

Will my browser work?

You can use many different browsers with Blackboard. However, when it comes to taking a test, participating in a discussion or submitting an assignment, you need to ensure that you have a version that will work. See Approved Versions here →

Other versions of browsers can be used with Blackboard, but you may experience technical issues that interfere with completing your work.

Golden Rule:

If your browser isn't mentioned below, don't use it. Google Chrome, AOL and MSN browsers are not supported.

What browser version am I using?

Internet Explorer, Firefox and Netscape

- Open the browser. Select Help from navigation bar at the top of the screen
- Select About Internet Explorer, Firefox or Netscape

Safari

- Open Safari. Select Safari in your Safari menu at the top of the screen
- Select About Safari

Blackboard Technical Support
406.243.4999 (8am - 5pm, M-F) or
courseware-support@umontana.edu

Approved Versions of Browsers

Windows Operating System:

- XP: Internet Explorer 7
- XP: Internet Explorer 8*
- XP: Netscape 8.0
- XP: Firefox 2.0
- Vista: Internet Explorer 7
- Vista: Netscape 7.2
- Vista: Firefox 2.0

Mac Operating System:

- OS 10.3: Safari 1.2 (Firefox 1.5)
- OS 10.4: Firefox 1.5
- OS 10.4: Safari 2

To download any of these browsers versions, go to:

<http://www.umt.edu/xls/techsupport/pl-pluginsdownloads.aspx>

Browsers and Known Issues

Windows Operating System:

- XP and Vista: Internet Explorer 8:
Cannot submit timed test items
- XP and Vista: Firefox 3.5
Cannot submit assignments using the Assignment Tool

Mac Operating System:

- OS 10.5: Firefox 3.5 and Safari 4
Cannot submit assignments using the Assignment Tool

***Internet Explorer 8 Users**

You can go to Tools>Compatibility View Settings and add umt.edu to allow you to take timed tests.