Overview: Outbound students will now have the ability to request and print a Visa Letter directly from their member hub. They can do this from the landing page and from Coverage & Benefits page. This is available to any outbound student who has current and/or future coverage.

The Visa Letters will be available only in English. They will have the ability to identify which member(s) they need to appear on the letter. A drop-down list of available countries will also be available. This feature will also be available via a new tab on Customer Service – Transaction Details.

Landing Page:
If the student has current and/or future coverage, the tab for the Visa Letter will appear under My Plan as shown below.

Please note: For demo group members, this option will always appear, even if the coverage has expired.
Coverage & Benefits Page:
The Visa Letter tab will appear under Documents for current and if applicable, future coverage.

**Please note:** For demo group members, this option will always appear, even if the coverage has expired.

Print Visa Letter:
This new page will display the member(s) names and date of birth and the student can select which member they want to appear on the Visa Letter. The default value is the student. There are instructions on this page on how to complete the request. Additionally, there is a drop-down list of countries that they can select to appear on the Visa Letter. By selecting Print, they will see the Visa Letter.
Please note: This page will always show the last request information.

Visa Letter:
The student can print or save the letter.

TEMPLATE:

Click here to enter text.

DECLARATION OF HEALTH INSURANCE

To Whom It May Concern:

This letter certifies that

[Member Name] [Date of Birth]


This GeoBlue policy covers travel to any country outside of the United States, including Click here to enter text, and any Schengen Visa country, for any injury, sickness, or accident, including visits which result in hospitalization, medical evacuation, or repatriation of mortal remains.

The following policy minimums apply:

<table>
<thead>
<tr>
<th>Medical Coverage</th>
<th>$100,000 USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Evacuation Benefit</td>
<td>$25,000 USD</td>
</tr>
<tr>
<td>Repatriation of Mortal Remains</td>
<td>$25,000 USD</td>
</tr>
</tbody>
</table>

This coverage is valid between Click here to enter text and Click here to enter text. Please see certificate of coverage for specific benefits of the policy.

Sincerely,

[Signature]

Joseph D’Esteuve
Director of GeoBlue Customer Service
1.855.692.7965 | 1.610.254.5980 | CustomerServices@GeoBlue.com
Customer Service – Transaction Details Page

We have added a new tab in the Print Docs section of this page where the Customer Service representative can access/view the Visa Letter.

Once selected, it will display the selection information that:

- If the student has completed a request, will display the information that they requested
- If new, you can complete the request

**Please note:** The Print Visa Letter page in Customer Service will show the date of the last request and who requested it.

**Requested by CS – name of representative**

> Visa letter request for this Coverage has been last updated on 04/23/2018 by dbonsall.

**Requested by Student – email address (login)**

> Visa letter request for this Coverage has been last updated on 04/23/2018 by hhoudini@tmail.com.