EDUCATION | OPERATIONS | MARKETING | ADMISSIONS

CORE COMPETENCIES

- ✓ Leadership
- ✓ Strategic Planning
- ✓ Collaboration
- ✓ Problem Solving
- ✓ Public Speaking
- ✓ Adaptability
- ✓ Marketing

- Exceptional ability to balance multiple projects and competing priorities with a keen eye for planning, operations, and execution.
- Poised and articulate C-level communicator regarding planning, analysis, and performance.
- Proven relationship builder with extensive multicultural and global experience.

TECHNICAL ABILITIES: Expert in Microsoft Office Suite – Word, Excel, PowerPoint, Outlook | CRM's- Constant Contact, Hobsons, Mail Chimp | Admissions Systems - Banner, CollegeNet, SEVIS, CyberBear | Web design – Constant Contact, Cascade/Ponderosa, WordPress | Podcasting & Video editing: Podomatic, Audacity, Zencastr, Wondershare | Live Streaming: Mevo, OBS, Vimeo | Social media: Facebook, Instagram, YouTube, Planoly, Other: Google Docs, Loom, Canva, Zoom.

PROFESSIONAL EXPERIENCE

OULA FITNESS, Missoula, MT

May 2018 - present

Director of Operations (Jan. 2020-Present) | Marketing Director (May 2018-Dec. 2019)

Created and directed the transformation from traditional in-person instruction to live streaming instruction and community building. Led a complete overhaul of all marketing and informational platforms including podcasting.

Key Accomplishments, Director of Operations:

- In response to COVID, designed and implemented the entire transition to live streaming for multiple instructors, using several online platforms, and built a library of on-demand classes for our 600+ Oula Online Studio subscribers.
- Remotely trained a team of 4 administrative support staff and 20 instructors in the use and operation of live streaming cameras, encoding software and other technical features of the OTT streaming platform.
- Rebranded and overhauled the Oula Fitness website and social media channels, creating and collaborating with a team
 of contract developers, graphic artists, and copy writers.
- Initiated, planned, and successfully executed a four day, in-person Missoula based conference for 160 participants from around the U.S.
- Expedited the sale of Oula Fitness from original founder to new principal owner in August 2021.

Key Accomplishments, Marketing Director:

- Identified business growth opportunities and spearheaded marketing efforts in several new U.S. markets.
- Developed and implemented a strategy of creating and rolling out quarterly marketing plans to attain yearly planning objectives.
- Redesigned and integrated online marketing materials while over-seeing company brand guidelines.
- Provided community outreach, media/vendor relations, crisis management and developing cohesive communication strategies.
- Analyzed data from a mix of internal and external survey platforms to determine areas for improvement and increasing revenue.
- Edited and produced weekly podcast, 'Mind-Body Stuff', launched through multiple audio platforms, including Apple, GooglePlay and Spotify.

ALLA PRIMA POCHADE, Missoula, MT

Jan. 2007-Present

Co-Owner

Alla Prima Pochade is a small e-commerce business that produces lightweight, portable painting boxes for plein air artists worldwide. Co-Owner and serve as the director of marketing, financial director, customer service and communications, shipping, and order fulfillment principle.

Key Accomplishments:

Handle all the financial responsibilities including bookkeeping, operations budget, and supply chain management with a revenue of \$150k annually.

PROFESSIONAL EXPERIENCE, CONT.

- Create online marketing strategy and built company's identity and social media presence across Instagram and Facebook, growing the Instagram followership to over 2300+ to date.
- Oversee creation of new store site on the Shopify e-commerce platform, enabling improvements in order tracking, payments, shipping, and customer communication.
- Individually correspond with new and former clients to meet unique customization requests, shipping needs and timeline goals.

University of Montana, Missoula, MT

JULY 2005 - JAN. 2017

INTERNATIONAL ENROLLMENT & RECRUITMENT

Served as UM's primary international recruitment specialist for 12 years. Increased international student enrollment by 53% from 421 students from 54 countries to 800 students from 81 countries.

Key Accomplishments, Associate Director, International Enrollment, Oct 2014 – Jan 2017

- Analyzed data from Open Doors Reports and a variety of other sources to determine the most effective utilization of the \$100,000 international recruiting and marketing budget.
- Developed and executed a marketing and communication plan leveraging Hobsons CRM to manage relationships with prospective international students.
- Designed the current International Admissions section on the Global Engagement Office website utilizing UM's Ponderosa Templates.
- Centralized international admission application process for undergraduate students into one office therefore streamlining the process and cutting admissions decisions time by half.
- Executed international credential evaluations for all undergraduate and graduate applicants utilizing Banner, CollegeSource and other credential evaluation platforms.
- Managed data base and assisted in the evaluation and awarding of over \$350,000 in merit and need-based scholarships to international applicants.
- Maintained comprehensive institutional records of international students at UM and created enrollment reports from Fall 2014 – Spring 2017.

Key Accomplishments, Assistant Director, International Recruitment, Aug 2011- Sep.2014

- Responsible for helping to recruit the 3 largest classes of international students in UM's history: Fall 2013, Fall 2014, Fall 2015.
- Developed all international marketing materials and web-based communications to enhance cross-channel recruitment efforts, including materials translated to Japanese, Mandarin and Cantonese.
- Streamlined International Orientation to include all segments of incoming international populations and created a cohesive process for advising and course registration.
- Built and fostered strategic relationships with campus stakeholders and a variety of constituencies including high school & college counselors, higher education leaders, and government officials in UM's key international markets: Japan, China, Malaysia, Saudi Arabia and Brazil.
- Co-created and supervised the Undergraduate Recruitment Student Associate (URSA) program and curriculum to train student associates in professional development throughout their years employed in the office of Enrollment Services.

Key Accomplishments, International Admissions Counselor, July 2005 – July 2011

- Planned and represented UM at recruitment events in 15 countries and 10 states, including travel for up to 12 weeks per year.
- Organized and conducted daily campus visits and receptions with prospective students and their families.
- Advised prospective and matriculated international and domestic students regarding requirements associated with admissions, scholarships, and other academic opportunities at UM and abroad.

EDUCATION

Master's in Education, Educational Leadership, University of Montana, Missoula, MT, May 2011 Bachelor of Arts, Biology & Biology Education, University of Montana, Missoula, MT, May 1996