

Study Jam Group Tutoring

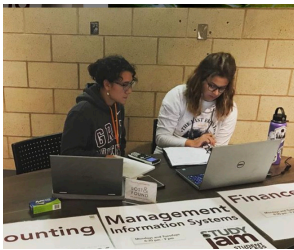


Mission Statement

Study Jam supports undergraduate students' progress toward degree completion by facilitating no-cost-to-students, peer-led, group tutoring. In a collaborative learning environment, Study Jam helps students succeed in sentinel coursework through guided exploration; responsive, curricular-based learning strategies; and informal study communities. Study Jam also fosters a proactive, academically nimble, lifelong learner.

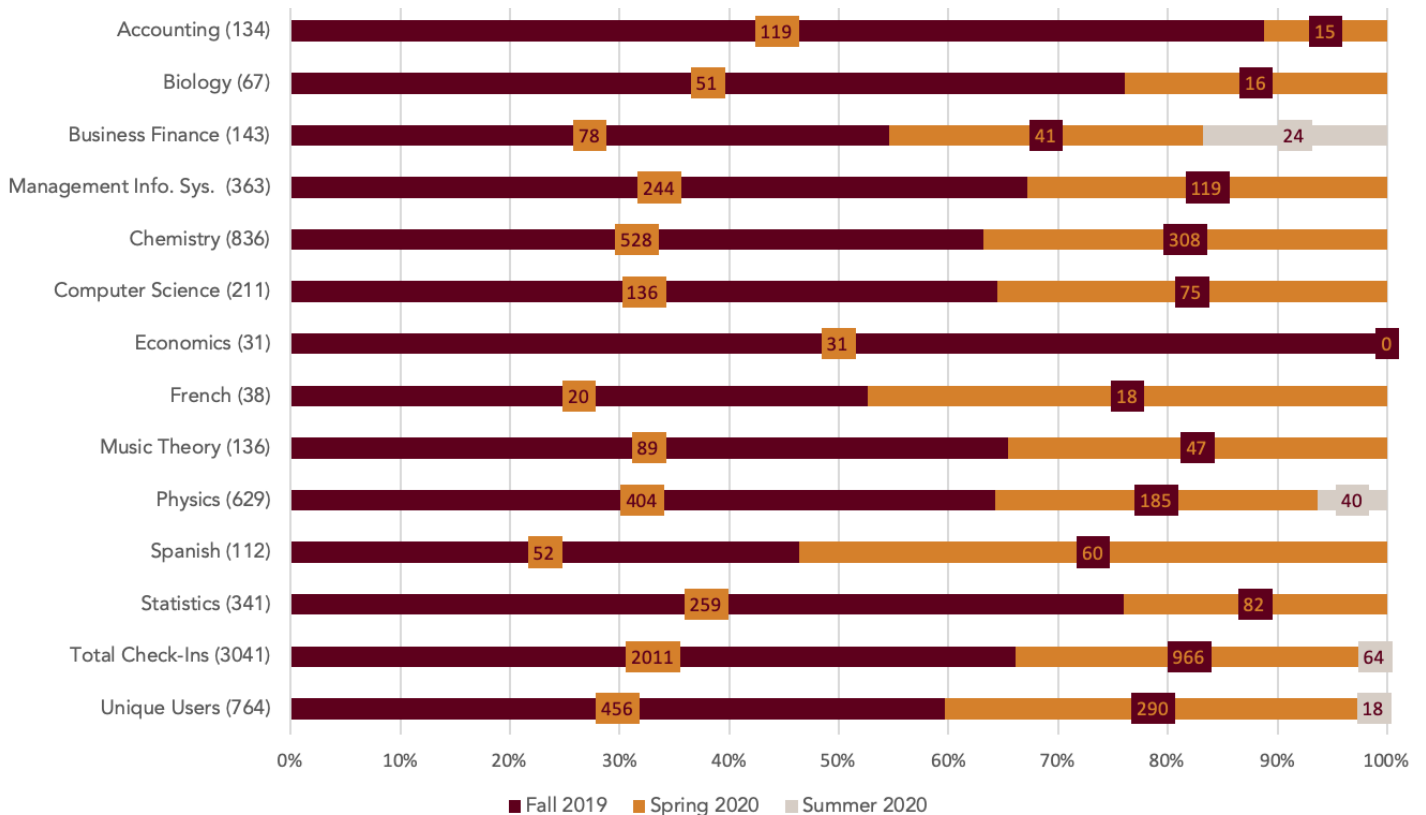


Overview of Key Programs and Services



Study Jam is a key component in the Office for Student Success tutoring and placement success network. Mondays, Tuesdays, Wednesdays and sometimes in the middle of the day during the semester, students meet in the Lommasson Center for free, peer-based group tutoring. Students may seek assistance for over **40 sentinel courses in 12 academic disciplines** during these sessions. Together, peers work as members of a learning collective to develop knowledge and build skills.

Utilization Report by Subject, 19/20



Assessment

“Study Jam is one of the most stress relieving programs on campus for me. Definitely helps in my preparation for classes and aids in my success.”

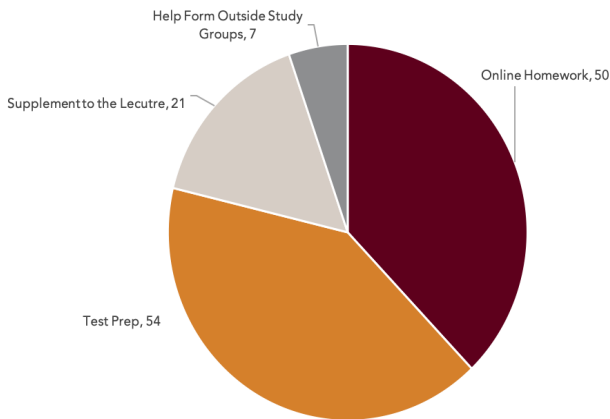
-CHMY 121 Student, December 2019 Qualitative Assessment



Initial utilization assessment shows an increase of 145%

- 2,101 check-ins logged during AY18/19 to 3,041 check-ins for AY19/20. The pivot to remote learning in March due to the

COVID-19 pandemic impacted overall Study Jam utilization with 86% of the 966 check-ins coming before moving to remote instruction.



The graph to the left shows how students report using Study Jam. This qualitative assessment was conducted by the Coordinators from 12/2/2019 to 12/8/2019. They collected **84 responses representing 9 of the 12 academic disciplines served**. Note students could select multiple responses to this question. In addition, on a scale of 1-5 with 5 being the most, N=84, **students scored Study Jam an average of 4.66 out of 5 when asked if they thought their usage of Study Jam services had a positive impact on their academics**.

Key Accomplishments and Changes

- ◆ Study Jam partnered with the Director of the College of Business Student Success Center to open a **satellite tutoring center in the COB** on Monday and Tuesday evenings to improve access to COB-specific tutoring tables.
- ◆ After spending Fall 2019 in the Office for Student Success suite in Lommasson, Study Jam officially moved into the newly remodeled Griz Central Lounge for Spring 2020. Both students and tutors enjoyed the flexible space and, most importantly, the **whiteboard walls**.
- ◆ Study Jam coordinators partnered with the UMontana Instagram channel for a takeover to promote and showcase Study Jam tutoring services.
- ◆ Support services were added for Music Theory, reinstated for Accounting and Finance and revoked for Economics.
- ◆ **All 26 tutors remained on staff** for the pivot to remote instruction and services. Zoom tutoring services launched the Tuesday after classes resumed.
- ◆ 10 Study Jam tutors completed the honors tutoring training course in Fall 2019. 36 total tutors have completed the training since Fall 2018.
- ◆ Provided Finance and Physics tutoring services for Summer 2020.

