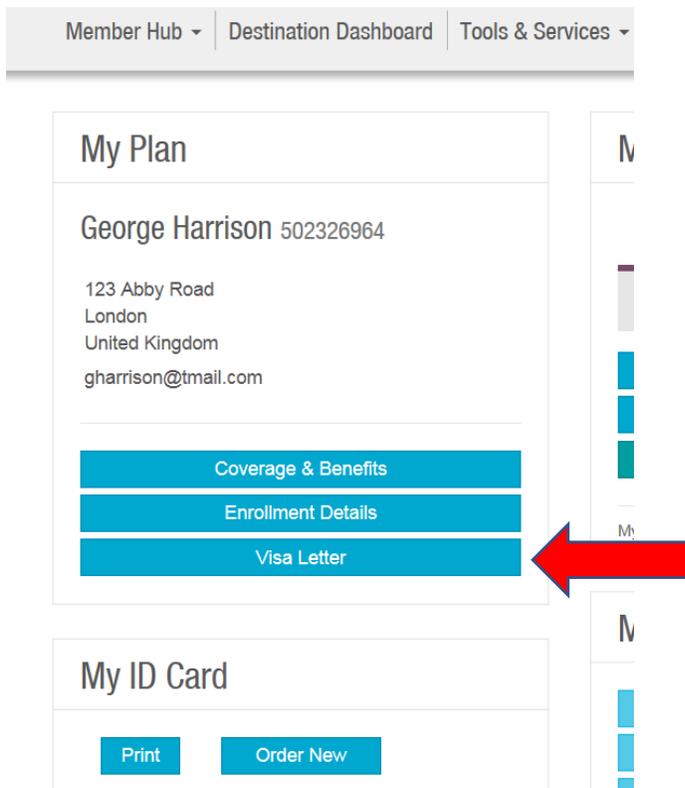


Overview: Outbound students will now have the ability to request and print a Visa Letter directly from their member hub. They can do this from the landing page and from Coverage & Benefits page. This is available to any outbound student who has current and/or future coverage.

The Visa Letters will be available only in English. They will have the ability to identify which member(s) they need to appear on the letter. A drop-down list of available countries will also be available. This feature will also be available via a new tab on Customer Service – Transaction Details.

Landing Page:

If the student has current and/or future coverage, the tab for the Visa Letter will appear under My Plan as shown below.



Please note: For demo group members, this option will always appear, even if the coverage has expired.

Coverage & Benefits Page:

The Visa Letter tab will appear under Documents for current and if applicable, future coverage.

GeoBlue International Health Insurance for Higher Education in cooperation with Florida Blue

Member Hub ▾ Destination Dashboard Tools & Services ▾ Claims ▾

Member Hub

- Coverage & Benefits
- Enrollment Details
- User Profile
- HIPAA Authorization
- Glossary

Questions? Contact Us

Coverage & Benefits

Coverage History

Group	Coverage	Valid From	Valid Through	ID Card	Documents
GEOBLUE DEMO UNIVERSITY-IB	Participant Only	08/15/2018	12/31/2018	Print Order New	Claim Form Visa Letter
GEOBLUE DEMO UNIVERSITY-IB	Participant Only	08/15/2017	08/14/2018	Print Order New	Claim Form Visa Letter

Please note: For demo group members, this option will always appear, even if the coverage has expired.

Print Visa Letter:

This new page will display the member(s) names and date of birth and the student can select which member they want to appear on the Visa Letter. The default value is the student. There are instructions on this page on how to complete the request. Additionally, there is a drop-down list of countries that they can select to appear on the Visa Letter. By selecting Print, they will see the Visa Letter.

Member Hub

- Coverage & Benefits
- Enrollment Details
- User Profile
- HIPAA Authorization
- Glossary

Questions? Contact Us

Print Visa Letter

Member Names* George Harrison (04-Sep-1990)

Country

If your destination country requires that you include the name of the country in your Visa Letter, select the country name from the drop-down list. If you are traveling to multiple countries, select the first country you are traveling to or download multiple Visa Letters listing each country individually. If you cannot find the country name in the drop-down menu, please contact customer service with your request.

If you require a copy of the Visa Letter in another language, please contact customer service. The customer service team can provide Visa Letters in Czech, German, Italian, and Spanish.

[Print](#) [Cancel](#)

Please note: This page will always show the last request information.

Visa Letter:

The student can print or save the letter.

TEMPLATE:

 geobluestudents.com


GeoBlue, 933 First Avenue, King of Prussia, PA 19406
1.855.682.7965 | 1.610.254.5300 | fax 1.610.482.9953

[Click here to enter a date.](#)

DECLARATION OF HEALTH INSURANCE



To Whom It May Concern:

This letter certifies that

Member Name (Date of Birth: Date of Birth)

is covered by a GeoBlue policy (compliant with Regulation (EC) No 810/2009 of the European Parliament and of the Council of 13 July 2009).

This GeoBlue policy covers travels to any country outside of the United States, including [Click here to enter text.](#) (and any Schengen Visa country), for any injury, sickness, or accident, including visits which result in hospitalization, medical evacuation, or repatriation of mortal remains.

The following policy **minimums** apply:

Medical Coverage	\$100,000 USD
Medical Evacuation Benefit	\$250,000 USD
Repatriation of Mortal Remains	\$25,000 USD

This coverage is valid between [Click here to enter text.](#) and [Click here to enter text.](#). Please see certificate of coverage for specific benefits of the policy.

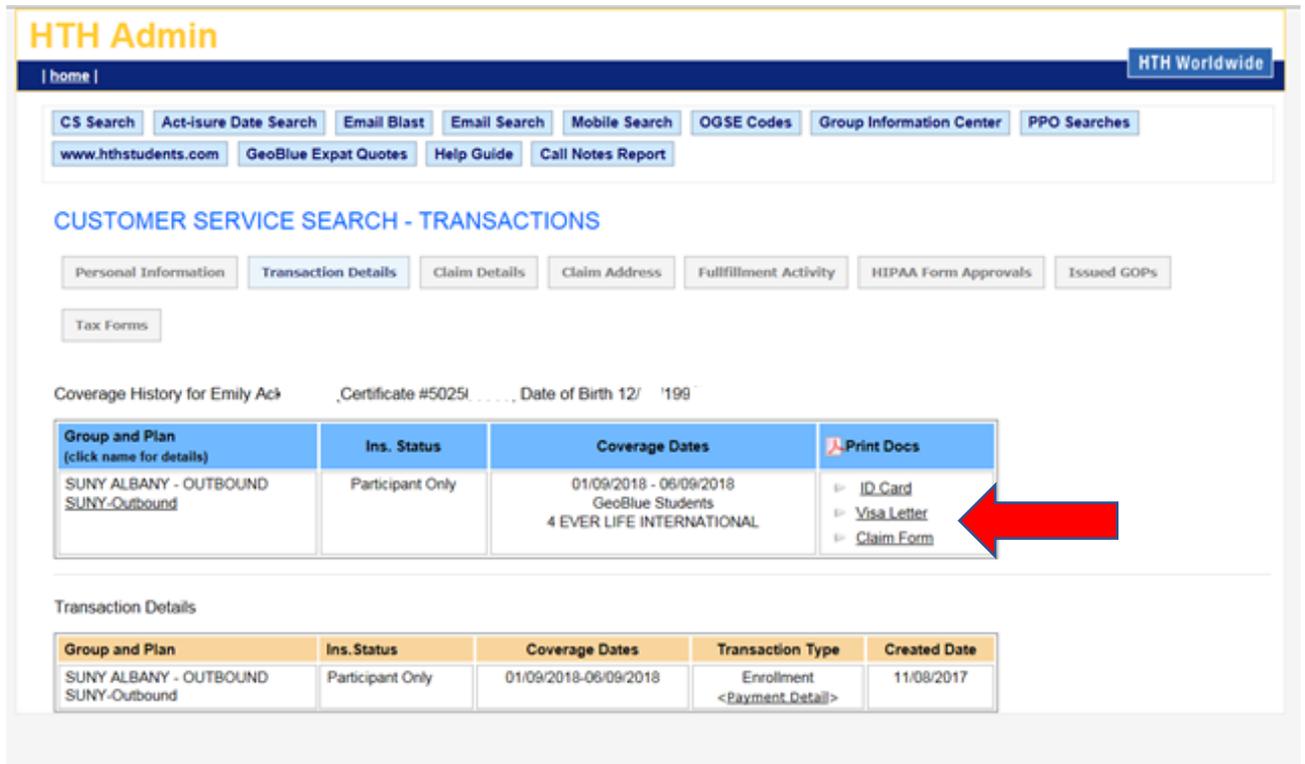
Sincerely,



Joseph D'Etorre
Director of GeoBlue Customer Service
1.855.682.7965 | 1.610.254.5300 | CustomerService@Geo-Blue.com

Customer Service – Transaction Details Page

We have added a new tab in the Print Docs section of this page where the Customer Service representative can access/view the Visa Letter.



The screenshot shows the HTH Admin interface. At the top, there is a navigation bar with 'HTH Admin' and 'HTH Worldwide'. Below this is a search bar with various filters like 'CS Search', 'Act-insure Date Search', etc. The main section is titled 'CUSTOMER SERVICE SEARCH - TRANSACTIONS' and has several tabs: 'Personal Information', 'Transaction Details', 'Claim Details', 'Claim Address', 'Fulfillment Activity', 'HIPAA Form Approvals', 'Issued GOPs', and 'Tax Forms'. The 'Transaction Details' tab is selected, showing coverage history for 'Emily Ack'. A table lists the coverage details, including 'Group and Plan', 'Ins. Status', 'Coverage Dates', and 'Print Docs'. A red arrow points to the 'Print Docs' column, which contains links for 'ID Card', 'Visa Letter', and 'Claim Form'. Below this, there is a 'Transaction Details' table with columns for 'Group and Plan', 'Ins. Status', 'Coverage Dates', 'Transaction Type', and 'Created Date'.

Group and Plan (click name for details)	Ins. Status	Coverage Dates	Print Docs
SUNY ALBANY - OUTBOUND SUNY-Outbound	Participant Only	01/09/2018 - 06/09/2018 GeoBlue Students 4 EVER LIFE INTERNATIONAL	ID Card Visa Letter Claim Form

Group and Plan	Ins. Status	Coverage Dates	Transaction Type	Created Date
SUNY ALBANY - OUTBOUND SUNY-Outbound	Participant Only	01/09/2018-06/09/2018	Enrollment <Payment Detail>	11/08/2017

Once selected, it will display the selection information that:

- If the student has completed a request, will display the information that they requested
- If new, you can complete the request

Please note: The Print Visa Letter page in Customer Service will show the date of the last request and who requested it.

Requested by CS – name of representative

Visa letter request for this Coverage has been last updated on 04/23/2018 by dbonsall.

Requested by Student – email address (login)

Visa letter request for this Coverage has been last updated on 04/23/2018 by hhoudini@gmail.com.