

Patient Rights and Responsibilities

Patient Rights

- ❖ To receive high quality, cost-effective, culturally sensitive healthcare.
- ❖ To be treated with respect, consideration, privacy, and dignity.
- ❖ To maintain confidentiality of patient disclosures and health records.
- ❖ To know provider's name, specialty, and position; to specify preference regarding gender; and to change provider if requested, depending on availability.
- ❖ To receive complete, current information regarding diagnosis, treatment, and prognosis in understandable terms prior to treatment.
- ❖ To be informed of the benefits, possible risks or side effects of treatment, alternate methods, and the potential consequences of treatment refusal.
- ❖ To be informed of other health care options before making treatment decisions.
- ❖ To express any dissatisfaction directly to one's provider, to a department director or to the Curry Health Center Director.
- ❖ To be informed of personal responsibilities involved in seeking health care and maintaining health and wellbeing after treatment.
- ❖ To have access to health education materials.
- ❖ To be informed of the right to refuse to participate in any research conducted at Curry Health Center.
- ❖ To choose to not have a student or trainee present during an appointment
- ❖ To be informed of any costs for services if possible.

Patient Responsibilities

- ❖ To be on time and if unable to keep an appointment, to cancel immediately so another patient can be scheduled at that time.
- ❖ To present details of condition in a clear, direct manner.
- ❖ To respond to providers, other staff and other patients with respect and consideration.
- ❖ To ask for clarification if information or instructions are not understood.
- ❖ To comply with treatment plan.
- ❖ To let Curry Health Center employees know your degree of satisfaction with your care.
- ❖ To provide valid identification at each visit and to pay for costs incurred.

