, South, and West entrances
• Enclosed stairs at the North, South, and West Entrances
• A new elevator at the South Entrance for improved accessibility
• Upgraded atrium with new stairs and railings
• A new gallery/display wall by the exiting elevator
• New egress stairs on the east façade for large Third Floor conferencing crowds
• Relocated restrooms
• HVAC improvements

Proposed Design Concept
WTW Architects

Mtg | **Business Lab**

Meeting | Meeting

Student Organizations

ASUM

UC Food Court

UC Commons

Multicultural Suite

Lounge

Restrooms

Gallery/Display Wall

Open to Below | Lounge | Open to Below | Open to Below | Lounge | Open to Below

Lounge | Open to Below | Pre-Function Lounge | Open to Below | Fireplace

Copy Center | Tech Lounge | Art Gallery | Open to Below | Multi-Purpose | Study Lounge | Open to Below

SAIT | Mtg | Mtg | Mtg | Mtg | Quiet Lab

Terrace

Proposed Second Floor Plan

N

Area Legend
- ■ Dining
- ■ Servery/Support
- ■ Large Event Space
- ■ Conference/Meeting Rooms
- ■ Retail Services
- ■ Lounge/Rec Spaces
- ■ Academic Related
- ■ Student Organizations
- ■ Administration
- ■ Special Components
- ■ Support/Service/Tlt
- ■ Circulation

Proposed Design Concept
WTW Architects

Proposed Third Floor

The Third Floor will be an enhanced conferencing center with expansions and changes to improve functionality and service. The Ballroom will be expanded to the edge of the existing structure on the north and west sides. The roof of the new addition below can serve as an expanded outdoor space, complete with an outdoor garden. Two new stairs on the east façade provide emergency egress for the Third Floor meeting and event spaces. A new storage area is proposed between the stairs to mitigate an existing deficit.

The UC Theater remains the same size, but increased flexibility will be achieved by replacing the existing fixed seating with retractable seating. It will continue to function as a theater with tiered seating, but be able to be transformed into a banquet/reception room when the seats are retracted. This eoulf expand the number of event types that can be hosted in the theater and prove valuable when used in tandem with other major events. Adjustments to the concessions and green room area will allow for the creation of a service hall between the Theater and the Ballroom. This new service hall allows an additional access point to the Ballroom and service access directly to the Grand Foyer, which is not currently possible.

An additional service hallway would be created through the existing storage room to connect directly with the Meeting Room Foyer. The two food service offices will be consolidated with the other offices by the UC Food Court, and this space should be converted back to a pantry/staging area, also connected to the service hallway. A direct connection from the existing catering kitchen to the Ballroom should also be created. These changes will greatly reduce the need to use public circulation for service or programming space for staging.

The reorganized North Entrance and stair allows for the creation of a contiguous UC Administration office suite. The Catering & Event Planning offices must remain close to the conferencing spaces and all of the offices will improve from increase accessibility. The reorganized South Entrance and stair allows for the creation of a new divisible Alumni Boardroom with improved views, adjacent lounge spaces, and outdoor access.

The expansion to the southwest provides an opportunity to create an outdoor roof garden with great views of University Hall and The Oval. There is a high demand for increased outdoor space from students. This outdoor gathering space could also be a great amenity to add to the Third Floor conferencing center, even incorporating an outdoor fireplace.

Additional changes will include:
• Enclosed stairs at the North, South, and West Entrances
• A new elevator at the South Entrance for improved accessibility
• HVAC improvements

Proposed Design Concept

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Upper Garden

Storage

Pantry

Pantry

Meeting

North Ballroom

South Ballroom

UC Theater

Meeting Room Foyer

Meeting

Meeting

Meeting

Meeting Meeting

Meeting

Grand Foyer

UC Admin.

Open to Below

Lounge

New Alumni Boardroom

Skylight

Upper Garden

Fireplace

Proposed Third Floor Plan

N

Area Legend

- Dining
- Servery/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Rec Spaces
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Service/Tlt
- Circulation

Proposed Design Concept

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View of the Proposed Southwest Corner

The concrete panel skin of the existing building will be replaced with a vibrant new architectural vocabulary that is more in keeping with the University of Montana vision. Timbered beams and a stone fireplace will add a western flavor to the building's image. Exterior glazing will promote views of the campus. Outdoor patios and terraces are planned to create new outdoor activity spaces.

Proposed Design Concept
WTW Architects

View of the Proposed Rooftop Gardens

Rooftop gardens are envisioned adjacent to the third floor ballroom and meeting rooms. There will be a mixture of landscaping and paved areas creating a variety of patio spaces that can be used for outdoor activities and events. The views of the mountains and the surrounding campus, which the current building lacks, will be amazing.

View of the new Big Sky Lounge from the Second Floor

The Big Sky Lounge will be an important new feature of the building interior. It will serve as a comfortable lounge / meeting space, a venue for casual performances, a programming area for student activities, and a dynamic gathering place for the entire campus community. The new stone fireplace will extend to the second floor and rooftop garden, serving as an iconic symbol of student life at the University of Montana.

Probable Cost Model

University Center Master Plan

ARCHITECTURE
PLANNING
INTERIOR DESIGN

**Probable Cost
Model**

ARCHITECTS

Probable Cost Model
WTW Architects

The design concepts suggested in this report represent a long-term master development plan for the University Center. This master plan could well be implemented as a single significant project or in smaller incremental improvement projects spaced out and funded over many years. Mindful of these varied implementation strategies, the conceptual cost model was developed as a series of incremental projects that could potentially be constructed individually as a sequence of smaller improvements or collectively as a single construction project. The cost model is organized as follows:

PHASE 1 – New North Entrance / Lounge / Art Gallery / Tech Zone

PHASE 2 – New South Entrance / Market Seating / Employee Locker Rooms

PHASE 3 – Bookstore / Administrative Suite / ASUM / Ballroom

PHASE 4 – New West Entrance / Atrium / Big Sky Lounge

DINING AREAS - Food Service improvements

THEATER – Theater and related improvements

MEP INFRASTRUCTURE – Mechanical, Electrical, Plumbing, and related infrastructure upgrades

FAÇADE UPGRADES – Replacement of the existing concrete façades with a new building envelope

SITE IMPROVEMENTS – Site features, walkways, and landscaping

The cost model is not a detailed estimate and is not based on a detailed project scope. Rather, it presents a preliminary probable budget for each of the individual improvement projects outlined above and is based on June 2015 construction cost dollars. The cost model is also based on diagrammatic conceptual plans and typical per-sqaure-foot construction costs for projects similar in size and scope. Adjustment for future inflation is illustrated in the Cost Model Summary on the following pages.

Probable Hard Construction Costs
The probable construction costs shown below are based upon 'conceptual' diagrammatic plans and typical per-sq-ft costs for projects similar in size and scope. These probable budgets are based on June 2015 cost dollars. Adjustments for future inflation are illustrated at the end of the estimate.

Probable Soft Costs
Soft costs have been budgeted at 25% times the cost of construction. Soft costs typically include movable furniture, furnishings, equipment, development costs, financing fees, professional fees, insurance and legal fees, computer/data systems, telephone equipment, moving expenses and other costs not directly related to the building construction.

Probable Cost Model
WTW Architects

	GSF	Const. Cost per GSF	Base Cost	Probable Construction Budget (including design and construction contingencies)		

PHASE 1- North Entrance / Lounge / Art Gallery / Tech Zone

	GSF	Const. Cost per GSF	Base Cost			
1st Floor						
Atrium/Entrances			$688,430	$757,273	to	$826,116
North Entrance - New Construction	1,601	$ 280	$448,280			
North Entrance - Major Renovation	1,601	$ 150	$240,150			
Lounge/Retail			$673,400	$740,740	to	$808,080
North Lounge and New Retail - Major Renovation	2,858	$ 150	$428,700			
North Lounge - Moderate Renovation	2,447	$ 100	$244,700			
2nd Floor						
Art Gallery/Tech Zone			$1,694,550	$1,864,005	to	$2,033,460
Major Renovation	9,297	$150	$1,394,550			
Technology Allowance			$300,000			
Atrium			$483,750	$532,125	to	$580,500
North Atrium/Stair - New Construction	1,125	$ 280	$315,000			
North Atrium Stair - Major Renovation	1,125	$ 150	$168,750			
3rd Floor						
Atrium			$680,260	$748,286	to	$816,312
North Atrium/Meeting/Office/Stair - New Construction	1,582	$280	$442,960			
North Atrium/Meeting/Office/Stair - New Construction	1,582	$ 150	$237,300			
Roof						
Upper Roof			$474,600	$522,060	to	$569,520
North Atrium Roof	3,164	$150	$474,600			
Life Safety Upgrade - Allowance			$100,000	$110,000	to	$120,000
Total Hard Construction Costs	26,382	$ 182	$4,794,990	$5,274,489	to	$5,753,988
Soft Costs @ 25%				$1,318,622	to	$1,438,497
Total Project Costs				$6,593,111	to	$7,192,485

Probable Cost Model
WTW Architects

	GSF	Const. Cost per GSF	Base Cost	Probable Construction Budget (including design and construction contingencies)		

PHASE 2 - South Entrance / Market Seating / Locker Rooms

	GSF	Const. Cost per GSF	Base Cost			
1st Floor						
UC Market			**$316,400**	**$348,040**	to	**$379,680**
Market - Minor Renovation	3,592	$ 50	$179,600			
Market Seating - Moderate Renovation	1,368	$ 100	$136,800			
Atrium/Entrances			**$688,430**	**$757,273**	to	**$826,116**
South Entrance - New Construction	1,601	$ 280	$448,280			
South Entrance - Major Renovation	1,601	$ 150	$240,150			
Common Areas			**$63,300**	**$69,630**	to	**$75,960**
Locker Room - Major Renovation	241	$ 150	$36,150			
Locker Room - Major Renovation	181	$ 150	$27,150			
2nd Floor						
Atrium			**$483,750**	**$532,125**	to	**$580,500**
South Atrium/Stair - New Construction	1,125	$ 280	$315,000			
South Atrium/Stair - Major Renovation	1,125	$ 150	$168,750			
3rd Floor						
Atrium			**$680,260**	**$748,286**	to	**$816,312**
South Atrium/Meeting/Stair - New Construction	1,582	$280	$442,960			
South Atrium/Meeting/Stair - Major Renovation	1,582	$150	$237,300			
Roof						
Upper Roof			**$474,600**	**$522,060**	to	**$569,520**
South Atrium Roof	3,164	$150	$474,600			
Elevators			**$200,000**	**$220,000**	to	**$240,000**
Public Elevator (4 stop - 2-sided) at South Entrance - New Construction			$200,000			
Life Safety Upgrade Allowance			**$100,000**	**$110,000**	to	**$120,000**
Total Hard Construction Costs	17,162	$ 175	**$3,006,740**	**$3,307,414**	to	**$3,608,088**
Soft Costs @ 25%				**$826,854**	to	**$902,022**
Total Project Costs				**$4,134,268**	to	**$4,510,110**

Probable Cost Model
WTW Architects

	GSF	Const. Cost per GSF	Base Cost	Probable Construction Budget (including design and construction contingencies)		

PHASE 3 - Bookstore / Admin / ASUM / Ballroom

	GSF	Const. Cost per GSF	Base Cost	Probable Construction Budget		
1st Floor						
Bookstore			$4,761,290	$5,237,419	to	$5,713,548
New Construction	5,548	$ 280	$1,553,440			
Major Renovation	14,719	$ 150	$2,207,850			
Allowance for New Fixturing			$1,000,000			
Common Areas			$854,260	$939,686	to	$1,025,112
Rest Rooms/Gallery Wall - Major Renovation	1,342	$ 150	$201,300			
East Stair 1 - New Construction	1,166	$ 280	$326,480			
East Stair 2 - New Construction	1,166	$ 280	$326,480			
2nd Floor						
Administration/Meeting/ASUM			$3,516,680	$3,868,348	to	$4,220,016
New Construction	5,411	$280	$1,515,080			
Major Renovation	13,344	$150	$2,001,600			
Common Areas			$851,260	$936,386	to	$1,021,512
Rest Rooms/Gallery Wall - Major Renovation	1,322	$150	$198,300			
East Stair 1 - New Construction	1,166	$280	$326,480			
East Stair 2 - New Construction	1,166	$280	$326,480			
3rd Floor						
Ballroom			$2,035,900	$2,239,490	to	$2,443,080
New Construction	1,540	$280	$431,200			
Moderate Renovation	11,047	$100	$1,104,700			
Technology Allowance			$500,000			
Common Areas			$988,400	$1,087,240	to	$1,186,080
Storage - New Construction	1,198	$280	$335,440			
East Stair 1 - New Construction	1,166	$280	$326,480			
East Stair 2 - New Construction	1,166	$280	$326,480			
Roof						
3rd Floor Roof			$777,200	$854,920	to	$932,640
Ballroom Garden/Roof - New Construction	3,886	$200	$777,200			
Upper Roof			$349,800	$384,780	to	$419,760
East Stairs Roof	2,332	$150	$349,800			
Life Safety Upgrade Allowance			$200,000	$220,000	to	$240,000
Total Hard Construction Costs	68,685	$ 209	$14,334,790	$15,768,269	to	$17,201,748
Soft Costs @ 25%				$3,942,067	to	$4,300,437
Total Project Costs				$19,710,336	to	$21,502,185

Probable Cost Model
WTW Architects

	GSF	Const. Cost per GSF		Base Cost	Probable Construction Budget (including design and construction contingencies)		

PHASE 4 - West Entrance / Atrium / Big Sky Lounge

	GSF	Const. Cost per GSF		Base Cost			
1st Floor							
Atrium/Entrances				$1,713,220	$1,884,542	to	$2,055,864
West Entrance - New Construction	2,034	$	280	$569,520			
Atrium - Moderate Renovation including	11,437	$	100	$1,143,700			
replacement of underslab heating system							
Lounge/Retail				$2,325,600	$2,558,160	to	$2,790,720
Big Sky Lounge & Fireplace - New Construction	4,560	$	300	$1,368,000			
Big Sky Lounge/Gaming and Pizza Hut - Major Ren.	6,384	$	150	$957,600			
2nd Floor							
Multipurpose Room, Lounge & Fireplace				$2,157,600	$2,373,360	to	$2,589,120
New Construction	3,000		$300	$900,000			
Major Renovation	6,384		$150	$957,600			
New Balcony	1,500		$200	$300,000			
Atrium				$1,426,180	$1,568,798	to	$1,711,416
West Atrium/Stair - New Construction	1,291	$	280	$361,480			
Atrium Interior Improvements - Renovations	7,098	$	150	$1,064,700			
3rd Floor							
Atrium				$344,650	$379,115	to	$413,580
Grand Foyer - Major Renovation	1,283		$150	$192,450			
Grand Foyer - Minor Renovation	3,044		$50	$152,200			
Common Areas				$112,000	$123,200	to	$134,400
West Stair - New Construction	400		$280	$112,000			
Roof							
2nd Floor Roof				$663,400	$729,740	to	$796,080
New skylights and Related Roofing	1,000		$200	$200,000			
New South West Roof/Garden - New Construction	2,317		$200	$463,400			
3rd Floor Roof				$400,000	$440,000	to	$480,000
Roof Renovation / Misc	2,000		$200	$400,000			
Existing Atrium Skylight Replacement				$1,228,950	$1,351,845	to	$1,474,740
Atrium Skylight replacement	5,462		$225	$1,228,950			
Elevators				$300,000	$330,000	to	$360,000
Public Elevator (3 Stop) at Atrium - Replace Cab and Controls				$100,000			
Public Elevator (3 Stop) at Atrium - New Construction (OPTIONAL)				$200,000			
Life Safety Upgrades				$300,000	$330,000	to	$360,000
Total Hard Construction Costs	59,194	$	185	$10,971,600	$12,068,760	to	$13,165,920
Soft Costs					$3,017,190	to	$3,291,480
Total Project Costs					$15,085,950	to	$16,457,400

Probable Cost Model
WTW Architects

	GSF	Const. Cost per GSF	Base Cost	Probable Construction Budget (including design and construction contingencies)		
SPECIAL SCOPE ITEMS						
DINING AREAS						
Food Service Areas			$1,655,800	$1,821,380	to	$1,986,960
UC Food Court - Major Renovation	5,767	$150	$865,050			
UC Commons - Minor Construction	9,687	$50	$484,350			
Pantries/Service Hall - Moderate Construction	3,064	$100	$306,400			
Equipment Allowance			$2,000,000	$2,200,000	to	$2,400,000
Allowance for New Food Service Equipment			$2,000,000			
Life Safety Upgrades			$100,000	$110,000	to	$120,000
Total Hard Construction Costs	18,518	$ 203	$3,755,800	$4,131,380	to	$4,506,960
Soft Costs @ 25%				$1,032,845	to	$1,126,740
Total Project Costs				$5,164,225	to	$5,633,700
THEATER						
Theater Renovation			$1,256,000	$1,381,600	to	$1,507,200
Theater Refurbishing / New finishes	2,898	$150	$434,700			
Telescoping Seating System 320 seats x $750/seat			$240,000			
AV Technology Allowance			$500,000			
Concessions / Green Rm / Vestibule	813	$100	$81,300			
Life Safety Upgrades			$50,000	$55,000	to	$60,000
Total Hard Construction Costs	3,711	$ 352	$1,306,000	$1,436,600	to	$1,567,200
Soft Costs @ 25%				$359,150	to	$391,800
Total Project Costs				$1,795,750	to	$1,959,000
MEP INFRASTRUCTURE						
			$2,900,000	$3,190,000	to	$3,480,000
Upgrades to West Mechanical Room			$50,000			
Upgrades to East Mechanical Room			$350,000			
Upgrades To First Floor Mechanical			$200,000			
Upgrades To Air Handler Units			$250,000			
Upgrades To Make-up Air Units			$50,000			
Miscellaneous MEP Upgrades			$2,000,000			
Total Hard Construction Costs	NA	NA	$2,900,000	$3,190,000	to	$3,480,000
Soft Costs @ 25%				$797,500	to	$870,000
Total Project Costs				$3,987,500	to	$4,350,000

Probable Cost Model

WTW Architects

	GSF	Const. Cost per GSF		Base Cost	Probable Construction Budget (including design and construction contingencies)		
FAÇADE UPGRADES							
Northwest Façade				$925,000	$1,017,500	to	$1,110,000
Remove Existing / Install New 2-story Curtainwall	6,600	$125		$825,000			
Allowance for Other Miscellaneous Features				$100,000			
South Façade				$1,088,000	$1,196,800	to	$1,305,600
Remove Existing / Install New 3-story Curtainwall	5,600	$125		$700,000			
New Precast Panels at Existing Exit Stair	3,600	$80		$288,000			
Allowance for Other Miscellaneous Features				$100,000			
Total Hard Construction Costs	15,800	$ 127		$2,013,000	$2,214,300	to	$2,415,600
Soft Costs @ 25%					$553,575	to	$603,900
Total Project Costs					$2,767,875	to	$3,019,500
SITE IMPROVEMENTS							
Allowance				$2,000,000	$2,200,000	to	$2,400,000
Total Hard Construction Costs	NA	NA		$2,000,000	$2,200,000	to	$2,400,000
Soft Costs @ 25%					$550,000	to	$600,000
Total Project Costs					$2,750,000	to	$3,000,000

	GSF	Const. Cost per GSF		Base Cost			
COST MODEL SUMMARY							
PHASE 1- North Entrance / Lounge / Art Gallery / Tech Zone	26,382	$ 209			$5,274,489	to	$5,753,988
PHASE 2 - South Entrance / Market Seating / Locker Rooms	17,162	$ 201			$3,307,414	to	$3,608,088
PHASE 3 - Bookstore / Admin / ASUM / Ballroom	68,685	$ 240			$15,768,269	to	$17,201,748
PHASE 4 - West Entrance / Atrium / Big Sky Lounge	59,194	$ 213			$12,068,760	to	$13,165,920
DINING AREAS	18,518	$ 233			4,131,380	to	4,506,960
THEATER	3,711	$ 405			1,436,600	to	1,567,200
MEP INFRASTRUCTURE	NA	NA			3,190,000	to	3,480,000
FAÇADE UPGRADES	NA	NA			2,214,300	to	2,415,600
SITE IMPROVEMENTS	NA	NA			2,200,000	to	2,400,000
Total Hard Construction Costs (June 2015 dollars)	193,652	$ 268			$49,591,212	to	$54,099,504
Soft Costs @ 25%					$12,397,803	to	$13,524,876
Total Project Costs (June 2015 dollars)	193,652	$ 335			$61,989,015	to	$67,624,380

ARCHITECTS

Appendix

ARCHITECTS

Area Legend

Option A - 1st Floor

WTW ARCHITECTS

Area Legend

Dining
Service Support
Large Event Space
Conference/Meeting Rooms
Retail Services
Lounge/Rec Space
Academic Related
Student Organization
Administration
Special Components
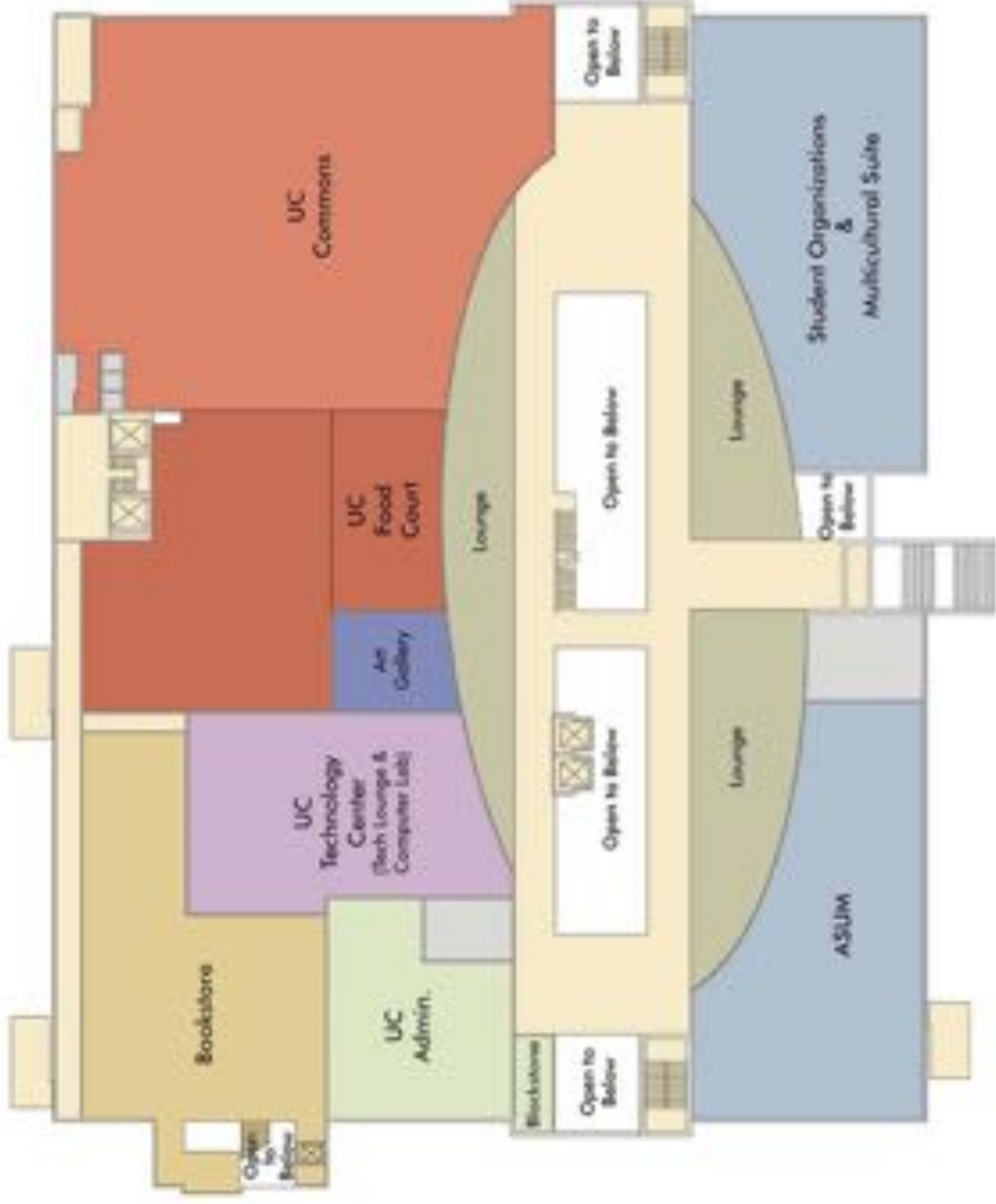Support/Network IS
Circulation

UC Commons

UC Food Court

Pizza Hut

UC Activity Zone (Gaming, Arts & Food)

Bookstore

Lounge

Open to Below

Open to Below

Open to Below

Meeting

Lounge

Student Organization Suite

UC Technology Zone (Tech Lounge, SAIC, Quick Copy, Computer Lab & Meeting)

Bookstore

Open to Below

Option A - 2nd Floor

WTW ARCHITECTS

Meeting

Meeting

Meeting

Meeting

Alumni Boardroom

UC Admin

Meeting Room Foyer

Meeting / Meeting

Catering

UC Theater

Lounge

Grand Foyer

Open to Below

South Ballroom

North Ballroom

Lounge

UC Admin

UC Admin
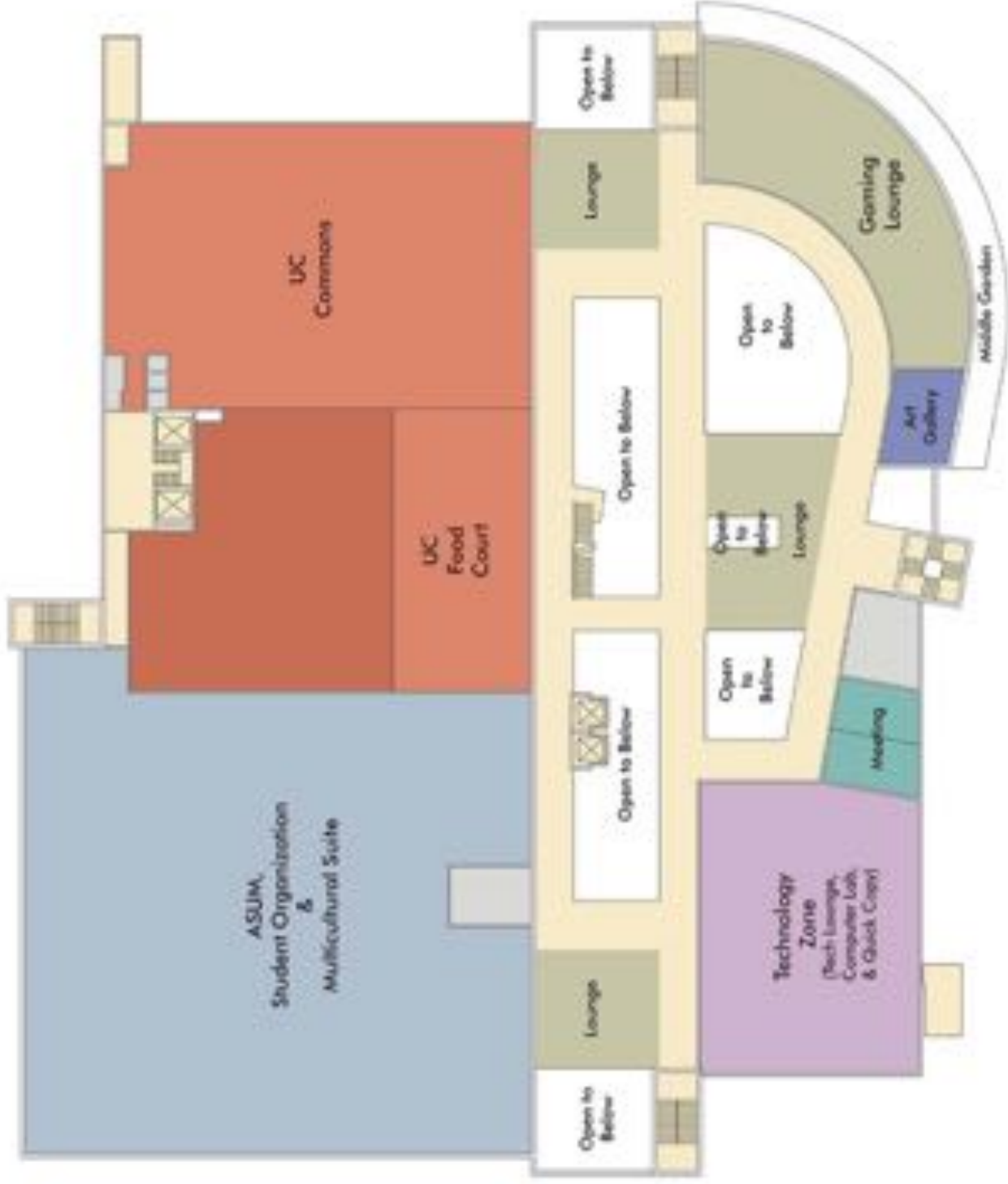
UNIVERSITY OF MONTANA
UNIVERSITY CENTER
FEASIBILITY STUDY

Area Legend

Dining
Service Support
Large Event Space
Conference/Meeting Rooms
Retail Services
Lounge/Rec Space
Academic Related
Student Organizations
Administration
Special Components
Support/Network/IT
Circulation

Option A - 3rd Floor

WTW ARCHITECTS

Catering Kitchen

UC Gameroom

Pizza Hut

Info

Quick Copy

Lounge

Lounge

Garden

UC Market

Cafe

Lounge

Garden

Lounge

Bike Storage

Bookstore

Lounge

Lounge

SAT

Jus Chill'n

Lounge

Garden

MFCU

Garden

ATM

Cellular Plus

Shoe Parlor

Shipping Express

Garden

Garden

Garden

UNIVERSITY OF MONTANA
UNIVERSITY CENTER
FEASIBILITY STUDY

Area Legend

- Dining
- Service Support
- Large Event Space
- Conference Meeting Rooms
- Retail Services
- Lounge/Rec Space
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Network/Circulation

UC Commons

UC Food Court

Art Gallery

UC Technology Center
(Tech Lounge & Computer Lab)

Bookstore

UC Admin.

Lounge

Open to Below

Open to Below

Open to Below

Open to Below

Lounge

Lounge

Student Organizations & Multicultural Suite

ASUM

Open to Below

Bookstore

Option B - 2nd Floor

WTW ARCHITECTS

UNIVERSITY OF MONTANA
UNIVERSITY CENTER
FEASIBILITY STUDY

Area Legend

- Dining
- Service Support
- Large Event Space
- Conference Meeting Rooms
- Retail Services
- Lounge/Rec Space
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Network/IT
- Circulation

Option B - 3rd Floor

WTW ARCHITECTS

Meeting
Meeting
Meeting
Meeting
Meeting
New Alumni Boardroom

Meeting Room Foyer
Meeting
Meeting

Catering
UC Theater
Grand Foyer
Lounge
Open to Below

South Ballroom
North Ballroom
Lounge
UC Admin
Meeting

UNIVERSITY OF MONTANA
UNIVERSITY CENTER
FEASIBILITY STUDY

Area Legend
- Dining
- Services/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Bar Space
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Network/IS
- Circulation

Option C - 1st Floor

WTW ARCHITECTS

Catering Kitchen
Gry Card
Black Diamond
UC Market
Cafe
Bookstore
Lower Garden
UC Big Sky Lounge (w/ Gaming)
Pizza Hut
Lounge
Lounge
Lounge
Info
Garden
Lounge
Garden
Lounge
Lounge
New Retail
Jus Chill'n
MFCU
Cellular Plus
Shoe Parlor
Shipping Express
Lower Garden

Area Legend

Dining
Services Support
Large Event Space
Conference/Meeting Rooms
Retail Services
Lounge/Rec Space
Academic Related
Student Organization
Administration
Special Components
Support/Network
Circulation

UC Commons

UC Food Court

ASUM, Student Organization & Multicultural Suite

Lounge

Open to Below

Open to Below

Open to Below

Open to Below

Open to Below

Open to Below

Gaming Lounge

Middle Garden

Art Gallery

Lounge

Meeting

Technology Zone
(Tech Lounge, Computer Lab, & Quick Copy)

Lounge

Open to Below

Option C - 2nd Floor

WTW ARCHITECTS

UNIVERSITY OF MONTANA
UNIVERSITY CENTER
FEASIBILITY STUDY

Area Legend

- Dining
- Service/Support
- Large Event Space
- Conference/Meeting Rooms
- Retail Services
- Lounge/Rec Space
- Academic Related
- Student Organizations
- Administration
- Special Components
- Support/Network/It
- Circulation

Option C - 3rd Floor

WTW ARCHITECTS

Meeting
Meeting
Meeting
Meeting
Meeting
New Alumni Boardroom
Lounge
Meeting Room Foyer
Meeting Meeting
UC Theater
Catering
Grand Foyer
Lounge
Open to Below
South Ballroom
North Ballroom
Lounge
UC Admin
Upper Garden
Skylight
Upper Garden
Skylight

Session Name: Visioning Workshop 1 – Campus at Large

Date Created: 3/18/2015 2:01:39 PM   **Active Participants:** 8 of 8

Average Score: 0.00%   **Questions:**   9

Results by Question

1. What Makes A Successful Union? (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Fiscal Management/Profitability	14.63%	6
Volume of Pedestrian Traffic	12.2%	5
Student Engagement/Involvement	24.39%	10
Laboratory for Student Leadership	0%	0
Recruitment/Retention	7.32%	3
Multicultural Awareness/Cultural Enrichment	2.44%	1
Inclusive/Sense of Community	17.07%	7
Support of Our Institutional Mission	12.2%	5
Sustainability	2.44%	1
Building Design/Architecture	7.32%	3
Totals	**100%**	**41**
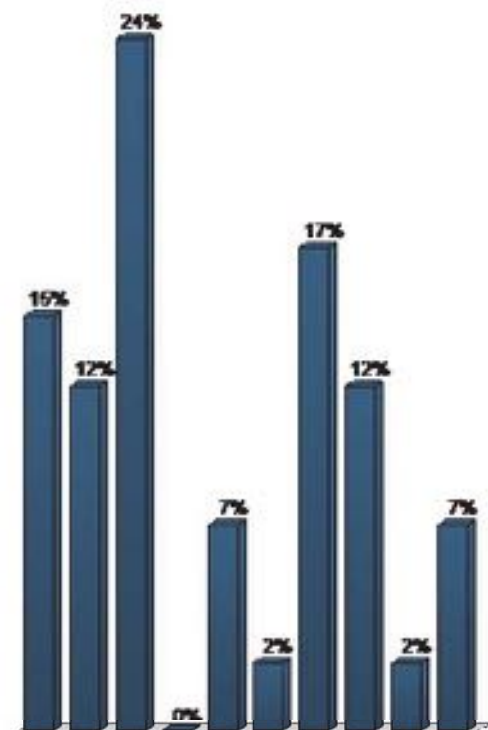
2. The Three Best Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	12.5%	5
Proximity to Public Transit	0%	0
Abundant Natural Light	17.5%	7
Wifi/Technology	20%	8
Exterior Architecture	0%	0
Quality of Interior Public Spaces	15%	6
Circulation and Way Finding	5%	2
Infrastructure / Building Systems	2.5%	1
Plants/Gardens	27.5%	11
Totals	**100%**	**40**
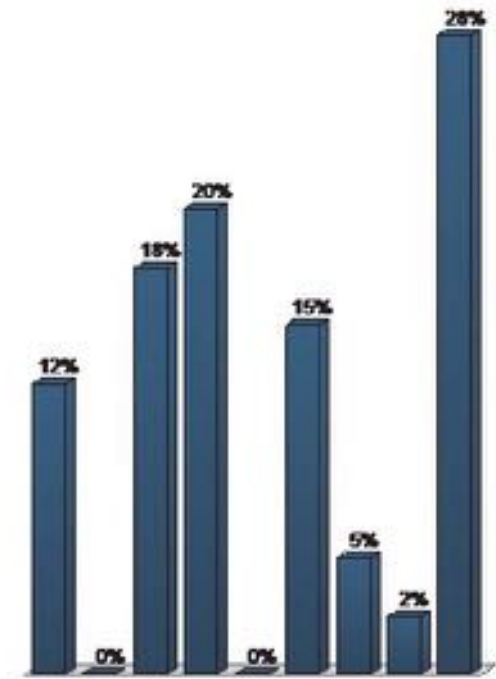
3. The Three Worst Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	9.52%	4
Proximity to Public Transit	2.38%	1
Minimal Natural Light	4.76%	2
Wifi/Technology	0%	0
Exterior Architecture	30.95%	13
Quality of Interior Public Spaces	4.76%	2
Circulation and Way Finding	21.43%	9
Infrastructure / Building Systems	23.81%	10
Plants/Gardens	2.38%	1
Totals	**100%**	**42**
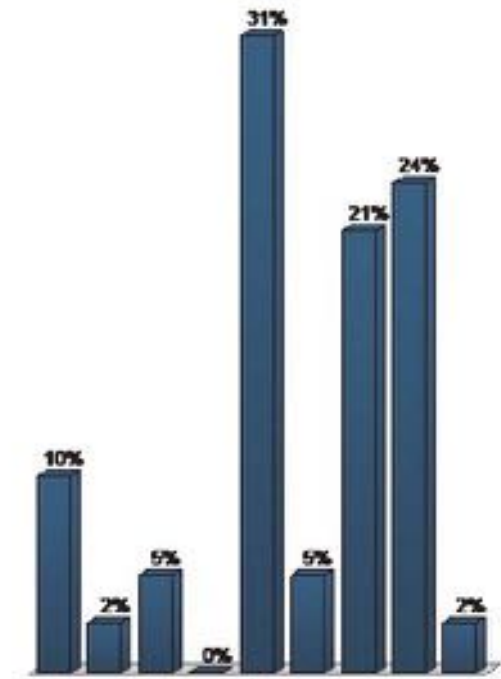
4. The UC Is Best at Engaging Students Looking For: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	2.86%	1
A Place to Hang Out With Friends	37.14%	13
Dining/Shopping	28.57%	10
Concerts/Performances/Large Events	0%	0
Study Space	22.86%	8
Electronic Gaming/Recreational Activities	0%	0
Multiculturalism/Cultural Enrichment	5.71%	2
A Place for Meditation/Quiet Reflection	0%	0
Administrative Services	0%	0
To Become A UM Student	2.86%	1
Totals	**100%**	**35**
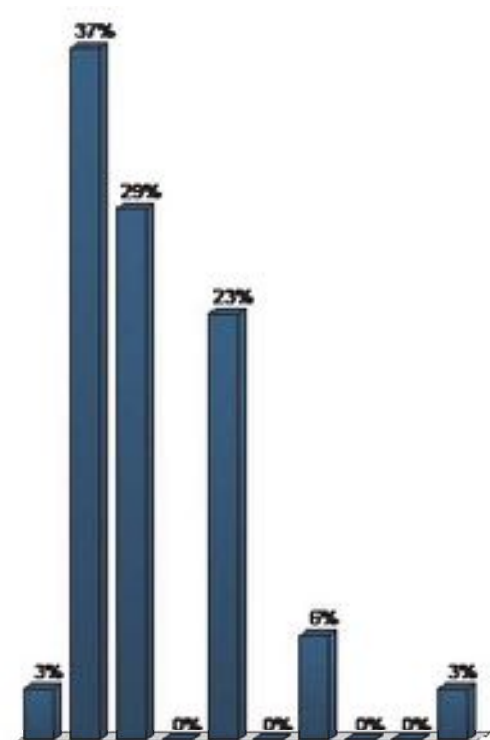
5. The UC Is Poor at Engaging Students Seeking: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	11.9%	5
A Place to Hang Out With Friends	0%	0
Dining/Shopping	0%	0
Concerts/Performances/Large Events	21.43%	9
Study Space	0%	0
Electronic Gaming/Recreational Activities	19.05%	8
Multiculturalism/Cultural Enrichment	9.52%	4
A Place for Meditation/Quiet Reflection	28.57%	12
Administrative Services	4.76%	2
To Become A UM Student	4.76%	2
Totals	**100%**	**42**
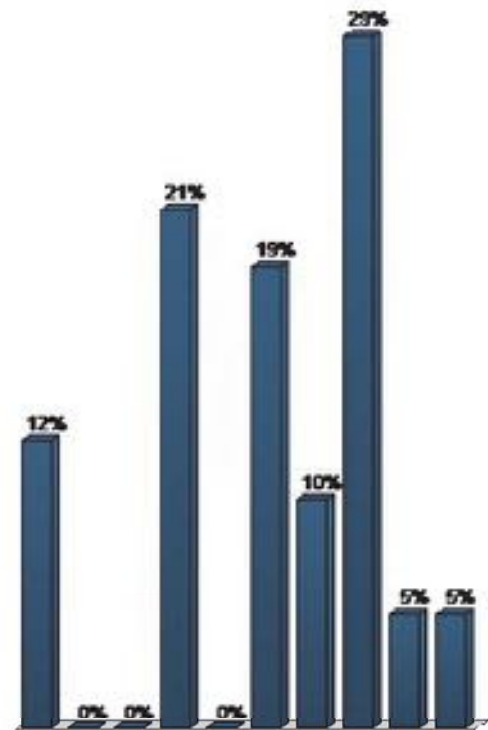
6. The Three Best Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	22.22%	8
UC Gameroom	0%	0
UC Theater	8.33%	3
Ballroom	5.56%	2
Meeting Rooms	13.89%	5
Art Gallery	11.11%	4
ASUM	2.78%	1
Student Organization Suite	0%	0
IT Computer Lab/Tech Lounge	13.89%	5
Atrium/First Floor	22.22%	8
Totals	**100%**	**36**
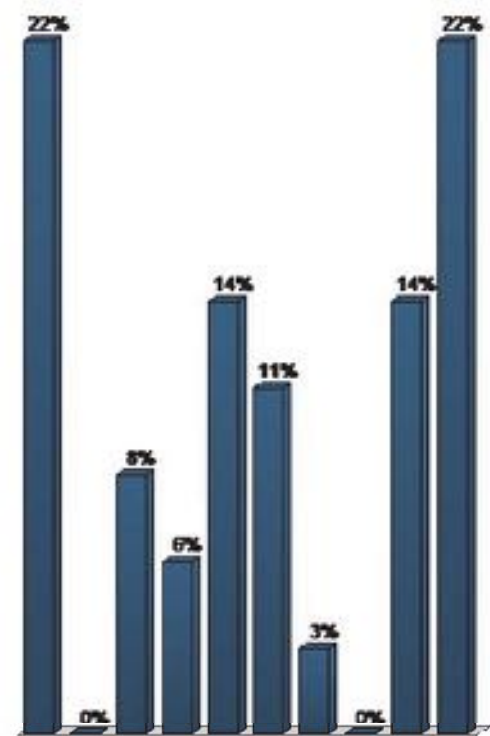
7. The Three Worst Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	0%	0
UC Gameroom	0%	0
UC Theater	0%	0
Ballroom	11.76%	4
Meeting Rooms	0%	0
Art Gallery	20.59%	7
ASUM	14.71%	5
Student Organization Suite	47.06%	16
IT Computer Lab/Tech Lounge	5.88%	2
Atrium/First Floor	0%	0
Totals	**100%**	**34**
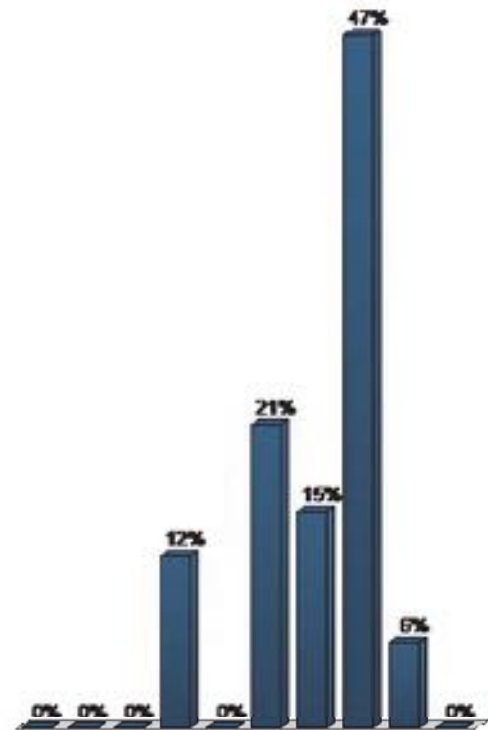
8. The Three Best Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	31.25%	15
UC Market	35.42%	17
UC Commons/Food Court	20.83%	10
Pizza Hut	0%	0
Jus Chill'n	2.08%	1
Campus Quick Copy	0%	0
MF Credit Union	2.08%	1
Cellular Plus	0%	0
Shear Perfection	0%	0
Shipping Express	8.33%	4
Totals	**100%**	**48**
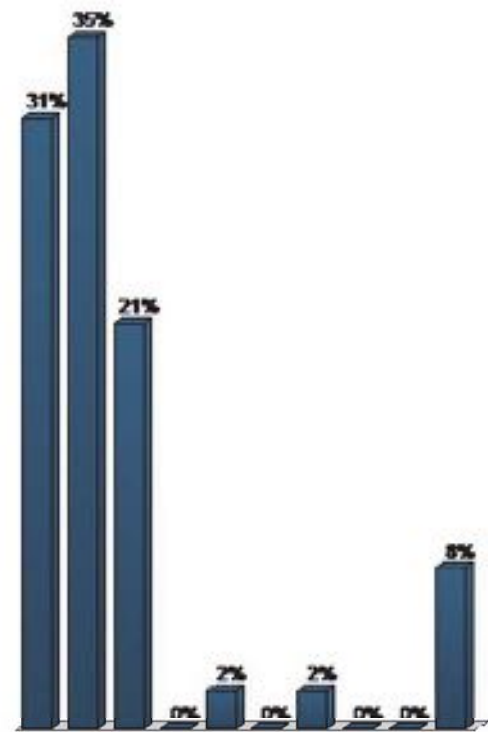
9. The Three Worst Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	0%	0
UC Market	0%	0
UC Commons/Food Court	0%	0
Pizza Hut	0%	0
Jus Chill'n	6.52%	3
Campus Quick Copy	0%	0
MF Credit Union	8.7%	4
Cellular Plus	50%	23
Shear Perfection	28.26%	13
Shipping Express	6.52%	3
Totals	**100%**	**46**
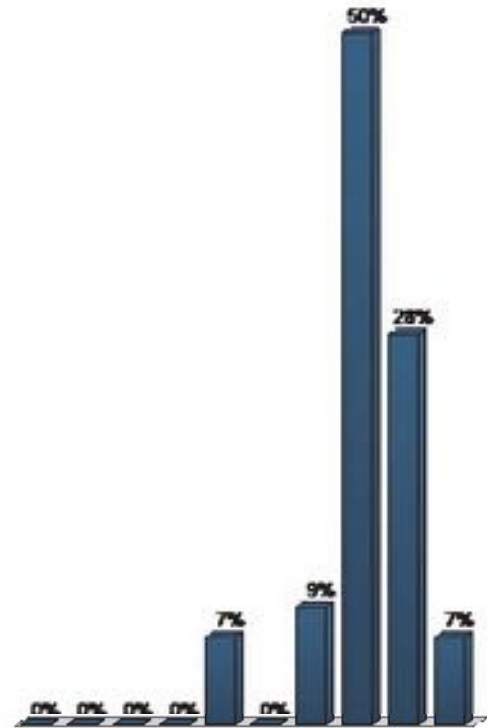
Session Name: Visioning Workshop 2 – Steering Committee

Date Created: 3/18/2015 3:54:59 PM   **Active Participants:** 18 of 18

Average Score: 0.00%   **Questions:**   9

Results by Question

1. What Makes A Successful Union? (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Fiscal Management/Profitability	9.09%	9
Volume of Pedestrian Traffic	6.06%	6
Student Engagement/Involvement	35.35%	35
Laboratory for Student Leadership	4.04%	4
Recruitment/Retention	3.03%	3
Multicultural Awareness/Cultural Enrichment	7.07%	7
Inclusive/Sense of Community	15.15%	15
Support of Our Institutional Mission	10.1%	10
Sustainability	5.05%	5
Building Design/Architecture	5.05%	5
Totals	**100%**	**99**
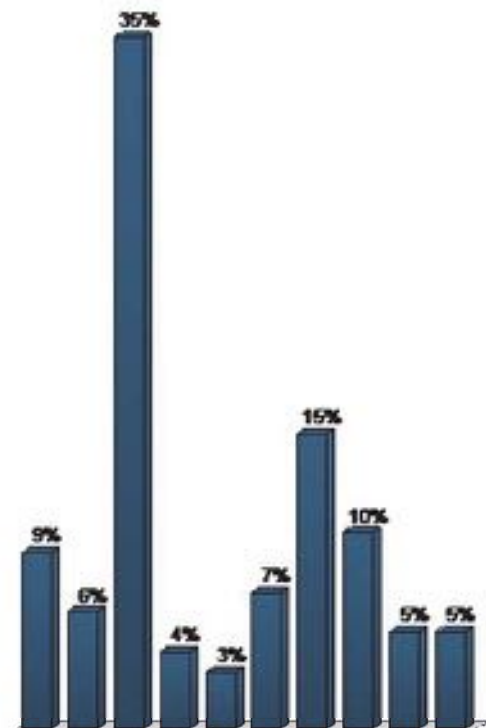
2. The Three Best Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	24.49%	24
Proximity to Public Transit	5.1%	5
Abundant Natural Light	8.16%	8
Wifi/Technology	12.24%	12
Exterior Architecture	0%	0
Quality of Interior Public Spaces	19.39%	19
Circulation and Way Finding	3.06%	3
Infrastructure / Building Systems	0%	0
Plants/Gardens	27.55%	27
Totals	**100%**	**98**
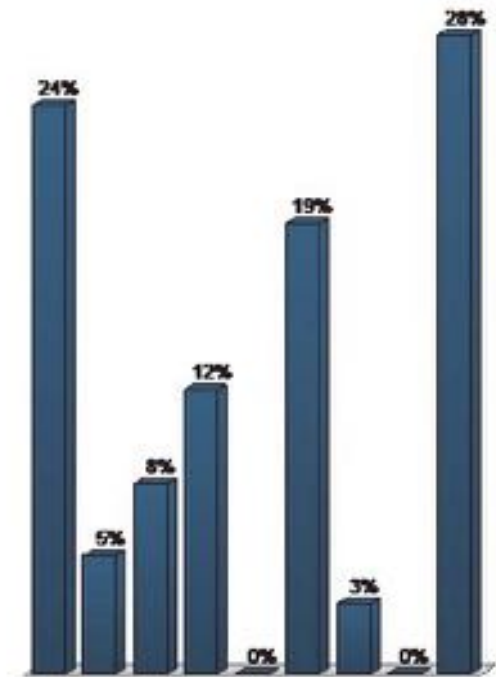
3. The Three Worst Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	0%	0
Proximity to Public Transit	7.92%	8
Minimal Natural Light	6.93%	7
Wifi/Technology	2.97%	3
Exterior Architecture	39.6%	40
Quality of Interior Public Spaces	9.9%	10
Circulation and Way Finding	18.81%	19
Infrastructure / Building Systems	13.86%	14
Plants/Gardens	0%	0
Totals	**100%**	**101**
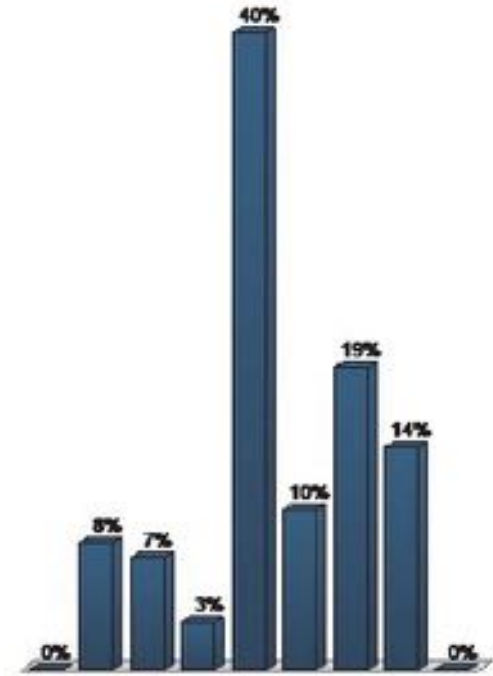
4. The UC Is Best at Engaging Students Looking For: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	15%	15
A Place to Hang Out With Friends	28%	28
Dining/Shopping	20%	20
Concerts/Performances/Large Events	2%	2
Study Space	24%	24
Electronic Gaming/Recreational Activities	2%	2
Multiculturalism/Cultural Enrichment	2%	2
A Place for Meditation/Quiet Reflection	1%	1
Administrative Services	3%	3
To Become A UM Student	3%	3
Totals	**100%**	**100**
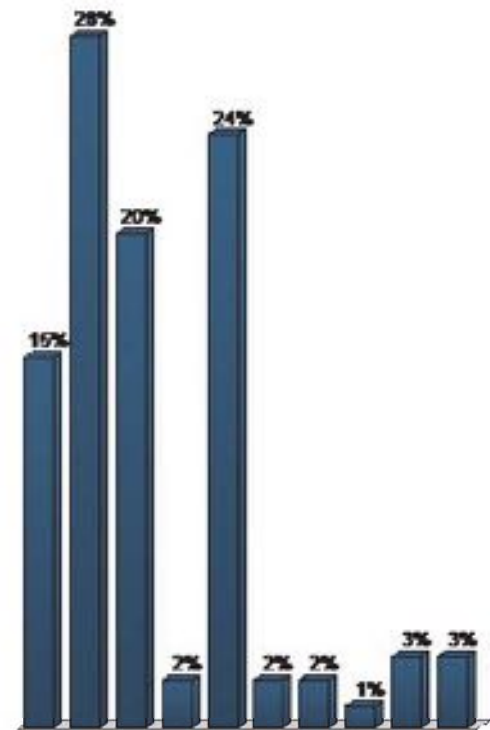
5. The UC Is Poor at Engaging Students Seeking: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	3.06%	3
A Place to Hang Out With Friends	0%	0
Dining/Shopping	1.02%	1
Concerts/Performances/Large Events	18.37%	18
Study Space	3.06%	3
Electronic Gaming/Recreational Activities	16.33%	16
Multiculturalism/Cultural Enrichment	14.29%	14
A Place for Meditation/Quiet Reflection	16.33%	16
Administrative Services	15.31%	15
To Become A UM Student	12.24%	12
Totals	**100%**	**98**
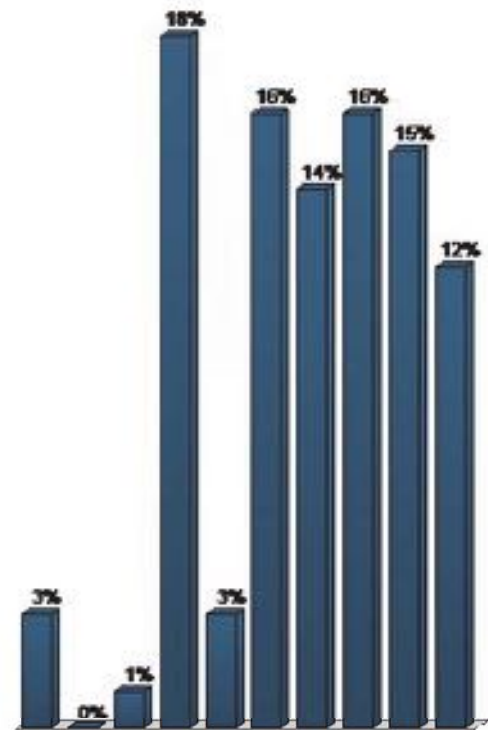
6. The Three Best Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	18.28%	17
UC Gameroom	5.38%	5
UC Theater	3.23%	3
Ballroom	0%	0
Meeting Rooms	17.2%	16
Art Gallery	7.53%	7
ASUM	10.75%	10
Student Organization Suite	4.3%	4
IT Computer Lab/Tech Lounge	10.75%	10
Atrium/First Floor	22.58%	21
Totals	**100%**	**93**
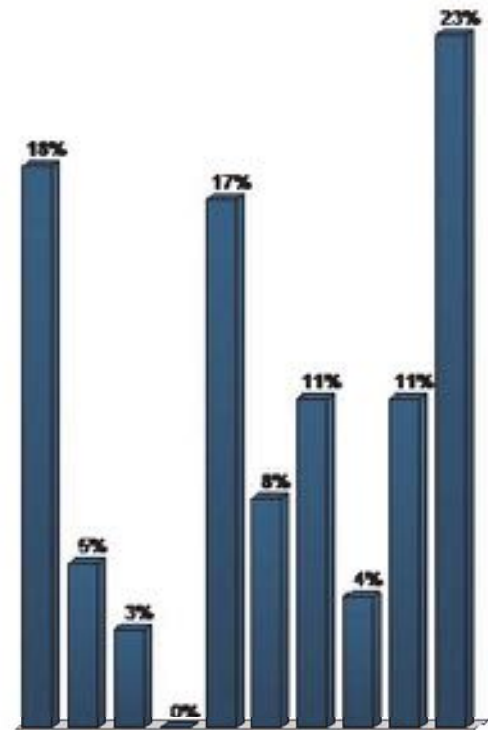
7. The Three Worst Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	1.04%	1
UC Gameroom	15.62%	15
UC Theater	9.38%	9
Ballroom	25%	24
Meeting Rooms	5.21%	5
Art Gallery	12.5%	12
ASUM	7.29%	7
Student Organization Suite	16.67%	16
IT Computer Lab/Tech Lounge	7.29%	7
Atrium/First Floor	0%	0
Totals	**100%**	**96**
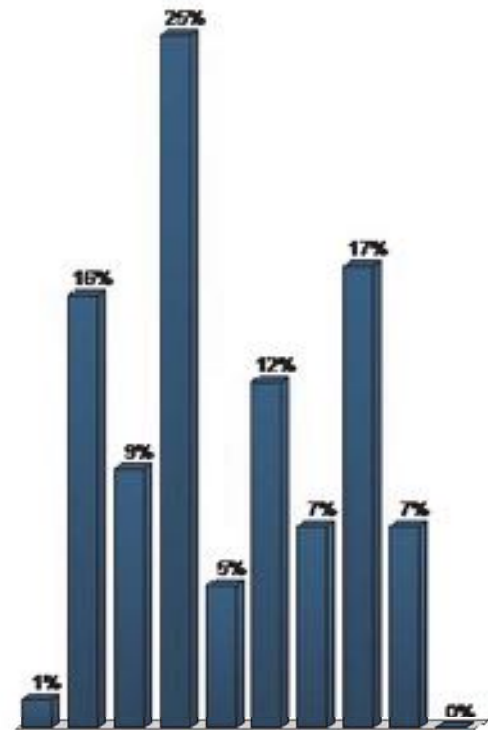
8. The Three Best Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	23.47%	23
UC Market	37.76%	37
UC Commons/Food Court	22.45%	22
Pizza Hut	1.02%	1
Jus Chill'n	6.12%	6
Campus Quick Copy	3.06%	3
MF Credit Union	3.06%	3
Cellular Plus	0%	0
Shear Perfection	0%	0
Shipping Express	3.06%	3
Totals	**100%**	**98**
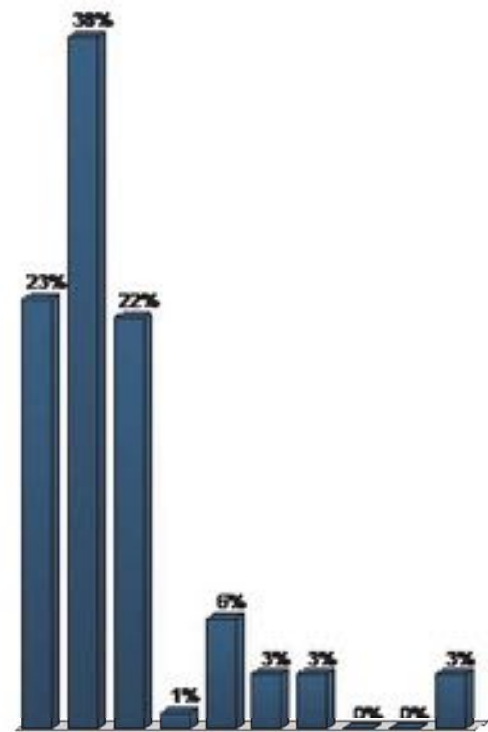
9. The Three Worst Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	0%	0
UC Market	0%	0
UC Commons/Food Court	0%	0
Pizza Hut	4.26%	4
Jus Chill'n	5.32%	5
Campus Quick Copy	5.32%	5
MF Credit Union	1.06%	1
Cellular Plus	38.3%	36
Shear Perfection	36.17%	34
Shipping Express	9.57%	9
Totals	**100%**	**94**
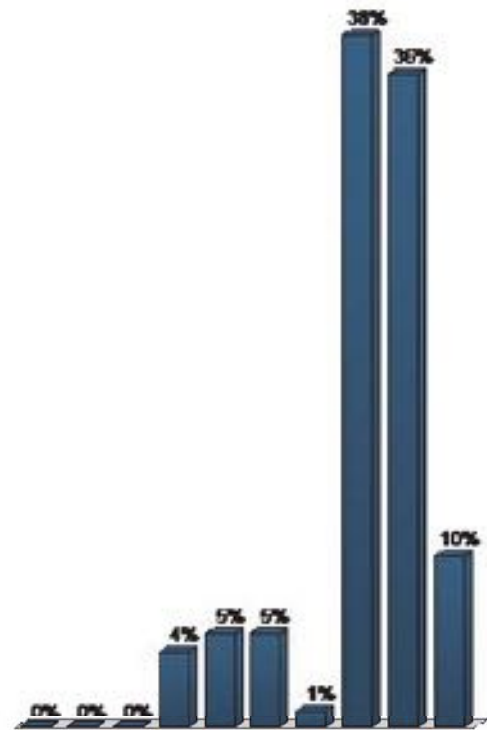
Session Name: Open Forum – Campus at Large

Date Created: 3/18/2015 5:28:59 PM   **Active Participants:** 13 of 13

Average Score: 0.00%   **Questions:**   9

Results by Question

1. What Makes A Successful Union? (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Fiscal Management/Profitability	10.61%	7
Volume of Pedestrian Traffic	6.06%	4
Student Engagement/Involvement	31.82%	21
Laboratory for Student Leadership	0%	0
Recruitment/Retention	1.52%	1
Multicultural Awareness/Cultural Enrichment	6.06%	4
Inclusive/Sense of Community	27.27%	18
Support of Our Institutional Mission	4.55%	3
Sustainability	9.09%	6
Building Design/Architecture	3.03%	2
Totals	**100%**	**66**
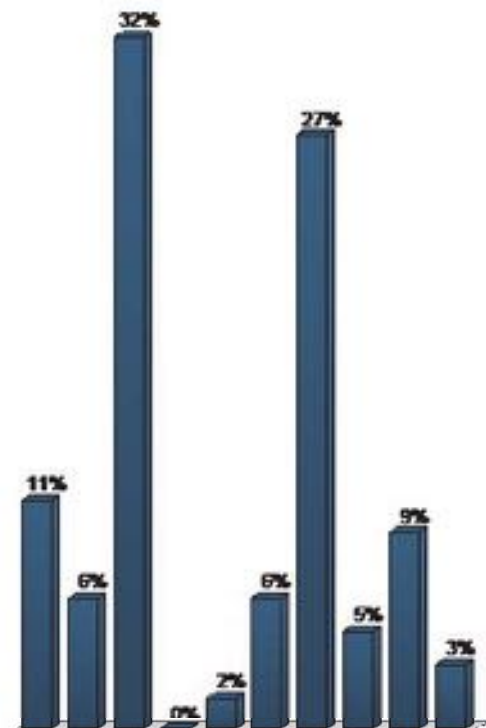
2. The Three Best Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	13.43%	9
Proximity to Public Transit	1.49%	1
Abundant Natural Light	10.45%	7
Wifi/Technology	17.91%	12
Exterior Architecture	0%	0
Quality of Interior Public Spaces	13.43%	9
Circulation and Way Finding	0%	0
Infrastructure / Building Systems	0%	0
Plants/Gardens	43.28%	29
Totals	**100%**	**67**
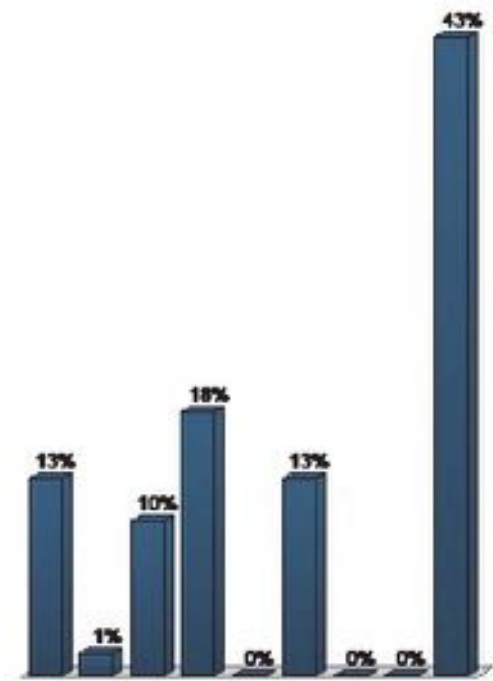
3. The Three Worst Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	4.48%	3
Proximity to Public Transit	8.96%	6
Minimal Natural Light	10.45%	7
Wifi/Technology	5.97%	4
Exterior Architecture	29.85%	20
Quality of Interior Public Spaces	4.48%	3
Circulation and Way Finding	20.9%	14
Infrastructure / Building Systems	14.93%	10
Plants/Gardens	0%	0
Totals	**100%**	**67**
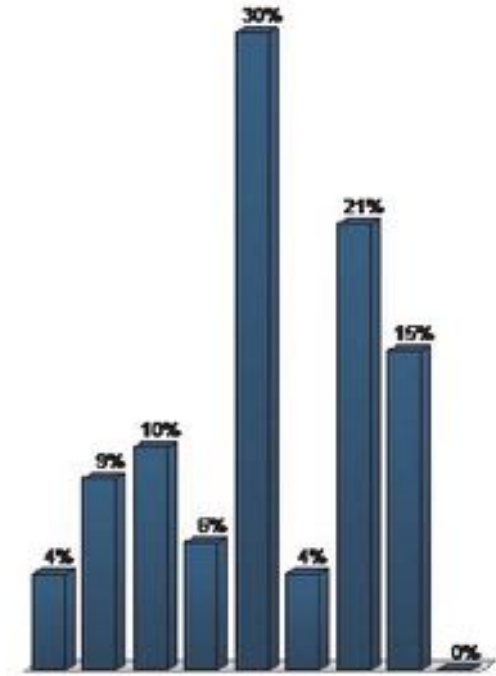
4. The UC Is Best at Engaging Students Looking For: (Priority Ranking)

	Responses	
	Percent	Weighted Count
A Club or Organization	10%	6
A Place to Hang Out With Friends	25%	15
Dining/Shopping	20%	12
Concerts/Performances/Large Events	3.33%	2
Study Space	21.67%	13
Electronic Gaming/Recreational Activities	0%	0
Multiculturalism/Cultural Enrichment	5%	3
A Place for Meditation/Quiet Reflection	1.67%	1
Administrative Services	1.67%	1
To Become A UM Student	11.67%	7
Totals	**100%**	**60**
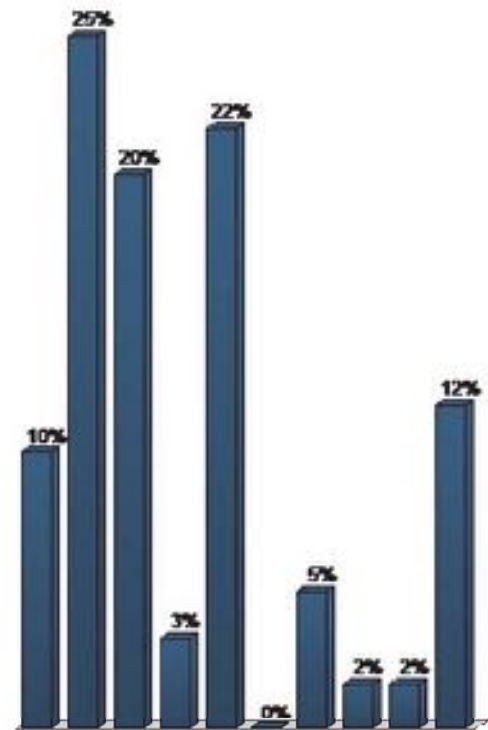
5. The UC Is Poor at Engaging Students Seeking: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	16.67%	9
A Place to Hang Out With Friends	7.41%	4
Dining/Shopping	1.85%	1
Concerts/Performances/Large Events	12.96%	7
Study Space	5.56%	3
Electronic Gaming/Recreational Activities	5.56%	3
Multiculturalism/Cultural Enrichment	16.67%	9
A Place for Meditation/Quiet Reflection	18.52%	10
Administrative Services	9.26%	5
To Become A UM Student	5.56%	3
Totals	**100%**	**54**
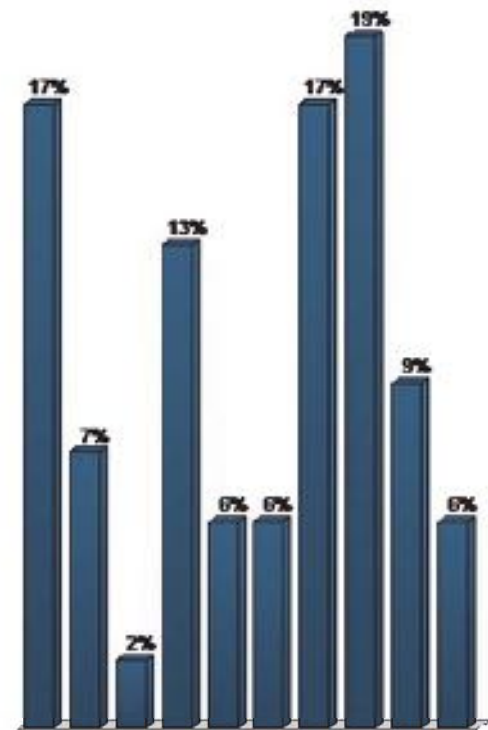
6. The Three Best Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	28%	14
UC Gameroom	0%	0
UC Theater	4%	2
Ballroom	10%	5
Meeting Rooms	12%	6
Art Gallery	4%	2
ASUM	0%	0
Student Organization Suite	0%	0
IT Computer Lab/Tech Lounge	8%	4
Atrium/First Floor	34%	17
Totals	**100%**	**50**
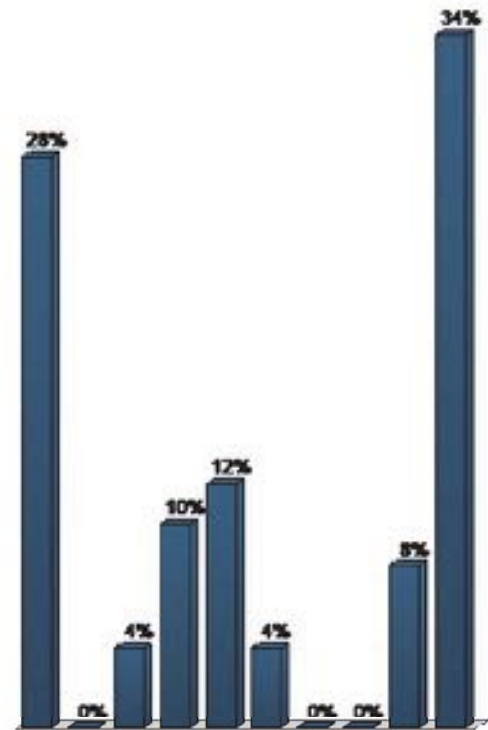
7. The Three Worst Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	1.92%	1
UC Gameroom	15.38%	8
UC Theater	0%	0
Ballroom	7.69%	4
Meeting Rooms	1.92%	1
Art Gallery	7.69%	4
ASUM	13.46%	7
Student Organization Suite	42.31%	22
IT Computer Lab/Tech Lounge	9.62%	5
Atrium/First Floor	0%	0
Totals	**100%**	**52**
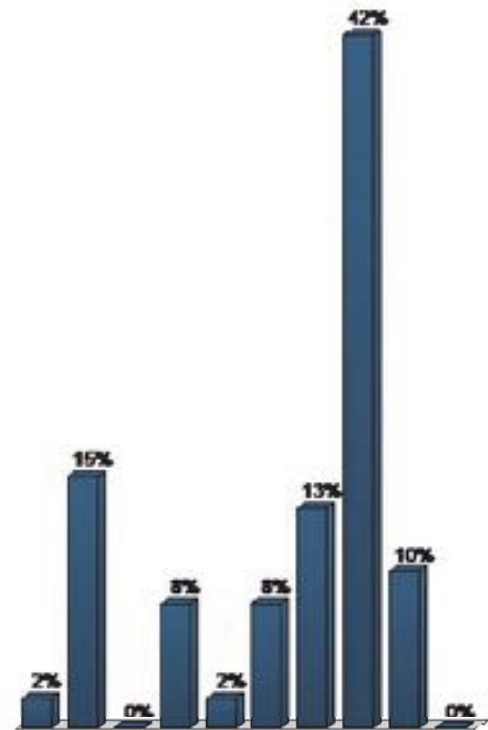
8. The Three Best Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	25%	14
UC Market	32.14%	18
UC Commons/Food Court	12.5%	7
Pizza Hut	5.36%	3
Jus Chill'n	0%	0
Campus Quick Copy	3.57%	2
MF Credit Union	8.93%	5
Cellular Plus	0%	0
Shear Perfection	0%	0
Shipping Express	12.5%	7
Totals	**100%**	**56**
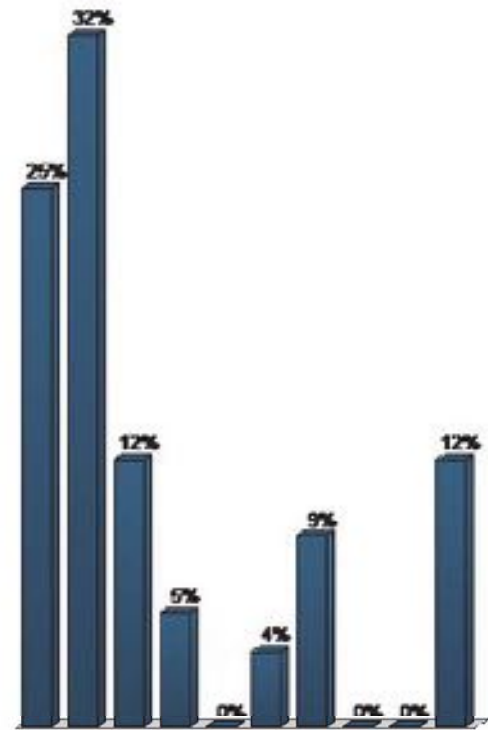
9. The Three Worst Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	0%	0
UC Market	0%	0
UC Commons/Food Court	4.35%	2
Pizza Hut	6.52%	3
Jus Chill'n	2.17%	1
Campus Quick Copy	0%	0
MF Credit Union	10.87%	5
Cellular Plus	50%	23
Shear Perfection	17.39%	8
Shipping Express	8.7%	4
Totals	**100%**	**46**
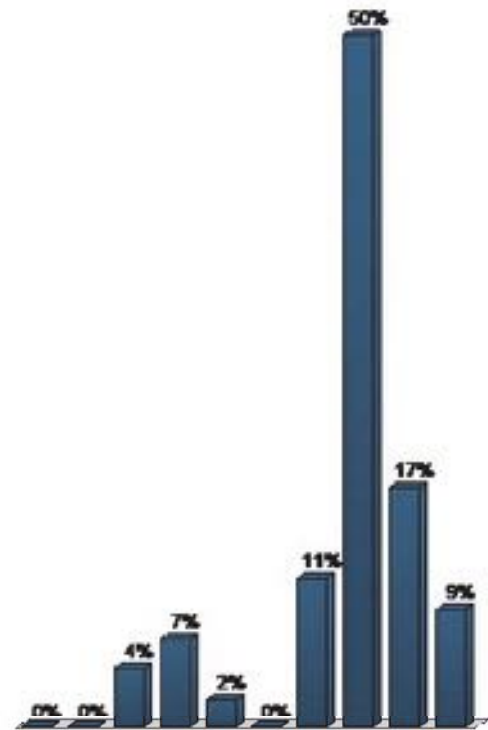
Session Name: Visioning Workshop 3 – UC Staff & Student Affairs

Date Created: 3/19/2015 11:59:15 AM   **Active Participants:** 20 of 20

Average Score: 0.00%   **Questions:**   9

Results by Question

1. What Makes A Successful Union? (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Fiscal Management/Profitability	12.15%	13
Volume of Pedestrian Traffic	4.67%	5
Student Engagement/Involvement	38.32%	41
Laboratory for Student Leadership	5.61%	6
Recruitment/Retention	6.54%	7
Multicultural Awareness/Cultural Enrichment	8.41%	9
Inclusive/Sense of Community	9.35%	10
Support of Our Institutional Mission	8.41%	9
Sustainability	0%	0
Building Design/Architecture	6.54%	7
Totals	**100%**	**107**
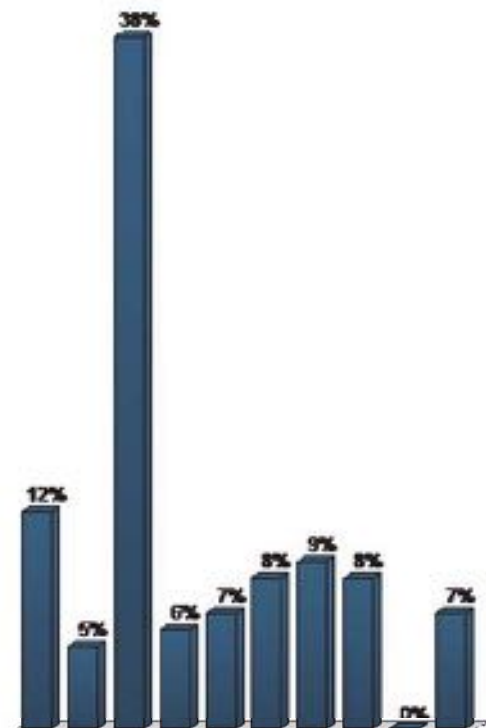
2. The Three Best Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	21.3%	23
Proximity to Public Transit	4.63%	5
Abundant Natural Light	13.89%	15
Wifi/Technology	12.04%	13
Exterior Architecture	0%	0
Quality of Interior Public Spaces	7.41%	8
Circulation and Way Finding	1.85%	2
Infrastructure / Building Systems	2.78%	3
Plants/Gardens	36.11%	39
Totals	**100%**	**108**
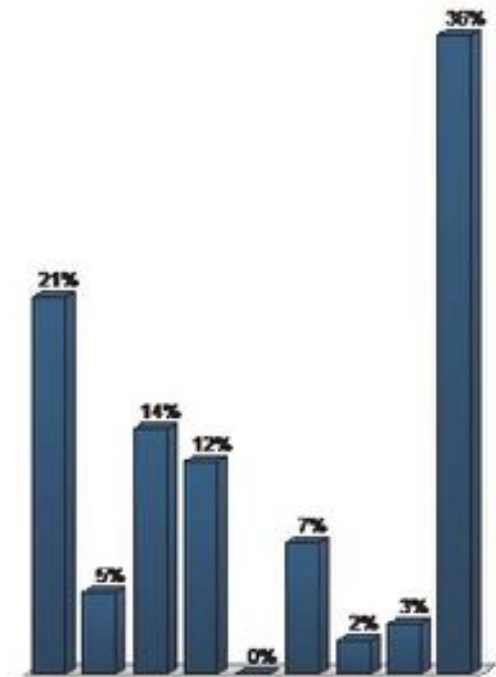
3. The Three Worst Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	3.6%	4
Proximity to Public Transit	0.9%	1
Minimal Natural Light	3.6%	4
Wifi/Technology	0.9%	1
Exterior Architecture	38.74%	43
Quality of Interior Public Spaces	10.81%	12
Circulation and Way Finding	23.42%	26
Infrastructure / Building Systems	18.02%	20
Plants/Gardens	0%	0
Totals	**100%**	**111**
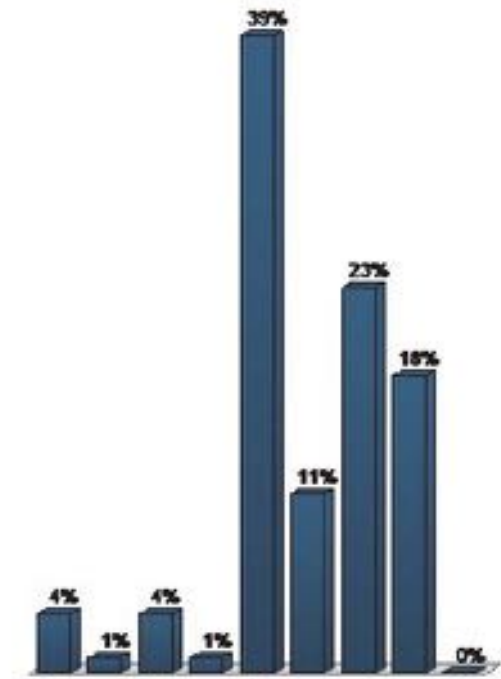
4. The UC Is Best at Engaging Students Looking For: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	14.95%	16
A Place to Hang Out With Friends	25.23%	27
Dining/Shopping	26.17%	28
Concerts/Performances/Large Events	3.74%	4
Study Space	21.5%	23
Electronic Gaming/Recreational Activities	3.74%	4
Multiculturalism/Cultural Enrichment	2.8%	3
A Place for Meditation/Quiet Reflection	0%	0
Administrative Services	0.93%	1
To Become A UM Student	0.93%	1
Totals	**100%**	**107**
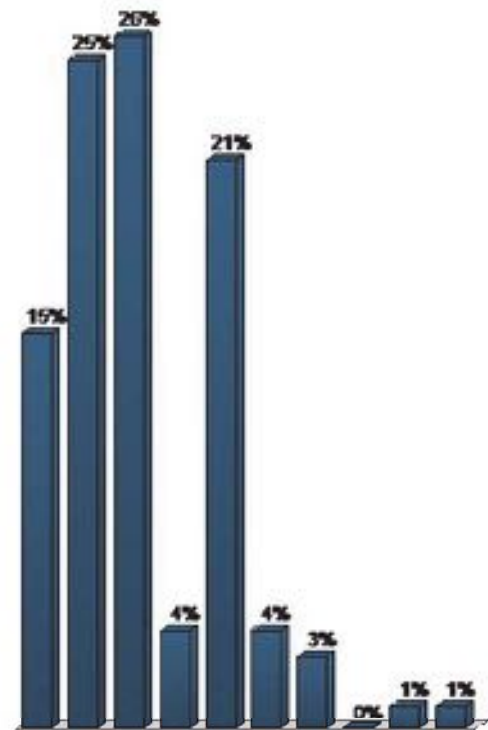
5. The UC Is Poor at Engaging Students Seeking: (Priority Ranking)

	Responses	
	Percent	Weighted Count
A Club or Organization	7.5%	9
A Place to Hang Out With Friends	1.67%	2
Dining/Shopping	0%	0
Concerts/Performances/Large Events	19.17%	23
Study Space	3.33%	4
Electronic Gaming/Recreational Activities	14.17%	17
Multiculturalism/Cultural Enrichment	15%	18
A Place for Meditation/Quiet Reflection	12.5%	15
Administrative Services	12.5%	15
To Become A UM Student	14.17%	17
Totals	**100%**	**120**
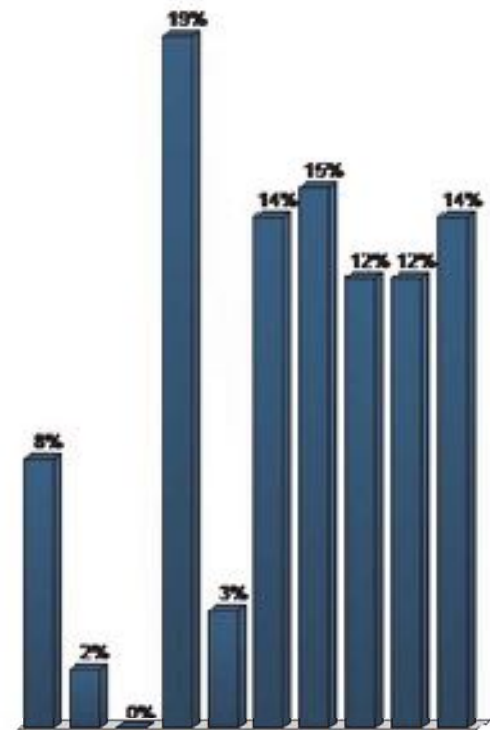
6. The Three Best Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	15.97%	19
UC Gameroom	7.56%	9
UC Theater	5.04%	6
Ballroom	3.36%	4
Meeting Rooms	12.61%	15
Art Gallery	5.88%	7
ASUM	2.52%	3
Student Organization Suite	8.4%	10
IT Computer Lab/Tech Lounge	7.56%	9
Atrium/First Floor	31.09%	37
Totals	**100%**	**119**
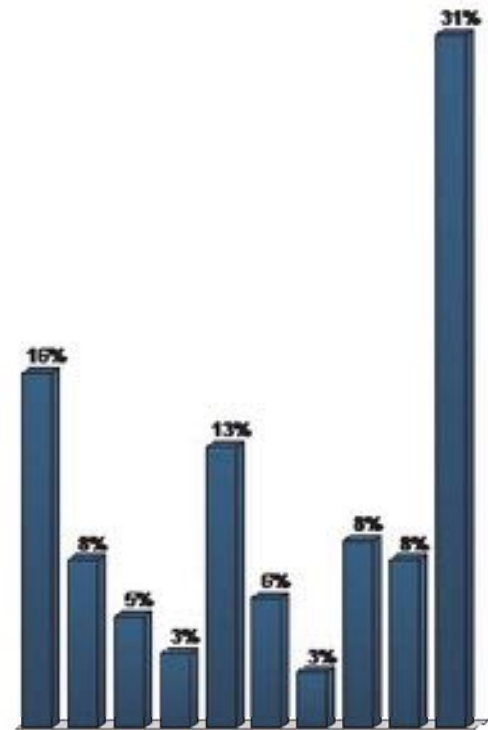
7. The Three Worst Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	1.68%	2
UC Gameroom	11.76%	14
UC Theater	5.88%	7
Ballroom	21.85%	26
Meeting Rooms	1.68%	2
Art Gallery	12.61%	15
ASUM	9.24%	11
Student Organization Suite	17.65%	21
IT Computer Lab/Tech Lounge	16.81%	20
Atrium/First Floor	0.84%	1
Totals	**100%**	**119**
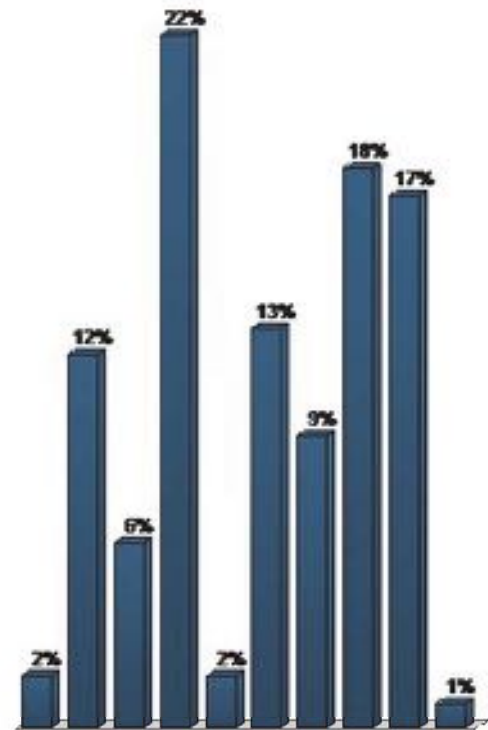
8. The Three Best Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	33.63%	38
UC Market	30.97%	35
UC Commons/Food Court	22.12%	25
Pizza Hut	2.65%	3
Jus Chill'n	1.77%	2
Campus Quick Copy	2.65%	3
MF Credit Union	5.31%	6
Cellular Plus	0%	0
Shear Perfection	0%	0
Shipping Express	0.88%	1
Totals	**100%**	**113**
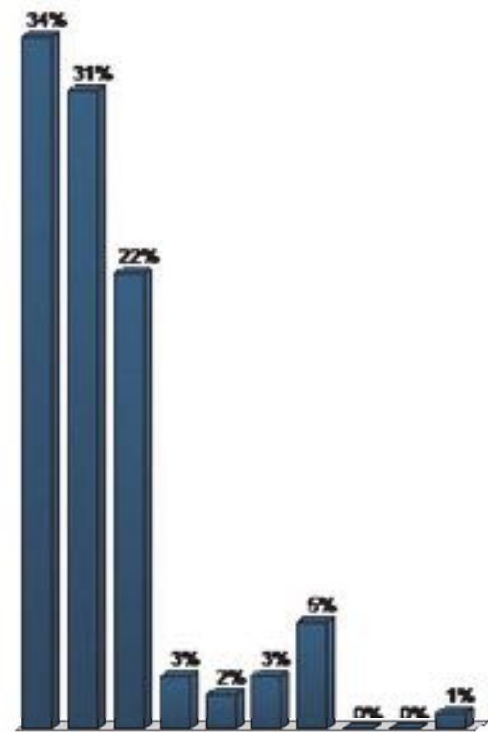
9. The Three Worst Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	0%	0
UC Market	0%	0
UC Commons/Food Court	2.78%	3
Pizza Hut	0.93%	1
Jus Chill'n	1.85%	2
Campus Quick Copy	9.26%	10
MF Credit Union	1.85%	2
Cellular Plus	42.59%	46
Shear Perfection	33.33%	36
Shipping Express	7.41%	8
Totals	**100%**	**108**
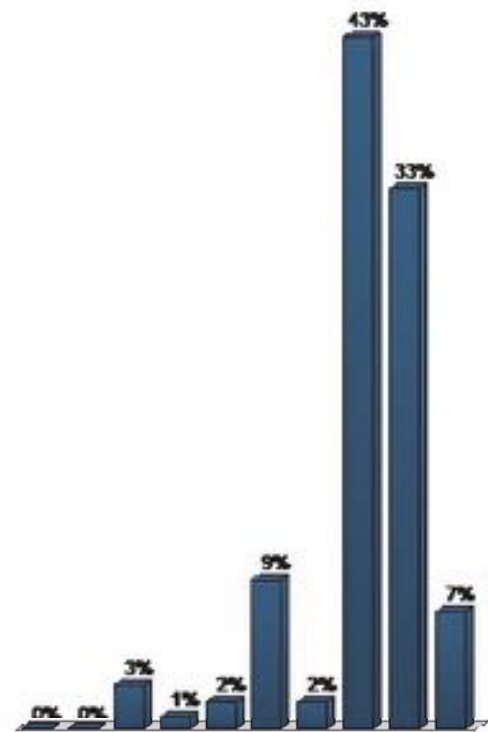
Session Name: Visioning Workshop 4 – UC Business Partners

**Date Created:** 3/19/2015 3:04:43 PM   **Active Participants:** 9 of 9

**Average Score:** 0.00%   **Questions:** 9

Results by Question

1. What Makes A Successful Union? (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Fiscal Management/Profitability	12.96%	7
Volume of Pedestrian Traffic	0%	0
Student Engagement/Involvement	33.33%	18
Laboratory for Student Leadership	1.85%	1
Recruitment/Retention	0%	0
Multicultural Awareness/Cultural Enrichment	9.26%	5
Inclusive/Sense of Community	24.07%	13
Support of Our Institutional Mission	12.96%	7
Sustainability	5.56%	3
Building Design/Architecture	0%	0
Totals	**100%**	**54**
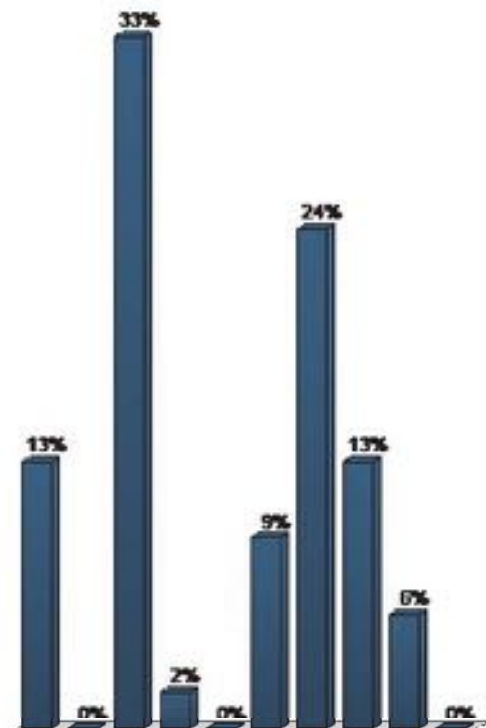
2. The Three Best Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	16.67%	9
Proximity to Public Transit	5.56%	3
Abundant Natural Light	1.85%	1
Wifi/Technology	12.96%	7
Exterior Architecture	1.85%	1
Quality of Interior Public Spaces	22.22%	12
Circulation and Way Finding	0%	0
Infrastructure / Building Systems	0%	0
Plants/Gardens	38.89%	21
Totals	**100%**	**54**
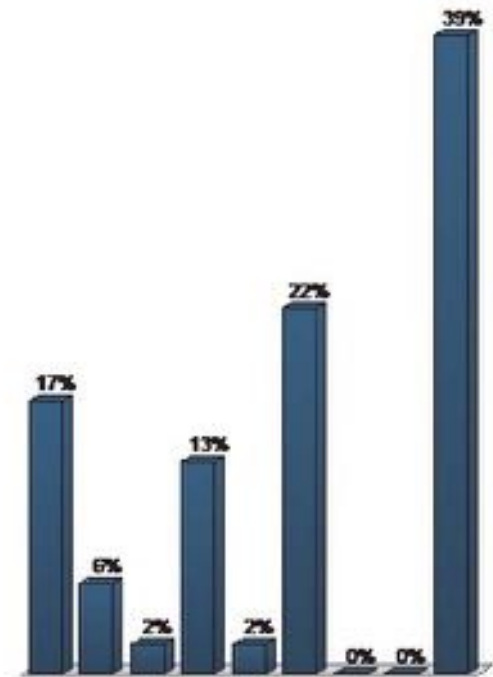
3. The Three Worst Characteristics of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Location on Campus	8.33%	4
Proximity to Public Transit	4.17%	2
Minimal Natural Light	12.5%	6
Wifi/Technology	14.58%	7
Exterior Architecture	22.92%	11
Quality of Interior Public Spaces	12.5%	6
Circulation and Way Finding	10.42%	5
Infrastructure / Building Systems	12.5%	6
Plants/Gardens	2.08%	1
Totals	**100%**	**48**
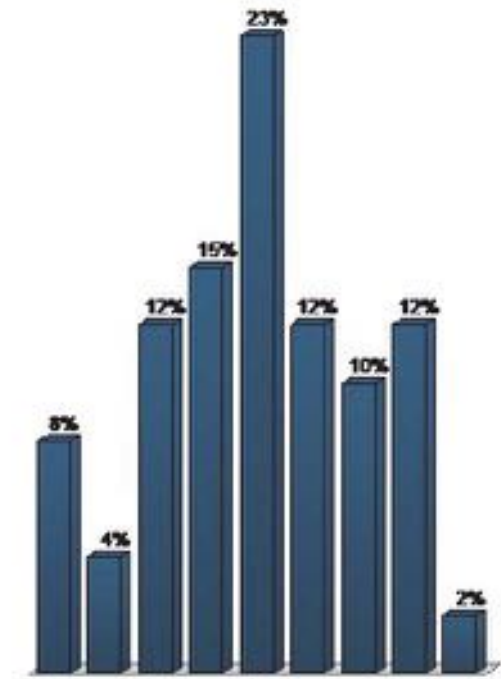
4. The UC Is Best at Engaging Students Looking For: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	6.25%	3
A Place to Hang Out With Friends	33.33%	16
Dining/Shopping	18.75%	9
Concerts/Performances/Large Events	0%	0
Study Space	31.25%	15
Electronic Gaming/Recreational Activities	0%	0
Multiculturalism/Cultural Enrichment	2.08%	1
A Place for Meditation/Quiet Reflection	2.08%	1
Administrative Services	4.17%	2
To Become A UM Student	2.08%	1
Totals	**100%**	**48**
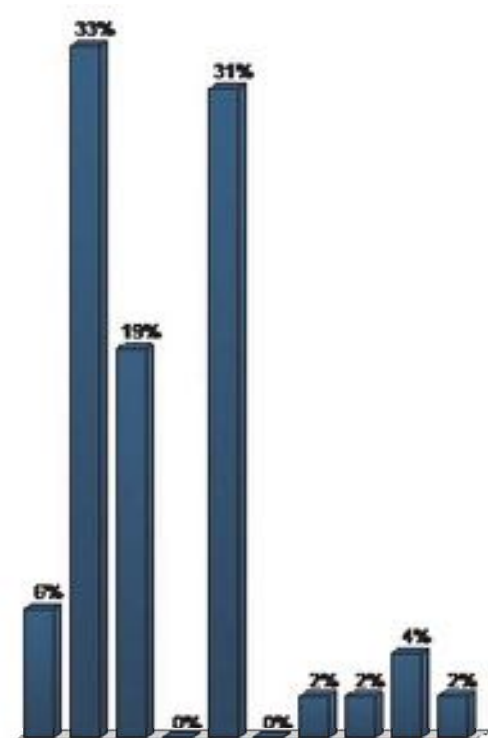
5. The UC Is Poor at Engaging Students Seeking: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
A Club or Organization	0%	0
A Place to Hang Out With Friends	0%	0
Dining/Shopping	2.08%	1
Concerts/Performances/Large Events	29.17%	14
Study Space	0%	0
Electronic Gaming/Recreational Activities	27.08%	13
Multiculturalism/Cultural Enrichment	4.17%	2
A Place for Meditation/Quiet Reflection	16.67%	8
Administrative Services	14.58%	7
To Become A UM Student	6.25%	3
Totals	**100%**	**48**
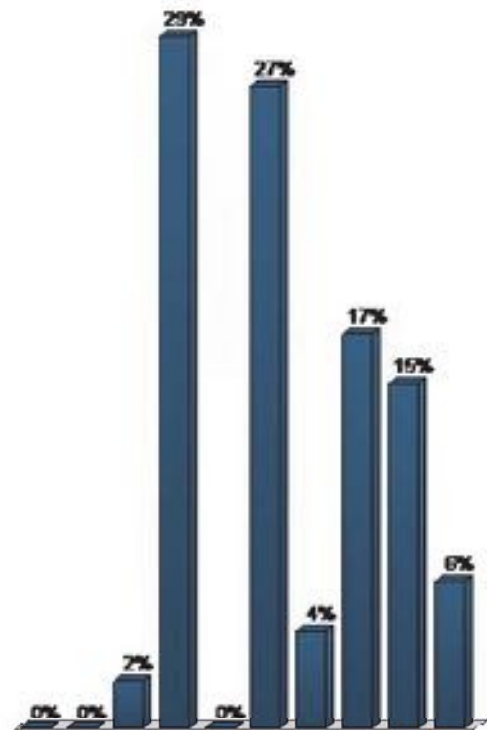
6. The Three Best Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	21.43%	9
UC Gameroom	2.38%	1
UC Theater	0%	0
Ballroom	0%	0
Meeting Rooms	23.81%	10
Art Gallery	4.76%	2
ASUM	4.76%	2
Student Organization Suite	2.38%	1
IT Computer Lab/Tech Lounge	11.9%	5
Atrium/First Floor	28.57%	12
Totals	**100%**	**42**
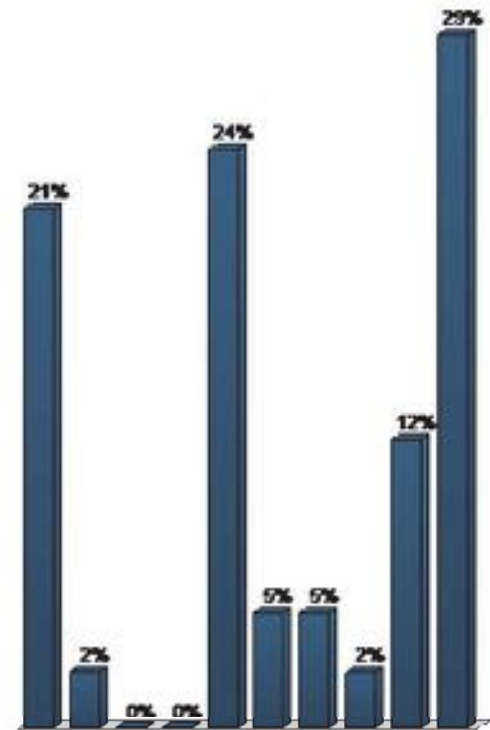
7. The Three Worst Student Life Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Public Lounge Spaces	0%	0
UC Gameroom	9.52%	4
UC Theater	0%	0
Ballroom	28.57%	12
Meeting Rooms	0%	0
Art Gallery	26.19%	11
ASUM	4.76%	2
Student Organization Suite	19.05%	8
IT Computer Lab/Tech Lounge	9.52%	4
Atrium/First Floor	2.38%	1
Totals	**100%**	**42**
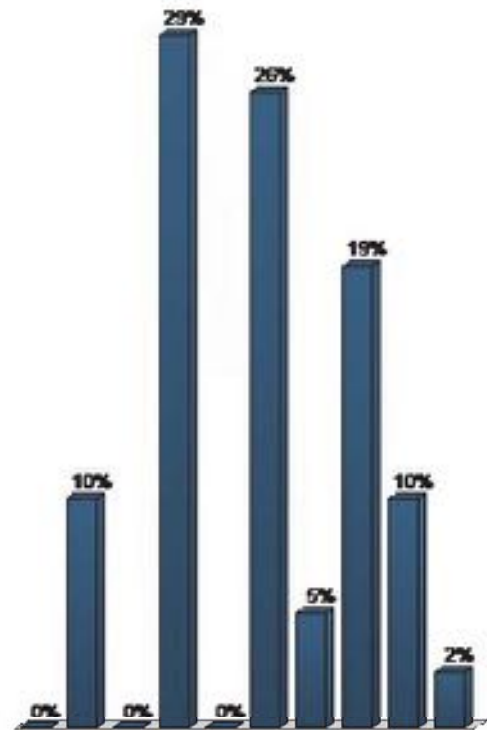
8. The Three Best Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	33.33%	14
UC Market	45.24%	19
UC Commons/Food Court	14.29%	6
Pizza Hut	0%	0
Jus Chill'n	0%	0
Campus Quick Copy	0%	0
MF Credit Union	0%	0
Cellular Plus	0%	0
Shear Perfection	0%	0
Shipping Express	7.14%	3
Totals	**100%**	**42**
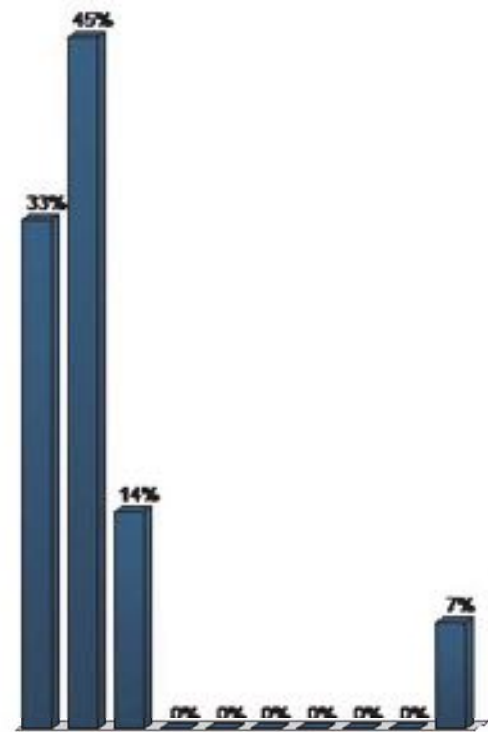
9. The Three Worst Retail Features of the UC are: (Priority Ranking)

	Responses	
	Percent	**Weighted Count**
Bookstore	0%	0
UC Market	0%	0
UC Commons/Food Court	0%	0
Pizza Hut	4.76%	2
Jus Chill'n	7.14%	3
Campus Quick Copy	2.38%	1
MF Credit Union	4.76%	2
Cellular Plus	45.24%	19
Shear Perfection	30.95%	13
Shipping Express	4.76%	2
Totals	**100%**	**42**
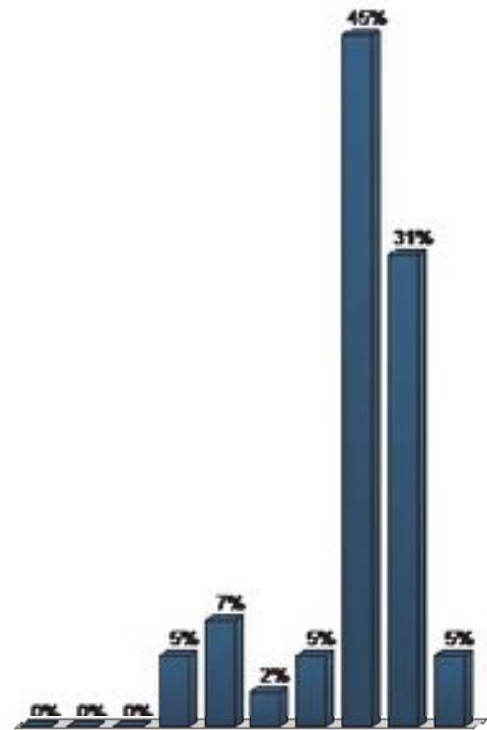
University Center

Tuesday, April 14, 2015
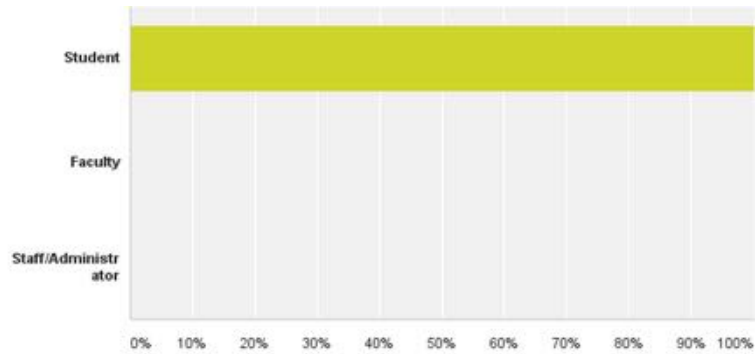
Powered by SurveyMonkey

802

Total Responses

Date Created: Tuesday, March 24, 2015

Complete Responses: 762

Powered by SurveyMonkey

Q1: Affiliation with UM:

Answered: 802   Skipped: 0
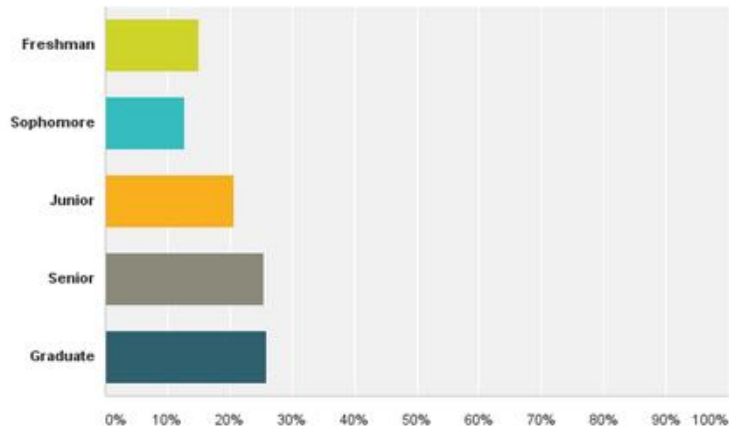
Q1: Affiliation with UM:

Answered: 802   Skipped: 0

Answer Choices	Responses	
Student	100.00%	802
Faculty	0.00%	0
Staff/Administrator	0.00%	0
Total		802

Q2: (If you selected student) Class standing:

Answered: 798   Skipped: 4

Q2: (If you selected student) Class standing:

Answered: 798   Skipped: 4

Answer Choices	Responses	
Freshman	15.04%	120
Sophomore	12.78%	102
Junior	20.68%	165
Senior	25.56%	204
Graduate	25.94%	207
Total		798
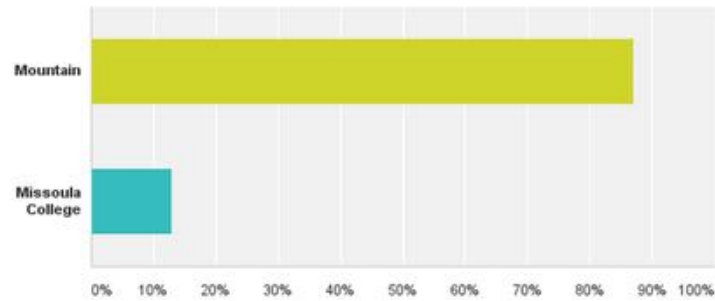
Q3: Campus:

Answered: 802   Skipped: 0

Q3: Campus:

Answered: 802   Skipped: 0

Answer Choices	Responses	
Mountain	87.03%	698
Missoula College	12.97%	104
Total		802
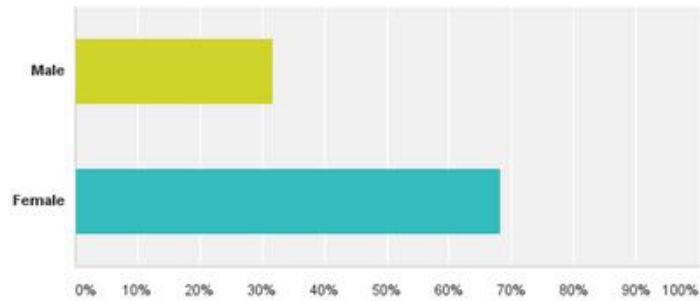
Q4: Sex:

Answered: 802   Skipped: 0

Q4: Sex:

Answered: 802   Skipped: 0

Answer Choices	Responses	
Male	31.67%	254
Female	68.33%	548
Total		802

Q5: Ethnicity/Race:
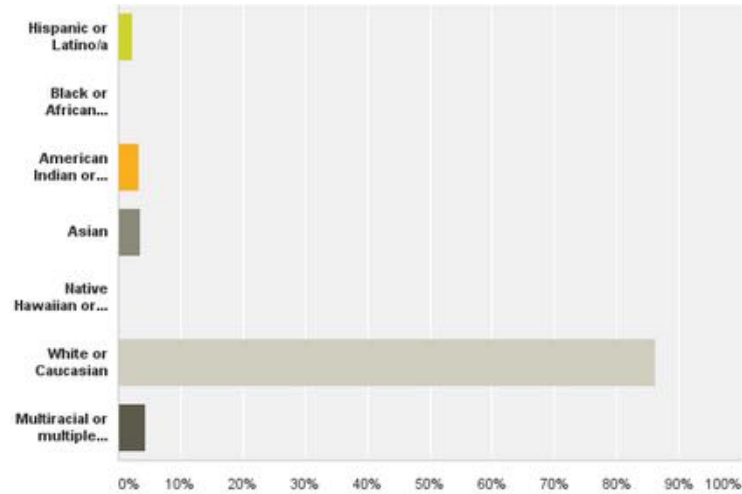
Answered: 802   Skipped: 0

Q5: Ethnicity/Race:

Answered: 802   Skipped: 0

Answer Choices	Responses	
Hispanic or Latino/a	2.24%	18
Black or African American	0.25%	2
American Indian or Alaskan Native	3.37%	27
Asian	3.49%	28
Native Hawaiian or Pacific Islander	0.00%	0
White or Caucasian	86.28%	692
Multiracial or multiple ethnicities	4.36%	35
Total		802

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Q6: I currently live:

Answered: 802   Skipped: 0

Q6: I currently live:

Answered: 802   Skipped: 0

Answer Choices	Responses	
on campus	22.82%	183
off campus	77.18%	619
Total		802

Q7: I visit or use the University Center:

Answered: 802 Skipped: 0

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Q7: I visit or use the University Center:

Answered: 802 Skipped: 0

Answer Choices	Responses	
Every day	21.95%	176
3 or 4 times a week	40.27%	323
1 or 2 times a week	28.05%	225
1 or 2 times a semester	8.98%	72
Never	0.75%	6
Total		802

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Q8: I believe the existing University Center is in a convenient location.

Answered: 802   Skipped: 0
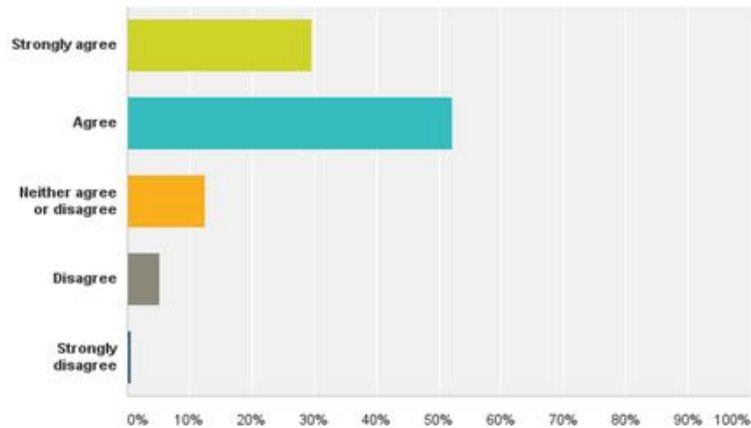
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Q8: I believe the existing University Center is in a convenient location.

Answered: 802   Skipped: 0

Answer Choices	Responses	
Strongly agree	29.55%	237
Agree	52.12%	418
Neither agree or disagree	12.47%	100
Disagree	5.24%	42
Strongly disagree	0.62%	5
Total		802

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Q9: Please select the reasons you visit the University Center (check all that apply):

Answered: 802   Skipped: 0

Food (Market , Food Court, ...
UM Bookstore (Books, Griz...
Coffee (Market , Food Court...
Banking/ATMs (MissFed, US...
Tickets/Information (The...
Post Office/shipp...
"For Sale" Boards
Cellular Plus (Verizon...
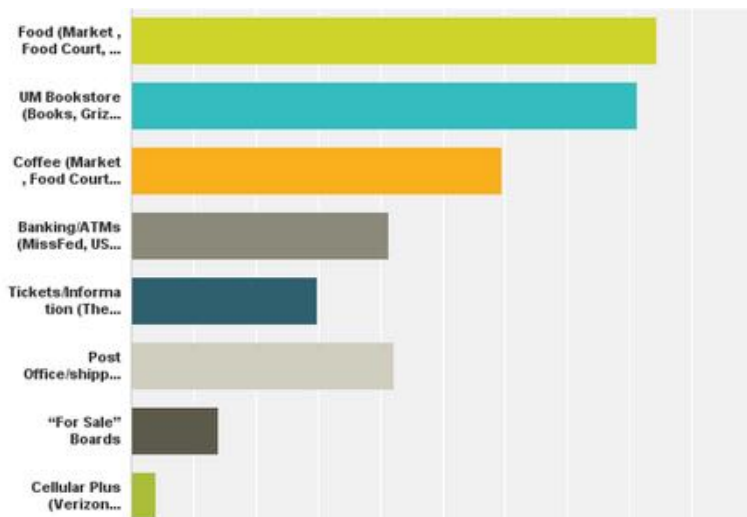
Powered by S

Q9: Please select the reasons you visit the University Center (check all that apply):

Answered: 802   Skipped: 0

Answer Choices	Responses	
Food (Market , Food Court, Jus Chill'n, Pizza Hut)	84.29%	676
UM Bookstore (Books, Griz Gear, Technology, MT Shop)	81.30%	652
Coffee (Market , Food Court, Jus Chill'n)	59.48%	477
Banking/ATMs (MissFed, US Bank ATM, First Interstate ATM)	41.40%	332
Tickets/Information (The Source)	29.80%	239
Post Office/shipping services (ShipEx)	42.14%	338
"For Sale" Boards	13.97%	112
Cellular Plus (Verizon Wireless)	3.99%	32
Hair Salon (Shear Perfection)	9.98%	80
Griz Card Office	30.55%	245
Meet/Hang out with friends/other students	54.61%	438
Movies	28.30%	227

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Q10: Please select the top 3 things you think would improve the UC Commons/Food Court dining area:

Answered: 802   Skipped: 0
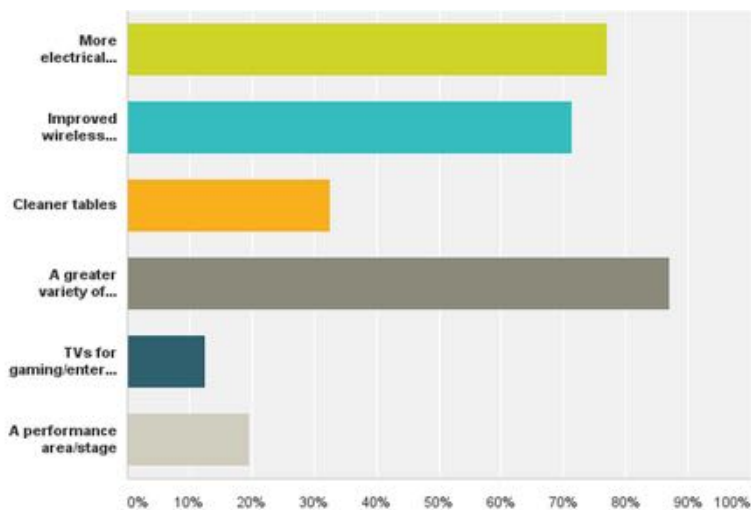
Powered by S

Q10: Please select the top 3 things you think would improve the UC Commons/Food Court dining area:

Answered: 802   Skipped: 0

Answer Choices	Responses	
More electrical outlets	76.93%	617
Improved wireless connectivity	71.32%	572
Cleaner tables	32.54%	261
A greater variety of seating options (lounge/comfy chairs, clusters, booths)	87.03%	698
TVs for gaming/entertainment	12.59%	101
A performance area/stage	19.58%	157
Total Respondents: 802		

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choice, 2 being your second choice, etc. Add others if your item is not listed.
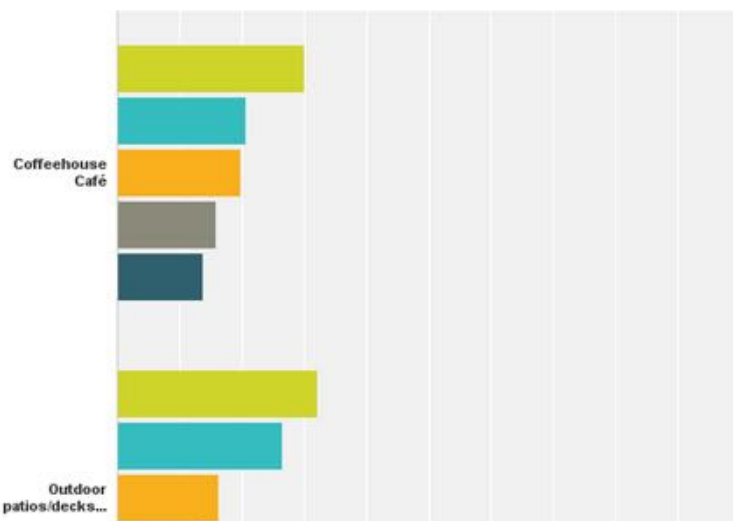
Answered: 762   Skipped: 40

choice, 2 being your second choice, etc. Add others if your item is not listed.

Answered: 762   Skipped: 40

	1	2	3	4	5	Total
Coffeehouse Café	30.11% 143	20.63% 98	19.79% 94	15.79% 75	13.68% 65	475
Outdoor patios/decks/seating	32.08% 196	26.51% 162	16.20% 99	12.44% 76	12.77% 78	611
Diner or other late night place to eat	26.54% 142	21.68% 116	23.74% 127	15.14% 81	12.90% 69	535
Nightclub / Dance Club Area	17.49% 39	18.39% 41	15.25% 34	19.28% 43	29.60% 66	223
Integrate IT Lab, Tech Lounge, & Gallery	11.88% 19	15.63% 25	20.63% 33	26.88% 43	25.00% 40	160
Expanded Ballroom	12.90% 8	6.45% 4	16.13% 10	22.58% 14	41.94% 26	62
More Meeting Rooms	18.97% 33	18.97% 33	25.29% 44	21.84% 38	14.94% 26	174
Outdoor performance space	6.61% 15	19.38% 44	25.11% 57	21.59% 49	27.31% 62	227
Multicultural Student Lounge/Space	12.12% 16	16.67% 22	27.27% 36	23.48% 31	20.45% 27	132

included in a new and improved facility, I would use the University Center with the following frequency:

Answered: 762   Skipped: 40
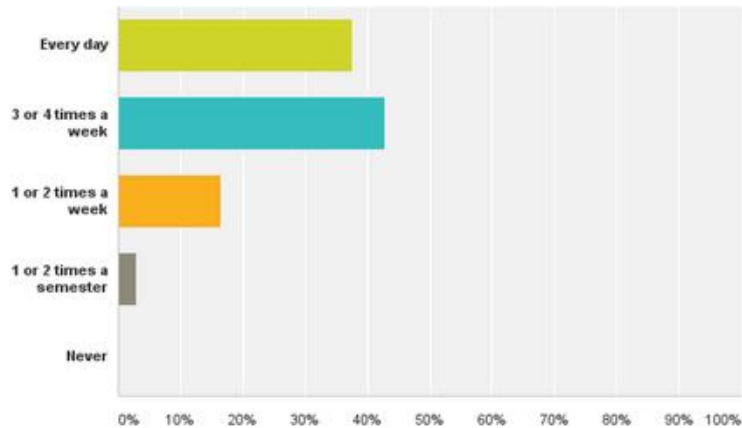
Powered by SurveyMonkey

included in a new and improved facility, I would use the University Center with the following frequency:

Answered: 762   Skipped: 40

Answer Choices	Responses	
Every day	37.66%	287
3 or 4 times a week	42.78%	326
1 or 2 times a week	16.54%	126
1 or 2 times a semester	2.89%	22
Never	0.13%	1
Total		762

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Q13: If the University Center closed on Sundays, the extent of the impact on me would be:

Answered: 762   Skipped: 40

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Answer Choices	Responses	
Very large	13.91%	106
Large	15.88%	121
Moderate	29.00%	221
Small	18.11%	138
Very small	23.10%	176
Total		762

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Q14 What is one thing that you would change/improve about the UC?

Answered: 533   Skipped: 268

#	Responses	Date
1	more windows/light	4/13/2015 8:42 PM
2	I like to see Pizza Hut removed and replaced with a healthier food option that sources local options rather than industrial meat, cheese and bread devoid of nutrition that perpetuates our broken food system. There is a lot of roof space, with a bit of effort and commitment most or parts of it could be turned into a garden space that would provide local food to the UC.	4/13/2015 7:12 PM
3	I would take out that brick flooring. It is atrocious and honestly makes maintenance work really loud as the echo of the wheels rumbling on the concrete bounces around the large area.	4/12/2015 4:08 PM
4	There are times when the UC is overcrowded on the main floor. Adding more entrances to the building and improving the flow of traffic would address this problem. (An example could be to create a roundabout design for pedestrian movement. There could be two or three roundabouts having multiple paths of exit/entry. Open area spaces which people could step into to visit could prevent movement blockages.)	4/12/2015 12:41 PM
5	the University needs to look at the UC in a students eyes restaurants are expensive game room costs money everything in the UC is a dollar sign for a broke college student like myself its frustrating to be charged such a high amount to attend school it adds insult to injury when everything is equally expensive.	4/12/2015 11:42 AM
6	It would be nice is there was a fancier sit down restaurant for younger kids to go to.	4/11/2015 8:31 PM
7	I would like to see more high quality movies in the theatre and deliver the information about the screening better.	4/11/2015 1:06 PM
8	Change is nice but I am fine with how it is now.	4/11/2015 10:43 AM
9	None, great space for all students!	4/10/2015 4:34 PM
10	More seating/tables outside of commons.	4/9/2015 7:52 PM
11	Better outdoor spaces to sit	4/9/2015 7:02 PM
12	The UC common area where we eat and where study Jam is held on. It need to be updated and be made to be more welcoming.	4/9/2015 6:07 PM
13	Do a better job about advertising all of the services available to students - handbook/"UC 101" Have hours for each service clearly stated on website and easy to find	4/9/2015 3:34 PM
14	Bigger, updated gallery.	4/9/2015 1:07 PM
15	More bicycle parking.	4/9/2015 12:59 PM
16	Improved internet speed. During the rush times, (lunch etc) the internet is really slow due to so many students utilizing it.	4/9/2015 10:39 AM
17	Update the bathrooms	4/8/2015 11:57 PM
18	I don't have a problem with it as is.	4/8/2015 10:16 PM
19	Better seating in the atrium	4/8/2015 10:05 PM
20	I would add more plants. I love the existing ones, but I think that making the space look more like a jungle would be cool!	4/8/2015 9:08 PM
21	Make it cooler in the summer.	4/8/2015 6:46 PM
22	Add more comfortable seating thought.	4/8/2015 6:03 PM
23	Carry/support local businesses.	4/8/2015 3:09 PM

24	I think the outdoor space is really need to be expanded especially in the second or third floor. I think it will be such a nice place to study or hang out especially when the weather is warm. I also think that the seating are still limited. It will be great to have a workstation for students to access computer, to scan, as well as print at the UC.	4/8/2015 2:28 PM
25	Allow the Market to accept student meal plans.	4/8/2015 11:05 AM
26	More comfortable seating	4/7/2015 10:45 PM
27	route bus service closer to UC/ Library entrance to reduce walking stress in bad weather for physically enabled students.	4/7/2015 10:22 PM
28	Information Center should be larger and more willing to help	4/7/2015 8:32 PM
29	more quiet space.	4/7/2015 7:48 PM
30	I would add more outlets near seating.	4/7/2015 7:33 PM
31	Better space planning/flow	4/7/2015 5:42 PM
32	Why does the market only accept UMoney? It should take meal plan money too.	4/7/2015 5:30 PM
33	Maybe provide a quieter and warmer study area.	4/7/2015 3:33 PM
34	more table space with electrical outlets	4/7/2015 3:15 PM
35	Clean tables in the first floor. I see people constantly cleaning tables during events, which is great! However, the last semester I started to notice that the tables are not as clean as they used to be in the evenings. I will include an space to print and even frame photos.	4/7/2015 3:07 PM
36	more stores or hang out areas with comfier seating	4/7/2015 2:57 PM
37	The food court arrangement is not great and entry to UC Commons	4/7/2015 1:07 PM
38	The extra long wait time getting something to eat in short time.	4/7/2015 12:49 PM
39	More seating	4/7/2015 12:44 PM
40	more options	4/7/2015 12:10 PM
41	It is very cold in the UC! More heating in winter/cold months	4/7/2015 11:51 AM
42	More seating area, it's kind of cramped.	4/7/2015 10:57 AM
43	I think it should have more thing for students to do and be involved in.	4/7/2015 10:44 AM
44	need a place to nap	4/7/2015 10:37 AM
45	change the vibe - currently it's too open and feels like a hotel. I would make it feel more "motnana-ish" and more "homey"	4/7/2015 9:22 AM
46	More food choices and convert half of the dining area into a wifi coffee lounge.	4/7/2015 8:32 AM
47	I would like the UC improve the gaming center	4/7/2015 3:02 AM
48	It gets very cold in the winter. However the partitions are helping with that	4/7/2015 1:04 AM
49	Larger study area	4/7/2015 12:14 AM
50	More outlets	4/7/2015 12:11 AM
51	more seating in the atrium and more outlets.	4/6/2015 11:54 PM
52	having space to study in small groups	4/6/2015 11:42 PM
53	Expanded bookstore hours.	4/6/2015 11:38 PM
54	If remodeling the UC will cause tuition to go up, then don't change anything. I'd lower the price on a lot of the products within the UC like textbooks.	4/6/2015 9:56 PM
55	more seating/better restaurant options for healthy food	4/6/2015 9:50 PM
56	The commons. It is a very uninviting place to go study. The seating is beyond uncomfortable, the lighting makes me want to gouge my eyes out, there is little/no art, and the paint job (colors) are atrocious. It needs an update.	4/6/2015 8:51 PM

57	More food options, and expand the hours of the Food Court	4/6/2015 8:44 PM
58	Move it closer to the dorms!!	4/6/2015 8:43 PM
59	I would add outlets to every table.	4/6/2015 8:04 PM
60	Update everything ... Not sure if 1 summer would be enough time though	4/6/2015 7:45 PM
61	Greater Variety of Late Night Meal Options that are healthier.	4/6/2015 7:43 PM
62	Um...replace the plant by the Market that smells like cat urine with something a bit less irritating?	4/6/2015 7:30 PM
63	Remove corporate presences (such as Pizza Hut, etc) in favor of non-chain options.	4/6/2015 6:39 PM
64	seating, more outlets	4/6/2015 6:34 PM
65	More food	4/6/2015 6:29 PM
66	The structure.	4/6/2015 6:28 PM
67	I would like puppies to be there. Also YES to the late night diner/ sit down restaurant	4/6/2015 6:19 PM
68	I would take out the hair salon in favor of a different shop or restaurant. Preferably a restaurant, because the food court and pizza hut's food gets old after a while.	4/6/2015 6:10 PM
69	i don't know	4/6/2015 5:33 PM
70	please stop having loud singer songwriter music in the daytime. or turn it way down. you cant table or study in there because you have to yell over it plus its usallly really bad. most people i know hate it but if you want to study near food there arent many other options. i never see anyone sitting and watching these midday "concerts". i could see allowing acoustic or quiter performances but these echo thru the whole place	4/6/2015 5:18 PM
71	More updated look and amenities. Make the downstairs area better to study in, such as having more outlets and quieter areas. Also make sure it is cleaner.	4/6/2015 5:16 PM
72	More dining, make it central activity area, like other college student unions have	4/6/2015 4:50 PM
73	No events that require entrance fee into the building.	4/6/2015 4:11 PM
74	More quiet meeting rooms for students, like myself, to meet up and do homework and study	4/6/2015 3:48 PM
75	Healthier meal options.	4/6/2015 3:41 PM
76	I'm happy with the UC the way it is, but a dance club or new restaurant would be super cool.	4/6/2015 3:39 PM
77	More plants!	4/6/2015 3:27 PM
78	More healthy/fresh food options	4/6/2015 2:48 PM
79	1) Some more bathrooms would be great or maybe make them a little bigger. 2) being someone with a lot of food sensitivities/allergies it makes it hard to eat out or find food I can eat and have it be healthy - add more variety and optimize menus for alternative diets/needs (celiac's, vegan, peanut-free, ect) 3) The UC echoes very loudly so playing live music downstairs and not in the ballroom makes for a very, very loud performance that makes it hard to enjoy so moving performances to the ballroom to be contained or turning down the volume significantly 4) The international food festival should not have to be paid for entry stands are already paying aren't they? If they aren't turn the cost on them we're already paying for food anyways 5) More electrical outlets by far 6) Lower cost of Food Market food it's way over priced	4/6/2015 2:44 PM
80	More electrical outlets	4/6/2015 2:32 PM
81	Décor is outdated. Update. And, outdoor space.	4/6/2015 2:29 PM
82	Outside seating would be nice, I have never thought about that until now.	4/6/2015 2:25 PM
83	A variety of seating/studying area. The UC commons seems to be one of the main places in the center where you can meet with a group with having chairs and a table for everyone.	4/6/2015 2:22 PM
84	the food it's gross dont look too sanitary.	4/6/2015 2:12 PM
85	Longer hours at the market	4/6/2015 2:00 PM
86	More seating	4/6/2015 1:56 PM

87	I really like the idea of outdoor seating!	4/6/2015 1:54 PM
88	Better quality food	4/6/2015 1:47 PM
89	Please put in more electrical outlets!	4/6/2015 1:42 PM
90	for the stores to stay open longer. especially the shipping store, bookstore, and food court	4/6/2015 1:40 PM
91	I would try to find more buying power for the food areas. The food on campus is quite expensive, With better buying power the costs could be somewhat lowered.	4/6/2015 1:38 PM
92	More seating for individuals	4/6/2015 1:29 PM
93	more outlets by the tables, space is limited to study. more quiet places to study as well	4/6/2015 1:24 PM
94	N/A	4/6/2015 1:14 PM
95	disability access.	4/6/2015 1:07 PM
96	I would add more seating areas.	4/6/2015 1:06 PM
97	More game room options. Add indoor tennis courts.	4/6/2015 12:56 PM
98	Have more restaurant that take credit/debit cards and not just the Griz Card.	4/6/2015 12:51 PM
99	much pleasant smell (aroma)	4/6/2015 12:37 PM
100	cleanliness and noise level	4/6/2015 12:33 PM
101	Having more places to sit, and more places to eat, like a restaurant.	4/6/2015 12:31 PM
102	More seating area in the first floor	4/6/2015 12:21 PM
103	Less glass windows, more safety options and better protection from gunmen.	4/6/2015 12:18 PM
104	Increased comfortable seating and more outlets.	4/6/2015 11:56 AM
105	More variety in food choices	4/6/2015 11:50 AM
106	I love the trees ---I would like to see an updated décor.	4/6/2015 11:48 AM
107	Add a Wells Fargo ATM	4/6/2015 11:36 AM
108	Expanded "off-hours" services, including more services open later and on weekends.	4/6/2015 11:30 AM
109	sometimes the sound system in the atrium is too loud for music or performances and makes it difficult to hear other things (like study sessions or visiting). I would have a lower maximum level of sound for the PA system in the atrium.	4/6/2015 11:23 AM
110	better Wifi connection	4/6/2015 11:08 AM
111	I work in the UC Gallery and I think it deserves a larger space with better constructed walls for hanging art and better lighting technology. The gallery is an invaluable asset to UMT students who are fledgling artists and gallery directors. It is a wonderful gathering place for our community, and deserves much more space than it has. I also think the UC could benefit from including a restaurant with high-quality fresh food -- a sandwich/salad bar that offers organic foods as well as alternative bread options.	4/6/2015 11:02 AM
112	A restaurant that was intended to be very healthy. The restaurants in the food court and Jus' Chillin are not very healthy, they don't really have options that aren't fried, cooked in oil, have lots of carbs etc, so an organic place or a salad place or something like that would be nice.	4/6/2015 10:53 AM
113	more student seating on the first floor	4/6/2015 10:50 AM
114	more lounge study areas with comfortable chairs	4/6/2015 10:42 AM
115	Noise pollution in main atrium	4/6/2015 10:40 AM
116	More Seating	4/6/2015 10:38 AM
117	More setting, casual meeting space, with less noise.	4/6/2015 10:28 AM
118	Better wi-fi connection	4/6/2015 10:13 AM
119	more study space that is quieter	4/6/2015 9:44 AM

120	more flowers and garden, add a living wall	4/6/2015 9:42 AM
121	More colors! It's too bland in there. Liven it up!	4/6/2015 9:20 AM
122	Nothing!	4/6/2015 6:49 AM
123	The dance club idea sounds amazing!	4/6/2015 4:09 AM
124	Keep the food open later.	4/6/2015 3:49 AM
125	Keep all food outlets open until 12:00am.	4/6/2015 3:00 AM
126	The door configuration of the market is awkward and confusing.	4/6/2015 2:26 AM
127	Modernize. The current building feels dated...old. To keep prospective students interested, a fresh look that's more timeless would be advised.	4/6/2015 2:22 AM
128	If I could, I would move it to a more central location on campus.	4/6/2015 2:15 AM
129	another store to use your meal plan like the corner store	4/6/2015 1:45 AM
130	More seating areas	4/6/2015 1:13 AM
131	More 'hidden' or otherwise quiet spots for homework.	4/6/2015 1:09 AM
132	Better layout and possibly a more central location on canpus	4/6/2015 1:03 AM
133	The hours for many of the places could be more flexible/expanded.	4/6/2015 1:01 AM
134	Able to use Griz cards to pay in The Market.	4/6/2015 12:45 AM
135	Make it more modern/up to date looking	4/6/2015 12:38 AM
136	I'd have the UC be open 24/7.	4/6/2015 12:29 AM
137	More inviting atmosphere.	4/6/2015 12:27 AM
138	Outdoor seating would be nice so would more parking closer to the UC.	4/6/2015 12:25 AM
139	I'd ensure that the times are accurate because over spring break I was told Noodle Express would be open until 7 and was thus unable to eat that day	4/6/2015 12:22 AM
140	More seating	4/6/2015 12:16 AM
141	Healthier food options	4/6/2015 12:00 AM
142	updated appearance	4/5/2015 11:53 PM
143	Install a brewery	4/5/2015 11:45 PM
144	At least one more place that is somewhat quiet with more computers such as expanding the Tech lounge. Just so it is a different place other than the library where it isn't crammed all the time.	4/5/2015 11:31 PM
145	Expand & upgrade the commons. More food choices, electrical outlets, better wifi.	4/5/2015 11:30 PM
146	more plants	4/5/2015 11:28 PM
147	I would love a coffee shop that would have room to study or lounge	4/5/2015 11:19 PM
148	Make it a 24/7 hour place. Sometimes I get off of work late and don't have a place to eat that's convenient. Longer hours could help	4/5/2015 11:15 PM
149	More comfortable chairs.	4/5/2015 11:07 PM
150	Better Arraignment for Student group tabling.	4/5/2015 11:04 PM
151	More variety of seating options and places to study.	4/5/2015 10:56 PM
152	more restroom space	4/5/2015 10:55 PM
153	Cleaner	4/5/2015 10:44 PM
154	Better lighting. It's dreary	4/5/2015 10:18 PM

155	UC Commons restaurants should stay open later... groups study late at night with nothing to eat except greasy pizza hut	4/5/2015 10:03 PM
156	More study rooms.	4/5/2015 10:03 PM
157	I would isolate the sounds from the atrium public performances from resonating throughout the UC to a portion of the atrium.	4/5/2015 9:54 PM
158	More and better placed outlets downstairs. It is so tough to try to find a table near an outlet most days. Also, more seating is much needed.	4/5/2015 9:00 PM
159	It's just a little outdated aesthetically.	4/5/2015 8:58 PM
160	more plant life. more space to relax.	4/5/2015 8:43 PM
161	more music. It should be a local all ages venue for music.	4/5/2015 8:38 PM
162	Have better food choices	4/5/2015 8:08 PM
163	The seating on the first floor could be improved. I often myself looking for a quick spot to enjoy my coffee between class, but there is limited seating.	4/5/2015 7:58 PM
164	-more space/shorter wait/expanded hours at the espresso bar in the market -more comfortable seating - larger/more obvious board listing upcoming events	4/5/2015 7:11 PM
165	nothing	4/5/2015 7:01 PM
166	More comfortable seating areas.	4/5/2015 7:00 PM
167	I like it the way that it is and wouldn't change anything.	4/5/2015 6:56 PM
168	Stop loud performances during lunch and in the evenings. People are trying to study in a nice environment. The music is WAY too loud. Put them in a enclosed/ different location that won't bother everyone.	4/5/2015 6:45 PM
169	More electrical outlets. It makes studying there very difficult	4/5/2015 6:44 PM
170	live performances are too loud.	4/5/2015 6:35 PM
171	more group seating	4/5/2015 6:35 PM
172	Computer lab on second floor have PC's instead of Apples. Most of the BMIS programs do not work well with Apples.	4/5/2015 5:56 PM
173	More seating, never enough room	4/5/2015 5:52 PM
174	Nothing.	4/5/2015 5:10 PM
175	More outlets to charge electronics	4/5/2015 5:02 PM
176	More quiet group study rooms/areas.	4/5/2015 4:44 PM
177	More comfortable spaces to study/read/relax/etc.	4/5/2015 4:26 PM
178	Give KBGA more room so they could actually have a good CD/Vinyl library.	4/5/2015 4:22 PM
179	More seating options	4/5/2015 3:57 PM
180	More outlets that are easy to reach	4/5/2015 3:47 PM
181	faster food service	4/5/2015 3:26 PM
182	N/a	4/5/2015 3:07 PM
183	Quieter downstairs	4/5/2015 3:06 PM
184	Stop allowing homeless people to stay in the UC all day to use the wireless internet	4/5/2015 2:49 PM
185	I would make some of the places to sit a little more comfortable.	4/5/2015 2:46 PM
186	Increase the number of options for food that is inexpensive.	4/5/2015 2:44 PM
187	Not much really. I guess some of the architectural details are a bit dated. But the UC works well for me.	4/5/2015 2:44 PM
188	Better food selection particularly on evenings, weekends, and breaks	4/5/2015 2:40 PM

189	A quieter place for studying	4/5/2015 2:39 PM
190	it's great! only more food options later at night --- healthy, vegan food.	4/5/2015 2:34 PM
191	More meeting spaces, sitting room	4/5/2015 2:21 PM
192	more seating	4/5/2015 2:06 PM
193	More electric outlets in the commons	4/5/2015 1:57 PM
194	More outdoor seating/patio space	4/5/2015 1:43 PM
195	healthier food options open later	4/5/2015 1:24 PM
196	I would try and get the Market to accept bear bucks and meal plan money.	4/5/2015 1:13 PM
197	As a grad student, I often get to interact with invited speakers or researchers from other universities. We like to take them to a nice lunch, if there was a place in the UC where we could have a sit-down meal we wouldn't have to leave campus. Other than that small request, the UC meets my needs very well.	4/5/2015 1:07 PM
198	Clean the tables/booths more often. Nothing worse than trying to use a sticky table to set up your laptop and books.	4/5/2015 12:56 PM
199	I think having healthier food options late at night would be more beneficial to students who stayed up late or worked longer hours to have more of a variety. There is a chance this is the only place affordable to eat for them by their meal plan and possibly don't want to spend their money outside their meal plan because it is already being paid for.	4/5/2015 12:35 PM
200	more seating	4/5/2015 12:19 PM
201	Wider entrances on the first floor, so students aren't cramped when coming and going during busy times. Also, more entrances that are suited for handicapped people.	4/5/2015 12:15 PM
202	More tables.	4/5/2015 12:13 PM
203	More comfortable furniture. Improved outdoor seating.	4/5/2015 12:12 PM
204	none	4/5/2015 12:10 PM
205	Better food options over weekends.	4/5/2015 12:05 PM
206	Remodeling the seating and lighting would make the campus look more up to date.	4/5/2015 11:59 AM
207	More outlets in the food court	4/5/2015 11:59 AM
208	More quiet area and a tea area	4/5/2015 11:49 AM
209	Just an overall update....it has been the same since I was a freshman in 97 with very little changes.	4/5/2015 11:45 AM
210	more comfortable seating no more high school chair i love the booths maybe more of them. Updated floors, when people roll the service carts around you cant hear anything else.	4/5/2015 11:42 AM
211	Work totally during weekends.	4/5/2015 11:41 AM
212	filling cheap "healthy food"	4/5/2015 11:33 AM
213	Longer hours open	4/5/2015 11:29 AM
214	Better acoustics in Atrium. It's always too loud.	4/5/2015 11:07 AM
215	I would improve the professionalism of the student employees	4/5/2015 11:04 AM
216	Have more quiet areas like the tech lounge	4/5/2015 10:51 AM
217	Maximize natural light (windows!) - view of Mt. Sentinel	4/5/2015 10:25 AM
218	an added quiet study area	4/5/2015 10:18 AM

219	There is currently no food option with inexpensive, simple meals. The typical fare is $6-$10 for a simple lunch: simply way, way too expensive. The Market used to have many sandwiches for $1.50, and now what you see is the $6-$10 range. The services are catering to an elite crowd, like foreigners who can come over here and buy luxury cars for cash on daddy's credit card. How about a McDonald's or Burger King with their dollar or value menus, and a selection ranging from inexpensive sandwiches to great salads? Also, there is currently not a single vending machine in the UC. How about installing some? You are catering to an elite crowd. How about catering to ordinary Montanans?	4/5/2015 9:57 AM
220	Healthier food choices	4/5/2015 9:09 AM
221	less people	4/5/2015 9:06 AM
222	n/a	4/5/2015 8:05 AM
223	Price for convenience is too high	4/5/2015 7:57 AM
224	Two things that immediately come to mind is late evening/night dining options for those students who choose to use the library and UC for studying; wifi in the UC needs to be improved, as well as improved ALL OVER CAMPUS. The University should not have a single area on campus that does not have connectability to the wireless network.	4/5/2015 7:03 AM
225	More places to eat at night past 7pm	4/5/2015 5:19 AM
226	Better food options	4/5/2015 4:27 AM
227	The amount of outlets	4/5/2015 4:10 AM
228	More comfortable seating in different areas.	4/5/2015 3:46 AM
229	Comfier chairs and more booths	4/5/2015 2:52 AM
230	Seating in main atrium is not very comfortable or attractive.	4/5/2015 2:42 AM
231	Larger market with fresher food	4/5/2015 2:38 AM
232	remove uc fees. its a part of campus like any other, except it also is full of business that bring in money, so why do we pay for it separate from all other buildings?	4/5/2015 2:30 AM
233	Being able to get there on the weekends during the day. That's a bus problem though. I love the UC	4/5/2015 2:02 AM
234	More food options for people with special dietary restrictions. (allergies)	4/5/2015 1:54 AM
235	More food options and seating and being open later.	4/5/2015 1:53 AM
236	Improved security, have campus security personnel maybe walk through there in the evenings.	4/5/2015 1:47 AM
237	Warmer computer labs	4/5/2015 1:39 AM
238	Seating	4/5/2015 1:35 AM
239	More options at the salad bar and more fresh vegetable dishes in the food court. It would also be great if there were more private group study rooms.	4/5/2015 1:26 AM
240	More diverse options of seating	4/5/2015 1:20 AM
241	Have more food options	4/5/2015 1:07 AM
242	More activity type places	4/5/2015 1:07 AM
243	More areas for students to meet or study. Either quiet or open to conversation like the Tech Lounge would be fine, but more space would be great.	4/5/2015 1:04 AM
244	later food hours	4/5/2015 12:50 AM
245	sit down restaurant	4/5/2015 12:48 AM
246	late night dining places would be nice. more wifi too.	4/5/2015 12:46 AM
247	Make it an overall cooler place to study, hangout, etc. Late night food hours are a MUST.	4/5/2015 12:17 AM
248	no more high school events	4/5/2015 12:05 AM

249	Decommercialize the space as much as possible. With the pizzahut and other businesses installed in the building but relatively few large open communal spaces other than the UC commons it feels as though the potential for the student union building to be a place for gathering communities of students together who then use the space as they see fit is greatly diminished. Expanding communal space would allow for a much greater creativity among students and faculty to use the UC in ways that they themselves deem worthy, rather than most of the building being ready-made spaces that merely serve functional tasks (bank, market, food court, bookstore, etc.) but do not allow for much building of community among the student body outside of narrow commercial relationships or personal consumption. More space might even help put the union back in Student Union Building at some point in the future.	4/5/2015 12:02 AM
250	More grouped seating	4/4/2015 11:40 PM
251	I would make it closer to the Missoula College :) I think that more comfy areas for students to study or meet would be nice.	4/4/2015 11:32 PM
252	Quiet study space with windows	4/4/2015 11:32 PM
253	Cleaner!	4/4/2015 11:14 PM
254	More study areas and comfortable seating	4/4/2015 11:11 PM
255	Audio for performances in the atrium is absolutely awful. Live music performances in the UC almost always deter me from entering or staying for long. It should never be as loud as it is, especially not for as poor quality as the speakers are.	4/4/2015 11:10 PM
256	Better WiFi	4/4/2015 11:10 PM
257	Better accessibility More/better seating	4/4/2015 11:01 PM
258	more tables/private nooks	4/4/2015 10:41 PM
259	make the ballroom into a study area when it's not being used	4/4/2015 10:31 PM
260	More places to sit with groups or alone.	4/4/2015 10:14 PM
261	Improve flow of people through the food area	4/4/2015 10:09 PM
262	presence of other cellphone carriers	4/4/2015 10:08 PM
263	Lower the A/C in the IT Lab and add more seating as well.	4/4/2015 10:03 PM
264	Less loud performances during prime study times.	4/4/2015 9:53 PM
265	Open til 2am	4/4/2015 9:52 PM
266	More area outside besides UC Commons to sit, study, and meet with friends	4/4/2015 9:41 PM
267	Less musical events in the evening	4/4/2015 9:40 PM
268	I like your idea about more outlets for laptops and other electronics.	4/4/2015 9:30 PM
269	better and more comfortable seating. People spend a lot of time studying in the UC and better seating with more access to plugins would help	4/4/2015 9:28 PM
270	I would change some of the seating options on the first floor of the UC. Many of the chairs are broken or wobble, and it would be great if they were replaced with more quality chairs.	4/4/2015 9:21 PM
271	Get rid of the people playing music in the atrium where it is so loud you have to leave just to give your ears a break.	4/4/2015 9:21 PM
272	More space for seating with more outlets. I have been attending UM for six years and have a hard t charging anything in the UC. Also having later hours would be great or being open 24 hours a day.	4/4/2015 9:10 PM
273	Renovate. It must have looked cool in the 60s.	4/4/2015 9:09 PM
274	Get rid of the gyro place. Better vegetarian options	4/4/2015 9:04 PM
275	parking	4/4/2015 9:01 PM
276	More seating	4/4/2015 8:58 PM
277	As I mentioned above	4/4/2015 8:53 PM

278	more meeting rooms.	4/4/2015 8:41 PM
279	Take out Pizza Hut	4/4/2015 8:28 PM
280	Larger study lounge area with additional comfortable seating.	4/4/2015 8:10 PM
281	Create more opportunities for student groups to use the facility.	4/4/2015 8:05 PM
282	Expand the bookstore to make space for more supplies. Modernize the seating situations.	4/4/2015 7:53 PM
283	Better seating	4/4/2015 7:39 PM
284	Add more seating and seating options on the lower level of the UC	4/4/2015 7:38 PM
285	I would get rid of the hair salon because it seems like it doesn't get a lot of use	4/4/2015 7:34 PM
286	I like it the way it is	4/4/2015 7:29 PM
287	longer hours of business operation	4/4/2015 7:25 PM
288	Better signage, locations of offices are not clearly marked in walkways.	4/4/2015 7:20 PM
289	The exterior appearance/more space.	4/4/2015 7:18 PM
290	Update the concrete/appeal	4/4/2015 7:14 PM
291	Fewer live music performances inside. They seem out of place during the day while I'm trying to grab a snack between classes.	4/4/2015 7:10 PM
292	More small tables on the first floor -- it's hard for people to find a seat, especially in large groups. There's so few smaller tables that individuals often have to sit at a larger table, leaving less space for large groups and others. Or you could put up signs suggesting that people make more friends. (That was 100% sarcastic. Just give us more damn tables.)	4/4/2015 7:08 PM
293	More places to sit. I would also provide a better food court area, one that could deal with congestion much better.	4/4/2015 7:04 PM
294	Maybe more comfortable booth seats.	4/4/2015 6:53 PM
295	Fix the uneven heating/air in Tech Lounge/Gallery/IT Lab area	4/4/2015 6:33 PM
296	An enclosed place for musicians to play. I usually avoid the UC when I know there's live music. The music is so loud, it is hard to concentrate on homework when there is a live performance. I know the library is nearby, but I like going to the UC. :)	4/4/2015 6:31 PM
297	i would like to have a lot of cultures to teach others.	4/4/2015 6:27 PM
298	It just needs some updating to bring it from looking and feeling somewhat outdated, to up to date and fully functional. A much needed face lift and make it more of a place people want to go and meet up with friends to chill.	4/4/2015 6:26 PM
299	Please no more noon performances. It's an assault on the senses and the space echoes like crazy.	4/4/2015 6:22 PM
300	Seating	4/4/2015 6:19 PM
301	I would add more study space.	4/4/2015 6:13 PM
302	more meeting rooms	4/4/2015 6:12 PM
303	Better wifi	4/4/2015 6:12 PM
304	Stripclub	4/4/2015 6:08 PM
305	Maybe more space for the theater.	4/4/2015 6:02 PM
306	While I love the arts and crafts fairs and stuff like that, every time any event comes to the UC it removes valuable seating area that is used for studying. If there were a way we could get more seating that would be great.	4/4/2015 5:59 PM
307	I think we need to consider less options for vehicle parking, and incentivize more biking through adding a variety of bike parking options on each side of The UC and adding more undercover bike parking areas.	4/4/2015 5:57 PM
308	More outlets in the Commons!	4/4/2015 5:53 PM

309	Allow some of the services there to be used on the basic food plan, I found myself wanting to use more of the services in the UC but could not because my "money" was no good there.	4/4/2015 5:47 PM
310	add more outlets	4/4/2015 5:47 PM
311	I would allow the smaller meal plans to work at the UC.	4/4/2015 5:47 PM
312	More comfortable seating, having more food options available later in the evening	4/4/2015 5:47 PM
313	Nothing. Just lower the student fees.	4/4/2015 5:45 PM
314	The number of tables, an added seating area would be great!	4/4/2015 5:42 PM
315	A late night food option would be great. I spend many late days on campus.	4/4/2015 5:40 PM
316	more easily accessible electrical outlets in the dining area!!	4/4/2015 5:37 PM
317	More diversity in offering for students. Many of the offices located in the UC seem to be for certain organizations and don't offer much for the majority of students.	4/4/2015 5:37 PM
318	It desperately needs more seating and more comfortable seating.	4/4/2015 5:32 PM
319	The food lines are ridiculous sometimes, but i don't know how you would go about fixing that exactly.	4/4/2015 5:27 PM
320	Another healthier food option to choose from	4/4/2015 5:20 PM
321	It is very difficult to find an outlet in the uc to do work, I find my self spending more time looking for one that is not in use then actually being able to get my work done.	4/4/2015 5:15 PM
322	Food court open hours	4/4/2015 5:11 PM
323	more electrical outleta	4/4/2015 5:05 PM
324	More dining options	4/4/2015 5:03 PM
325	More comfortable seating.	4/4/2015 5:02 PM
326	it would be nice to have a seperate area for art/craft fairs, it gets hard to manuver around in the UC or find seating when events like this are staged in the atrium along the walkways	4/4/2015 4:59 PM
327	Update appearance	4/4/2015 4:53 PM
328	I would have the restaurants and vendors *prominently* post which forms of payment they accept.	4/4/2015 4:48 PM
329	more internet conectivity and accessible to electrical outlets close with the tables or desk.	4/4/2015 4:47 PM
330	I would want more outlets, above all else.	4/4/2015 4:47 PM
331	Make it look newer	4/4/2015 4:45 PM
332	Add Frozen Yogurt shop!	4/4/2015 4:45 PM
333	Larger ground floor space	4/4/2015 4:43 PM
334	Keep UC open longer on Sundays, maybe encourage live entertainment. Years ago, there used to be concerts like Costa, Amazing Rhythm Aces, in the UC Ballroom.	4/4/2015 4:41 PM
335	Add retail stores	4/4/2015 4:38 PM
336	Healthier food options and a sit down cafe that has a nice relaxing environment	4/4/2015 4:30 PM
337	The live performances are, for the most part, incredible obtrusive and obnoxious. They are always too loud (and rarely good to begin with) and take away valuable table space. If people want to perform it should be in the ballrooms.	4/4/2015 4:25 PM
338	More electrical outlets!	4/4/2015 4:14 PM
339	More healthy food options	4/4/2015 4:14 PM
340	Seating. Can be hard to find during busy times.	4/4/2015 4:06 PM
341	Make it less echo-ey. Sometimes the noise becomes almost unbearable.	4/4/2015 4:01 PM
342	Adding a gaming center with x-boxes and Wii's and PlayStation along with the pool tables	4/4/2015 3:50 PM

343	More tables and chairs	4/4/2015 3:50 PM
344	Way way more outlets Sit down coffee shop	4/4/2015 3:50 PM
345	Larger Art gallery or Art gallery budget	4/4/2015 3:48 PM
346	Better food	4/4/2015 3:47 PM
347	Update the UC Market	4/4/2015 3:47 PM
348	Couches. Ex. Leigh Lounge, MSU	4/4/2015 3:45 PM
349	I would add a more distinct fountain or water feature creating a more white noise/natural effect.	4/4/2015 3:44 PM
350	Additional late night food options besides Pizza Hut	4/4/2015 3:42 PM
351	Better seating options/study places/clarity of whether meeting rooms are allowed to be used for studying and if so when available etc	4/4/2015 3:38 PM
352	The wifi connection	4/4/2015 3:36 PM
353	NA	4/4/2015 3:35 PM
354	In the UC commons add more electrical outlets. Also, make it more technology friendly outside the tech lounge.	4/4/2015 3:32 PM
355	I would love to see new furniture put into the common areas that are more like the new living learning centers in the Res Halls or the Tech Lounges so that there is a central place on the first floor that lots of people can get together or not and do hw, study or just people watch	4/4/2015 3:31 PM
356	More tables and chairs with electrical outlets.	4/4/2015 3:28 PM
357	More outlets to improve studying accessibility.	4/4/2015 3:18 PM
358	Update it as in look and use of it.	4/4/2015 3:17 PM
359	Full-service restaurant with liquor license.	4/4/2015 3:17 PM
360	I would really appreciate a larger variety of vegan food options in the market.	4/4/2015 3:13 PM
361	Improve the dining options available at the food court	4/4/2015 3:05 PM
362	It is very crowded with the booths, maybe have a separate area for soliciting.	4/4/2015 3:05 PM
363	Wi-Fi connectivity	4/4/2015 3:03 PM
364	I would want to have more secluded areas to go study. Not particularly boxes with walls, but places cut off by plants or art pieces. Just little study nooks to get away from distraction, but still have the while noise. (The televisions mentioned above would NOT be a good idea.)	4/4/2015 3:02 PM
365	Extended food court hours	4/4/2015 3:02 PM
366	More outdoor seating options.	4/4/2015 3:01 PM
367	It's very congested, especially when there are events/performances happening in the UC.	4/4/2015 2:59 PM
368	Larger market	4/4/2015 2:56 PM
369	More space. Around lunch time, it's very crowded. Also, more food places should stay open later.	4/4/2015 2:55 PM
370	Improved meeting spaces.	4/4/2015 2:52 PM
371	More seating designed for Solo work. So that an entire table is not always taken up by one person.	4/4/2015 2:48 PM
372	I would have it placed more around the dormd	4/4/2015 2:42 PM
373	More outdoor seating/cleaner outdoor seating	4/4/2015 2:38 PM
374	Longer hours for the food court/commons area, possibly cleaner or newer lounge chairs.	4/4/2015 2:35 PM
375	A gym for the ASUM daycare facilities would be incredible, so when the weather is acclimate (snowy, rainy, etc) the children could still get plenty of exercise.	4/4/2015 2:32 PM
376	More seating in dining room	4/4/2015 2:32 PM

377	Updates in facilities, seating, lighting	4/4/2015 2:28 PM
378	Better quiet areas to study with larger tables.	4/4/2015 2:28 PM
379	Have things open longer	4/4/2015 2:25 PM
380	More affordable dining options in food court.	4/4/2015 2:23 PM
381	Just having a lounge area with chairs and desks next to a coffeeshop would be great! With lots of plugs!	4/4/2015 2:22 PM
382	Better advertisment for events outside of the UC	4/4/2015 2:21 PM
383	I would change the food options. There are no healthy options for cheap.	4/4/2015 2:21 PM
384	Quieter areas for study - less shops and/or restaurants around setting areas. More plugs and WiFi.	4/4/2015 2:17 PM
385	An exit from the bookstore upper floor	4/4/2015 2:16 PM
386	Better heating and cooling - especially in the winter the building is very cold.	4/4/2015 2:16 PM
387	The easiest fix would just be to add a little more seating because it gets crowded.	4/4/2015 2:14 PM
388	Better seating in the common areas	4/4/2015 2:14 PM
389	Have a/quiet study areas.	4/4/2015 2:13 PM
390	The wireless internet could be better!	4/4/2015 2:13 PM
391	Better hours	4/4/2015 2:10 PM
392	Better seating	4/4/2015 2:09 PM
393	Better food options.	4/4/2015 2:08 PM
394	outlets	4/4/2015 2:06 PM
395	Wireless Connectivity	4/4/2015 2:06 PM
396	I love all the two-person tables, but sometimes three-person tables would be helpful. And there are a lot, but only downstairs where it's more crowded and loud.	4/4/2015 2:04 PM
397	Adding a performance space	4/4/2015 2:03 PM
398	The main lower floor is really cramped for as much stuff is there. It would be nice if somehow more space could be made available. I like the plants but they take up so much useable space.	4/4/2015 2:02 PM
399	More outlets in the Commons	4/4/2015 2:00 PM
400	Larger bathrooms would be a nice improvement.	4/4/2015 1:57 PM
401	Things outdoors for when it is nice	4/4/2015 1:55 PM
402	Have the Market accept Bear Bucks!!	4/4/2015 1:45 PM
403	its very echoey, but I don't know if that could be fixed since its such a large space.	4/4/2015 1:43 PM
404	More outlets and faster internet	4/4/2015 1:43 PM
405	I'd like later hours.	4/4/2015 1:43 PM
406	More study areas	4/4/2015 1:41 PM
407	more seating	4/4/2015 1:40 PM
408	More group study spaces. The large rooms with white boards are a critically-important thing we use as pharmacy students when the library is closed. This is a precious resource that we appreciate for our education.	4/4/2015 1:38 PM
409	Coffee and market open late. More outside seating.	4/4/2015 1:37 PM
410	More seating	4/4/2015 1:35 PM
411	Better hand dryers in the bathroom.	4/4/2015 1:34 PM

412	I don't have much of a reason to go there. Maybe if there was like a sports bar type place where people could gather to watch sports or something like that, I might go to the UC. Living off campus, the UC is is not something I use often if at all.	4/4/2015 1:33 PM
413	There is no alcohol in it	4/4/2015 1:28 PM
414	Either more food options or the Food court being open later	4/4/2015 1:26 PM
415	Better options for healthy and affordable food.	4/4/2015 1:21 PM
416	More Dances	4/4/2015 1:19 PM
417	More seating, more variety of restaurants, and it would be great to have a place for kids to go for those students who are parents.	4/4/2015 1:18 PM
418	Having a mutlicultural loung with events to encourage interaction between students. Events or lectures could be held in the lounge as well as providing a place for international students to meet and/or interact with more students at the UM. I am currently a student who is interested in meeting students form different countries and interacting with them more on campus. At the moments I do not find this to be easy, perhaps a lounge designated for this will allow for other students to the opportunity to meet with others in a comfortable/familiar setting that is easy to find on campus. Having a designated multicultural lounge will also give these students a place to meet with other similar students who spend much of their semester on campus, while raising awareness to the student body about how many diverse students attend the UM each year. I would love to see this implemented in the UC for future students to use and gain a valuable experience!	4/4/2015 1:14 PM
419	Have better/more variety of food options (especially late night). Noodle express is the only really good one that I go to regularly, the others tend to make me decently ill from eating there.	4/4/2015 1:10 PM
420	Put in a Florence coffee	4/4/2015 1:10 PM
421	Variety of seating	4/4/2015 1:08 PM
422	The amount of the seating and the orientation of it. It seems to be an inefficient layout.	4/4/2015 1:08 PM
423	Increase hours when the structure is open, even if businesses are not. It is a nice place to sit, study, or visit with friends, but I have often found it locked.	4/4/2015 1:06 PM
424	I would provide an outdoor patios to study and or meet with friends	4/4/2015 1:06 PM
425	Food court open longer	4/4/2015 1:06 PM
426	More comfortable places to study/lounge area	4/4/2015 1:05 PM
427	Warmer computer lab	4/4/2015 1:05 PM
428	nothing, I like it	4/4/2015 1:05 PM
429	Nicer/different places to sit, outdoor space during nice fall/spring weather.	4/4/2015 1:04 PM
430	Longer hours at the food court	4/4/2015 1:01 PM
431	More seating	4/4/2015 12:58 PM
432	Extend hours of operation	4/4/2015 12:57 PM
433	More booths for sitting, more electrical outlets	4/4/2015 12:57 PM
434	I would have more late night food options :)	4/4/2015 12:54 PM
435	The space	4/4/2015 12:54 PM
436	Amount of seating available (more would be appreciated)	4/4/2015 12:53 PM
437	Not sure, more meeting rooms would be excellent. With comfy chairs.	4/4/2015 12:53 PM
438	I would remodel the UC.	4/4/2015 12:53 PM
439	Ice cream	4/4/2015 12:52 PM
440	More seating and an outdoor space.	4/4/2015 12:52 PM
441	more comfortable seating	4/4/2015 12:52 PM

442	I like the idea of a performance space.	4/4/2015 12:52 PM
443	Having the UC Commons be more comfortable and inviting	4/4/2015 12:50 PM
444	have a supplementation store put in or healthy food place	4/4/2015 12:49 PM
445	covered motorcycle parking	4/4/2015 12:49 PM
446	Food quality and seating	4/4/2015 12:49 PM
447	Having more theatre spaces.	4/4/2015 12:49 PM
448	I wish it were closer to the law school	4/4/2015 12:46 PM
449	More HEALTHY late night food option	4/4/2015 12:46 PM
450	Take out the plant beds filled with rocks and plants and make additional seating/tables	4/4/2015 12:41 PM
451	Everything is so expensive on campus even if you can get the same thing 10 minutes away. Seems like everything is more expensive because of convenience.	4/4/2015 12:41 PM
452	More outlets. More places to study that are separate from places we eat.	4/4/2015 12:40 PM
453	More events	4/4/2015 12:40 PM
454	Modernize! The UC decor/ general appearance on floors 1 and 2 is very outdated	4/4/2015 12:39 PM
455	Outdoor space	4/4/2015 12:39 PM
456	cleaner windows	4/4/2015 12:38 PM
457	Newer tables	4/4/2015 12:37 PM
458	`````````````````	4/4/2015 12:37 PM
459	The swivel chairs on the second level are not comfortable. I would like to see seating that is more comfortable and inviting	4/4/2015 12:35 PM
460	More and better food restaurant	4/4/2015 12:34 PM
461	More oulets	4/4/2015 12:33 PM
462	It needs a soft serve icecream location.	4/4/2015 12:32 PM
463	Prices in the food court are exorbitant	4/4/2015 12:32 PM
464	Not sure, not enough time to actually think about it at this point, but there can always be improvements.	4/4/2015 12:31 PM
465	The prices in the UC are outrageously high. I would lower them	4/4/2015 12:31 PM
466	Clean your tables! Update fixtures/bathrooms. Add at least one not fast food restaurant.	4/4/2015 12:30 PM
467	More healthy late night food options. More/Better hours.	4/4/2015 12:30 PM
468	The UC architecture stands out among the neoclassical bricked buildings surrounding it, like an eyesore on campus. Like a rundown mall in a suburb, the UC needs a major architectural uplifting movement to remain a functional and appealing place to visit for residents on campus and visitors worldwide.	4/4/2015 12:29 PM
469	Acoustic tiles or some way to dampen the echoes would be nice. It can get pretty noisy in the main areas. I love how open it is and all the plants though. I wouldn't want that to change.	4/4/2015 12:28 PM
470	I don't really see anything wrong with it, but as a graduate student I don't really use it too much.	4/4/2015 12:28 PM
471	Show better movies	4/4/2015 12:27 PM
472	I like the UC as it is, but if I had to change one thing, it would be more seating (like that upstairs) options like chairs with table tops, multiples, group seating, more comfy-homey feel.	4/4/2015 12:27 PM
473	Open later, more outlets	4/4/2015 12:27 PM
474	I would add more color to the interior of the building	4/4/2015 12:26 PM
475	I would like to see healthier and more local food options in the Food Court/dining areas.	4/4/2015 12:24 PM

476	let all meal plans work at the food court	4/4/2015 12:24 PM
477	Integrate indoor and outdoor space	4/4/2015 12:23 PM
478	Internet access on bottom floor is horrible. I usually can never get my Moodle open on the bottom floor. Also, bigger, cleaner bathrooms would be nice. The ones on the 3rd floor are great, however, there are none on the 2nd floor and the bottom floor bathrooms are usually always full and dirty.	4/4/2015 12:21 PM
479	More private study rooms	4/4/2015 12:20 PM
480	Have the lower meal plan work in the UC.	4/4/2015 12:19 PM
481	Comfy couches in certain seating areas on the ground floor.	4/4/2015 12:16 PM
482	Better wifi connection.	4/4/2015 12:16 PM
483	More ways to get between floors	4/4/2015 12:16 PM
484	Difficult to get in during evening class breaks. I have class from 7-10pm weekly and frequently am running around the building looking for an open door.	4/4/2015 12:16 PM
485	Work out an arrangement with the bookstore to lower the costs of textbooks for students.	4/4/2015 12:15 PM
486	It's pretty noisy so more "quiet" space would be great.	4/4/2015 12:14 PM
487	MORE ELECTRICAL OUTLETS PLEASE!!!!	4/4/2015 12:14 PM
488	Make the atmosphere more open and friendly.	4/4/2015 12:12 PM
489	More food options	4/4/2015 12:11 PM
490	More outlets	4/4/2015 12:10 PM
491	Outdoor seating options	4/4/2015 12:09 PM
492	Good places open later	4/4/2015 12:09 PM
493	Noise control	4/4/2015 12:08 PM
494	More seating!	4/4/2015 12:08 PM
495	Add more chain options, I feel like the variety of food at the UC is very limited, especially at night. Also there aren't a lot of outlets in the UC so I have difficulties finding a plug for my laptop at lunch.	4/4/2015 12:08 PM
496	Better location	4/4/2015 12:08 PM
497	More food	4/4/2015 12:08 PM
498	More seating areas	4/4/2015 12:07 PM
499	More free parking or quick stop parking nearby	4/4/2015 12:06 PM
500	keep dining area cleaner	4/4/2015 12:06 PM
501	Improved exits/entrences. Current ground floor exits/entrances seem to have been modified for short term resolution. They are awkward and uninviting.	4/4/2015 12:05 PM
502	WiFi	4/4/2015 12:05 PM
503	New floor instead of the bricks Make the environment more warm/inviting downstairs - there is a lot of concrete	4/4/2015 12:04 PM
504	Sit down restaurant	4/4/2015 12:04 PM
505	Definitely more electrical outlets around the bench tables. Those tables could also be updated they look old.	4/4/2015 12:04 PM
506	I would have running water and trees in a quiet area. The trees and water are currently in the noisiest part.	4/4/2015 12:03 PM
507	More Outlets	4/4/2015 12:03 PM
508	More tables to sit at	4/4/2015 12:01 PM
509	Mentioned above	4/4/2015 12:01 PM
510	flow of the Food Court, it gets cramped and very hard to navigate at peak hours	4/4/2015 12:00 PM

511	Having some kind of pub-like sit-down restaurant where students could hang out and watch sports and maybe play pool would be cool.	4/4/2015 12:00 PM
512	food quality. no more pizza hut and asian food vendor. That food is terrible for students.	4/4/2015 11:59 AM
513	It is often extremely noisy when local artists come to play music. While I love that such events are offered, I use the UC mainly to meet with friends over lunch. It's hard to find a quiet area in the UC for these lunch days when music is playing on the first floor, so we end up leaving the building. Please keep the local bands, but fixing the acoustics to allow some quiet areas, or keep the music contained would be extremely nice.	4/4/2015 11:59 AM
514	Add a large dance hall for the students	4/4/2015 11:59 AM
515	More tables with outlets to do homework.	4/4/2015 11:59 AM
516	I would put in a small stage for student performances and events that would be easily accessible for students.	4/4/2015 11:58 AM
517	More/convenient outlets and comfortable chairs	4/4/2015 11:58 AM
518	More late night dining options	4/4/2015 11:58 AM
519	I don't feel very welcome there. I would add signs to the outside of rooms telling the students whether or not the area is open for use.	4/4/2015 11:57 AM
520	The hallow sound and uncomfortable seating options for lounging in the common area.	4/4/2015 11:56 AM
521	More outlets	4/4/2015 11:55 AM
522	I really don't mind how it is now.	4/4/2015 11:55 AM
523	The Food Court NEEDS more electrical outlets.	4/4/2015 11:54 AM
524	Add a quiet study area.	4/4/2015 11:54 AM
525	Less people	4/4/2015 11:54 AM
526	the chairs	4/4/2015 11:53 AM
527	Expand the Market, carry more products	4/4/2015 11:53 AM
528	More different tabling space, more lockers.	4/4/2015 11:53 AM
529	More study space and maybe even noise enclosed space because the UC can get very noisy with some of the events and for those of us that use this space to study and/or chat with a friend, the noise can be unbearable!	4/4/2015 11:53 AM
530	Had more tables and chairs to all three floors.	4/4/2015 11:53 AM
531	Music or small concerts	4/4/2015 11:52 AM
532	More outlets and group study rooms	4/4/2015 11:52 AM
533	Breakfast options.	4/4/2015 11:51 AM

Student Responses

Q15 Please share any additional comments, ideas, or concerns about the University Center.

Answered: 253   Skipped: 548

#	Responses	Date
1	Never remove the planters! The furniture in the UC Commons are awful!	4/13/2015 8:42 PM
2	The UC needs to put the TV in a separate room to encourage social interaction within the UC and to make the space more conducive to the exchange of ideas. There could also be a board game room with a chess set, Western and Chinese checkers, backgammon, cribbage, mancala etc...	4/13/2015 7:12 PM
3	I think many times the inside stairs are inconvenient in how narrow they are. I love how the offices in the University Center have so many windows! I think improve sitting areas between Jus' Chillin' and the Verizon store would be beneficial!	4/12/2015 4:08 PM
4	i would focus more on the students interest then general one size fits all formats i like the restaurants on campus however they are to expensive to a broke college student like myself so i typically avoid the UC because i don't want to be distracted by the restaurants. The UC is on an academic campus maybe revenues can be put on the back burner and focus more on helping students; tutors, career programs, student incorporation zones to name a few.	4/12/2015 11:42 AM
5	I do really enjoy the location of it and the big openness it portrays.	4/11/2015 8:31 PM
6	None	4/10/2015 4:34 PM
7	I don't think a sit-down restaurant would be taken seriously in a campus.	4/9/2015 7:02 PM
8	Honestly, I like the UC the way it is. It could use a fresh coat of paint here and there and maybe some things updated but its a very relaxing place to study or to hang out with friends.	4/9/2015 6:07 PM
9	Being open later would be nice	4/9/2015 3:34 PM
10	Thank you for installing water bottle filling stations, but the filter statuses could be checked more often.	4/9/2015 12:59 PM
11	I enjoy being able to use the UC. Since I live off campus I don't use it much on the weekends, but on rare occasions I do and it would be nice if more of the services were open on weekends as well.	4/9/2015 10:39 AM
12	I think it is just all around a little outdated in decor and acoustics	4/8/2015 11:57 PM
13	I worry this is a waste of money to appease out of state parents that want their kid to have some fancy pants UC center. What the college could really benefit from if they want students to be happy is build parking garages. People drive around constantly looking for that one spare spot that opens up after another student leaves, and all that wasteful driving pollutes the earth so much more than if you just put some money into the parking. There are a lot of people that have disabilities and live too far from campus to adapt to the initiative of biking. So it's greener in the long run to just make more parking spaces for your students that pay large sums of money to attend the UM's classes. Also, a lot of the bathrooms in the LA and other buildings could use hand free soap/sink/towel dispensers, it would help to cut down on the spreading of germs. Things like this students care about, not some super fancy uc center that people go to generally just to eat, study or make copies. I think the University needs to be more concerned about the students and the environment instead of looking glamorous.	4/8/2015 10:16 PM
14	I really like to study upstairs on the weekends its a comfortable environment and the white noise of the happenings downstairs is really nice.	4/8/2015 6:03 PM
15	I like the events that are held by the UC!	4/8/2015 2:28 PM
16	All the chairs are hard, and make your but sore after sitting in them for a little while. Additionally there is no way to lounge/stretch out when doing reading for class.	4/7/2015 10:45 PM

17	by strategically arranging a survey's questions to require multiple choices per question, then limiting those choices so that the hidden agenda is guaranteed a vote of support in either the first question or the following one is not only unscientific; it is subversive in nature; particularly when the continually repeated 'choice' is for the installation of outside corporate inclusion. (for example arranging two or more questions requiring multiple answers to proceed, while stacking options so that only 'choices' offered are virtually the same in each question is nothing more than an underhanded guarantee that at least one survey question will provide support the hidden agenda is deceptive, not politically strategic.)	4/7/2015 10:22 PM
18	More outside seating.	4/7/2015 5:30 PM
19	The UC is great place to study any time of the day and week and year. It is even better when there are not a lot of students around, such as in spring break or Christmas. Please do not close on Sundays!	4/7/2015 3:07 PM
20	I would change the orientation of the doors to the UC Commons and make them a little bigger. As is the Commons just kind of seems shoved in the corner with a crappy unwelcoming entryway.	4/7/2015 1:07 PM
21	yes a performance area is needed.	4/7/2015 12:10 PM
22	The food is OVERPRICED!!!! lower the prices!!	4/7/2015 11:51 AM
23	naps naps naps naps	4/7/2015 10:37 AM
24	the food court in the UC is not serving a lot of verity of food	4/7/2015 3:02 AM
25	the atrium is one of the nicest places on campus to study because of the large amount of natural light and the plants. It is a total bummer that events are always there which either make it too loud to study or reduce seating. I think it would be better if those events were held in a different space or at least set up to be conducive to a study atmosphere	4/6/2015 11:54 PM
26	I really like the large tropical plant islands in the UC, they make the place unique.	4/6/2015 9:59 PM
27	parking on campus should be free. right now it's just a nuisance, and the university is already sucking too much money out of its students.	4/6/2015 9:56 PM
28	There needs to be more outlets pretty much everywhere. Jus Chillin has 2 sad outlets by the TV and that's it. The Atrium has few outlets, and not in convenient locations.	4/6/2015 8:51 PM
29	I understand the need to update and change things with the times, but also I would prefer to spend money on funding for things such as Arts programs, or renovating the Music Building.	4/6/2015 7:43 PM
30	More seating somewhere, I can never find a place to just sit if I go there to study when I'm sick of the library. Also, puppies.	4/6/2015 6:19 PM
31	I think if the UC was updated more students and faculty would utilize it. Plus many visitors go to the UC so it would be nice if it was modernized somewhat.	4/6/2015 5:16 PM
32	The more things to do, the more attraction it will bring.	4/6/2015 4:50 PM
33	Making every question on a required survey makes me want to quit part way through. Please ask for my gender, my sex is not relevant.	4/6/2015 4:08 PM
34	I love the UC	4/6/2015 3:41 PM
35	None	4/6/2015 3:39 PM
36	I love the University Center and how it is now. I am sure there are many student groups who would love more space or meetings and performers who would greatly appreciate a stage to play on and have a chance to entertain people.	4/6/2015 2:25 PM
37	na	4/6/2015 2:12 PM
38	N/A	4/6/2015 2:00 PM
39	its good	4/6/2015 1:56 PM
40	Sometimes I don't go to the UC because it is too noisy to focus on school work	4/6/2015 1:54 PM
41	It is impossible to find seating during lunch hours. No great rooms to study except for the one by the gallery on 2nd floor and people are obnoxiously loud.	4/6/2015 1:47 PM
42	The areas that are most known are the game room, market and commons. I believe services would be better used if the door signs were flashier. Also, better lighting at the north end (by hair salon)	4/6/2015 1:38 PM

43	jus chillin should expand food options	4/6/2015 1:24 PM
44	N/A	4/6/2015 1:14 PM
45	Parking.	4/6/2015 1:07 PM
46	I think the tech room could use some computers that USB ports on them.	4/6/2015 12:51 PM
47	More places to sit would be great! Maybe having quiet areas to study, as well as more tables to study at	4/6/2015 12:31 PM
48	Keep up the good work.	4/6/2015 11:30 AM
49	more changing tables for children in the UC	4/6/2015 11:23 AM
50	The plantings are my favorite part of the UC.	4/6/2015 11:18 AM
51	I appreciate the plants and fish pond, hopefully these won't be replaced with the new improvements.	4/6/2015 10:42 AM
52	More Sunlight!	4/6/2015 10:38 AM
53	One of the most important functions of the UC is as a casual meeting and personal networking space. It is the only building on campus for this specific purpose. Building indoor performance, gaming and other noise-generating developments will detract from students and faculty ability to interact and carry on a normal conversation. Besides that, the acoustics of the existing space is bad with many echos. It is not a good place for performances. New developments should enhance ability of people to meet and carry on small scale conversations. I also like the indoor plants which add to the aesthetically pleasing surroundings, please don't get rid of them, although more seating around the plants would be nice.	4/6/2015 10:28 AM
54	Please consider placing microwave(s) in the dining area. I have been to several colleges/universities who have microwaves for the public to use and it is wonderful!	4/6/2015 9:20 AM
55	Love it and needs no change.	4/6/2015 6:49 AM
56	Could a club be a success without alcohol? What about the noise impact. Maybe a coffee shop with a dance space and live performances to compromise?	4/6/2015 4:09 AM
57	The current movie theater could use an upgrade. Higher quality projector and upgraded sound. It's a luxury, but would be used much more if the quality improved.	4/6/2015 2:22 AM
58	Personally, I do not think much needs to be changed about the UC. I think there are better uses of funding than remodeling the UC.	4/6/2015 1:13 AM
59	An outdoor eating area is an awesome idea! With maybe a new food place added that has a window outside.	4/6/2015 1:01 AM
60	Don't have so many/so loud music playing live in the boomy atrium as it is now. Have the UC be open all the time and add a 24 hr restaurant (or two).	4/6/2015 12:29 AM
61	More parking closer to the UC would make it easier to visit the UC.	4/6/2015 12:25 AM
62	How would we appropriate funds for this?	4/6/2015 12:22 AM
63	More common space could be nice, the tables on the first floor are impossible to study at due to noise. The third floor chair-desk things are not great for studying. Add more tables!	4/6/2015 12:00 AM
64	Cheaper food	4/5/2015 11:53 PM
65	I think improved wireless connectivity around campus would be a higher priority to me than any changes on the UC.	4/5/2015 11:04 PM
66	Love the plants!! Definitely keep those in the plans.	4/5/2015 10:56 PM
67	n/a	4/5/2015 10:55 PM
68	It has character.	4/5/2015 10:18 PM
69	I would like to see more study rooms and quiet areas.	4/5/2015 10:03 PM

70	Just because you're allocated funds to improve the University Center, it doesn't mean you need to spend them on changing the University Center. The best alternative may be to do little or nothing. Saving by not spending funds may be the best alternative. Know the flaws of surveys and do not base your decision solely on survey results. For instance, I immediately saw that the whole survey was leading me to contribute to the decision of how to change the physical structure of the UC. There are many ways to "improve" the University Center's performance. Yes, you can change the facility but you can also change the training of the people who manage and work within the University Center. I do not think facilities alone contribute to my University of Montana experience. No, what matters to me as a student are the people I interact with.	4/5/2015 9:54 PM
71	Unless the University allows for expansion, we will not see a rise in admissions. Other school has much more modern University Centers (or SUBs) with more seating, restaurants and better layouts and if a student is borderline about where to go, they will go to the school with better buildings.	4/5/2015 9:00 PM
72	love all the plant life in there already.	4/5/2015 8:43 PM
73	I love spending time at the UC. I spend a lot of time there and, even without the suggested amenities, I still enjoy it.	4/5/2015 7:58 PM
74	I think the UC is great as-is. I use it frequently and I am quite happy there	4/5/2015 7:11 PM
75	nothing	4/5/2015 7:01 PM
76	I would rather see more money go to education departments than the UC.	4/5/2015 6:56 PM
77	DON'T close it on Sundays. It's one of the only decent food options open to on campus students and it's a fantastic place to study/ hang out.	4/5/2015 6:45 PM
78	An extended study/sitting area overlooking the Oval from the 3rd floor of the UC would be awesome!	4/5/2015 5:56 PM
79	The UC is good how it is. Any money available to the university should be spent on increasing efficiency in old buildings and trying to reach the carbon neutrality goal by 2020.	4/5/2015 5:10 PM
80	I think the UC is a great space as it is. I would not recommend spending a bunch of money on the UC that could be spent elsewhere on campus.	4/5/2015 4:22 PM
81	N/a	4/5/2015 3:07 PM
82	I like the University Center and all that it offers, but I am excited that there are ideas and plans for improving it.	4/5/2015 2:46 PM
83	Maybe add more study spaces?	4/5/2015 2:44 PM
84	24 hour access o study areas	4/5/2015 2:40 PM
85	I think it has rustic character of a Montana school, and I really don't think it needs to be improved upon. I have lots of good memories there!	4/5/2015 2:34 PM
86	It would be nice if there was more comfortable seating	4/5/2015 1:57 PM
87	N/A	4/5/2015 1:43 PM
88	tech lounge could be more comfortable and open to students later, i would love to have a 24hr study lounge open to students. i don't have a lap top.	4/5/2015 1:24 PM
89	I know it is hard to change hours for a place like this with so many student workers, but hours to eat on the weekends especially would also help many students as well.	4/5/2015 12:35 PM
90	too crowded	4/5/2015 12:19 PM
91	I love the building, and my only concern is pointed out in #14. Thanks!	4/5/2015 12:15 PM
92	Please keep the atrium!	4/5/2015 12:12 PM
93	none	4/5/2015 12:10 PM
94	The plants are what make the UC unique and inspirational. I would make every effort to keep them and/or at least include a similar structure in a new UC.	4/5/2015 11:59 AM
95	Cheaper food	4/5/2015 11:59 AM
96	please please don't destroy the gardens. that is my all time favorite part of the UC. it makes winter so much easier to handle.	4/5/2015 11:42 AM

97	None	4/5/2015 11:29 AM
98	UC commons tables are often dirty	4/5/2015 10:51 AM
99	Upgrade/update while still maintaining "Montana feel" - homey, lodge over sleek, sterile, modern	4/5/2015 10:25 AM
100	n/a	4/5/2015 8:05 AM
101	Do not close on Sunday's!	4/5/2015 4:27 AM
102	Don't close on Sundays. Only food on campus besides Food Zoo - which is awful.	4/5/2015 3:46 AM
103	It would be great to have more food choices at the UC	4/5/2015 2:52 AM
104	I love all of the plants. Keep em!	4/5/2015 2:38 AM
105	REMOVE FEES! The UC fee's are rediculous. at least make them opt out, and then put card readers on the doors, and see how many people think its worth the fees, NONE! This survey is flawed in that it makes you select 3 and 5 things to improve, and never gives the option of "leave it alone!" or only choosing one thing to update. I am sincerely opposed to every proposal on this survey with the exception of better Wi-Fi, and could clearly explain why in a point by point if you cant see the economic sense that this survey doesn't make. Instead of looking for ways to spend more money (and probably use that to justify increasing the UC fee's further), why dont you focus on running the existing building more efficiently so that the Wi-Fi Actually works and not waste money on anything else?	4/5/2015 2:30 AM
106	I love the UC. The wireless internet all over campus is not very good, but the UC specifically is overall a great experience. It works well for all ages. I do think that opening it later would be very beneficial to many students. Also, many people I know love going to the weekend movies, and they and I wish that you could play movies year-round! Also, this survey requires a button to be selected even if my answer was a write-in, so your responses might be a little off.	4/5/2015 1:53 AM
107	It would be nice to have a little more security in the UC as I have been in there several times at night and non-student visitors have made me uncomfortable and concerned for my safety.	4/5/2015 1:47 AM
108	Dancing or a dance club with a good hip hop and trance dj booth would be awesome! More regular dance parties would be great for student morale.	4/5/2015 1:26 AM
109	None	4/5/2015 1:07 AM
110	Some rooms are hot while others are cold and nobody on staff has been able to do anything about it except for leaving doors open to try to equalize the temperature.	4/5/2015 1:04 AM
111	For the most part its the most functional part of the university. Don't fuck it up.	4/5/2015 12:46 AM
112	I think the University Center is a great resource for students. I would like to see more events in the ballroom...student dance opportunities.	4/4/2015 11:32 PM
113	Need study space with windows	4/4/2015 11:32 PM
114	I like the UC because my locker is there, it has food, and has more atmosphere than the library so I enjoy studying there. However the seating is uncomfortable and I find myself hopping between it and the library often. If there was more seating and study area with outlets, or if there were a new facility, I would enjoy that.	4/4/2015 11:11 PM
115	Please do not encourage live music performances in the Commons area. It's bad enough when they perform in the atrium.	4/4/2015 11:10 PM
116	It would be nice to have more fruit and vegetable options that do not involove plastic packaging. I guess less plastic packaging in general	4/4/2015 10:31 PM
117	Build the new one right in the center of the oval, half underground, half above ground. Also it should be the tallest building on campus.	4/4/2015 10:14 PM
118	The food is a little overpriced for what we get	4/4/2015 10:09 PM
119	more options on foods(Asian & Arabic foods),existing Halal foods (meat) would be appreciated.	4/4/2015 10:08 PM
120	The UC has many uses. I would definitely keep the oasis in the middle but maybe have a river that flows down the entire length of the UC	4/4/2015 10:03 PM
121	Bowling Ally	4/4/2015 9:40 PM
122	I like the plants.	4/4/2015 9:30 PM

123	As a bus driver I think that having a place open 24 hours is a great idea because sometimes are buses are late and it gets cold to wait. Having an adoption to wait inside would be best.	4/4/2015 9:10 PM
124	Better food!	4/4/2015 9:04 PM
125	parking garage for students only	4/4/2015 9:01 PM
126	I love the UC!	4/4/2015 8:58 PM
127	I'm totality satisfied so I don't have any comments to add unless that the desktop help for our computers they should make their prices of chick in computers down.	4/4/2015 8:53 PM
128	The UC has been my second home since I first became a UM student. I love the plants and trees, especially in the colder months. I have often thought that a bird atrium would make a unique addition to the UC.	4/4/2015 8:10 PM
129	The atrium and the whole building needs updating. more lounge seating for studying would be really nice.	4/4/2015 7:53 PM
130	The UC does not need more TVs or gaming centers. It's nice because it provides a little retreat from school and screens everywhere.	4/4/2015 7:39 PM
131	The food court is too small to handle the lunch rush, everyone is bumping into each other trying to get food and no designated lines for each service is set up. Adding "order line" guides in the food court would help. U of Wyoming has a great student center that we could look to for ideas.	4/4/2015 7:38 PM
132	I love love love the plants/atrium/water feature. Please expand on this or at least dont remove it!	4/4/2015 7:34 PM
133	Relaxing place to be	4/4/2015 7:29 PM
134	location could improve	4/4/2015 7:25 PM
135	I feel hesitant about adding yet another coffee place in the UC. I worry it would take away business from local businesses, such as The Market. If there's another coffee place added, I'd like it to be a local coffee shop. They can sell #drinklocal stickers if they feel like it. Also, I know I sound like a crotchety old man, but: the musical performances are so loud. The music sounds horrible at that volume, and we all make fun of how loud and terrible it is. (That was 100% serious. It's that bad.)	4/4/2015 7:08 PM
136	I love the university center! It is such a nice peaceful place to relax, and study. Especially love the waterfall sounds.	4/4/2015 6:53 PM
137	Please, please,PLEASE fix the uneven heating and air flow in Tech Lounge/Gallery/IT Lab. I spend a lot of time studying in the Lab and Lounge and the uncomfortable temperature and lack of airflow are very detrimental to the ability of us to use the space. This is especially true for the ice-cold temperatures in the IT Lab.	4/4/2015 6:33 PM
138	I enjoy the UC, as a whole. It's a great place to come, study, and "people watch." It's nice to be around the hustle and bustle of people, yet the atmosphere is also relaxing and provides a great study space.	4/4/2015 6:31 PM
139	University Centers is GREAT!	4/4/2015 6:27 PM
140	The food court isn't worth the price no matter what you get.	4/4/2015 6:22 PM
141	No thank you.	4/4/2015 6:12 PM
142	N/A	4/4/2015 6:02 PM
143	I ride my bike to school and work throughout the entire year. As of right now there are only 8 undercover parking spots for bikes outside of the UC. I think that for the amount of precipitation we receive in Missoula this number is absurdly low, especially when considering the amount of bike commuters we have around town and throughout the campus community. I think empowering bikers and bus riders is an important aspect of meeting the University's goals to "Improve the Workplace Environment." Under this goal on the University's website for Initiatives and Goals an objective reads: "create a campus that actively supports sustainability." I think this mode of action is crucial when it comes to improving the quality of life for students, faculty, and staff. Another thing we can improve within the transportation realm is the position of the bus stop near the UC. It could be more conveniently placed so that people to not have to awkwardly/dangerously cross through a parking lot to reach the bus in time.	4/4/2015 5:57 PM
144	My god, don't close the UC on Sundays! That's the only day many students can meet with classmates to study and work on projects; the UC is the most convenient and best place to meet! And please don't put a performance area in the Commons, that would make for too much noise in too small of a space.	4/4/2015 5:53 PM
145	I like the inside design of the building and the interior layout, However the outside is just a big grey box.	4/4/2015 5:47 PM

146	Love all the food options	4/4/2015 5:47 PM
147	Not related to change, but I love the current use of plants in the UC. It prevents me from feeling enclosed and is really refreshing to see in a building. One of the main reasons the UC is my favorite building to visit.	4/4/2015 5:40 PM
148	Re visioning is not a word. This is a college. I'm embarrassed for all of us.	4/4/2015 5:39 PM
149	The entrances are awkwardly arranged.	4/4/2015 5:37 PM
150	Couches and coffee and chairs, OH MY!!	4/4/2015 5:32 PM
151	I'm glad to see the University is reaching out to the students!	4/4/2015 5:27 PM
152	Add another restaurant that serves healthier choices	4/4/2015 5:20 PM
153	If they were to add a performance stage in the UC commons I would find that very distracting. I go in there to get work done or meet with a group to finish projects, not to be entertained. Some days when they have performances in the UC, they are very loud, it is very disruptive to my work. I wish they would save those types of performances until later at night or somewhere that it would not be heard throughout the whole building.	4/4/2015 5:15 PM
154	the music in the atrium is too loud. can;t study when there is music playing.	4/4/2015 5:05 PM
155	N/A	4/4/2015 5:03 PM
156	Would like the ability to have more eating choices and open to later in the evenings, but lower prices...we are all poor college students!!!	4/4/2015 5:02 PM
157	the tech lounge should have a place to print documents as well	4/4/2015 4:59 PM
158	The UC appears to be very dated in its decor	4/4/2015 4:53 PM
159	Some of the questions suggested the possibility of adding televisions/gaming/live performances to the Food Court dining area is a possibility. I am against this -- I feel like it would negatively impact people who want to read or converse.	4/4/2015 4:48 PM
160	Thank you for your interest in what students and staff want!	4/4/2015 4:47 PM
161	I feel like the space is too small to accomplish all of the roles it is intended to.	4/4/2015 4:43 PM
162	Please don't do anything to the beautiful plants. The UC does not need to be 'updated.' I have been going there my entire life, and my love of the space was one of the reasons I chose to attend the University. I hope to bring my children there someday. The wifi could be better though.	4/4/2015 4:25 PM
163	I love the greenery. Don't get rid of that!	4/4/2015 4:14 PM
164	Please don't spent a stupid amount of money on this... this campus has greater needs and better uses of money.	4/4/2015 4:13 PM
165	The UC art gallery is awesome!	4/4/2015 3:48 PM
166	Currently I my favorite feature about the UC is sitting in the booths next to the natural features because it provides a casual studying environment with the opportunity for social encounters. The UC currently serves as my social hub when my work load isnt overwhealming and I dont want to travel back and forth from home (I live on the northside so thats inconvienient). As I mentioned in 14, I feel that the natural amenities should remain or be modified in some capacity but they are important to me and I think an added water feature would improve the experience because people are naturally drawn to water. The large trees can draw me inside even when the weather is nice because I enjoy sitting near them. There isnt much of an attraction to outside sitting which I would also enjoy more of. Events can also draw my attention but I feel they always crowd the area. The booth tables also have that effect. They ruin some of the aesthetic values I go to the UC for especially when they are unoccupied and just sitting around.	4/4/2015 3:44 PM
167	It can be very loud when there are concerts going on in there	4/4/2015 3:38 PM
168	NA	4/4/2015 3:35 PM
169	I have a group called the Missoula Bike Hounds who would love to have a space in the University Center where students who have forgotten their locks can rent one for a dollar or something so that they may keep their bicycles safe in case of an emergency!	4/4/2015 3:33 PM
170	There is not enough comfortable seating in the UC.	4/4/2015 3:32 PM
171	The hours could be more clearly posted.	4/4/2015 3:18 PM

172	I like to go there to meet with friends/study/homework/eat	4/4/2015 3:17 PM
173	You guys are doing a fabulous job! The UC is a cozy study space with virtually anything you'd need for a day of studying in one building.	4/4/2015 3:13 PM
174	The third level tends to get very hot	4/4/2015 3:05 PM
175	I love having all the plants, especially in the winter.	4/4/2015 3:02 PM
176	I love the atrium and large plants and green space. Keep that and expand.	4/4/2015 2:59 PM
177	There should be more comfy chairs on the third floor.	4/4/2015 2:55 PM
178	None	4/4/2015 2:52 PM
179	I enjoy coming early. 6 am opening is great!	4/4/2015 2:48 PM
180	The events that go on there during the day like the craft shows are pretty sweet, so I'd say keep that up.	4/4/2015 2:38 PM
181	More seating overall	4/4/2015 2:32 PM
182	I think it currently is a great place to eat and hangout but could always use revisions in way of internet and fun things to do.	4/4/2015 2:28 PM
183	Too many children walking around. Need more space to study.	4/4/2015 2:21 PM
184	I really like the garden areas inside. It'd be nice to have an entire secluded corner of just gardens and seating, without the exterior doors to let in the cold. Perhaps a sun room?	4/4/2015 2:17 PM
185	N/A	4/4/2015 2:16 PM
186	Is the printing/copying area considered part of this survey? That is honestly the thing I use the most.	4/4/2015 2:14 PM
187	The wifi needs improvement. It is good but is not strong enough to handle the amount of traffic/users it receives.	4/4/2015 2:13 PM
188	The wireless internet could be better!	4/4/2015 2:13 PM
189	I feel as if the Asian food cafe in the UC is terrible and th people who work there are rude.	4/4/2015 2:08 PM
190	none	4/4/2015 2:06 PM
191	Don't play music so loudly at noon! It's super annoying. I see a lot of people rolling their eyes, and it's a little ridiculous. Even when the music is good, it's so loud that you can't even hear yourself talk at a normal volume, let alone have a conversation with a friend you're with. It's impossible to study at that time. I think it's an awesome opportunity for a lot of bands/people to get in front of people, but the volume is unacceptable if you're on the south half of the UC. And it's barely tolerable on the north half. I would be so happy if the music was turned down to background level. If someone wants to hear it loudly, they can sit in front of the band.	4/4/2015 2:04 PM
192	I love all the trees and plants in the UC - it was actually one of the things I liked most about campus when I visited as a prospective student. Please don't change that!	4/4/2015 2:00 PM
193	Love the UC center. Not much I would change.	4/4/2015 1:40 PM
194	None	4/4/2015 1:37 PM
195	Keeping it open along with the library would be nice	4/4/2015 1:28 PM
196	Please don't close it on Sundays. It's the only place I have to go for dinner during work	4/4/2015 1:26 PM
197	I typically go there to eat, get coffee, and study. I would be excited to see anything that enhances those activities! Studywise, there are not a lot of locations with outlets. Food wise, I would love a "chop't salad" place!	4/4/2015 1:25 PM
198	I think it would be wonderful to make the UC a place that you could spend the day at, a place that has nearly everything you need.	4/4/2015 1:18 PM
199	At the moment the UC is a clean and nice place to visit. However I believe the seating around the second floor (2 person tables) should be a little more comfortable for both eating and possiblly studying. I find the space between the tablea nd the seats to be too far apart for comforable eating and/or studying. Perhaps utilizing this space for the same use but installing seating that is more comfortable while allowing the space between the seat and table to be movable for various body sizes/ wheel chair accessible.	4/4/2015 1:14 PM
200	Good place overall, but it could use an update. It would be awesome if the Market took meal plan money and *didn't raise their prices incredibly like the corner store*.	4/4/2015 1:10 PM

201	Not enough seating	4/4/2015 1:10 PM
202	Overall I like the UC and think it is well manged and provides a lot of important services.	4/4/2015 1:08 PM
203	The plants, both inside and outside, are my favorite part of the UC, your nursery manager/botanists do an excellent job and highlight my time in the UC.	4/4/2015 1:06 PM
204	I really like the UC. An update would be nice to the inside of the building.	4/4/2015 1:06 PM
205	N/A	4/4/2015 1:01 PM
206	sometimes musical/other performances inside the UC can interfere with studying and be irritating to students who are trying to do school work on campus.	4/4/2015 12:53 PM
207	More tech friendly and more comfortable seating for eating.	4/4/2015 12:53 PM
208	Dance floor idea seems pretty cool	4/4/2015 12:52 PM
209	longer hours for salad bar	4/4/2015 12:49 PM
210	I would love a quiet, comfortable study area	4/4/2015 12:49 PM
211	none.	4/4/2015 12:49 PM
212	An increase in healthy and/or low calorie food options	4/4/2015 12:46 PM
213	If adding more outlets around the UC isn't an option, provide charging stations so people can even charge a device short term. Make printing the price as the library printing.	4/4/2015 12:41 PM
214	Can we get another parking garage??	4/4/2015 12:41 PM
215	Modernize	4/4/2015 12:39 PM
216	replace the windows in the skylight!	4/4/2015 12:38 PM
217	N/A	4/4/2015 12:37 PM
218	`````````````````````	4/4/2015 12:37 PM
219	I love UC. Very convenient and easy to access and use. The only this I want is improvement of dinning area and restaurants.	4/4/2015 12:34 PM
220	Please increase the number of electrical outlets and improve wireless internet.	4/4/2015 12:32 PM
221	It doesn't feel like graduate students belong there - perhaps a graduate study lounge would improve it	4/4/2015 12:32 PM
222	The UC is a great place to go to eat, but it should boast other amenities so it's not just a place to get food	4/4/2015 12:32 PM
223	The UC needs more electrical sockets, just in general, and better wifi sometimes.. A balcony with lots of out door seating and umbrellas etc would be amazing!	4/4/2015 12:31 PM
224	In general, I like it. I think you guys just need to update	4/4/2015 12:30 PM
225	It's actually already pretty awesome. It's the best university center out of the five campuses I've taken classes at.	4/4/2015 12:28 PM
226	N/A	4/4/2015 12:28 PM
227	Black roasting coffee in the market is super slow	4/4/2015 12:27 PM
228	PLEASE leave the plants. They are a HUGE attraction for me. They add privacy, clean air, outside feeling when it's snowing out, and positive alive energy.	4/4/2015 12:27 PM
229	It's in a great location, and more movie nights	4/4/2015 12:27 PM
230	Ventilation at the top floor is a bit strange and stuffy for having to spend time in regularly.	4/4/2015 12:24 PM
231	I love all of the plants in the atrium area, please do not take that away.	4/4/2015 12:21 PM
232	I'm a grad student and don't find myself using the UC that often. Perhaps extending hrs of operation for some of the shops already in place.	4/4/2015 12:20 PM

233	I love the plants in the atrium.	4/4/2015 12:19 PM
234	The plants are really great... don't lose them if not improve them!	4/4/2015 12:19 PM
235	I wish there were more tables to study at.	4/4/2015 12:14 PM
236	More food that is open late.. 24 hours	4/4/2015 12:14 PM
237	More plants would be wonderful too. The UC is a great combination of tech and outdoors and I would hate to see it become sterile and unwelcoming.	4/4/2015 12:08 PM
238	More outlets!	4/4/2015 12:08 PM
239	N/A	4/4/2015 12:07 PM
240	The convenience store should accept credit cards	4/4/2015 12:06 PM
241	More electrical outlets are needed in all of the common areas. Increasing natural light would promote positive energy. Also, it would be good to repair the leaky sky lights.	4/4/2015 12:05 PM
242	None, I love the UC!	4/4/2015 12:01 PM
243	Keep the trees and plants!!!!!	4/4/2015 12:00 PM
244	What happened to the other fish in the pond? I've only seen one in there recently.	4/4/2015 12:00 PM
245	have the backs of the chairs taller for the 2 person tables around the UC. Not very supportive.	4/4/2015 11:59 AM
246	N/A	4/4/2015 11:59 AM
247	Some quiet study spaces would be nice.	4/4/2015 11:59 AM
248	I love the greenery and all the rock features in the UC I think that is what gives it such a great atmosphere	4/4/2015 11:59 AM
249	More places to lock up bikes would be nice. The Jahova Witnesses are annoying.	4/4/2015 11:56 AM
250	The best change that has taken place recently is that the market can now accept SNAP benefits, which is extremely helpful to have that option on Campus, and an expansion of the market would be awesome so that they can carry more products.	4/4/2015 11:53 AM
251	Thanks for considering my thoughts!	4/4/2015 11:53 AM
252	I love the university center and would use it more if there was more accessible parking for those without permits	4/4/2015 11:52 AM
253	Love the plants!	4/4/2015 11:51 AM

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: Accounting Associate Office
Current Location On Campus: UC Administration Suite
Name & Email of Contact Person: Michelle Tolzien michelle.tolzien@mso.umt.edu

1. Best features of your current space?
   Proximity to other administrators and admin functions. Proximity to front door as I serve as backup to the reception position.

2. Worst features or problems with your current space:
   No natural light, not accessible, cold

3. Most important priorities in your new / refurbished space:
   Natural light, standing/sitting workstation, large workspace/desktop, guest seating in office, two secure file cabinets (at least one lateral), shelves for binders/work in progress

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Printer/copier-heavy usage, reception area/front door-supervise and back up

5. List all staff positions (by title) requiring private offices in your new space:

6. List all other positions (by title) requiring workstations / open cubicles in your new space:

7. List all other required work spaces and/or special activity areas not listed above:

8. List your storage needs:
   Two secure file cabinets in office, 4 years of historical records in archive room (approx. 3 bank boxes per year).

9. Any special equipment/technology needs?

10. Any special power, lighting, HVAC, or utility needs?

11. Any special security, accessibility, or privacy/confidentiality needs?
    Need secure file cabinet and locking door to meet confidentiality requirements

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: *Assistant Director of Business Operations (ADBO*)
Current Location On Campus: *UC Admin Office*
Name & Email of Contact Person: *Nancy Anderson*. *nancy.anderson@mso.umt.edu*

1. Best features of your current space?
   Large office and private space. (I need quiet to do any detail work so I need to be able to close my door at times .)
   In Admin Suite.
   Plants.
2. Worst features or problems with your current space:
   Office furniture is too big and the furniture cannot be reconfigured to fit my working style.
   No natural light!
   Unattractive and depressing feeling space.
3. Most important priorities in your new / refurbished space:
   New furniture that fits my work style and space.
   Natural light.
   More color on the walls or some way to express my personal style.
4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Should be in Admin Suite.
   Copier and printer.
   Coffee area & a fridge would be nice.
5. List all staff positions (by title) requiring private offices in your new space:
   N/A
6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   N/A
7. List all other required work spaces and/or special activity areas not listed above:
   May want an adjustable stand up desk.
8. List your storage needs:
   Book shelf and/or credenza & 2 drawer file cabinet.
9. Any special equipment/technology needs?
   Computer & phone & internet
10. Any special power, lighting, HVAC, or utility needs?
    Is often too cold or too hot & stuffy! Lighting isn't optimal for computer work.
11. Any special security, accessibility, or privacy/confidentiality needs?
    Office & file cabinet needs to lock.
12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: Blackstone LaunchPad
Current Location On Campus: 2nd floor NE corner
Name & Email of Contact Person: Paul Gladen, paul.gladen@umontana.edu

1. Best features of your current space?
   Wall to ceiling windows, external visibility, views, interior finishes

2. Worst features or problems with your current space:
   HVAC!!, Get confused with bookstore, doors are not welcoming

3. Most important priorities in your new / refurbished space:
   HVAC that doesn't sound like a hovercraft. Better entryway visibility and more welcoming entry.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Meeting room that has ability to live stream events to other campuses/locations.

5. List all staff positions (by title) requiring private offices in your new space:

6. List all other positions (by title) requiring workstations / open cubicles in your new space:

7. List all other required work spaces and/or special activity areas not listed above:
   Small meeting room spaces (2-5 people) that can also be used for making calls. Doesn't need to be in our current space if we can book them online. Current room booking process is frustrating.

8. List your storage needs:
   Access to some small (shared, closet sized) storage would be helpful.

9. Any special equipment/technology needs?

10. Any special power, lighting, HVAC, or utility needs?
    HVAC that isn't noisy and can be controlled (not just temperature) inside our space.

11. Any special security, accessibility, or privacy/confidentiality needs?

12. Other comments / special features beyond those outlined above?

Name of Department or Operation: UC Building Services
Current Location On Campus: UC Rm 232
Name & Email of Contact Person: Roger Strobel rstrobel@mso.umt.edu

1. Best features of your current space?
    It is within UC Administration

2. Worst features or problems with your current space:
    IT IS AN INACCESSIBLE AREA

3. Most important priorities in a new / refurbished space:
    ADA Accessible

4. Any functions that should be in close proximity to a new / refurbished space? …and why?
    ----

5. List all staff positions (by title) requiring private offices in your new space:
    Associate Director, Night Supervisor

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
        3 building Managers, 2 day Facilities Techs – with access to private space.

7. List all other required work spaces and/or special activity areas not listed above:
    ----

8. List your storage needs
     Building Plan drawers, book shelf, area for dual wide screen monitors.

9. Any special equipment/technology needs?
        Hub/controller for Building Automation System.   Copier/Printer/Scanner, laminator, paper cutter
    in common area

10. Any special power, lighting, HVAC, or utility needs?
    5 convenience outlets

11. Any special security, accessibility, or privacy/confidentiality needs?
    Locking cabinets, locking lateral file, keytainer, small safe

12. Other comments / special features beyond those outlined above?

Name of Department or Operation: UC Building Services Gardens
Current Location On Campus: U6232
Name & Email of Contact Person: Kelly Chadwick, KChadwick@mso.umt.edu

1. Best features of your current space?
   My window, receptionist and copy machine. The mailbox and office supplies are all close by.

2. Worst features or problems with your current space:
   No convenient phone. I need to spend time to organize. Some extra seating for students would be nice. I like the openness, but at times (seldom) I do need privacy or complete quiet.

3. Most important priorities in your new / refurbished space:
   Close access to resources. Plenty of room to file and organize information.

4. Any functions that should be in close proximity to your new / refurbished space? ...and why?
   An area to for folks to meet with me at my desk.

5. List all staff positions (by title) requiring private offices in your new space:

6. List all other positions (by title) requiring workstations / open cubicles in your new space:

7. List all other required work spaces and/or special activity areas not listed above:
   Greenhouse, growing area or more sunlight for certain plants

8. List your storage needs:

9. Any special equipment/technology needs?

10. Any special power, lighting, HVAC, or utility needs?

11. Any special security, accessibility, or privacy/confidentiality needs?

12. Other comments / special features beyond those outlined above?

Name of Department or Operation: UC Building Services
Current Location On Campus: UC Rm 232
Name & Email of Contact Person: Richard Butler - richard.butler@mso.umt.edu

1. Best features of your current space?
    It is a work space only

2. Worst features or problems with your current space:
    It is my boss space

3. Most important priorities in your new / refurbished space:
    Being my space

4. Any functions that should be in close proximity to your new / refurbished space? ...and why?
    ---

5. List all staff positions (by title) requiring private offices in your new space:
    ---

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
    ---

7. List all other required work spaces and/or special activity areas not listed above:
    ---

8. List your storage needs
    ---

    very little
    ----

9. Any special equipment/technology needs?
    ---

10. Any special power, lighting, HVAC, or utility needs?
    ---

11. Any special security, accessibility, or privacy/confidentiality needs?
    ---

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: UC Event Support
Current Location On Campus: UC 310
Name & Email of Contact Person: Dale Robertson. DRobertson @ mso.umt.Edu

1. Best features of your current space?
   Privacy

2. Worst features or problems with your current space:
   Floor Is uneven, used As A Storage space
   Old Furniture

3. Most important priorities in your new / refurbished space:
   Larger work space, Like counter space

4. Any functions that should be in close proximity to your new / refurbished space? ...and why?
   Copy machine that will print 11x17

5. List all staff positions (by title) requiring private offices in your new space:
   Event Support Supervisor

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   N/A

7. List all other required work spaces and/or special activity areas not listed above:

8. List your storage needs: File Storage + Tools + office Supplies

9. Any special equipment/technology needs?
   Larger printer

10. Any special power, lighting, HVAC, or utility needs?
    Need more outlets I only have 1

11. Any special security, accessibility, or privacy/confidentiality needs?
    No just A locking door

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: Building services
Current Location On Campus: the UC
Name & Email of Contact Person: wait wheeler / waiT.wheeler@mso.umT.edu

1. Best features of your current space? it has a computer, desk & file cabnet

2. Worst features or problems with your current space: no walls or way to secure private stuff for us & studenTstaff

3. Most important priorities in your new / refurbished space: to have a place for there backpacks and Personal stuff and Located on 2nd floor would be better

4. Any functions that should be in close proximity to your new / refurbished space? ...and why?
the commons is a great spot because centrally Located and vissable to everyone

5. List all staff positions (by title) requiring private offices in your new space: building services Supervisor and student employees

6. List all other positions (by title) requiring workstations / open cubicles in your new space: none

7. List all other required work spaces and/or special activity areas not listed above: N/A

8. List your storage needs: a place for back paks, Laptops, coats,

9. Any special equipment/technology needs? computer and possible a printer?

10. Any special power, lighting, HVAC, or utility needs? N/A

11. Any special security, accessibility, or privacy/confidentiality needs? yea, it needs to be Lockable & perferably with a griz card Lock so students cangetin

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: Building Services

Current Location On Campus: UC

Name & Email of Contact Person: Christina Manweiler
christina.manweiler@mso.umt.edu

1. Best features of your current space: Computer access, visibility to students while on 2nd floor

2. Worst features or problems with your current space: not secure

3. Most important priorities in your new / refurbished space:
Security, visibility to students + being able to see survey the area as well

4. Any functions that should be in close proximity to your new / refurbished space? ...and why?
Student comfort + storage at check-in point

5. List all staff positions (by title) requiring private offices in your new space:
building services assistant

6. List all other positions (by title) requiring workstations / open cubicles in your new space:

7. List all other required work spaces and/or special activity areas not listed above:

8. List your storage needs: personal belongings, food + drink (bigger fridge in Dale's office?), student belongings, secretarial supplies for making notes/schedules/etc.

9. Any special equipment/technology needs?.

10. Any special power, lighting, HVAC, or utility needs?

11. Any special security, accessibility, or privacy/confidentiality needs?
Secure area for personal belongings + work paperwork, etc.

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation:
Current Location On Campus:
Name & Email of Contact Person:

1. Best features of your current space?
   Location of our space within the UC

2. Worst features or problems with your current space:
Lack of external sign and parking for off campus visitors. Doors to atrium can be a barrier to increasing traffic, it would be nice to have it flow with the greenery of the atrium. The hallway between the Market and Bookstore poses an issue with any sort of cross marketing or other partnership opportunities.

3. Most important priorities in your new / refurbished space:
Flexibility and ability to add features to make the store viable in the future. For example some sort of espresso feature in the Bookstore, ability to section of part of the store for later hours, some outdoor seating for the Market/Bookstore. Also, the ability to sell beer or wine.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Shipping and Receiving Department
   The Market

5. List all staff positions (by title) requiring private offices in your new space:
   CEO, COO, Director of Finance, Cash counting area

6. List all other positions (by title) requiring workstations / open cubicles in your new space:

   N/A
7. List all other required work spaces and/or special activity areas not listed above:
   N/A

8. List your storage needs:
   An entire Shipping and Receiving department

9. Any special equipment/technology needs?
   Keep current store elevator
   Robust WiFi technology, Beacon technology, data ports and extended capabilities for adaptation

10. Any special power, lighting, HVAC, or utility needs?
    All needed to bring our retail experience above industry standards

11. Any special security, accessibility, or privacy/confidentiality needs?

Yes. All according to Organizational needs

12. Other comments / special features beyond those outlined above?
Improve Docking system.

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: Campus Quick Copy
Current Location On Campus: UC 170
Name & Email of Contact Person: Mary Ellen Farrar   maryellen.farrar@mso.umt.edu

1. Best features of your current space?
    location

2. Worst features or problems with your current space:
    Not enough space in customer area for computers, copiers, and customer traffic.

3. Most important priorities in your new / refurbished space:
    Additional space for customers printing from computers. Digital input system for accepting jobs from customers to eliminate hand written job tickets (esp. for department orders).

4. Any functions that should be in close proximity to your new / refurbished space? ...and why?
    none

5. List all staff positions (by title) requiring private offices in your new space:
    none

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
    Manager
    Customer Service Specialist
    Student Assistant Managers (space shared by 5 student managers)

7. List all other required work spaces and/or special activity areas not listed above:
    Finishing/bindery areas

8. List your storage needs:
    Current basement storage space is sufficient

9. Any special equipment/technology needs?
    More computers/workstations for customer use. Handicapped accessible workstation for customer use.

10. Any special power, lighting, HVAC, or utility needs?
    Replace burned out ballasts. Add electrical to "rock wall" in our customer area.

11. Any special security, accessibility, or privacy/confidentiality needs?
    Griz card door access (in addition to keyed access) would be nice

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: UC Employee Break Room
Current Location On Campus: Back of Tech Lounge in UC
Name & Email of Contact Person: Jessica Shontz Jessica.shontz@umontana.edu

1. Best features of your current space?
   Windows, fridge, microwave & toaster
2. Worst features or problems with your current space:
   It is cold, not ADA accessible, door code pad gets stuck sometimes, furniture is worn beaten up, electrical issues (breaker blows frequently). Feels odd to walk through the Tech lounge to entrance. Unattractive space.
3. Most important priorities in your new / refurbished space:
   Comfortable, accessible, welcoming, attractive and relaxing space.
4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   A sink would be great.
5. List all staff positions (by title) requiring private offices in your new space:
   N/A
6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   N/A
7. List all other required work spaces and/or special activity areas not listed above:
   Food prep, counter, sink, microwave, comfortable tables and chairs.
8. List your storage needs:
   Place for toaster & microwave, area for dishes and utensils, cleaning supplies.
9. Any special equipment/technology needs?
   Fridge, lunch table and chairs, comfortable furniture.
10. Any special power, lighting, HVAC, or utility needs?
    Better electrical power so the breakers don't blow all the time.
11. Any special security, accessibility, or privacy/confidentiality needs?
    Needs to be somewhere out of the way so the general public don't use it. Maybe not in the tech lounge area?
12. Other comments / special features beyond those outlined above?
    Natural light is so great!! We cold use more of that! It gets really cold in the winter and people stop using the space. This space needs to be an oasis for staff members to come and relax during the work day. (student employees also use this space)

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: University Center
Current Location On Campus: UC 211, Student Organizations Suite
Name & Email of Contact Person: Adrianne Donald, adonald@mso.umt.edu; Gwen Landquist, gwen.landquist@mso.umt.edu; Gordon Terpe, Gordon.terpe@mso.umt.edu

1. Best features of your current space?
   - The collaborative workspace
   - The people and the marketing office culture
   - The two tiny windows (though if they were bigger that would rock!)
   - Our computers!!! Yeah big screens.
   - The amount of power outlets
   - The art/posters on the wall
   - We like that the wall to the SOS is glass so we can see people and they can see us.
   - Lots of storage

2. Worst features or problems with your current space:
   - Small office. We are packed in like sardines. It's a good thing we like each other.
   - We have no light switch. We have a motion light that we covered up to turn them off.
   - Our walls are boring white… which is why we covered them up.
   - Not enough natural light
   - Not enough space to meet with people or clients
   - The desk set up could be better
   - It's difficult to do group training in this space

3. Most important priorities in your new / refurbished space:
   - Keeping everyone in the same space and not breaking up the team.
   - More natural light
   - An office expansion to allow for more trainings, a space to take photos and videos when needed, an editing booth for audio and video projects
   - A big TV and some more tech for conducting trainings
   - More seating for clients and colleges when we're working with them.
   - Desk on hydraulics or such would be awesome. Work stations that could be adjusted so that you can stand or accommodate a wheel chair etc would be cool.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   - Continued proximity to SIN and FSI as we do a bunch of work with them and it helps us run efficiently.
   - It is super nice to be close to the bathrooms. We'd like to keep that.
   - Perhaps a water bottle filling station closer
   - We'd like a break room over here that has a fridge, microwave that doesn't take a decade and a sink as well as a break room that doesn't resemble a dark ice chamber. Too cold!!!

5. List all staff positions (by title) requiring private offices in your new space:

Questionnaire for Office/Program Groups

All shared collaborative space in a one large office:
- Gwen Landquist, Marketing and Art Manager
- Gordon Terpe, Media Information Specialist
- Mackenzie Enich, Senior Marketing Assistant
- Amber Guathier, Marketing Assistant
- Travis Bradford, PR Assistant/Photographer

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   - Potentially would add additional up to two additional student employees and or intern to aide with PR and marketing (not doable with current budget)

7. List all other required work spaces and/or special activity areas not listed above:
   I think we've listed everything but again:
   - 5 work stations minimum
   - 7 work station for expansion if possible
   - More windows/bigger windows/a window that opens?
   - More natural light
   - More power outlets are always good.
   - More seating for clients and room for training
   - A light switch to turn the lights on and off
   - Enough space to shoots portraits and stuff when needed. Small photo studio
   - And audio/video editing booth with nice microphone.

8. List your storage needs:
   - We store lots of stuff. It would be nice some large vertical storage to store some of the larger items we have in hear.
   - We also need a better storage solution for large vinyl banners, large posters and foam core and paper supplies.
   - More room for the students to store their backpacks by their work stations

9. Any special equipment/technology needs?
   - More computers
   - More monitors
   - More camera equipment
   - Microphones
   - Photos lights
   - Photo Backdrop and frame
   - A large light box/table for hand rending and tracing
   - Wacom Cintiq displays

10. Any special power, lighting, HVAC, or utility needs?
   - More accessible power. Desk level plugins. It would be nice not to be tripping on wires all the time.
   - Lots of natural light
   - A large door or retracting wall to open the area up?

11. Any special security, accessibility, or privacy/confidentiality needs?
    - We defiantly need to secure the office as we have lots of pricey stuff. A key pad would be nice as long as we could easily control it and change the code when needed without having to go through a bunch of hoops.

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: UC Audio and Lighting
Current Location On Campus: UC, Room 340
Name & Email of Contact Person: Shannon Brilz, Shannon.brilz@mso.umt.edu

1. Best features of your current space?
    One "office" has been established in the projection booth of the theater. The location is nice because the tech can monitor a theater event while being able to work on "desk work" at the same time.

2. Worst features or problems with your current space:
    No real office for the two tech staff. One has made a home in the theater projection booth and the other uses an empty office in UC admin when he has large amounts of office work to do, other wise he just uses a laptop at events as his office.
    The UC Theater Booth: Does not like card swipe access, No HVAC system, so very hot or cold. Too tight.
    UC Admin Office: Too far away from the conference center.

3. Most important priorities in your new / refurbished space:
    An office overlooking either the theater or ballroom or both would be ideal. Tech is schedule to work during events, so often they are doing office work while monitoring an event.
    An office or landing spot in the Scheduling office would also work, as they are still close to help with clients that need help. On the 3rd floor is a must.
    Storage for smaller AV equipment.
    If there was an office over looking the theater or ballroom, having all controls (lights, sounds, tech) in one area would be great. Small work bench with electricity.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
    Conference center for easy access during events.

5. List all staff positions (by title) requiring private offices in your new space:
    2 Production Technicians, a space for a support student would also be nice, but they could share the office as well.

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
    2 production Technicians. A space for a support student would also be nice.

7. List all other required work spaces and/or special activity areas not listed above:
    Basement storage/work area. Currently we have a large space in the basement to store our large AV equipment and have a work bench for repairs. Need lots of storage and electricity at the work bench.
    AV closet in the ballroom.
    AV closet in the Meeting rooms area.
    AV closet in the Atrium would be great! If we created a built-in performance area, a closet for storage and PA hook ups would be great.

8. List your storage needs:
    Small and Large AV equipment.

9. Any special equipment/technology needs?
   Access to contols of rooms if near the ballroom or theater.

10. Any special power, lighting, HVAC, or utility needs?
    Dimmable lights if office is connected to ballroom or theater. HVAC would be helpful. Power to work benches.

11. Any special security, accessibility, or privacy/confidentiality needs?
    Ability to secure all areas with AV equipment.

12. Other comments / special features beyond those outlined above?
    I think there is room above the 3rd floor bathrooms and/or the storage area to expand the Theater Booth area. There used to be a booth that overlooked the ballroom.

    Our large portable PA system goes to the UC atrium and out to the oval often. Storage on the 1st floor would be fantastic.

    This is a side note: more storage near the ballroom for chairs. Maybe expand the electrical closet into the storage room behind the theater screen? Would save a ton of labor!

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: MT Event Services
Current Location On Campus: UC, Room 340
Name & Email of Contact Person: Shannon Brilz, Shannon.brilz@mso.umt.edu

1. Best features of your current space?
   Shared space with the catering scheduling staff. Shared space where corrdinators can easily communicate among each other as topics of discussion arise. The windows, natural light and view. Location on the 3rd floor to be able to be located easily by clients using the conference center who need help.

2. Worst features or problems with your current space:
   Too small. Need more storage. Not much privacy for meetings with clients.

3. Most important priorities in your new / refurbished space:
   Space, professional look, client welcoming/friendly.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Conference Center and Catering sales team.

5. List all staff positions (by title) requiring private offices in your new space:
   Director, MT Event Services. Manager, UM Catering

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   Receptionist, 2 or 3 event coordinators, Catering sales coordinator, catering support staff, possibly 2 tech staff and 2 accounting staff if we had room.

7. List all other required work spaces and/or special activity areas not listed above:
   Small conference table to meet with clients.

8. List your storage needs:
   Lots of event supplies, lots of paper and files.

9. Any special equipment/technology needs?
   Printer, fax.

10. Any special power, lighting, HVAC, or utility needs?
    Typical for an office

11. Any special security, accessibility, or privacy/confidentiality needs?
    Need to be able to secure when office is closed.

12. Other comments / special features beyond those outlined above?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: ShipEx
Current Location On Campus: UC room 129
Name & Email of Contact Person: Mike Weddle, michael.weddle@mso.umt.edu

1. Best features of your current space?
   Spacious, well lit, good exposure

2. Worst features or problems with your current space:
   Cold, no windows

3. Most important priorities in your new / refurbished space:
   This is a refurbished space so our priority is to become even more visible to campus.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Stay in the middle of all retail.

5. List all staff positions (by title) requiring private offices in your new space:
   none

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   Manager, Staff mail clerk

7. List all other required work spaces and/or special activity areas not listed above:
   Locked safe and room, packaging room

8. List your storage needs:
   1 storage closet

9. Any special equipment/technology needs?
   2 POS computers, 4 receipt printers, 2 cc machines

10. Any special power, lighting, HVAC, or utility needs?
    Very cold is this area.

11. Any special security, accessibility, or privacy/confidentiality needs?
    Accessibility needs for customer counters, which is provided.

12. Other comments / special features beyond those outlined above?
    This space was just opened a year and a half ago and most all of our issues were addressed at this time.

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: FSI and Student Involvement
Current Location On Campus: Student Involvement Suite
Name & Email of Contact Person: Adrianne Donald, adonald@mso.umt.edu and Julie Bryant,
Julie.bryant@mso.umt.edu

1. Best features of your current space?
   Places for students to hang out at the table and lounge chairs in the suite. Offices are able to
   have private meeting space if necessary. Open space format in the suite for SIN students,
   space for collaboration, space in the offices to have meetings with a small group of students.

2. Worst features or problems with your current space:
   Lack of storage for swag and other items necessary in student activities, very secluded from
   the rest of the building, hard to find in the building, lack of signage, not a very fluid space,
   with only the student workers at the desk it is not very inviting to other students to come in
   here. We need common area space for student groups to meet without having to reserve the
   space - a space of ownership. We need a multi-cultural center. We need visibility.

3. Most important priorities in your new / refurbished space:
   Welcoming to all student groups, a place for students to work and collaborate, easy to find,
   one or two meeting spaces for student groups, more natural light.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   If we were to refurbish or renovate the SOS, it could be opened up into one large area; such
   as ADSUM and 207 and KBGA office on other side of 207 can be completely opened up into
   existing space to create a multi-purpose, multi-cultural center.

5. List all staff positions (by title) requiring private offices in your new space:
   Assistant Director for SIN and FSI; Coordinator for SIN and FSI; Game Room Coordinator is
   not currently in space but plan to move into space so that not disconnect from student
   coordinators and other staff advisors; Associate Director for Student Involvement and
   Communications has office in Administrative Office can be located in either location but does
   require private office; Marketing unit utilizing private office as a work unit of 2 full-time staff
   and 3 students.

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   Student workers (5-7 of them)

7. List all other required work spaces and/or special activity areas not listed above:
   KBGA radio station also needs studio space-it doesn't have to be in this area or this building
   but they do need a station, depending on the plan for multicultural center, we currently house
   the Women's Resource Center, LAMBDA, and ADSUM

8. List your storage needs:
   LOTS! We need to store tents, t-shirts, swag, art materials, banners, signage, some team
   building supplies, movie screen, and other needs for student activities, we also need storage
   for student groups.

Questionnaire for Office/Program Groups

9. Any special equipment/technology needs?
   Computers and office phones

10. Any special power, lighting, HVAC, or utility needs?
    None

11. Any special security, accessibility, or privacy/confidentiality needs?
    Would like to have a door that we could lock from the inside

12. Other comments / special features beyond those outlined above?
    Need more space for student groups to collaborate and use as their own. It is the student org suite and hardly any student groups use the space. Remodeling the space could create workstations with outlets for student groups to use or to meet and would create a huge difference. Sometimes the feel of the overall building of the UC, especially meeting rooms is that staff and departments come first. We need to make the SOS student-centered. 207 does not need to be a meeting room.

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: The Source
Current Location On Campus: UC, First Floor, West Entrance
Name & Email of Contact Person: Gordon Terpe, Gordon.terpe@mso.umt.edu

1. Best features of your current space?
   Inviting front desk area, securable back office space and lost and found storage area

2. Worst features or problems with your current space:
   Hard to find/see from north and south entrances, terrible lighting in storage area, small, oddly shaped storage, safe on the ground, complete lack of HVAC.

3. Most important priorities in your new / refurbished space:
   Central location that is easier to find from all building entrances. Back office space with larger storage area.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Student posting areas, because the Source is responsible for those.

5. List all staff positions (by title) requiring private offices in your new space:
   Source Student Supervisor (a workstation that's not at the public-facing desk)

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   Public-facing desk stations with computers and POS registers.

7. List all other required work spaces and/or special activity areas not listed above:
   Desk/Work space available for temporary needs, mail-sorting, etc., with laptop-usable space.

8. List your storage needs:
   Secure lost & found storage, secure safe large enough for cash drawers and ticket stock, etc. (at table level if possible), space for wheelchair, etc.

9. Any special equipment/technology needs?
   Self-service info kiosks, digital display wall, digital signage to replace Source case posters & index card boards. Dedicated system for Paciolan ticketing. Way to secure public-facing desk area when the Source is closed, preferably without needing to move things into the back office area.

10. Any special power, lighting, HVAC, or utility needs?
    Counter-level power outlets, some manner of HVAC, uniform lighting in back/storage area.

11. Any special security, accessibility, or privacy/confidentiality needs?
    The Source needs a wheelchair-accessible counter, and secure back office space for money-counting and private personnel (e.g. hiring) meetings.

12. Other comments / special features beyond those outlined above?

If possible, move the Source to the center of the atrium, remove the existing Source and the west entrance stairway to the second floor, and replace it with a larger central entry into the first floor with stairs to the second floor to the sides of that entrance.

University of Montana
UC Assessment
Questionnaire for Office/Program Groups

UC Game Room
32 Campus Drive
Joseph Grady joseph.grady@mso.umt.edu

1. **Best feature of your current space?**

   We provide the largest & highest quality gaming facility for Table Tennis and Billiards in the region.

2. **Worst feature of your current space?**

   Our interior space limitations make accommodating larger formatted collegiate & professional tournaments a significant challenge. Our front attendants desk is woefully unaccommodating & inefficient. A more functional desk design is therefor needed.

3. **Most important priority in your new/refurbished space?**

   Innovative technology components; Xbox Bays/booths and monitors for group or individual gaming; Instructor Technology to bolster the in class learning experience for our students, such as monitors, improved lighting and availability of space.

4. **Any functions that should be in close proximity to your new / refurbished space?... and why?**

   Food and Beverages during all business hours; bathroom facilities & ATM access; Improve the seating and spacing of equipment throughout the Game Room to better accommodate guests.

5. **List all staff positions (by title) requiring workstations / open cubicles in your new space**

   Front Desk Attendant/Front Desk; Student Instructors/Instructor Stations.

6. **List all positions (by title) requiring private offices in your new space**

   UC Game Room Supervisor & Assistant Supervisor/Improved office work space- Incorporate to be more open/visible.

7. **List all required work spaces and / or special activity areas not listed above**

   We are considering installing a Bay of Xbox games and monitors with multiple gaming areas separated into booths or cubicles.

8. **List your storage needs**

   We require more space: Gaming Merchandise (Cues, Paddles etc...), Food, Beverages, Rental Equipment, Employee personal belongings.

9. **Any special equipment / Technology needs?**

   Update to a Better Sound System installation to situate the control within the Front Desk.

10. **Any special power, lighting, HVAC, or utility needs?**

    We are in need of installing LED lighting for every pool table and table tennis table to bolster our "green" efficiency .

11. **Any special security. Accessibility or privacy / confidential needs?**

    Video surveillance; Increase the amount of space between gaming table to better accommodate guests with Special Needs.

12. **Other comments / special features beyond those outlined above?**

    If we were expanded into the adjacent space above the UC book store, next to Blackstone Launch Pad, we could capitalize on improving gaming space, which in turn directly increases our ability to host tournaments and increase our Instructional opportunities (running (2) Billiards classes simultaneously, etc...)

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: UC Admin Suite
Current Location On Campus: UC 232
Name & Email of Contact Person: Nancy Anderson nancy.anderson@mso.umt.edu
Completed by Michelle, Jessica and Nancy

1. Best features of your current space?
   Centrally located
   Offices are close together
   Copier space is fairly open
   We love the plants!

2. Worst features or problems with your current space:
   Not accessible
   Cramped
   No natural light
   Hard to find
   No spatial flow
   Uninviting entrance (can be intimidating)
   Unattractive
   Gardens 'office' doesn't belong in Admin space

3. Most important priorities in your new / refurbished space:
   Accessibility
   To be open and welcoming
   Natural light
   Needs to be secure
   Cohesiveness of work space

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   Employee mailboxes
   Copier/printer
   Office supply storage area
   File cabinets
   Secure area for keys and cash

5. List all staff positions (by title) requiring private offices in your new space:
   Director
   Accounting Associate
   Assistant Director of Business Operations

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   Receptionist

7. List all other required work spaces and/or special activity areas not listed above:
   Coffee area
   Meeting or gathering space
   Project work area
   Student employee work area
   Visitor waiting area

8. List your storage needs:
   Office Supplies
   Copier Paper
   Keys need secure storage

General storage area for T-shirts, movies, miscellaneous items

9. Any special equipment/technology needs?
   Computers, internet, phones, fax

10. Any special power, lighting, HVAC, or utility needs?
    Copier needs special power outlet
    Area is too hot or too cold – usually too cold

11. Any special security, accessibility, or privacy/confidentiality needs?
    Admin area needs to be secure and ADA accessible
    Keys, petty cash & confidential files need to be secure

12. Other comments / special features beyond those outlined above?
    Possibility of combining UC Admin with MES. (Our receptionist works part time in each area – currently on different floors.)
    Packages are delivered to our office for many different UC areas &/or employees – there is no good place to store these items for pick up.
    We need archival storage for audit purposes.

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: Griz Card Center
Current Location On Campus: 1st floor UC, UC 124
Name & Email of Contact Person: Maggie Linder

1. Best features of your current space?
   Our office is well laid out to manage lines and provide our primary service of issuing cards. We like our back office layout as it has space for testing equipment, a small kitchen area, meeting space, etc. Our central location is truly our best feature as we often find that our customers will come to our office while they are doing other things in the UC, so we want to make it convenient for them. We also need to be easily found so that people new to campus can find us. We are frequently one of the first stops when someone is hired or starts school. We also support many departments throughout campus, so a central location makes it easy for us to provide a fast response time if we have to go to their location.

2. Worst features or problems with your current space:
   We do not have a desk height desk at the front counter. I think this is a barrier to providing excellent customer service when we are assisting someone in a wheel chair, shorter people/kids, or customers that can't stand for long periods of time. Our lighting in our office isn't great; we struggle to get clean photos without shadows when taking pictures for cards, and our back meeting space and hallways area have very little overhead lighting. Some of our lights are no longer able to be used because they have broke and the bulbs are no longer supported. Sometimes the live music in the atrium is too loud and we have a hard time communicating with our customers (especially those that may already have a language barrier).

3. Most important priorities in your new / refurbished space:
   Continued functionality as we currently have. Lighting, wishful thinking for natural light. ADA compliance at front counter.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?

5. List all staff positions (by title) requiring private offices in your new space:
   Program Coordinator, Administrative Associate

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
   We currently have three student employees. Except for special events, normally one person is working at a time. We truly need one sitting workstation/open cubicle. However, due to the services we provide, multiple computer (workstation) locations are needed so that we can manage the flow of our lines.

7. List all other required work spaces and/or special activity areas not listed above:
   Test bench with multiple network ports and power supplies. Back office meeting space/large project area. Our UMoney Kiosk also needs a home (it is sort of part of our office, located beside our front doors).

8. List your storage needs:

We currently have two storage areas that meet our needs. We have large equipment (POS, Cash Drawers, printers, etc.) and hold stock of other equipment that is still boxed (door controllers, readers, etc.). We also need space for holding 7 years worth of contracts and financial documents.

9. Any special equipment/technology needs?
   Wi-Fi to support our hardware. We would provide our own special equipment, but we need space for a camera taking station and large card printers.

10. Any special power, lighting, HVAC, or utility needs?
    Lighting for photo taking station. Abundant network ports and power supply.

11. Any special security, accessibility, or privacy/confidentiality needs?
    Our office must be secured by doors or have an easily accessed secured area due to the financial and FERPA protected information we work with.

12. Other comments / special features beyond those outlined above?
    Who will be paying for new/refurbished space? Are there expectations that these funds would be paid for by the Griz Card Center?

University of Montana
University Center Assessment
Questionnaire for Office/Program Groups

Name of Department or Operation: UM Dining
Current Location on Campus: Room 323-Assistant Director; 324-Catering; 150(2 spaces)-
Purchasing Office; UC Food Court – 2nd floor commons; Room 340 Catering; Catering/Bakery
Name & Email of Contact Person: Kate Slack Kathleen.slack@mso.umt.edu

1. Best features of your current space?
   323- Proximity to retail outlets
   324 –Proximity to catering locations within the UC
   150 – Proximity to storage areas and receiving area.
   UC Food Court - Proximity to Commons
   Room 340 – Proximity to catering locations within the UC and relationship with UC event planning.
   Catering/Bakery – Kitchens. Walk in refrigerators and Freezer.

2. Worst features or problems with your current space:
   323 – N/A
   324 – No air controls
   150 – Noise and temperature of rooms. Separate Office for Purchasing Manager. More electrical outlets (not enough power from box)
   UC Food Court – commons interior is outdated. Walk in cooler needs new floor. Floors drains clog on regular basis. Remodel Food Court; new lighting. No storage areas for oils.
   Room 340 - No private space for client meetings.
   Catering/Bakery – lighting is not adequate. New outlets. Lack of space for administrative duties and dry storage. Steam pipes are loud. Floor drains small and overflow. Floor is concrete and needs to tiles. Dish room is inadequate for work load.

3. Most important priorities in your new / refurbished space:
   323 - Proximity to retail outlets
   324 - Proximity to catering locations within the UC. Temperature Control
   150 – Proximity to storage areas and receiving area. Temperature control. Separate work areas.
   UC Food Court - Proximity to Commons. Walk In Coolers and update of facilities.
   Room 340 – Proximity to catering locations within the UC and relationship with UC event planning. Meeting space for clients
   Catering/Bakery – Separate office space for Executive Chefs. Lighting improved. More power. Ceiling tiles replace. Tile floor. Larger floor drains. Replace dish room WiFi in entire area as inventory is going wireless.

4. Any functions that should be in close proximity to your new / refurbished space? …and why?
   We are not sure what is meant by functions.
   323- N/A
   324 – N/A
   150 – N/A
   UC Food Court – WiFi in Commons
   340 – N/A
   Kitchen - Restrooms with locker rooms in kitchen area. With very our stringent hygiene requirements this area is needed to reduce health hazards.

Questionnaire for Office/Program Groups

5. List all staff positions (by title) requiring private offices in your new space:
    Associate Director for Retail Operations
    Assistant Director for Retail Operations
    Catering Manager
    Accounts Payable
    Assistant Director for Sustainability
    Purchasing Manager
    Executive Sous Chef
    Executive Pastry Chef
    UC Food Court Manager
    Cash Counting Room for Food Court
    Coffee Operations Supervisors Office

6. List all other positions (by title) requiring workstations / open cubicles in your new space:
    Catering Assistant Manager
    Catering Supervisor

    FMS Administrator
    FMS Student Admin

    Catering Admin
    Catering Student Admin

    Catering Production Manager
    Baker II

7. List all other required work spaces and/or special activity areas not listed above:
    Shared computer space for employees
    Food Court Admin Space

8. List your storage needs:
    323 – N/A
    324 – N/A
    Catering – Service Kitchen with Walk in refrigerator, Coffee Station, dish sink area. Dry Storage area
    150 – Nonperishable dry storage area for equipment. Walk in refrigerator. Production Kitchen. Area for paper work storage.
    Food Court – Walk In Refrigerators, Dry Storage area, Utility storage area
    340 – Archive Room

9. Any special equipment/technology needs?
    Computers, Wifi, data lines for all areas

10. Any special power, lighting, HVAC, or utility needs?
    Kitchen on first floor, second and third floor: all of the above

11. Any special security, accessibility, or privacy/confidentiality needs?
    Private Offices. Griz Card Sliders for all doors

12. Other comments / special features beyond those outlined above?
    It would be really nice to have service hallways on the third floor and a bussing station.