Mansfield Library and Payne Family Library (ML)
Final Report of - Priorities for Action (PFA),
September 2021 – July 2023

University of Montana Missoula – Vision Statement
The University of Montana will be a Flagship for the Future, fostering inclusive prosperity and democracy while creating new knowledge and ways of learning.

Mansfield Libraries – Vision Statement
The Mansfield Libraries continuously adapt to the world's ever changing, interconnected, complex reality, improving technologies and changing tools, to best meet the educational and research needs of our diverse University of Montana campus and community members and serve as places where lives are enriched and transformed.

1) Place student success at the center of all we do.

1.1 – *In Progress* - Meet the unique needs of Missoula College students through additional services and staffing support at the Payne Family Library.

1.2 – *Not Achievable/In Progress* - Create a full-time tenure-track Diversity, Equity, and Inclusion (DEI) librarian position to lead the library, and collaborate with campus and community partners in anti-racism work and addressing institutional racism.

1.3 – *Completed* - Provide equal access to, and free and unrestricted public use of, government information in our role as the Regional Federal Depository for Montana by building and maintaining adequate infrastructure and staffing support.

1.4 – *In* Progress - Decentralize whiteness in library instruction and reference interactions to address institutional racism and implicit bias.

1.5 – *In Progress* - Provide welcoming spaces throughout the library building, which foster research, learning, contemplation, and rejuvenation.

1.6 – *In* Progress - Pilot use of Credo Information Literacy (Core), an information literacy tool, in select UM writing courses to provide sustainable online instruction, integrate instructional resources within course Moodle shells, including built-in assessment, and potentially increase the reach of the library instruction program.

1.7 – *Completed* - Upgrade Macs and PCs on Mansfield Library Level 3 and at the Payne Family Library.

1.8 – *Completed* - Increase awareness of Open Access content and Open Educational Resources across campus and within the library.

1.9 – *Completed* - Revise instruction program curriculum to develop students' information literacy abilities.

1.10 – *In* Progress - Show awareness to our patrons and relevant service areas within the library that dominant systems of naming, subject headings, and metadata may be inappropriate to some materials and actively seek consultation from the community to which the materials originate.

1.11 – *In Progress/Completed* - Provide University of Montana students with library employment, paid internships, and other experiential learning opportunities at the graduate and undergraduate levels.

1.12 – *Not Achievable/In Progress/*Completed - Provide sustainable and efficient methods of increasing accessibility of library resources.

1.13 – *In Progress* - Tailor library services for graduate students to meet their unique and varied information and research needs, including collaboration with strategic partners.

1.14 – *Completed* - Improve library student employee engagement and communication.

2) Drive excellence and innovation in teaching, learning, and research.

2.1 – *Completed* - Complete the review and processing of federal documents deselected by the Montana State Library.

2.2 – *Completed* - Investigate research data management (RDM) opportunities on campus in order to lay the groundwork for a more formalized set of RDM library services.

2.3 – *Completed* - Investigate implementation of expanded chat service by creating a TRAILS (Treasure State Academic Information and Library Services) staffed chat service.

2.4 – *In Progress* - Realign the library's holdings of owned materials within WorldCat to reflect more accurate information that makes materials easier to find.

2.5 – *In Progress/Completed* - Increase the availability of place-focused unique and rare content available for scholarship at UM and worldwide.

2.6 – *In Progress* - Collaborate, cooperate, and partner with innovative facilities and programs across campus (e.g. Innovation Factory, IT, Media Lab, other Colleges, etc.).

2.7 – *Not* Achievable - Establish adequate and sustainable funding, with a predictable budget allocation model for the Mansfield Library, which aligns with the mission and aspirations of the University of Montana.

2.8 – *Completed* - Work with the UM Foundation to better facilitate planned giving and fundraising opportunities.

2.9 – *Completed* - Add relevant acquisitions to the library collection that support diversity, equity, and inclusion (DEI), and/or are from publishers outside the mainstream publishing industry.

2.10 – *Completed* - Establish a feature-rich livestream / podcast / dialogue studio within the One Button Studio Room and serve as a high-quality place to conduct interviews or meetings of importance, including remote interviews.

2.11 – *Completed* - Establish the library as the baseline studio and studio support entity on campus.

3) Embody the principle of "Mission First, People Always".

3.1 – *In Progress/Completed* - Support professional development for all Mansfield Library employees by funding and encouraging participation in UM-based and discipline-specific continuing education.

3.2 – *Completed* - Ensure adequate emergency planning and training of the Mansfield Library and Payne Family Library faculty, staff, and student employees with a comprehensive emergency response plan.

4) Partner with place.

4.1 – *In Progress* - Create, refine, and implement shared exhibit guidelines and best practices to specifically engender collaboration between the library and the wider campus and Missoula community, with an emphasis on representation of patron and community populations.

4.2 – *Completed* - Continue partnership in Documenting COVID - 19 in Missoula County: A Community Archive Project.

4.3 – *In Progress* - Undertake reparative description of archival collections, and surface content about traditionally marginalized and underrepresented communities.

5) Proudly tell the UM story.

5.1 – *In Progress* - Highlight student and faculty performances, lectures etc. by making recordings available for the public to borrow.

5.2 – *In Progress/Completed* - Improve stewardship and preservation of the library's unique and rare regional content, including content by and about the University of Montana.

5.3 – *In Progress* - Partner with campus units to explore the generation of compelling institutional data/metrics.

5.4 – *Completed* - Develop a Mansfield Library Communication Plan to advance and improve communications between the library and its stakeholders (library personnel

and users, UM campus, and Missoula community) through clear, consistent, and timely messages using a range of communication channels.