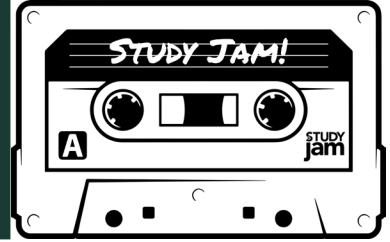


# Study Jam Group Tutoring

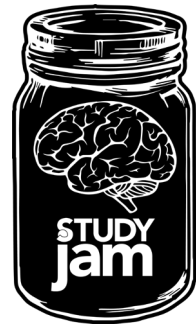


## Mission Statement

Study Jam supports undergraduate students' progress toward degree completion by facilitating no-additional-cost-to-students, peer-led, group tutoring. In a collaborative learning environment, Study Jam helps students succeed in sentinel coursework through guided exploration; responsive, curricular-based learning strategies; and informal study communities. Study Jam also fosters a proactive, academically nimble, lifelong learner.

## Key Programs and Services

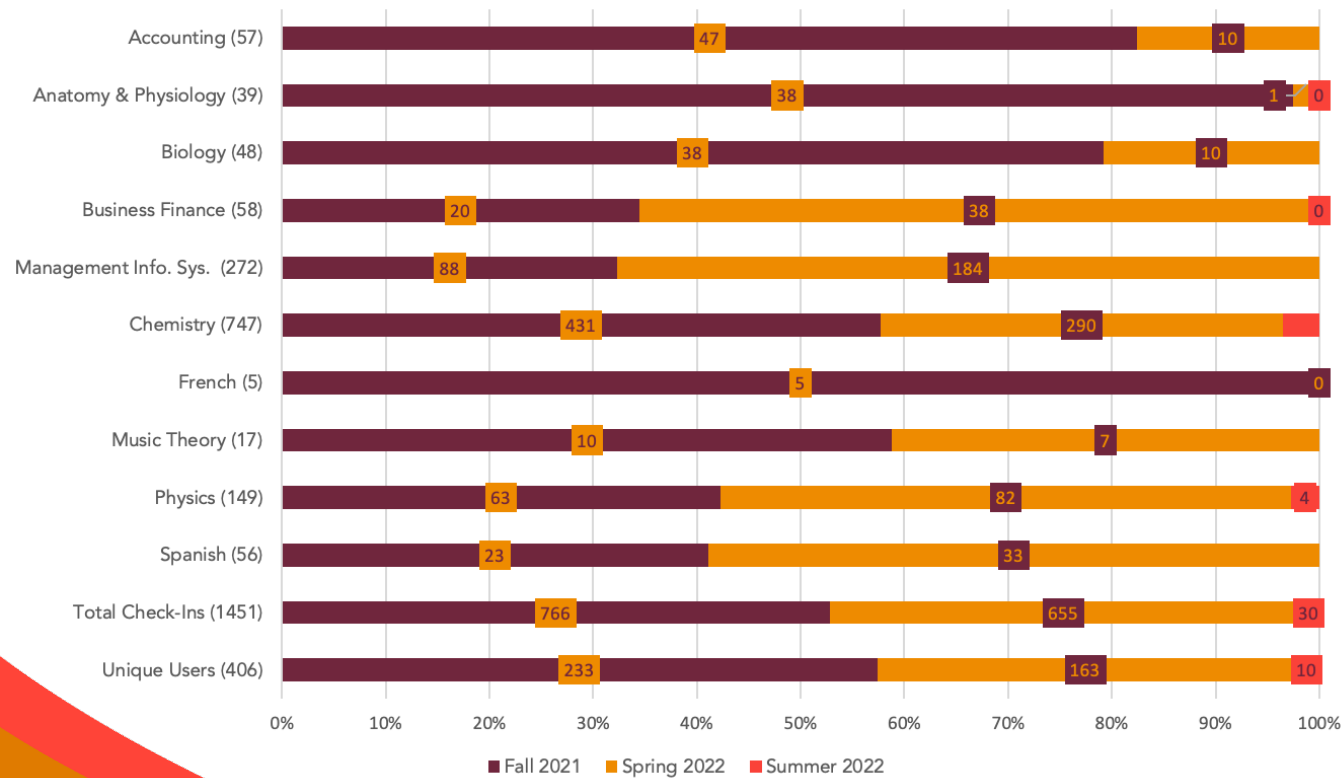
Study Jam is a key component in the Office for Student Success tutoring and placement success network. Mondays, Tuesdays, and Wednesday evenings and at various times during the middle of the day throughout the semester, students meet in the Lommasson Center for free, peer-based group tutoring. Students may seek assistance for over **40 sentinel courses in 12 academic disciplines** during these sessions. Together, peers work as members of a learning collective to develop knowledge and build skills.



## Utilization

**UNIQUE STUDENTS SERVED = 406**

**STUDENT SESSIONS = 1,451**



## Year Update

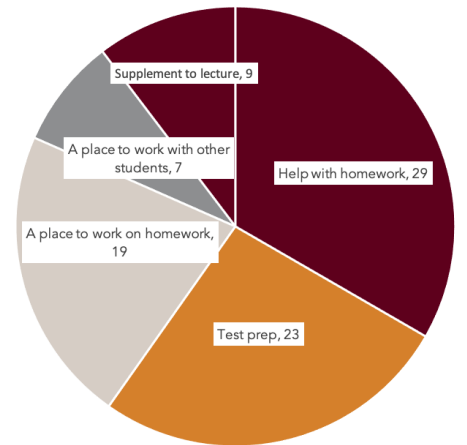
For the 21/22 Academic Year, Study Jam tutoring leveraged mixed delivery methods, EAB Navigate, and social media to promote academic support for our catalog of services. From introducing tutors via Instagram to partnering with the OSS Tech Team to utilize Navigate, this year was a year of trying new approaches. Our progression started with Zoom-based tutoring and moved into a one-to-one pilot program over the summer to offer appointment-based tutoring in tandem with group-based tutoring.

## Moving Away from Zoom

After over a year and a half of fully remote services, Study Jam moved back into the Griz Central Lounge in the Lommasson building and offered both Zoom and face-to-face, drop-in group tutoring for Fall 2021 and Spring 2022. Of the 766 student check-ins for Fall 2021, 560 of those were for in-person session and the 206 were for Zoom with students in BMIS 365 being the primary users of the Zoom-based sessions. In Spring, 238 check-ins were logged for Zoom-based tutoring (177 for BMIS 365) with the remaining 417 check-ins being for face-to-face services. Given these low utilization numbers and its impact on tutor burnout, we plan to discontinue Zoom tutoring offerings starting Fall 2022 except for BMIS 365.

## Spring 2022 Student Satisfaction Survey

The Study Jam Coordinators deployed a student satisfaction survey to all students who checked-in to Study Jam for Spring 2022 (163) after the semester ended via Navigate. The survey had a 22% response rate (n=36). Students reported strongly agreeing that they felt that their time working with Study Jam tutors had a positive impact on their performance in the course (Average = 4.47 out of 5). In addition, respondents classified their use of Study Jam services as primarily for help with homework and test prep.



**HOW ARE STUDENTS USING STUDY JAM?**

## One-to-One Tutoring Appointments

Through Summer 2022, Study Jam worked to redesign tutoring services to better meet student needs. This resulted in adopting EAB Navigate to schedule one-to-one tutoring appointments for a summer pilot. OSS Tech built out a tutoring service model that we plan on carrying into the 2022-2023 Academic Year. Students in our most utilized courses will have the opportunity to continue to use services in our group-based model, but will also have the opportunity to schedule directly with Study Jam tutors.



**STUDY jam TUTORING**