# The University of Montana - Missoula

# University-wide Program-level Writing Assessment (UPWA) 2021 Annual Report

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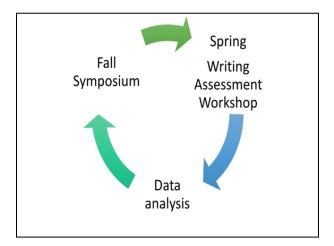
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# Overview/Background

The University-wide Program-level Writing Assessment (UPWA) was approved by the Faculty Senate in Fall 2013 and has replaced the Upper-division Writing Proficiency Assessment on the UM-Missoula campus. The new assessment provides relevant information about student writing proficiency by assessing and scoring student-revised papers from Intermediate Writing courses (formerly Approved Writing Courses) using a Holistic Scoring Rubric. Intermediate Writing course status is awarded by the Writing Committee based upon a course application; the proposed course must meet the required Intermediate Writing Course Guidelines (see Appendix A for details). Each year the committee reviews all applications for new courses or renewed status and issues a summary report. All sampled papers have come from courses who have Intermediate Writing Course status.

# The UPWA Annual Cycle

The annual UPWA cycle is one of the things that helps make it a unique writing assessment in higher education. At the end of each fall and spring semester, all students in Intermediate Writing courses take a short survey and submit their work to the UPWA Moodle shell. A confidential sample of the submissions is generated by a computer program and the resulting essays are read and scored by a volunteer collective group of faculty, staff, administrators, and local high school teachers during the spring Writing Assessment Workshop (WAW). The WAW is a regional day-long assessment workshop open to faculty, new writing teachers, graduate teaching assistants, high school teachers, and dual enrollment teachers. The group's hearty, cross-disciplinary conversations result in scoring and coding the writing; the scores and codes generate data that can be analyzed to make observations about the kinds of writing practices happening in Intermediate Writing courses at UM. The quantitative and qualitative data from the WAW then guides the development of the Fall Writing Symposium, a faculty development event focused on practical problem-solving in the higher education writing classroom.



# **2020 Fall Writing Symposium**

The Writing Symposium is an annual gathering designed to foster a shared conversation about the teaching of writing across disciplines. Specifically, the topic of each annual conversation is drawn from observations and insights from the previous spring's workshop and subsequent analysis of the scoring data. Data analysis of the qualitative data and feedback from the 2020 UPWA workshop indicated that instructors were excited by thinking about ways to use the UPWA rubric in their classrooms. Therefore, the fall 2020 event focused on ways to adapt the UPWA rubric for classroom use.

The 7<sup>th</sup> annual Fall Writing Symposium, "Adaptable Writing Courses: Using the UPWA Rubric for Planning & Assessment", was held on Friday, November 6, from 1-2:30 pm. The goal of each annual symposium is to offer

a continued and more practical application of an observation made during the spring writing workshop. This year, we chose to answer a more qualitative question that has arisen in multiple past assessment workshops: how can we use the UPWA rubric in the classroom? This year, we decided to take up that question because it offered us a way to engage with faculty who are immersed in asking big questions about how to adapt their courses across various platforms so that they can adapt to changing community health needs. One of the specific goals of this was event was to present rubrics as living documents that can be revised and tailored for different purposes and assignments. The handout included re-broken analytic versions of the holistic UPWA rubric and conversation about how this might shift our understanding of how the rubric is used in the UPWA. Concerns about disciplinary understanding were expressed and will be considered. The event had a small group from Biology, Pharmacy Practice, Missoula College the Writing Center, and English, though others reached out to request the details and information from the event.

# **UPWA Analysis**

#### Procedural Changes During the 2020-2021 Assessment Cycle

Since its inception, the UPWA took submissions through Moodle, UM's learning management platform. Although the access to students was easy, accessing, organizing, and gathering data from the platform was exceedingly cumbersome and required complicated technical collaboration from a retired faculty member. Therefore, Submittable, a platform developed entirely to collect, organize, and report on submissions was chosen. Submittable is also able to uphold FERPA security in order to protect the students' personal information and intellectual property.

Migration to Submittable happened in the spring of 2020. Students found it easy to access, but it was much more difficult for the Coordinator access the students on the front end and required from the Registrar's Office. However, the Registrar's Office was unable to remove any students who had dropped or withdrawn from a course; this would clearly lead to a decreased submission percentage since students who had dropped or withdrawn would be emailed, but would not submit a piece of writing.

The move to Submittable also required a significant change in the way the Writing Assessment Workshop was conducted. The previous workshop model worked with hard copies of papers and scoring materials, but Submittable does not allow users to print submissions. This feature was part of its initial appeal since it would require us to pioneer a more waste-free use of paper and printing. Ahead of the software migration, the Writing Committee had discussed ways to preserve the collegiality, spontaneity, and synergy of the day-long workshop, which included working together in a room on lap tops. However, COVID limitations on space and faculty fatigue from ongoing curricular responses encouraged us to pilot a more focused gathering of experienced scorers, which is outlined in further detail below.

#### 2020 ASCRC Writing Assessment Workshop Participant Information

The ASCRC Writing Assessment Workshop is *normally* a day-long workshop designed to meet multiple purposes: to teach participants the basics of formal, holistic writing assessment, to encourage cross-disciplinary and cross-institutional collaboration and connection, and to gather data and information about the kinds of writing happening in Intermediate Writing Courses at UM. Participants learn how to apply the Holistic Scoring Rubric accurately, consistently, and efficiently to student papers.

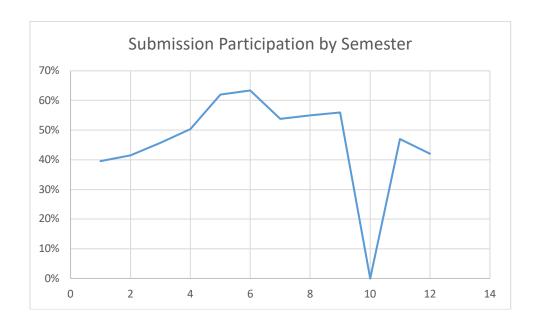
The Spring 2021 Writing Assessment Workshop diverged from the normal format in response to a new software migration and COVID impacts on our camps. Rather than gather a large group of faculty in a room for a workshop, the Coordinator organized a more focused workshop event that was coordinated online through Zoom and Submittable. The nine participants were individually invited based on their rich past experiences with

the UPWA Writing Assessment Workshops and the scoring rubric, as well as their diverse disciplinary backgrounds. Participants represented a variety of disciplines including Anthropology, Sociology, English, Ecosystem and Conversation Sciences, Creative Writing, the Mansfield Library, the Provost's Office, Pharmacy Practice, and the Writing and Public Speaking Center. They scored 60 papers in the course of the workshop.

## 2020-2021 Submission Participation

During the fall of 2020, there were 33 instructors from 14 programs teaching 43 sections of Intermediate Writing. In the spring of 2021, there were 31 instructors from 14 programs teaching 41 sections of Intermediate Writing. While broad disciplinary stratification lends itself to strong cross-campus connections, it can also lead to pedagogically isolating situations; many people teaching Intermediate Writing courses do not have colleagues in their department with whom to collaborate, share, or problem-solve. In recent years, these faculty were more pointedly invited to the Fall Writing Symposium and Spring Writing Assessment Workshop.

In the fall of 2020, 47% of students in Intermediate Writing courses submitted work to the UPWA. During the spring 2020 42% submitted work. Although these percentages suggest a reduction in submissions or overall participation, some of the difference can be contributed to the fact that our initial student count included students who had dropped or withdrawn and could not be removed from the contact list.



#### **2014-2021 Scoring Percentage Comparison**

At the Writing Assessment Workshop, scorers read each sample essay give it a score between one and four. A score of one represents novice-level work while a four represents advanced-level work. The complete UPWA scoring rubric is available in Appendix B.

Score Point	2014	2015	2016	2017	2018	2019	2020	2021
1-1.5	5%	5%	14.58%	9.86%	6.67%	11%	8%	5%
2-2.5	50%	50%	49.30%	42.96%	41.48%	45%	36%	29%
3	27%	31%	24.30%	34.51%	37.04%	28%	45%	55%
3.5-4	16%	8%	8.30%	12.86%	14.81%	15%	11%	11%

Over time, these distributions have held to a relatively regular bell curve. Between 2014 and 2019, the trend was moving toward more students scoring in the 3-4 range. However, the data from 2020 and 2021 show an interruption in that trend at both the lowest and highest score points. The papers in the lowest category showed positive improvement, moving from 11% to 8% to 5%, which demonstrates the fewer students were writing at the lowest threshold. However, in 2020 and 2021, fewer essays were scored as a 4; the percentage dropped from 15% to 11% in 2020 and stayed there in 2021.

It is possible that this change could come as a result of shifts in registration trends due to COVID. For example, data from past UPWA reports has shown that the writing scored as a 4 overwhelmingly comes from students who have taken three or more writing-designated courses at UM. Papers earning a score of 1 overwhelmingly come from students who are in their first writing-designated course. If students chose not to take (or chose to take only the minimum number of) writing-designated courses online during the 2020-2021 academic year, then there would be an overall drop in exposure to courses in which they could practice the conventions of academic writing.

A simpler explanation, however, for the drop in essays scoring 3.5-4 is that writing requires high-functioning, abstract cognitive skills. These skills are compromised during times of fear, stress, or uncertainty, and certainly, all students and their instructors were operating under these extreme conditions during the 2020-2021 academic year. It is quite likely that the quality of writing suffered due to circumstance.

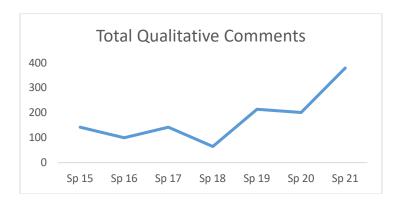
#### **2021 Qualitative Data**

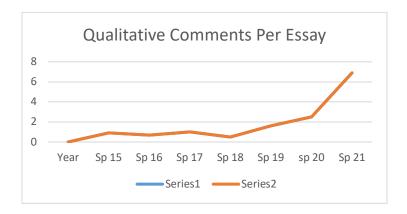
At each Writing Assessment Workshop student papers are coded for strengths and weaknesses. Scorers are instructed to give a paper a strengths or weaknesses code as a part of a holistic scoring method. Not every paper receives a code, and some receive more than one; instead, scorers or scoring groups add these comments when something stands out to them in the writing. Scorers used the following codes to score papers: ideas (ID), organization (OR), information literacy (INF), writing style (WS), and grammar, usage, and mechanics (GUM). The following table shows how many and which codes were used to describe an attribute of a student paper as either a strength or a weakness for the last six scoring sessions.

In can be noted that the 2019 assessment data showed a dramatic increase in the total codes for strengths and weaknesses, thanks perhaps in part, to a shift in scoring methodology and possibly to the particularly friendly, comfortable experience of the 2019 assessment workshop. The 2020 assessment data showed yet another dramatic increase – though it is not quite apparent from this graph. In the past five years, the number of essays scored at each assessment has held relatively constant, but due to a combination of errors by a graduate student TA and a well-meaning print shop employee, one batch of essays became completely anonymous (and therefore untrackable), and we were unable to use half of our normal student sample. Instead of 160 available essays, we only had 80.

In 2021, the number rose dramatically again. It is most likely that this rise was the result of two shifts in procedure: we had only experienced scorers, and the digital interface actually required readers to make at least

one qualitative comment in order to log the score. The scores were easy to click from a digital menu and it is quite possible that the ease of selection actually led to an increase in comments.

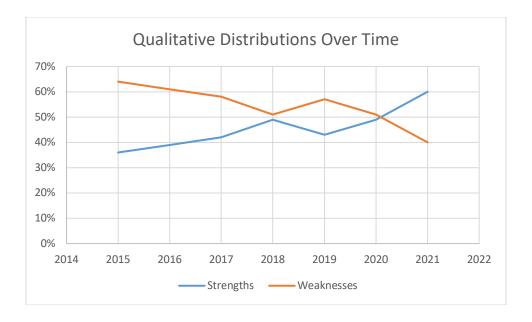




Because the number of essays changed so dramatically, it became important to shift the analytical view of this particular data. In the spring of 18, scorers were only making one qualitative comment for every two essays. In the 2020 workshop, there was an average of 2.5 qualitative comments made for each essay. In 2021, scorers were making 6.9 comments *per essay*.

Over a span of years, the qualitative comments have not demonstrated the same equanimity in observation from scorers. In 2015 and 2016, scorers were very dominantly commenting on the weaknesses in student writing. By 2018, the distribution of scores also moved toward 50/50, however, in 2018 there were the lowest number of comments made — only one comment per every two essays (though they had a good balance of strengths and weaknesses). By 2020, scorers were making an average of 2.5 comments per essay and the distribution of those comments was approaching 50/50. By 2021, scorers were making 6.9 comments per essay and the trend had fully reversed - were noting strengths more often than weaknesses.

	2015	2016	2017	2018	2019	2020	2021
Strengths	36%	39%	42%	49%	43%	49%	60%
Weaknesses	64%	61%	58%	51%	57%	51%	40%



Collectively, this data suggests that some important things are beginning to happen for the overall character of writing instruction at UM. Not only are scorers demonstrating a consistent ability to use a holistic rubric to assign a numerical score, but the dramatic rise in qualitative comments also shows that they are beginning to be able to see the writing concepts at work within student writing – and they are noticing strengths in the work as well as weaknesses. When teachers are able to use consistent language to describe what works well and what doesn't work well in student writing, they are more likely to offer clear direction for revision. Clear direction not only makes it more likely that a student will revise the paper, but (perhaps unexpectedly) it also improves the morale of the teacher, who would also like to see strength and revision in their students' work. During this particular year, the rich experience of the scorers could have also impacted this increase; these readers have spent many Writing Assessment Workshops learning to identify the strengths of a piece of writing.

#### 2021 Student Survey Data

Because drafting, feedback, and revision are at the heart of a strong writing process, these practices are structured into the requirements of all Intermediate Writing courses at the University of Montana. Intermediate Writing courses require the instructor and students to commit to feedback and revision in writing throughout the course. In order to submit work to the UPWA, students first take a brief survey that asks them to comment on feedback, revisions, and information literacy engaged in their submitted writing sample(s).

This data was the only major casualty of the migration to Submittable. Although the survey was built and integrated, and although all of the students responded to the questions, the data could not be filtered and reported due to one specific design element in the form.

# **Major Takeaways**

The 2020-2021 assessment cycle turned out to be anomalous and enlightening in a number of ways. There were a number of unexpected circumstances related to the submission and scoring of student samples:

- The COVID-19 pandemic lead us to close submissions of student work during the spring 2020 semester. Since faculty and students were working to adjust to such rapidly changing conditions, we decided to wait and resume our regular assessment cycle with the fall 2020 semester.
- Submission to the UPWA were migrated from Moodle to Submittable. This move changed the way we accessed students and impacted some of our scoring procedures.

- Rather than a day-long face-to-face event, the Writing Assessment Workshop was conducted in a completely digital setting with a focused group of experienced scorers.
- The survey responses from students could not be reported properly and therefore, we were unable to report data about how many times they revised their essays before submitting them.

#### However, the data show:

- That the number of qualitative comments (the strength and weakness codes) rose sharply *again*. In the past three years, the number of qualitative comments has risen dramatically. In 2018, scorers commented once for every two essays, in 2019, they made 1.6 comments per essay, in 2020, the scorers averaged 2.5 comments per essay. In 2021, they averaged 6.9 comments per essay. The rise in these scores indicates the strength of this professional development opportunity for instructors; as they learn to more efficiently identify writing concepts, they will also become more confident and consistent in the feedback they offer students.
- That the scorers identified strengths more often than weaknesses in the essays. In early years of the assessment, scorers commented on weaknesses 60+% of the time, but the data from 2021 shows a full reversal of that trend; they commented on strengths 60% of the time and weaknesses 40% of the time.
- That the scorers think that our student writers have interesting ideas. In the "ideas" category, there were 86 nods to ideas as a strength and only 13 comments that it was a weakness. This has been consistently true for the past three years, but was most dramatic in this year's data. Once again, the data also show that scorers find weaknesses in Writing Style and Grammar, Usage and Mechanics.

# **Looking Toward the Future**

During the 2021-2022 assessment cycle, we look forward to working out some of the issues with reporting data from Submittable and refining the Writing Assessment Workshop procedures so that they make use of the Submittable platform and also allow for the kinds of comradery we so appreciate about the event.

Along similar lines, we will continue to make progress toward working with IT to find solutions to continued data integration issues that have hampered our ability to report some of our long-term data in a timely fashion. Since the loss of a valued IT specialist, we have been unable to integrate the output of Moodle data with the student information held in Banner. Conversations are underway, and the Writing Committee will discuss and perhaps revise the breadth of the data we hope to collect and integrate.

Finally, we are very hopeful that we will be able to find a rhythm as we rebound from the COVID-19 pandemic because assessments like the UPWA work best when students, faculty, and administrators are able to give it the attention it deserves during the semester. As always, we will continue to revisit our vision and refine our processes in order to more fully meet the evolving needs of the students and instructors at the University of Montana.

# **Appendix A: Writing Course Guidelines**

# The University of Montana — Missoula



Number: 202.50

Procedure: Writing Course Guidelines

Date Adopted: 11/13/08

**Last Revision:** 4/9/09 (8/12/15)

References:

Approved by: Faculty Senate

Appendix: <u>FAQs</u>

#### I. Overview

The ability to write effectively is fundamental to a liberal arts education, essential to academic inquiry, and important for student success in academic, professional, and civic endeavors. Composition and writing courses at The University of Montana (UM) help students become adept at writing for a variety of audiences and purposes. Effective writing both strengthens and is strengthened by an understanding of critical thinking and information literacy. Students should learn to use writing as a means of finding, synthesizing, analyzing, and evaluating information, retaining course material, and using that information and material in order to form and express coherent thoughts and arguments.

Writing Requirements for Graduation

To fulfill the writing requirements at UM and to demonstrate writing proficiency, students should satisfy the following four requirements in order:

#### 1. Introductory College Writing

#### 2. Intermediate College Writing

#### 3. Advanced College Writing

The Advanced College Writing requirement can be fulfilled using the following options:

- One advanced college writing course (numbered 300-400), with a grade of C- or better defined by the department and approved by the ASCRC Writing Committee, or
- An advanced college writing expectation defined by the department and approved by the ASCRC Writing Committee

#### A. Introductory College Writing Course

The Composition Program seeks to advance the University's mission to pursue academic excellence in the context of writing instruction. Introductory College Writing Curses facilitate students' achievements in exploring and enacting rhetorical knowledge; critical thinking, reading, writing and research processes; and knowledge of conventions. Writing is a powerful means of purposeful inquiry, communication, and action in

the classroom and in the world. (For current information, see: <a href="http://www.cas.umt.edu/english/composition/curriculum.htm">http://www.cas.umt.edu/english/composition/curriculum.htm</a>.)

# B. Intermediate College Writing Course

These courses use informal and formal writing to enhance writing skills and promote critical thinking in content areas. Information literacy is integrated into all general education courses approved for Group I: English Writing Skills. Students are required to complete Introductory College Writing, unless exempted, prior to taking An Intermediate College Writing Course.

# C. Advanced College Writing Requirement by the Major

This writing requirement typically focuses on the student's major area of study. For this reason, faculty members within specific disciplines develop courses or expectations *based on the conventions for research*, *analysis*, *and writing in their field*.

## Types of Acceptable Writing Tasks

Writing tasks may include formal and informal, graded and ungraded, and in-class or out-of-class exercises. The range of possible writing tasks includes journal entries, case studies, blogs, e-portfolios, hypertext, lab reports, free writing, annotated bibliography, essay, analyses, proposals, abstracts, reviews, field notes, electronic postings, research papers, or proofs. For more ideas, contact the <a href="Writing Center">Writing Center</a>.

#### II. Guidelines

Writing requirements establish a logical progression of development as students move through the college curriculum. Therefore, intermediate and advanced college writing courses have different outcomes. The courses are reviewed and approved by the Writing Subcommittee and Academic Standards and Curriculum Review Committee (ASCRC). Proposals for all writing courses and expectations should specifically address how they will achieve the learning outcomes. Faculty who propose writing courses or are assigned to teach departmental courses are encouraged to seek guidance from the Mansfield Library, the Writing Center, and other campus resources. Specifically, collaboration with library faculty is encouraged for addressing information literacy. Departments will determine the criteria for graders, if used.

## A. Intermediate College Writing Courses

Students should plan to take the intermediate college writing course after completing the introductory college writing course and prior to taking the advanced writing course specified by their major. Upon completing the intermediate writing course, students should understand writing as means to practice academic inquiry and demonstrate the ability to formulate and express opinions and ideas in writing. Upon completing the intermediate writing course, the student should be able to:

# 1. Learning Outcomes

- Use writing to learn and synthesize new concepts
- Formulate and express written opinions and ideas that are developed, logical, and organized
- Compose written documents that are appropriate for a given audience or purpose
- Revise written work based on constructive feedback
- Find, evaluate, and use information effectively and ethically
- Begin to use discipline-specific writing conventions

- Demonstrate appropriate English language usage
- 2. Requirements for Approved Writing Courses\*

#### **Instructors must:**

- Limit enrollment to <u>25 students per instructor or grader</u> (FAQ 8)
- Identify course outcomes in the syllabus
- Provide students with detailed written instructions, including criteria for evaluation, for all <u>formal writing</u> assignments (FAQ 3)
- Provide adequate instruction and require students to write frequently for specified audiences, purposes, and genres
  - o Formal or informal
  - o Graded or ungraded
  - o In-class or out-of-class
- Provide feedback on students' writing and require students to revise and resubmit at least one <u>formal writing</u> assignment (FAQ 3)
- Require each student individually to compose at least 16 pages of <u>writing for assessment</u>(FAQ 5/6) over the course of the semester
- Base a significant portion (at least 50% of a 3 credit course or equivalent hours) of the course grade on student performance on <u>writing assignments</u> (FAQ2)
- Incorporate information literacy into learning outcomes, instruction, and assignments
- \* Proposals requesting approval for writing courses that do not meet the requirements should include justifications for these changes that address how learning outcomes will still be achieved.

## B. Advanced College Writing Requirement

The advanced college writing requirement is defined for the major and may be met by either a course or an expectation as articulated by the program. Upon completing the advanced writing requirement, students should be more active, confident, and effective contributors to a body of knowledge and should understand the ethical dimensions of inquiry. Upon completing the advanced college writing requirement, the student should be able to:

#### 1. Learning Outcomes

- Identify and pursue more sophisticated questions for academic inquiry
- Find, evaluate, analyze, and synthesize information effectively from diverse sources
- Manage multiple perspectives as appropriate
- Recognize the purposes and needs of discipline-specific audiences and adopt the academic voice necessary for the chosen discipline
- Use multiple drafts, revision, and editing in conducting inquiry and preparing written work
- Follow the conventions of citation, documentation, and formal presentation appropriate to that discipline
- Develop competence in information technology and digital literacy
- 2. Requirements for advanced College Writing Courses\*

#### Instructors must:

• Limit enrollment to 25 students per instructor or grader (FAQ 8)

- Identify course outcomes in the syllabus
- Provide students with detailed written instructions, including criteria for evaluation, for all <u>formal writing</u> <u>assignments</u> (FAQ 3)
- Provide students with tools and strategies for effective writing and editing in the major
- Require students to write frequently for specified audiences, purposes, and genres
  - o Formal or informal (FAQ 4)
  - Graded or ungraded
  - o In-class or out-of-class
- Provide feedback on students' writing and require students to revise and resubmit at least one <u>formal writing</u> assignment (FAQ 3)
- Require each student to individually compose at least <u>20 pages of writing for assessment</u> (FAQ5/6) over the course of the semester
- Base a significant portion (at least 50% of a 3 credit course or equivalent hours) of the course grade on student performance on <u>written assignments(FAQ 1)</u>
- Incorporate information literacy into learning outcomes, instruction, and assignments
- 3. Requirements for Advanced College Writing Requirement not fulfilled by a Course\*\*
  - This approach to fulfilling the advanced college writing requirement should be designed to produce learning outcomes similar to those described for advanced college writing courses.
- \* Proposals requesting approval for advanced college writing that do not meet the requirements should include justifications for these changes that address how learning outcomes will still be achieved.(FAQ 9)
- \*\* Proposals requesting approval for advanced college writing that are not fulfilled by a course or combination of courses must clearly articulate how the learning outcomes will still be achieved.

# **Appendix C: UPWA Data Management Procedures**

## **Background Information**

The University of Montana University-wide Program-level Writing Assessment (UPWA) provides relevant information about our Intermediate Writing curriculum by assessing and scoring student-revised papers from Intermediate Writing courses. This is done using a Holistic Scoring Rubric. The assessment process offers professional development opportunities for faculty and staff who are committed to improving student writing proficiency at UM.

UPWA assessment data inform important decisions about teaching and learning; therefore, UPWA data should be protected and shared only with appropriate stakeholders. This document provides stewardship procedures for storing and providing access to UPWA data. Any new participant in UPWA data management should be informed of these stewardship policies. This document outlines procedures applicable to UPWA data files.

# **Expected Data**

Types of UPWA data generated:

Data File	Types of data included	File Name	Format	Access/ Storage Location
Moodle Output Files (by retreat)	Student IDs, Essay Codes, Scores, Strength and Weakness Codes, Survey Answers	SpringYearRetreatData  Ex: Spring15RetreatData	csv file	UPWA coordinator only/UM Box
Banner Upload Files (by retreat)	Same as above, reformatted for uploading	wpwaSpringYearRetreat  Ex: wpwaSpring15Retreat	csv file	UPWA coordinator only/UM Box
Output Files (by retreat)	All data from a single retreat plus data pulled from Banner (e.g., grades, courses, credits earned)	SpringYearRetreatOutput  Ex: Spring15RetreatOutput	csv file	UPWA coordinator only/UM Box
Master Files (all retreats)	Data from all retreats plus data pulled from Banner; output file for each retreat will be merged with this file	MasterRetreatOutput	csv file	UPWA coordinator only/UM Box
Master File Stripped	Data from all retreats plus data pulled from Banner; ALL SENSITIVE DATA STRIPPED	MasterRetreatOutputStripped	csv file	UM Box

**Data Storage, Preservation and Retention** 

UPWA data is stored in UM Box,\* which provides a secure location behind a UM login and which allows for varied levels of appropriate access. Other UPWA related files (procedures, communications, etc.) also are stored in UM Box.

The UPWA Program Assistant/Coordinator is responsible for stored data, backup and preservation. The UPWA Program Assistant/Coordinator is also responsible for the overall and day-to-day management of the data. Data are stored for a period of five years in order to facilitate purposeful, longitudinal benchmarks.

#### **Data Sharing and Dissemination**

UPWA data must be protected from unauthorized acquisition or disclosure as well as accidental or intentional modification or loss. All sharing of UPWA data will happen in UM Box (e.g., not through email).

The following individuals should have full access (co-owner status) to UPWA data files in UM Box:

- UPWA Program Assistant/Coordinator
- Associate Provost for Dynamic Learning
- Director of the Writing Center

In an effort to ensure UPWA data are used to inform decisions that improve teaching and learning, additional stakeholders may be invited to view UPWA data files. For example, faculty should have access to the annual UPWA report, and other partners may be given access to assist in data analysis.

A co-owner (listed above), may provide access (but not editing or downloading privileges) to appropriate audiences. This can happen in two ways:

- A stakeholder may be granted non-editing access to a folder in UM Box. Privileges should be set up so that data may not be changed or downloaded.
- A co-owner can create a url for a specific folder or file. This url can then be sent to stakeholders for viewing of specific files.

#### **Statement about Privacy and Confidentiality**

The purpose of UPWA data collection is to improve instruction, but the collected data includes potentially-sensitive student information. To ensure minimal exposure to potentially-sensitive information, the UPWA Assistant/Coordinator will remove FERPA-protected information and other individually-identifying information from the files before they are stored in UM Box.

#### Statement about Institutional Review of Human Subject Research

The mission of UM's Institutional Review Board (IRB) is to ensure the protection of human participants in research, maintain federal regulatory compliance, and facilitate research at the University of Montana. The University's Federal-wide Assurance number is FWA00000078.

<u>UM Policy 460</u> requires that all projects involving **human subjects research** be approved by the IRB when UM faculty, staff, or students are **engaged** in the research. Grant applications for these projects also must show evidence of IRB approval before they are processed by the Office of Research and Creative Scholarship. Please contact the IRB if you have any questions about your research.

# **Resources Consulted**

**FERPA Exceptions Summary** 

http://ptac.ed.gov/sites/default/files/FERPA%20Exceptions HANDOUT horizontal 0.pdf

North Carolina State University Libraries Elements of a Data Management Plan

http://www.lib.ncsu.edu/guides/datamanagement/how to dmp

University of Nebraska-Lincoln Data Management Plan Template

http://libraries.unl.edu/images/Services/Data management plan template.pdf

University of Montana Institutional Review Board (IRB) for the Protection of Human Subjects in Research <a href="http://www.umt.edu/research/compliance/IRB/">http://www.umt.edu/research/compliance/IRB/</a>

University of Montana University-wide Program-level Writing Assessment

http://www.umt.edu/facultysenate/committees/writing committee/UPWA.php

# \*UM Box tips

- User must be online to use UM Box
- User should install Box for Office (on a PC)
- User should install Box Edit (on a PC or Mac) to be able to edit documents directly in UM Box to ensure only one version exists.
  - o To edit directly in UM Box, click on the downward arrow next to the file. Select "Open with ..." Edit the file and save.
- User must be inside a folder before inviting people to that folder
- User must set up his or her UM Box account with @umontana.edu before accessing
- User may share files with people who don't have access to or prefer not to use UM Box by creating a url and allowing "people with a link" to access the file

# **Appendix D: UPWA Holistic Rubric**

# The University of Montana - Missoula

# University-wide Program-level Writing Assessment Holistic Rubric

(Created by the ASCRC Writing Committee, Revised May 13, 2013)

# **Learning Outcomes for Approved Writing Courses**

- 1. Compose written documents that are appropriate for a given audience or purpose
- 2. Formulate and express opinions and ideas in writing
- 3. Use writing to learn and synthesize new concepts
- 4. Revise written work based on constructive feedback
- 5. Find, evaluate, and use information effectively
- 6. Begin to use discipline-specific writing conventions (largely style conventions like APA or MLA)
- 7. Demonstrate appropriate English language usage

#### Score 4: Advanced

The texts show a strong sense of purpose and audience. Expression of ideas is articulate, developed, and well-organized. These texts demonstrate a clear ability to synthesize concepts. The texts consistently show the writer's ability to evaluate and use information effectively. Writing style (word choice and sentence fluency) is highly effective for the purpose and audience. The writer is beginning to use discipline-specific writing conventions with general success. While there may be a few errors in grammar, usage, and mechanics, a strong command of English language usage is clearly evident.

#### Score 3: Proficient

The texts show a clear sense of purpose and audience. Expression of ideas is generally developed and organized. These texts demonstrate an ability to synthesize concepts. The texts show the writer's ability to evaluate and use information. Writing style (word choice and sentence fluency) is effective for the purpose and audience. The writer is beginning to use discipline-specific writing conventions with uneven success. While there may be some errors in grammar, usage, and mechanics, a competency in English language usage is evident.

#### Score 2: Nearing Proficiency

The texts show some attention to purpose and audience. Expression of ideas may be vague, unclear, and/or unorganized at times. These texts demonstrate developing ability to synthesize concepts. The texts reveal the writer's uneven ability to use information; use of information may be insufficient. Writing style (word choice and sentence fluency) is sometimes ineffective for the purpose and audience. The writer shows minimal knowledge of discipline-specific writing conventions. A basic control of English language usage is apparent, even though frequent errors in grammar, usage, or mechanics may occasionally hinder understanding.

#### Score 1: Novice

The texts show little understanding of purpose and/or audience. Expression of ideas is confusing, minimal, or irrelevant; the organization is illogical or weak. These texts demonstrate difficulty in synthesizing concepts. The writer's use of information is inaccurate, inappropriate, or missing. Writing style (word choice and sentence fluency) is not effective for the purpose and audience. The writer shows little to no awareness of discipline-specific writing conventions. Severe problems with grammar, usage, and mechanics show poor control of English language and impede understanding.

# **Appendix E: Writing Retreat Evaluation**

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